

	TST North - Look Ahead		TST South - One Housing	
Total active clients at quarter end	805		743	
Total reports submitted	793		734	
Total post- sept '08 tenancy reports	625		629	
Total closed cases	696		1102	
Cases closed in period	6		7	
Closed cases re-opened in period (5)	0		0	
Tenancy sustainment rate (1.2)	97%		97%	

	TST North - Look Ahead			TST South - One Housing		
Data	Q4	% of reports received	"Don't know"	Q4	% of reports received	"Don't know"
Sum of In Paid Work	124	16%	8	88	12%	8
Sum of Accredited Training	42	5%	7	44	6%	10
Sum of Income Maximised	744	94%	8	705	96%	10
Sum of Debt Reduced / Managed	716	90%	12	673	92%	14
Sum of Facing Eviction	58	7%	2	32	4%	3
Sum of Is Problematic Drinker	245	31%	9	298	41%	8
Sum of Is Illegal Drug User	291	37%	12	294	40%	8
Sum of Has Diagnosed Mental Health Problem	310	39%	0	298	41%	0
Sum of Has Diagnosed Physical Health Problems	358	45%	6	359	49%	6
Sum of Registered With GP (6.5)	760	96%	4	718	98%	6
Sum of TB Screening	651	82%	15	663	90%	10

	TST North - Look Ahead			TST South - One Housing		
Of which the following were post 1st Sept '08	Q4	% of post- sept reports	"Don't know"	Q4	% of post- sept reports	"Don't know"
Sum of In Paid Work (7.2)	110	18%	7	86	14%	7
Sum of Accredited Training (7.1)	36	6%	6	40	6%	8
Sum of Income Maximised (7.3)	590	94%	6	604	96%	9
Sum of Debt Reduced / Managed (7.4)	565	90%	10	579	92%	11
Sum of Facing Eviction	46	7%	0	30	5%	2
Sum of Is Problematic Drinker	198	32%	7	264	42%	6
Sum of Is Illegal Drug User	247	40%	8	252	40%	6
Sum of Has Diagnosed Mental Health Problem	238	38%	0	252	40%	0
Sum of Has Diagnosed Physical Health Problems	261	42%	5	295	47%	5
Sum of Registered With GP	594	95%	4	614	98%	6
Sum of TB Screening	500	80%	15	570	91%	9

	TST North - Look Ahead			TST South - One Housing		
Is illegal drug user	Q4	%	Q3	Q4	%	Q3
Abstinent (6.1)	51	18%	50	46	16%	53
Formal Treatment (6.1)	163	56%	152	166	56%	165
Harm Minimising Activities	47	16%	46	66	22%	60
Not Addressing Problem	30	10%	36	16	5%	14
<b>Total illegal drug users</b>	<b>291</b>	<b>36%</b>	<b>284</b>	<b>294</b>	<b>40%</b>	<b>292</b>

	TST North - Look Ahead			TST South - One Housing		
Is problematic Drinker	Q4	%	Q3	Q4	%	Q3
Abstinent (6.2)	42	17%	44	46	15%	45
Formal Treatment (6.2)	47	19%	42	69	23%	66
Harm Minimising Activities	102	42%	102	158	53%	165
Not Addressing Problem	54	22%	56	25	8%	23
<b>Total problematic drinkers</b>	<b>245</b>	<b>30%</b>	<b>244</b>	<b>298</b>	<b>40%</b>	<b>299</b>

	TST North - Look Ahead			TST South - One Housing		
Diagnosed Mental Health Problem	Q4	%	Q3	Q4	%	Q3
Engaged With Statutory Services (6.3)	254	82%	245	261	88%	268
Not Receiving Treatment	56	18%	53	37	12%	32
<b>Total clients with diagnosed MH</b>	<b>310</b>	<b>39%</b>	<b>298</b>	<b>298</b>	<b>40%</b>	<b>300</b>

	TST North - Look Ahead			TST South - One Housing		
Diagnosed Physical Health Problem	Q4	%	Q3	Q4	%	Q3
Engaged With Treatment (6.4)	329	92%	329	339	94%	332
Not Engaged In Treatment	29	8%	22	20	6%	21
<b>Total clients with diagnosed PH</b>	<b>358</b>	<b>44%</b>	<b>351</b>	<b>359</b>	<b>48%</b>	<b>353</b>

