# Appendix 1 National Microbiology Framework Agreement Order Form – Reference C137034 Invitech Limited

## **FROM**

Authority:	The Secretary of State for Health and Social Care as part of the Crown acting through the UK Health Security Agency of Nobel House, 17 Smith Square, London, SW1P 3HX (the "Authority")
Invoice address:	Post: The UK Health Security Agency, Nobel House, 17 Smith Square, London, SW1P 3JR  Email:
Contract Manager:	Name:
Secondary Contact: eg. business operational contact, project manager	Name:
Procurement lead	Name:
Name and address for notices:	Name:  Address: UK Health Security Agency, Nobel House, 17 Smith Square, London, SW1P 3HX
Internal reference (if applicable):	UKHSA CRE-ID 4180

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Supplier:	Invitech Limited located at Unit 4 Molesworth Business Park, Molesworth, Huntingdon, Cambridgeshire, PE28 0QG		
Contract Manager:	Name:		
Secondary Contact:	Name:		
Name and address for notices:	Name:		

## Applicable terms and conditions

The following terms and conditions are applicable to the Contract for this Order:

Appendix A	Call-off Terms and Conditions for the Supply of Goods and the Provision of Services		Applicable to this Contract	
Appendix B	Optional Additional Call-off Terms and Conditions for Installation and Commissioning Services		☐ (only applicable if this box is checked)	
Appendix C	Optional Additional Call-off Terms and Conditio for Maintenance Services	ns	(only applicable if this box is checked)	
Appendix D	Optional Additional Call-off Terms and Conditio for Bespoke Research, Development and Manufacturing Requirements	Bespoke Research, Development and		
Appendix E	Optional Additional Call-off Terms and Conditio for Reagent Rental	ns	(only applicable if this box is checked)	
Appendix F	Optional Additional Call-off Terms and Conditio for Managed Equipment Services	ns	(only applicable if this box is checked)	
Appendix G	Optional Additional Call-off Terms and Conditio for Clinical Laboratory Diagnostic Testing Servi			
Appendix H	Further Optional Additional Call-off Terms and Conditions  Each of the following clauses in Appendix H is only applicable to this Contract if the relevant box is chec	onditions ach of the following clauses in Appendix H is only		
	TUPE applies at the commencement of the provision of Services			
	TUPE on exit			
	Different levels and/or types of insurance			
	4. Induction training for Services			
	5. Further Authority obligations			
	Assignment of Intellectual Property Rights in deliverables, materials and outputs of the Services			
	7. Inclusion of a Change Control Process			

8.	Authority step-in rights		
9.	Guarantee		
10	D. Termination for convenience	$\boxtimes$	
11	Pre-Acquisition Questionnaire		
12	2. Time of the essence (Goods)	$\boxtimes$	
13	3. Time of the essence (Services)		
14	Specific time periods for inspection		
15	<ol> <li>Specific time periods for rights and remedies under Clause 3.6 of Schedule 2 of Appendix A</li> </ol>		
16	Right to terminate following a specified number of material breaches		
17	7. Expert Determination		
18	3. Consigned Goods		
19	<ol> <li>Improving visibility of Sub-contract opportunities available to Small and Medium Size Enterprises and Voluntary, Community and Social Enterprises</li> </ol>		
20	D. Management Charges and Information		
21	COVID-19 related enhanced business continuity provisions		
22	2. Buffer stock requirements	$\boxtimes$	
23	3. Modern slavery		
ou	ne additional Order Specific Key Provisions set at at Annex A (Order Specific Key Provisions) to is Order Form shall also apply to this Contract.	$\boxtimes$	

#### 1. CONTRACT DETAILS

(1.1) Commencement Date: As per the UKHSA signature date of this Contract document.

