

NEL CSU on behalf of NHS Enfield CCG is seeking to establish an approved list of suitably qualified providers for Consultant-led Community Ophthalmology Services within the Enfield Borough. The procurement is being conducted in line with the Light touch Regime (LTR 2015), using the Any Qualified Provider (AQP) process.

The Commissioner is looking for suitably qualified and experienced provider(s) to continue with the provision and development of a broad range of high quality ophthalmic services which are currently delivered in the community settings within the boundaries of the Enfield District for access to Enfield patients. The service will be pivotal to the continued achievement of reduced waiting times by offering more community based services to patients, therefore reducing demand for secondary care and releasing that capacity for those patients with more complex and urgent needs. The service will benefit patients by delivering a more efficient and effective care pathway. The provision of alternative treatment settings will also support the reduction in demand for secondary care.

Service Description

The community Ophthalmology service will be provided under the 'Any Qualified Provider' model. All providers will be required to provide the core adult service and providers may also choose to offer additional optional services. The service will treat patients suffering from a range of minor routine eye conditions. Specific conditions to be assessed and/or treated are Glaucoma, Cataracts and age related Macular Degeneration.

Core Adult Service

Adult: with the ability to direct list for surgery. New and follow up appointments will be delivered at the community tariff. The service will provide community-based, outpatient services for adults aged 18 years and over with non-urgent ophthalmic conditions.

Additional Optional Services

1. Paediatrics aged 17 and under with the ability to direct list for surgery (if required). All new and follow up appointments will be delivered at the community tariff.

and/or
2. Treatment for Macular Degeneration with the use of Avastin for Wet AMD

Direct Listing

Providers must be able to offer secondary care direct listing following a review in the Community clinic. The Provider will not charge another outpatient appointment prior to Surgery. Post-operative review for routine procedures, where clinically appropriate will be seen at the community tariff in providers community or hospital location.

Choice

Patients will be allowed to choose any of the community providers. Providers not offering an additional service will not be offered as choice to patients who require that service.

Consultant Led

The service will be consultant led and will include an onsite consultant ophthalmologist providing overarching clinical leadership and clinical governance oversight. Effective clinical leadership and

clinical governance arrangements are integral to the service model and the Provider will ensure that services are delivered by sufficiently skilled staff.

Locations of Service Delivery

The Provider will provide the service from at least one community location within Enfield. Providers can use their acute site as an additional community base (regardless of location). This may be within or outside the Enfield Boundary. However, it must be accessible to Enfield patients. The community location may operate from a range of facilities (e.g. GP practices, Health Centres or high street Optometrists). The locations/premises for service delivery will be finalised based on the proposals of the preferred bidder and will be listed in the final contract.

Patient Satisfaction

Patient satisfaction surveys will also be undertaken on a monthly basis initially as the service expands, then three monthly thereafter, with key outcomes being fed back to Commissioners. The patient survey will include the Friends and Family test. The patient survey must be specific to the Enfield Community Service.

Reporting Requirements

Providers delivering the service will be measured against Quality Requirements, Contract KPIs, information data and provide regular dashboard reporting to commissioners. This is to maintain good patient experiences, patient safety and positive clinical outcomes.

AQP Tariff Arrangements

As the service is being commissioned under AQP arrangements, payment will be made at a local tariff for consultant-led care; there is no guarantee of income.

All new and follow up appointments for both core and additional services are to be delivered in the community at the community tariff.

Full details of the Service are provided within the Service Specification along with a AQP qualification document, providing some helpful supplementary information about the commissioning intentions of the Contracting Authority and can be found along with the rest of the procurement documents on NEL CSU ProContract ePortal. Interested Providers should register on www.supplying2nhs.com by selecting 'Supplier Area' then 'Register Free'

Key Dates

8th July AQP advert, contract notice and tender documentation available

9th August 2016 12pm (midday) Deadline for tender submissions

The qualification period for the AQP accreditation will be for a 3 year period with the option to extend for a further 2 years, starting from the 1st April 2017.

NB: All potential providers who wish to apply for the service will be required to complete an accreditation questionnaire. NHS Enfield CCG will assess the responses to the accreditation questionnaire to determine if a provider is sufficiently qualified to provide the service specified in the Service Specification contained within the Accreditation documentation. All providers who meet the required minimum quality criteria, accepts the NHS Standard Contract Terms, Specification and the Tariff for the service set by the CCG will be offered a contract.

Applications will be accepted from all organisation types including sole provider, consortia, partnership, lead provider etc. In securing services from Providers, the CCGs needs assurance of competence, quality and safety standards, just as it would for services secured under a formal tender process. Any provider will be eligible to join a list of qualified providers subject to demonstrating competency against the Authority's specified criteria.

The list will be open to new entrants to the market, subject to assessment.