	TST North - Look Ahead			TST South - One Housing		
Frequency of visits	Q4	%	Q3	Q4	%	Q3
Weekly	59	7%	80	29	4%	40
Fortnightly	281	35%	268	188	26%	216
Monthly	349	44%	342	459	63%	408
Quarterly	104	13%	100	58	8%	67
<b>Total reports received for Quarter</b>	<b>793</b>	<b>100%</b>	<b>790</b>	<b>734</b>	<b>100%</b>	<b>731</b>

	TST North - Look Ahead			TST South - One Housing		
Move-on or active support	Q4	%	Q3	Q4	%	Q3
Move-on support	105	13%	99	139	19%	151
Active support	688	87%	691	595	81%	580
<b>Total</b>	<b>793</b>	<b>100%</b>	<b>790</b>	<b>734</b>	<b>100%</b>	<b>731</b>

	TST North - Look Ahead			TST South - One Housing		
Move On (for neutral and planned TEs)	Q4	%	Q3	Q4	%	Q3
Total moved on in Quarter*	20		13	17		24
No. of Closed cases	6		4	5		10
No. of Active Cases housed pre Sept 2008^	2	0.2%	2	0	0.0%	3
No. of Active Cases housed post Sept 2008^	12	1.9%	7	12	1.9%	11
<b>Total active clients moved on in quarter (4.0)</b>	<b>14</b>	<b>2.2%</b>	<b>9</b>	<b>12</b>	<b>1.9%</b>	<b>14</b>

\* RSI Transfers are no longer counted towards overall move on figures  
 ^ Percentage taken from proportion of team's Total Active Clients  
 ^ Percentage taken from proportion of team's Total post- sept '08 tenancy reports

	TST North - Look Ahead			TST South - One Housing		
Tenancy Ends - Planned/Unplanned/Neutral	Q4	%	Q3	Q4	%	Q3
No. of Planned Moves*	10	34%	10	9	28%	17
No. of Unplanned Moves (1.3)	8	28%	15	14	44%	18
No. of Neutral Moves	10	34%	3	8	25%	7
RSI Transfer	1	3%	3	1	3%	1
<b>Total tenancy ends</b>	<b>29</b>	<b>100%</b>	<b>31</b>	<b>32</b>	<b>100%</b>	<b>43</b>

\* RSI Transfers are now recorded separately and have been split from the planned moves figures

**Planned** - Planned Move Out, Transferred  
**Neutral** - Death of tenant, Went to institution, Other  
**Unplanned** - Evicted, Abandoned by Tenant, Went To Prison

	TST North - Look Ahead			TST South - One Housing		
Tenancy Review Outcomes	Q4	%	Q3	Q4	%	Q3
6 month extension	2	9%	1	1	4%	1
1 year extension	3	14%	0	3	13%	4
2 year extension	2	9%	2	1	4%	1
No Extension	1	5%	1	0	0%	1
Review outstanding	14	64%	27	18	78%	18
<b>Total tenancy reviews in period</b>	<b>8</b>	<b>36%</b>	<b>4</b>	<b>5</b>	<b>22%</b>	<b>7</b>

## Annual Summary

### TST North

### TST South

Total reports received for Quarter	816	744	790	793	653	725	731	734
<b>Problematic Drinker</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Abstinent	14%	14%	18%	17%	14%	15%	15%	15%
Formal Treatment	22%	19%	17%	19%	18%	20%	22%	23%
Harm Minimising Activities	38%	41%	42%	42%	60%	54%	55%	53%
Not Addressing Problem	26%	26%	23%	22%	8%	11%	8%	8%
<b>Total problematic drinkers</b>	<b>250</b>	<b>235</b>	<b>244</b>	<b>245</b>	<b>263</b>	<b>283</b>	<b>299</b>	<b>298</b>

<b>Illegal Drug User</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Abstinent	17%	15%	18%	18%	15%	16%	18%	16%
Formal Treatment	53%	61%	54%	56%	59%	56%	57%	56%
Harm Minimising Activities	15%	12%	16%	16%	23%	21%	21%	22%
Not Addressing Problem	15%	12%	13%	10%	3%	7%	5%	5%
<b>Total illegal drug users</b>	<b>287</b>	<b>271</b>	<b>284</b>	<b>291</b>	<b>273</b>	<b>299</b>	<b>292</b>	<b>294</b>

