

**Confidential**

**SCHEDULE 7 - GOVERNANCE**

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### **1. GENERAL**

- 1.1 The Supplier shall comply with the Buyer's governance model described in Attachment 8 (Governance) and provide appropriate representation to forums at each level of governance.
- 1.2 The appropriate Supplier representation at each of the meetings identified in this Schedule 7 (Governance) should be agreed with the Buyer within two (2) weeks of the Commencement Date.

### **2. GOVERNANCE FORUMS AT THE STRATEGIC LEVEL**

- 2.1 **Senior Supplier Meeting:** The Supplier will be provided with opportunity to regularly meet with the Buyer's "Director of Digital Transformation", including to discuss this Contract. The Supplier representative will want to be of similar seniority. In addition to general discussion, the director will be able to raise and discuss issues escalated from any of the governance groups/boards identified in Attachment 8 (Governance) at the Quarterly Strategic Relationship Board identified in Attachment 8 (Governance).

### **3. ADDITIONAL STRATEGIC FORUMS**

- 3.1 The Buyer will hold supplier events every 6 months to share with the entire supply chain the strategic direction of the Buyer frontline business.

### **4. OTHER FORUMS RELATED TO GOVERNANCE**

- 4.1 For projects and/or programmes that are introducing development changes to applications (e.g., CMS), suppliers are expected to provide progress updates in person with Buyer Representatives (likely at each governance level), including in relation to development changes under this Contract.

### **5. ESCALATIONS**

- 5.1 Without prejudice to the Dispute Resolution Procedure, either Party may escalate issues that they are unable to resolve as such escalations are described about in this Schedule 7 (Governance).