

Youth Service Supporting Information



This document supports the Tender Document for the provision of youth services in Faversham.

1. Context

Youth services in Faversham have been provided over the past few years by several organisations.

Youth work in Faversham is largely funded by Kent County Council and supplemented from grants direct to other organisations within Faversham. We are looking to expand provision particularly in harder to reach areas, such as Priory and Abbey Wards, initially through detached and outreach sessions with a view to establishing centre-based sessions where available.

2. The Future

We will, through open tender, enter into a 3-year service level agreement (SLA) with one provider, or a partnership of providers, with the option of continuing for a further two years (subject to review and funding availability), to deliver a range of youth services in Faversham, specifically in areas with identified need.

We have a vision of a delivery model which provides flexible local delivery, through a mixture of centre-based sessions, outreach & detached youth work, information, advice and support and joint activities which may involve volunteers.

The service will be designed and developed with involvement from young people as engagement and accessibility are key requirements for providing activities. It is envisaged that the service will continue to evolve over time (subject to regular feedback consultation and evaluation by users) to include formal training opportunities and holiday activities.

The Town Council will hold regular monitoring meetings with the appointed provider to discuss progress and to aid decision making. These will be in addition to formal SLA Performance Review meetings which will be

conducted at half-year and yearly periods to ensure agreed target outcomes and outputs are reached.

3. **Applications**

We welcome applications from providers which are eligible and able to interpret the brief to design, manage and deliver a service which both meets the needs of young people and the expectations of the Town Council.

4. **The Service Level Agreement (SLA)**

The appointed provider will work under a 3-year SLA for youth service provision for Faversham.

Service delivery 'on the ground' will be in place by July 2022, focusing on delivering a range of core sessional activities and outreach work within Faversham. In addition, the provider, through the appropriate channels, will support the development of a youth council and will liaise with other partners working with young people in the area.

The provider will be required to monitor take-up of the service by geography, age and gender and provide feedback to the commissioning Town Council which will allow monitoring of the accessibility of the services.

Monitoring against agreed outputs and outcomes will be conducted by representatives made up from Faversham Town Council's Youth Working Group and Staffing Committee and a panel of young people, which will ensure that the service continues to evolve to meet the needs of young people and determine the success of the initiative.

Appendix 1: What type of provider and people are we looking for?

Provider	People
<p>The appointed provider needs to be able to demonstrate the fundamental values of collaboration, partnership working and equality of opportunity. It should have the capacity to be flexible in terms of year-round service provision and be able to adapt to the needs and aspirations of young people in Faversham.</p> <p>The provider should be able to demonstrate experience of SLA/contract management, appropriate staff supervision and the range of policies and procedures required in order to ensure the safe-guarding of young people and effective service delivery.</p> <p>The provider should be prepared to demonstrate flexibility to be able to expand delivery and to take advantage of opportunities arising.</p>	<p>It is envisaged that the commissioned provider will employ or contract appropriately qualified Youth Workers who:</p> <ul style="list-style-type: none"> Actively promote the views of young people Have proven experience of youth work in a variety of settings Be able to work effectively and positively with vulnerable young people Have energy and enthusiasm Be able to work with colleagues to develop innovative and challenging ways of engaging and working with young people Have experience of working with youth work agencies and partners Have experience of having been involved in the management of a number of youth work initiatives Have experience of managing buildings used for youth work and assuring health and safety of users and other people in contact with the service Show evidence of having worked with local communities in the delivery of youth work programmes and projects Show evidence of developing, planning, delivery and evaluation of youth training courses