<b>Diagnosed Mental Health Problem</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Engaged With Statutory Services	79%	86%	82%	82%	90%	87%	89%	88%
Not Receiving Treatment	21%	14%	18%	18%	10%	13%	11%	12%
<b>Total clients with diagnosed MH</b>	<b>303</b>	<b>271</b>	<b>298</b>	<b>310</b>	<b>275</b>	<b>301</b>	<b>300</b>	<b>298</b>

<b>Diagnosed Physical Health Problem</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Engaged With Treatment	93%	93%	94%	92%	97%	95%	94%	94%
Not Engaged In Treatment	7%	7%	6%	8%	3%	5%	6%	6%
<b>Total clients with diagnosed PH</b>	<b>347</b>	<b>332</b>	<b>351</b>	<b>358</b>	<b>323</b>	<b>352</b>	<b>353</b>	<b>359</b>

<b>Frequency of visits</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Weekly	9%	9%	10%	7%	6%	6%	5%	4%
Fortnightly	34%	33%	34%	35%	36%	30%	30%	26%
Monthly	48%	47%	43%	44%	57%	57%	56%	63%
Quarterly	10%	11%	13%	13%	1%	8%	9%	8%
<b>Total reports received for Quarter</b>	<b>816</b>	<b>744</b>	<b>790</b>	<b>793</b>	<b>653</b>	<b>725</b>	<b>731</b>	<b>734</b>

Planned or Neutral only

<b>Move On</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
No. of Active Cases	53%	69%	69%	70%	64%	76%	58%	71%
No. of Closed Cases	47%	31%	31%	30%	36%	24%	42%	29%
<b>Total clients moved on</b>	<b>19</b>	<b>26</b>	<b>13</b>	<b>20</b>	<b>14</b>	<b>25</b>	<b>24</b>	<b>17</b>

<b>Tenancy Ends - all</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
No. of Planned Moves	50%	44%	32%	34%	34%	44%	40%	28%
No. of Unplanned Moves	31%	35%	48%	28%	38%	23%	42%	44%
No. of Neutral Moves	9%	16%	10%	34%	9%	21%	16%	25%
No. of RSI Transfers	9%	5%	10%	3%	19%	13%	2%	3%
<b>Total tenancy ends</b>	<b>32</b>	<b>43</b>	<b>31</b>	<b>29</b>	<b>32</b>	<b>39</b>	<b>43</b>	<b>32</b>

Data	Total	Don't Know
In Paid Work	124	8
Accredited Training	42	7
Income Maximised	744	8
Debt Reduced / Managed	716	12
Facing Eviction	58	2
Is Problematic Drinker	245	9
Is Drug User	291	12
Has Diagnosed Mental Health Problem	310	0
Has Diagnosed Physical Health Problems	358	6
Registered With GP	760	4
TB Screening	651	15

Of which the following have a tenancy start post Sept 08		
Data	Total	DK
In Paid Work	110	7
Accredited Training	36	6
Income Maximised	590	6
Debt Reduced / Managed	565	10
Facing Eviction	46	0
Is Problematic Drinker	198	7
Is Drug User	247	8
Has Diagnosed Mental Health Problem	238	0
Has Diagnosed Physical Health Problems	261	5
Registered With GP	594	4
TB Screening	500	15

Problematic Drinker	Total
Abstinent	42
Formal Treatment	47
Harm Minimising Activities	102
Not Addressing Problem	54
<b>Grand Total</b>	<b>245</b>

Accredited Training/Education Hours Per Week	Total
1-10	17
11-20	19
21-30	6
31+	0
<b>Grand Total</b>	<b>42</b>

Drug User	Total
Abstinent	51
Formal Treatment	163
Harm Minimising Activities	47
Not Addressing Problem	30
<b>Grand Total</b>	<b>291</b>

Paid work Hours Per Week	Total
1-10	5
11-20	44
21-30	13
31+	60
<b>Grand Total</b>	<b>122</b>

Diagnosed Mental Health Problem	Total
Engaged With Statutory Services	254
Not Receiving Treatment	56
<b>Grand Total</b>	<b>310</b>

Frequency of contact	Total
Weekly	59
Fortnightly	281
Monthly	349
Quarterly	104
<b>Grand Total</b>	<b>793</b>

Diagnosed Physical Health Problem	Total
Engaged With Treatment	329
Not Engaged In Treatment	29
<b>Grand Total</b>	<b>358</b>

Move-on or active support	Total
Move-on support	105
Active support	688
<b>Grand Total</b>	<b>793</b>

