

Framework Schedule 6 (Order Form Template and Call-Off Schedules)

Order Form

CALL-OFF REFERENCE:	AGEMCSU/TRANS/23/1495
THE BUYER:	NHS Hampshire, and Isle of Wight Integrated Care Board
BUYER ADDRESS	The Castle, Ground Floor, Castle Avenue, Winchester, Hampshire, SO23 8UJ
THE SUPPLIER:	Softcat PLC
SUPPLIER ADDRESS:	Solar House, Fieldhouse Lane, Marlow, Buckinghamshire, United Kingdom, SL7 1LW
REGISTRATION NUMBER:	02174990
DUNS NUMBER:	N/A
SID4GOV ID:	N/A

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 14th April 2023. It's issued under the Framework Contract with the reference number RM6068 for the provision of Technology Products and Associated Services.

CALL-OFF LOT(S):

Lot 2 Hardware & Associated Services

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1 This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
- 2 Joint Schedule 1(Definitions and Interpretation) RM6068
- 3 The following Schedules in equal order of precedence:
 - Joint Schedules for RM6068
 - Joint Schedule 2 (Variation Form)
 - Joint Schedule 4 (Commercially Sensitive Information)

- Joint Schedule 6 (Key Subcontractors)
- Joint Schedule 10 (Rectification Plan)
- Call-Off Schedules
 - Call-Off Schedule 5 (Pricing Details)
 - Call-Off Schedule 7 (Key Supplier Staff)
 - Call-Off Schedule 20 (Call-Off Specification)
- 4 CCS Core Terms (version 3.0.6)
- 5 Joint Schedule 5 (Corporate Social Responsibility) RM6068
- 6 [Call-Off Schedule 4 (Call-Off Tender) as long as any parts of the Call-Off Tender that offer a better commercial position for the Buyer (as decided by the Buyer) take precedence over the documents above.]
- 7 Annexes A to E Call-Off Schedule 6 (ICT Services)

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract:

None

CALL-OFF START DATE: 14/04/2023.

CALL-OFF EXPIRY DATE: 13/04/2026

CALL-OFF INITIAL PERIOD: 3 years

CALL-OFF OPTIONAL EXTENSION

PERIOD: None

CALL-OFF DELIVERABLES

HIOW Network Access Control Implementation Scenarios

Scenario One

Aim is to improve the security of organisations network particularly for its own devices re-joining the network following a period of absence. This could be laptops that have been utilised remotely and in isolation outside of the local environment, or desktops that are infrequently used in connection with seasonal clinics and as result might not receive important updates during the usual patching cycles.

It is required that a device will be health checked for the presence of latest patches/AV signatures against a customisable set of conditions before being admitted access to the corporate network. Device to be held in isolation until remediated and all health conditions are met. Product features to optimise this process are essential.

Scenario Two

Segregation for local health economy managed devices. The client estate is part of a large local health economy with other providers offering services from Community, Mental health, and complementary therapy etc. Aim is to achieve a mapping between the identity of a given device (the partner organisation to which it belongs) and a related ACL by VLAN allocation. It is required that these devices can be identified, authenticated and then placed into their own VLAN.

Scenario Three

To enforce the use of a 'guest' VLAN for unidentified devices attempting to join the network. In addition to the primary organisations, there are several (potentially smaller) organisations requiring more extensive network access (e.g., to HSCN) that lack the infrastructure associated with (larger) enterprise organisations; for example, they may use unmanaged Windows laptops that are not part of any corporate Directory. The ICB are seeking a way to ensure that they have the latest security patches installed, have an operational anti-virus product in place, and are encrypted by Microsoft BitLocker before they are admitted access to the network.

Scenario Four

Practices have devices that need access to the HSCN but no domain access e.g., touch screens. These devices need to identify, authenticated, and granted access to the HSCN network by allocation into the correct VLAN.

Scenario Five

Hampshire & Isle of Wight operate a secure wireless service using device certificates for authentication in combination with Microsoft NPS services - 802.1X. If measurable benefits can be realised, there is an opportunity to enhance or replace this service.

