

**National Highways Limited**

**Scope**

**Quality Table**

**Annex 10**

CONTENTS AMENDMENT SHEET

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| **Issue No.** | **Revision No.** | **Amendments** | **Initials** | **Date** |
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| QUALITY TABLE |
| Failure | Quality Management Points | Period of effect |
| Failure to appoint a quality manager or to replace the quality manager when instructed by the *Client* | 25 | Until audit confirms that failure corrected |
| Failure to have a complete Quality Plan in place and operating | 25 | Until audit confirms that the Quality Plan is complete and operating |
| A Quality Plan does not comply with the requirements of the contract  | 10 per failure | Until audit confirms that the Quality Plan complies |
| Failure to identify a Nonconformity and raise a Nonconformity report | 5 per Non-Conformity | 6 months |
| Failure to raise a corrective action report and to correct a Nonconformity in the time and manner set out in the corrective action report*(see note 1 below)* | 10 per failure | Until failure corrected |
| Failure to correct the Quality Plan in the time and manner set out in a corrective action report*(see note 1 below)* | 10 per failure | Until failure corrected |
| Failure to implement recommendations in audit report*(see note 1 below)*  | 5 per recommendation | Until audit confirms that recommendation implemented |
| Failure to carry out internal audit | 15 per audit | Until audit carried out |
| Carrying out work without release of hold point  | 10 per item | 6 months |
| Failure to make records available for inspection by the *Client* | 10 per failure | Until the records are made available |
| Failure by *Subconsultant* to accrue Quality Management Points that should have been accrued | The number of points that should have been accrued | The period applicable to the failure that should have accrued points |
| plus an additional number of points equivalent to the points that should have been accrued | 6 months from the date when the additional points were accrued |
| *Note 1:  For these failures additional points are accrued at each audit until an audit confirms that rectification/correction/implementation/action has taken place.* |