**Milestones**

**TST NORTH - LOOK AHEAD**

Milestone	Ref	Result
95% Tenancy sustainment rate	1.2	97%
Unplanned moves <25%	1.3	28%
74 clients moved on in last 4 quarters	4.1	78
No. of active moves in last 4 quarters		51
7.5% of active clients moved on	4.2	2.2%
<2% of closed cases re-opened	5	0.0%
DU Abstinent & Formal treatment above 60%	6.1	74%
AU Abstinent & Formal treatment above 60%	6.2	36%
MH diagnoses 80% formal treatment	6.3	82%
PH 95% engaged with statutory services	6.4	92%
GP 97% of clients registered	6.5	96%
12% in formal training	7.1	6%
10% in paid employment	7.2	18%
95% income maximised	7.3	94%
95% reduced debts & arrears	7.4	90%

Figure taken from Post September 08 client data only  
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 Figure taken from Post September 08 client data only  
 Figure taken from Post September 08 client data only

Data	Total	Don't Know
In Paid Work	88	8
Accredited Training	44	10
Income Maximised	705	10
Debt Reduced / Managed	673	14
Facing Eviction	32	3
Is Problematic Drinker	298	8
Is Drug User	294	8
Has Diagnosed Mental Health Problem	298	0
Has Diagnosed Physical Health Problems	359	6
Registered With GP	718	6
TB Screening	663	10

Of which the following have a tenancy start post Sept 08		
Data	Total	DK
In Paid Work	86	7
Accredited Training	40	8
Income Maximised	604	9
Debt Reduced / Managed	579	11
Facing Eviction	30	2
Is Problematic Drinker	264	6
Is Drug User	252	6
Has Diagnosed Mental Health Problem	252	0
Has Diagnosed Physical Health Problems	295	5
Registered With GP	614	6
TB Screening	570	9

Problematic Drinker	Total
Abstinent	46
Formal Treatment	69
Harm Minimising Activities	158
Not Addressing Problem	25
<b>Grand Total</b>	<b>298</b>

Accredited Training/Education Hours Per Week	Total
1-10	21
11-20	20
21-30	3
31+	0
<b>Grand Total</b>	<b>44</b>

Drug User	Total
Abstinent	46
Formal Treatment	166
Harm Minimising Activities	66
Not Addressing Problem	16
<b>Grand Total</b>	<b>294</b>

Paid work Hours Per Week	Total
1-10	7
11-20	26
21-30	16
31+	39
<b>Grand Total</b>	<b>88</b>

Diagnosed Mental Health Problem	Total
Engaged With Statutory Services	261
Not Receiving Treatment	37
<b>Grand Total</b>	<b>298</b>

Frequency of contact	Total
Weekly	29
Fortnightly	188
Monthly	459
Quarterly	58
<b>Grand Total</b>	<b>734</b>

Diagnosed Physical Health Problem	Total
Engaged With Treatment	339
Not Engaged In Treatment	20
<b>Grand Total</b>	<b>359</b>

Move-on or active support	Total
Move-on support	139
Active support	595
<b>Grand Total</b>	<b>734</b>

**Milestones**

**TST SOUTH - ONE SUPPORT**

Milestone	Ref	Result
95% Tenancy sustainment rate	1.2	97%
Unplanned moves <25%	1.3	44%
51 clients moved on in last 4 quarters	4.1	80
No. of active moves in last 4 quarters		54
7.5% of active clients moved on	4.2	1.9%
<2% of closed cases re-opened	5	0.0%
DU Abstinent & Formal treatment above 60%	6.1	72%
AU Abstinent & Formal treatment above 60%	6.2	39%
MH diagnoses 80% formal treatment	6.3	88%
PH 95% engaged with statutory services	6.4	94%
GP 97% of clients registered	6.5	98%
12% in formal training	7.1	6%
10% in paid employment	7.2	14%
95% income maximised	7.3	96%
95% reduced debts & arrears	7.4	92%

Figure taken from Post September 08 client data only  
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## TST North - Look Ahead