Scenario Six

Hampshire & Isle of Wight uses another product for JISC Govroam RADIUS authentication, and the ORPS role. Again, if measurable benefits can be realised, there is an opportunity to enhance or replace this service.

Scenario Seven

Security of IoT devices as a future benefit and network segregation. Practices often commission alarm lines, CCTV systems etc that require internet access only. These devices need to be identified and network access set to Internet only.

Scenario Eight

Discovery, reporting and inventory of all network connected devices. The ability to gain actionable intelligence on connected devices, with comprehensive management and reporting is essential.

Scenario Nine

Desirable - Automated threat response e.g., local client AV (in our case Microsoft Defender Antivirus) detects a malware infection, and the device is automatically blocked from network until remediated. Please note NHS Hampshire Isle of Wight uses the National NHS N365 Shared Tenant.

Scenario Ten

Ability to provide emergency policy override in the event of system malfunction; for example, the publication of a previously tested and released system update that then later malfunctions, resulting in a high volume of devices being held in isolation.

Hampshire & Isle of Wight Infrastructure

- Approx. 8400 client devices (PCs and Laptops) running Windows 10 Enterprise Edition.
- Approx. 250 Windows Server 2016 instances.
- Unknown number of guest devices from wider Health and care community partners
- Microsoft Defender Antivirus.
- SonicWall Gen6 (TZ400)/Gen6.5 (NSa2650) UTM NGFW Firewalls
- Fortinet FortiSwitch FS-148F-FPOE Switching

Vendor Support Requirement

- Commitment to provide software updates as needed to maintain the security, compatibility, and performance of the supplied products for the full term of any support agreement.
- Beyond providing updated software, vendor service to include providing support, troubleshooting and analysis of performance and security issues to a defined SLA maximising the ICB's ROI on any purchase for the duration of the lifecycle.
- Willingness to undertake knowledge transfer on any supplied product and ad-hoc advice/support throughout the full term of any support agreement.
- Please note that the ICB's incumbent support partner will be responsible for the initial deployment and ongoing support of any chosen product, and as a result will require support, training, and access to subject matter experts to ensure a successful project outcome.
- The ICBs preferred licensing model is a solution with perpetual licencing and three years support/maintenance for 10,000 concurrent connections or equivalent.

LOCATION FOR DELIVERY

DATES FOR DELIVERY OF THE DELIVERABLES

Delivery date details

TESTING OF DELIVERABLES

None

WARRANTY PERIOD

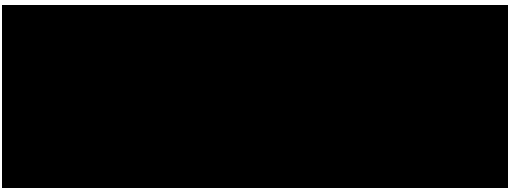
The warranty period for the purposes of Clause 3.1.2 of the Core Terms shall be 3 years.

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is
£135,140.40

CALL-OFF CHARGES



The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of a Specific Change in Law or Benchmarking using Call-Off Schedule 16 (Benchmarking) where this is used.

REIMBURSABLE EXPENSES

None

PAYMENT METHOD

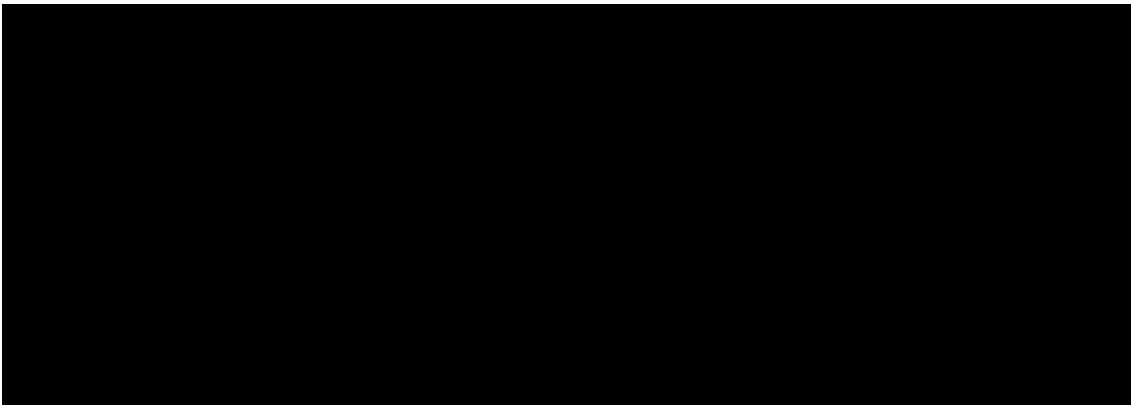
Payment terms for this contract will be made monthly. Invoices will be raised by the provider and invoices paid in arrears, no later than 30 days from the date of invoice.