#### (1.2) Services Commencement Date (if applicable):

N/A

#### (1.3) Contract Price ((i) breakdown and (ii) payment profile):

- 1.3.1 The total contract value shall be six hundred thousand pounds and zero pence (£600,000) (Excl. VAT) (the "Total Contract Value")
- 1.3.2 This comprises of supply for Lyme disease Diagnostic Test Kits and consumables across the United Kingdom.
- 1.3.3 Following execution of this Contract, the Authority shall submit to the Supplier a purchase order for the Total Contract Value (the "Purchase Order"). The Purchase Order shall be for the Goods specified in Appendix A (the "Goods"):
- 1.3.4 For the avoidance of doubt, the Authority is not committed to pay the Total Contract Value.
- 1.3.5 Only orders placed directly by the Authority are binding under this Contract.
- 1.3.6 See Appendix A Goods Information and Pricing for the price of the Goods.
- 1.3.7 The Supplier shall comply with the invoicing process and associated terms see Section 2 of Annex A (Order Specific Key Provisions), including the provision of monthly consolidated invoices.
- 1.3.8 Payment terms are net 30 days in arrears from the date the Authority receives valid consolidated invoices in accordance with this Contract.
- 1.3.9 The Purchase Orders issued by the Authority in respect of this Agreement do not form part of this Agreement.

#### (1.4) Term of Contract:

- 1.4.1 This Contract shall be deemed to have commenced on date of countersignature of this Contract document by UKHSA (the "Commencement Date") and shall, unless terminated earlier, or extended, in accordance with its terms, expire on 20<sup>th</sup> January 2025 with review points added each year at 31st March (the "Term").
- 1.4.2 The Authority may terminate the Contract for convenience at any time pursuant to clause 10 (Termination for convenience) of Appendix H (Further Optional Additional Call-off Terms and Conditions) of this Contract provided the Authority gives the Supplier not less than 90 days written notice.

#### (1.5) Term extension options:

1.5.1 The Authority may extend the contract for a period of 2 x 12 months, or such shorter period as the Authority may specify in the notice, (the "Extension Period") by giving the Supplier written notice no later than 20<sup>th</sup> December 2024.

#### 2. GOODS REQUIREMENTS

#### (2.1) Description of the Goods:

Catalogue Number	Product Description	Pack Size (Kits / Units per Pack)
V-BSCGOK	Borrelia ViraChip IgG Test Kit, 96 tests	96 tests
V-BSCMOK	Borrelia ViraChip IgM Test Kit, 96 tests	96 tests
V-BSCGPK	Borrelia ViraChip IgG Positive Control 330µl	330µl
V-BSCMPK	Borrelia ViraChip IgM Positive Control 330μl	330µl
V-BSCPNK	Borrelia ViraChip IgG,A,M Negative Control 330μl	330µl
V-UVCGKI	ViraChip AP-Anti-Human IgG Conjugate,	12ML
V-UVCMKI	ViraChip AP-Anti-Human Igm Conjugate,	12ML
V-UVCUCS	ViraChip Substrate, 12ml	12ml

- 2.1.1 The Authority may, but is not obliged to, order, and the Supplier shall provide, the Goods as specified above (the "Specification") to be delivered and used within UKHSA laboratories over the Term (the "Goods").
- 2.1.2 Subject to Clauses of this Order Form, the Authority shall be entitled to order the Goods, and the Supplier shall provide the Goods.

#### Ordering Procedure:

- 2.1.3 The Authority may, but shall not be obliged to, provide the Supplier with orders for the Goods up to, but not exceeding cumulatively the Contract Price.
- 2.1.4 The Parties agree that the period of 4 WEEKS is adequate notice.
- 2.1.5 Where the Authority provides the Supplier with a call off order pursuant to clause 2.1.1 above with notice that is not less than the period specified in clause 2.1.4 above then the Supplier shall fulfil such call off order.
- 2.1.6 Where the Authority provides the Supplier with a call off order pursuant to clause 2.1 above with notice that is less than the period specified in clause 2.1.4 above then the Supplier shall use its reasonable endeavours to fulfil such call off order in whole, and where the Supplier is not able to fulfil in whole in part, in the timeframe specified by the Authority.
- 2.1.7 Where the Authority's call off order made pursuant to clause 2.1.6 has been in the Supplier's possession for a period not less than that set out in clause 2.1.4 above the Supplier shall treat such call off order as if the Authority had submitted it pursuant to clause 2.1.3 accordingly.

- 2.1.8 The Supplier shall ensure the Goods delivered comply with the Specification and the Supplier's description of the Goods (which will contain any relevant technical information, quality standard, relevant testing and validation information and any relevant handling and storage information given).
- 2.1.9 The supplier warrants that any Goods that are shown to fail this Specification within the expiry date required for the goods are, at the Authority's sole discretion, either replaced or full credit given.

#### (2.2) Premises and Location(s) at which the Goods are to be delivered / provided:

- 2.2.1 The supplier shall deliver the goods to the Premises and Location(s) detailed in Appendix B Delivery Locations and such other locations as the Authority specifies from time to time.
- 2.2.2 The Supplier shall ensure that all products are labelled with product description, part number, volume, batch number, storage requirements and barcode.
- 2.2.3 All planned deliveries shall be pre-advised by the Supplier to the Authority's primary delivery contact stated below (individually or collectively be known as the "**Delivery Contact**") at least 48 hours prior to attendance:
- 2.2.4 Primary delivery contact: Business Operational Contact E-mail:
- 2.2.5 The Supplier shall provide the following data when notifying the Delivery Contact:
  - Supplier name;
  - Authority's Order Number;
  - Item reference, Supplier's part code, description and quantity;
  - Item / pallet / carton reference for multi-pallet / carton shipments; and
  - Full service detail at item level and any special instructions originally entered for Authority's Order (e.g. project).
- 2.2.6 The Delivery Contact will confirm:
  - Booking reference number;
  - Date and time of service (where applicable); and
  - Delivery address.
- 2.2.7 Delivery of the Goods/Services shall be considered to have occurred when the Delivery Contact or other authorised representative of the Authority at the Authority's nominated location has signed the delivery note.
  - The Supplier shall ensure that all Goods are packaged suitably so as not to cause loss or damage during shipment to a Delivery Location;
  - In the event that the Supplier is unable to deliver the agreed order in full, the Supplier shall
    inform the Authority of the actual number of Assays and/or Consumables to be shipped
    prior to shipment, explaining the reasons for non-compliance with the agreed order and
    inform the Authority of when such missing Goods will be delivered. The Supplier shall,
    using its best endeavours, deliver such missing Goods at the earliest possible time;
  - The Supplier shall ensure that all Goods are labelled with the product description, part number, volume, batch number, storage requirements and barcode.
  - The Supplier shall inform the Authority of any requests, made directly to the Supplier, by the Delivery Locations, to vary the delivery and the Authority will approve or reject such

requests.

- The Parties reserve the right to modify the above process, by written agreement of both Parties, as necessary during the Term of this Contract
- 2.2.8 The Supplier shall carry out deliveries within the ordinary working hours at the delivery location on the date specified.

#### (2.3) Key personnel of the Supplier to be involved in the Goods:

Name:

#### (2.4) Performance standards:

- 2.4.1 The Supplier shall ensure the goods conform and perform to the Specification.
- 2.4.2 Timely delivery of the Services in accordance with section 2.6 below.
- 2.4.3 Proof of delivery of the Services to be supplied with each monthly consolidated invoice