### Key indicators by borough

	TST North		Barnet		Camden		Enfield		Hackney		Haringey		Islington		Newham	
Total reports submitted	793		22		81		28		191		50		107		82	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Sum of In Paid Work	124	16%	4	18%	11	14%	5	18%	29	15%	6	12%	16	15%	11	13%
Sum of Accredited Training	42	5%	2	9%	4	5%	1	4%	9	5%	4	8%	5	5%	0	0%
Sum of Income Maximised	744	94%	22	100%	75	93%	28	100%	177	93%	48	96%	98	92%	78	95%
Sum of Debt Reduced / Managed	716	90%	20	91%	74	91%	28	100%	173	91%	44	88%	100	93%	69	84%
Sum of Facing Eviction	58	7%	1	5%	3	4%	0	0%	15	8%	4	8%	3	3%	6	7%
Sum of Is Problematic Drinker	245	31%	4	18%	35	43%	7	25%	61	32%	22	44%	26	24%	24	29%
Sum of Is Illegal Drug User	291	37%	6	27%	28	35%	18	64%	65	34%	25	50%	39	36%	31	38%
Sum of Has Diagnosed Mental Health Problem	310	39%	2	9%	37	46%	12	43%	68	36%	27	54%	44	41%	31	38%
Sum of Has Diagnosed Physical Health Problems	358	45%	11	50%	45	56%	7	25%	97	51%	23	46%	56	52%	24	29%
Sum of Registered With GP	760	96%	20	91%	80	99%	28	100%	183	96%	48	96%	105	98%	75	91%
Sum of TB Screening	651	82%	20	91%	66	81%	22	79%	171	90%	50	100%	99	93%	54	66%

	TST North		Tower Hamlets		Waltham Forest	
Total reports submitted	793		167		65	
	No.	%	No.	%	No.	%
Sum of In Paid Work	124	16%	34	20%	8	12%
Sum of Accredited Training	42	5%	13	8%	4	6%
Sum of Income Maximised	744	94%	159	95%	59	91%
Sum of Debt Reduced / Managed	716	90%	151	90%	57	88%
Sum of Facing Eviction	58	7%	11	7%	15	23%
Sum of Is Problematic Drinker	245	31%	51	31%	15	23%
Sum of Is Illegal Drug User	291	37%	60	36%	19	29%
Sum of Has Diagnosed Mental Health Problem	310	39%	57	34%	32	49%
Sum of Has Diagnosed Physical Health Problems	358	45%	68	41%	27	42%
Sum of Registered With GP	760	96%	162	97%	59	91%
Sum of TB Screening	651	82%	152	91%	17	26%

### Key indicators by team

	TST North		Coventry A		Coventry B		Roman Way		East	
Total reports submitted	793		191		167		238		197	
	No.	%	No.	%	No.	%	No.	%	No.	%
Sum of In Paid Work	124	16%	29	15%	34	20%	33	14%	28	14%
Sum of Accredited Training	42	5%	9	5%	13	8%	13	5%	7	4%
Sum of Income Maximised	744	94%	177	93%	159	95%	221	93%	187	95%
Sum of Debt Reduced / Managed	716	90%	173	91%	151	90%	218	92%	174	88%
Sum of Facing Eviction	58	7%	15	8%	11	7%	10	4%	22	11%
Sum of Is Problematic Drinker	245	31%	61	32%	51	31%	83	35%	50	25%
Sum of Is Illegal Drug User	291	37%	65	34%	60	36%	92	39%	74	38%
Sum of Has Diagnosed Mental Health Problem	310	39%	68	36%	57	34%	108	45%	77	39%
Sum of Has Diagnosed Physical Health Problems	358	45%	97	51%	68	41%	124	52%	69	35%
Sum of Registered With GP	760	96%	183	96%	162	97%	233	98%	182	92%
Sum of TB Screening	651	82%	171	90%	152	91%	215	90%	113	57%

## TST South - One Support

### Key indicators by borough

	TST South		Bexley		Brent		Bromley		Croydon		Ealing		Greenwich		Hammersmith & Fulham	
Total reports submitted	734		5		59		12		6		34		18		68	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Sum of In Paid Work	88	12%	0	0%	4	7%	0	0%	0	0%	6	18%	3	17%	10	15%
Sum of Accredited Training	44	6%	0	0%	2	3%	0	0%	0	0%	0	0%	0	0%	5	7%
Sum of Income Maximised	705	96%	5	100%	22	37%	12	100%	6	100%	34	100%	18	100%	66	97%
Sum of Debt Reduced / Managed	673	92%	5	100%	20	34%	12	100%	6	100%	34	100%	18	100%	62	91%
Sum of Facing Eviction	32	4%	0	0%	1	2%	0	0%	0	0%	1	3%	0	0%	3	4%
Sum of Is Problematic Drinker	298	41%	1	20%	4	7%	4	33%	1	17%	15	44%	9	50%	25	37%
Sum of Is Illegal Drug User	294	40%	1	20%	6	10%	6	50%	3	50%	5	15%	6	33%	19	28%
Sum of Has Diagnosed Mental Health Problem	298	41%	1	20%	2	3%	5	42%	2	33%	13	38%	2	11%	16	24%
Sum of Has Diagnosed Physical Health Problems	359	49%	1	20%	11	19%	7	58%	5	83%	14	41%	5	28%	33	49%
Sum of Registered With GP	718	98%	5	100%	20	34%	12	100%	6	100%	32	94%	18	100%	67	99%
Sum of TB Screening	663	90%	5	100%	20	34%	12	100%	6	100%	33	97%	18	100%	68	100%