Payment made by BACS.

BUYER'S INVOICE ADDRESS:

NHS HAMPSHIRE AND ISLE OF WIGHT ICB
QRL PAYABLES M855
PO Box 312
LEEDS
LS11 1HP

BUYER'S AUTHORISED REPRESENTATIVE



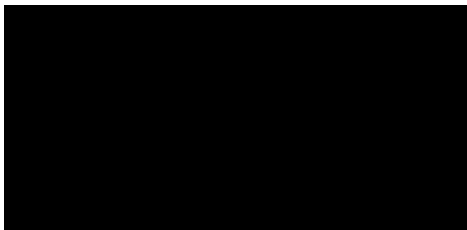
BUYER'S ENVIRONMENTAL POLICY

www.hantsiowhealthandcare.org.uk

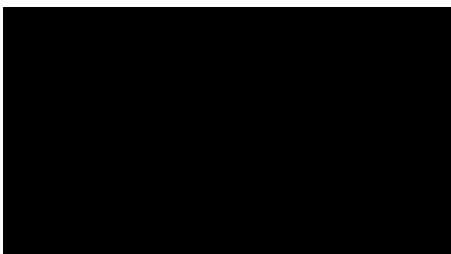
BUYER'S SECURITY POLICY

www.hantsiowhealthandcare.org.uk

SUPPLIER'S AUTHORISED REPRESENTATIVE



SUPPLIER'S CONTRACT MANAGER

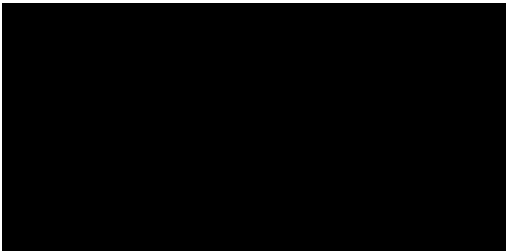




PROGRESS REPORT FREQUENCY

PROGRESS MEETING FREQUENCY

KEY STAFF



KEY SUBCONTRACTOR(S)

Not applicable

COMMERCIALLY SENSITIVE INFORMATION

Not applicable

SERVICE CREDITS

Not applicable

ADDITIONAL INSURANCES

Not applicable

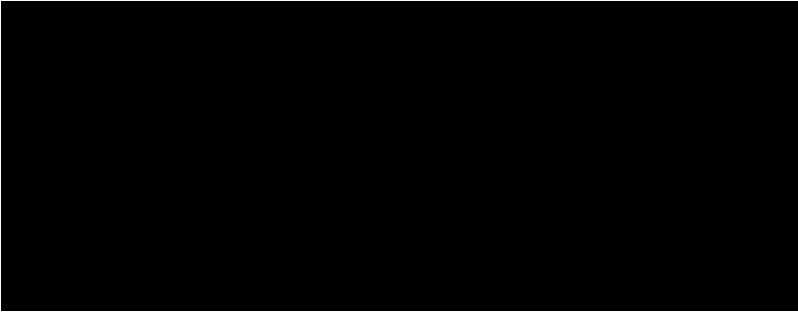
GUARANTEE

Not applicable

SOCIAL VALUE COMMITMENT

Not applicable

Framework Schedule 6



For and on behalf of Buyer:

