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NOTIFICATION TECHNICAL:	YES
NOTIFICATION PUBLICATION:	YES

## Contract award notice

### Results of the procurement procedure

#### Services

Directive 2014/24/EU

#### **Section I: Contracting authority**

I.1) **Name and addresses**

The Secretary of State for Health (on behalf of itself and any future assignees of the contracting authority as referred to in Section VI.3)

Skipton House, 80 London Road

London

SE1 6LH

United Kingdom

Contact person: Suzanne Thomas

E-mail: [suzanne.thomas@dh.gsi.gov.uk](mailto:suzanne.thomas@dh.gsi.gov.uk)

NUTS code: UK

**Internet address(es):**

Main address: <https://www.gov.uk/government/organisations/department-of-health>

Address of the buyer profile: <https://www.gov.uk/government/organisations/department-of-health/about/procurement>

I.2) **Joint procurement**

I.4) **Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5) **Main activity**

Health

#### **Section II: Object**

II.1) **Scope of the procurement**

II.1.1) **Title:**

NHS Supply Chain Future Operating Model - Transformation Services to support the creation of an Intelligent Client Co-Ordinator

Reference number: ITT60296/6794

II.1.2) **Main CPV code**

79400000

II.1.3) **Type of contract**

Services

II.1.4) **Short description:**

A current contract with NHS Business Services Authority relating to the procurement and supply chain of goods in the NHS will expire on 30 September 2018. As part of the Future Operating Model ("FOM") the Authority has awarded a contract for the provision of leadership, resourcing, capacity and expertise to assist in designing, delivering and establishing an Intelligent Client Co-Ordinator ("ICC") as a fully functioning and resourced unit within the Authority (or such other third party body as shall be determined by the Authority). The ICC is the

central services delivery management function acting on behalf of NHS Trusts and the Authority, and is critical to the success of the FOM. This award is to provide services over a two year period with an option to extend the duration of the contract beyond the expiry date by one or more consecutive periods, each for a duration of two months or longer provided that the total contract period does not exceed forty-eight months in total.

**II.1.6) Information about lots**

This contract is divided into lots: no

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: 19 590 000.00 GBP

**II.2) Description**

**II.2.1) Title:**

**II.2.2) Additional CPV code(s)**

**II.2.3) Place of performance**

NUTS code: UK

Main site or place of performance:

London and other offices of the Authority

**II.2.4) Description of the procurement:**

The awarded supplier will bring:

- o Essential commercially-focused experience to assist in the design, build and transition of the existing Supply Chain contract to the FOM;

- o Support to ensure that operational functions within the ICC are available prior to the possible transfer of existing staff (under TUPE arrangements.)

The awarded supplier will provide a Core Team comprising of fifteen consultants which will be considered Key Personnel within the contract. The Suppliers Core Team shall compromise of two groups as below:

1) Supplier's Senior Leadership Team (SLT) - 7 experienced consultants to fulfil specific functions/roles within the ICC

2) Extended Team - a balance of 8 consultants providing a common pool of expertise, providing further breadth and capacity for delivery of the services under the direction of the SLT.

The awarded supplier will also provide 'Optional Services' during the contract period which comprise the supply of additional resourcing where the requirements of the Services necessitate the provision of resource in excess of the Core Team. The Authority shall be entitled, at its discretion, to source this from the awarded supplier as part of the Optional Services or from a third party if it feels it more appropriate.

**II.2.5) Award criteria**

Quality criterion - Name: Core Team Services - Senior Leadership Team Roles (Weighting is split into sub-weighting of: Perf Mgmt 20% / Customer & Business Dev 20% / HR, Finance, IT, FOM Delivery, Transition 12% each) / Weighting: 35%

Quality criterion - Name: Core Team Services - Extended Team Experts / Weighting: 25%

Quality criterion - Name: Method Statement / Weighting: 10%

Quality criterion - Name: Collaboration and Transition Services / Weighting: 20%

Quality criterion - Name: Understanding of the NHS (or similar safety critical environment) / Weighting: 10%

Cost criterion - Name: Rate card for Core Services / Weighting: 20%

Cost criterion - Name: Rate card for Optional Services (as defined in the services). / Weighting: 10%

**II.2.11) Information about options**

Options: no

**II.2.13) Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

**II.2.14) Additional information**

Note II.1.7 - the full value of the contract is a maximum value that the Authority has authorisation to spend over the life of the contract. Currently the Authority only has authorisation for £9m of this maximum value and will require further internal approvals before proceeding to the next phase of the work.

**Section IV: Procedure****IV.1) Description****IV.1.1) Type of procedure**

Open procedure

**IV.1.3) Information about a framework agreement or a dynamic purchasing system****IV.1.6) Information about electronic auction****IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2) Administrative information****IV.2.1) Previous publication concerning this procedure**

Notice number in the OJ S: [2016/S 228-415434](#)

**IV.2.8) Information about termination of dynamic purchasing system****IV.2.9) Information about termination of call for competition in the form of a prior information notice****Section V: Award of contract**

**Contract No:** BMS14094/IWS6794

**Title:**

ICC Transformation Services Contract

A contract/lot is awarded: yes

**V.2) Award of contract****V.2.1) Date of conclusion of the contract:**

08/03/2017

**V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

**V.2.3) Name and address of the contractor**

Ernst and Young LLP

1 More London Place

London

SE1 2AF

United Kingdom

NUTS code: UK

The contractor is an SME: no

**V.2.4) Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 19 590 000.00 GBP

**V.2.5) Information about subcontracting****Section VI: Complementary information****VI.3) Additional information:**

This Contract Award Notice was not published earlier due to Purdah.

**VI.4) Procedures for review****VI.4.1) Review body**

Department of Health

79 Whitehall

London

SW1A 2NS

United Kingdom

E-mail: [supportingtechnologies@dh.gsi.gov.uk](mailto:supportingtechnologies@dh.gsi.gov.uk)

**VI.4.2) Body responsible for mediation procedures****VI.4.3) Review procedure****VI.4.4) Service from which information about the review procedure may be obtained**

Department of Health

80 London Road

London

SE1 6LH

United Kingdom

**VI.5) Date of dispatch of this notice:**

18/07/2017