	TST South		Harrow		Hillingdon		Hounslow		Kensington & Chelsea		Lambeth		Lewisham		Merton	
Total reports submitted	734		0		13		13		61		150		64		0	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Sum of In Paid Work	88	12%	0	0%	2	15%	1	8%	7	11%	17	11%	8	13%	0	0%
Sum of Accredited Training	44	6%	0	0%	1	8%	0	0%	3	5%	19	13%	0	0%	0	0%
Sum of Income Maximised	705	96%	0	0%	13	100%	12	92%	59	97%	145	97%	64	100%	0	0%
Sum of Debt Reduced / Managed	673	92%	0	0%	13	100%	12	92%	58	95%	138	92%	64	100%	0	0%
Sum of Facing Eviction	32	4%	0	0%	0	0%	4	31%	2	3%	5	3%	1	2%	0	0%
Sum of Is Problematic Drinker	298	41%	0	0%	9	69%	5	38%	28	46%	58	39%	34	53%	0	0%
Sum of Is Illegal Drug User	294	40%	0	0%	4	31%	5	38%	30	49%	60	40%	30	47%	0	0%
Sum of Has Diagnosed Mental Health Problem	298	41%	0	0%	3	23%	8	62%	39	64%	59	39%	32	50%	0	0%
Sum of Has Diagnosed Physical Health Problems	359	49%	0	0%	6	46%	10	77%	25	41%	88	59%	37	58%	0	0%
Sum of Registered With GP	718	98%	0	0%	13	100%	12	92%	61	100%	149	99%	63	98%	0	0%
Sum of TB Screening	663	90%	0	0%	10	77%	12	92%	40	66%	127	85%	63	98%	0	0%

	TST South		Richmond		Southwark		Wandsworth		Westminster	
Total reports submitted	734		2		148		35		46	
	No.	%	No.	%	No.	%	No.	%	No.	%
Sum of In Paid Work	88	12%	0	0%	15	10%	6	17%	4	9%
Sum of Accredited Training	44	6%	1	50%	6	4%	2	6%	3	7%
Sum of Income Maximised	705	96%	1	50%	145	98%	34	97%	44	96%
Sum of Debt Reduced / Managed	673	92%	1	50%	129	87%	34	97%	40	87%
Sum of Facing Eviction	32	4%	1	50%	7	5%	1	3%	3	7%
Sum of Is Problematic Drinker	298	41%	1	50%	58	39%	15	43%	24	52%
Sum of Is Illegal Drug User	294	40%	1	50%	65	44%	17	49%	24	52%
Sum of Has Diagnosed Mental Health Problem	298	41%	2	100%	70	47%	15	43%	20	43%
Sum of Has Diagnosed Physical Health Problems	359	49%	1	50%	59	40%	18	51%	24	52%
Sum of Registered With GP	718	98%	1	50%	143	97%	34	97%	45	98%
Sum of TB Screening	663	90%	1	50%	147	99%	34	97%	32	70%

### Key indicators by team

	TST South		Wandsworth		Brixton		Rokeby		Dean Street	
Total reports submitted	734		151		173		173		237	
	No.	%	No.	%	No.	%	No.	%	No.	%
Sum of In Paid Work	88	12%	23	15%	18	10%	19	11%	28	12%
Sum of Accredited Training	44	6%	8	5%	20	12%	3	2%	13	5%
Sum of Income Maximised	705	96%	146	97%	166	96%	172	99%	221	93%
Sum of Debt Reduced / Managed	673	92%	142	94%	153	88%	165	95%	213	90%
Sum of Facing Eviction	32	4%	10	7%	9	5%	4	2%	9	4%
Sum of Is Problematic Drinker	298	41%	61	40%	66	38%	77	45%	94	40%
Sum of Is Illegal Drug User	294	40%	47	31%	63	36%	81	47%	103	43%
Sum of Has Diagnosed Mental Health Problem	298	41%	53	35%	75	43%	71	41%	99	42%
Sum of Has Diagnosed Physical Health Problems	359	49%	75	50%	102	59%	71	41%	111	47%
Sum of Registered With GP	718	98%	145	96%	173	100%	168	97%	232	98%
Sum of TB Screening	663	90%	147	97%	156	90%	172	99%	188	79%

## Move On

Tenancy ends with active or closed cases	Closed	Active	Total
TST North - Look Ahead	8	21	29
TST South - One Housing	9	23	32
<b>Total</b>	<b>17</b>	<b>44</b>	<b>61</b>

Tenancy Ends - Planned, Neutral, Unplanned	Planned	Unplanned	Neutral	RSI Transfer	Total
TST North - Look Ahead	10	8	10	1	29
TST South - One Housing	9	14	8	1	32
<b>Total</b>	<b>19</b>	<b>22</b>	<b>18</b>	<b>2</b>	<b>61</b>

Running total of active clients moved on	Q1	Q2	Q3	Q4	Running Total
TST North - Look Ahead	10	18	9	14	51
TST South - One Housing	9	19	14	12	54

Tenancy sustainment rates	TST North	TST South
Number of active cases (inc. open case tenancies which ended in Q)	805	743
Tenancy ends for active cases in quarter	21	23
<b>Sustainment rate %</b>	<b>97%</b>	<b>97%</b>

## Tenancy reviews

Review Outcomes in quarter	TST North - Look Ahead	TST South - One Housing	Grand Total
6 month extension	2	1	3
1 year extension	3	3	6
2 year extension	2	1	3
No Extension	1	0	1
Review outstanding	14	18	32
<b>Grand Total</b>	<b>22</b>	<b>23</b>	<b>45</b>

## Client Demographics

Age	TST North - Look Ahead		TST South - One Housing	
	No.	%	No.	%
Under 18	0	0%	0	0%
18 - 25	20	3%	9	1%
26 - 35	121	15%	106	14%
36 - 45	262	33%	242	33%
46 - 55	263	33%	269	37%
56 - 65	110	14%	99	13%
Over 65	17	2%	9	1%
Unknown	0	0%	0	0%
<b>Total</b>	<b>793</b>	<b>100%</b>	<b>734</b>	<b>100%</b>

Ethnicity	TST North - Look Ahead		TST South - One Housing	
	No.	%	No.	%
Asian or Asian British Bangladeshi	14	2%	2	0%
Asian or Asian British Indian	5	1%	11	1%
Asian or Asian British Other	11	1%	10	1%
Asian or Asian British Pakistani	2	0%	3	0%
Black or Black British African	119	15%	83	11%
Black or Black British Caribbean	70	9%	55	7%
Black or Black British Other	21	3%	19	3%
Chinese	1	0%	2	0%
Mixed Other	12	2%	9	1%
Mixed White and Asian	4	1%	4	1%
Mixed White and Black African	7	1%	6	1%
Mixed White and Black Caribbean	8	1%	16	2%
Other	39	5%	38	5%
White British	283	36%	317	43%
White Irish	44	6%	42	6%
White Other	149	19%	113	15%
Not Stated	4	1%	4	1%
<b>Total</b>	<b>793</b>	<b>100%</b>	<b>734</b>	<b>100%</b>

Gender	TST North - Look Ahead		TST South - One Housing	
	No.	%	No.	%
Male	709	89%	648	88%
Female	83	10%	86	12%
Transgender	1	0%	0	0%
<b>Total</b>	<b>793</b>	<b>100%</b>	<b>734</b>	<b>100%</b>

## Bedded down street contacts in quarter for housed clients

Clients seen bedded down in quarter	TST North - Look Ahead		TST South - One Housing	
	No.		No.	
Number of clients with 1 or more bedded down street contact	4		11	

Number of bedded down contacts in quarter	TST North - Look Ahead		TST South - One Housing	
	No.		No.	
One	4		6	One Housing First, One RS205
Two	0		0	
Three to five	0		4	Two RS205s
Six to ten	0		0	
Over Ten	0		1	One Housing First