#### (2.5) Quality Standards & Warranty:

- 2.5.1 Unless expressly agreed otherwise the Supplier shall ensure that the Goods have an expiry date of at least 6 months following the date of delivery by the Supplier, to allow the laboratories sufficient time to use the kit.
- 2.5.2 The Supplier warrants the Goods shall be fit for purpose and shall conform to the Specification for not less than six (6) months commencing from the date of delivery in accordance with Clause 10 of the Call-Off Terms and Conditions.
- 2.5.3 In the event that Goods are deemed to be Defective Goods by the Authority, the Authority, at its sole discretion, shall provide a written notice to the Supplier in accordance with Schedule 2, clause 3.6 of the Call-Off Terms and Conditions.
- 2.5.4 The quality assurance standards set out in the Supplier's Specification shall apply to the manufacture and supply of the Goods. The Supplier shall ensure that all Goods comply with CE IVD (or any replacement organisation) and carry the CE IVD marking.
- 2.5.5 The supplier shall ensure sufficient stock levels to comply with its obligations under this Contract;
- 2.5.6 The supplier shall not make any significant changes to the Goods without the prior written consent of the Authority, such consent not to be unreasonably withheld or delayed;

#### (2.5.7) Return Conditions:

For Goods that do not meet the quality and performance standards The Return Conditions will be as follows:

- 2.5.7.1 The Supplier is responsible for collecting the Goods.
- 2.5.7.2 The Supplier is responsible for the costs of returning/collecting the Goods.
- 2.5.7.3 Return Conditions shall be in accordance with Schedule 2 clause 3 (Inspection, rejection, return and recall of the Goods) of the Call Off Terms and Conditions

#### (2.6) Contract monitoring arrangements:

- 2.6.1 The Authority Contract Manager (or their delegate) and the Supplier Contract Manager may meet Monthly (or such other frequency as reasonably requested by the Authority) and no less than quarterly (unless otherwise notified by the Authority) to discuss the Supplier's performance and other matters connected to the delivery of the Contract.
- 2.6.2 The Supplier shall provide any management information required on a monthly basis to include:
  - 2.6.2.1 Performance against KPIs, delivery expectations, demand/call-off plan
  - 2.6.2.2 Compliance to processes: Delivery schedules and Invoicing
  - 2.6.2.3 Overview of any innovation, product performance/enhancement, service redesign, and horizon plans
  - 2.6.2.4 Supplier input/issues on contract performance

#### (2.7) Management information and meetings:

- 2.7.1 At the Authority's request, within five (5) Working Days of such request, the Supplier shall provide such management information to the Authority as the Authority may reasonably request from time to time (including without limit any information about the Supplier's supply chain and its compliance in relation to sustainability requirements).
- 2.7.2 Performance and key performance indicators to be reported by the Supplier on a monthly basis include:
  - 2.7.2.1 Quantity of delivery correct against the relevant Order as per Orders placed in accordance with Clause 2 of this Order Form;
  - 2.7.2.2 Quality of delivery in accordance with this Contract, including delivery presentation (the delivery must be presented in such a way that it can be unloaded safely and in a ready for use condition taking into consideration this Contract's requirements) and condition of the Goods (the Goods must be in a condition that is new and ready to use).
  - 2.7.2.3 Timely and accurate administration (including booking/amending delivery times and Orders and invoices, delivery advice notes and labels being in accordance with the requirements of this Contract)
  - 2.7.2.4 Establish any improvement action plans required;
  - 2.7.2.5 Corrective action notices;
  - 2.7.2.6 Process improvements / best industry practice;
  - 2.7.2.7 Review and discussion of a continuous improvement plan;
  - 2.7.2.8 Change control;
  - 2.7.2.9 Capacity management achievement of authority's objectives;
  - 2.7.2.10 Review of risks; and
  - 2.7.2.11 Where necessary: objective reviews and scope for delivery of Goods.
  - 2.7.2.12 Commercial opportunity / strategic & executive review meetings shall discuss the following: Supplier's Business Continuity Plan including monitoring supply chain risks and issues.

#### 3. CONFIDENTIAL INFORMATION (if applicable)

#### (3.1) The following information shall be deemed Confidential Information:

- 3.1.1 Supplier pricing.
- 3.1.2 Contact details including, but not limited to, email addresses, landline / mobile phone numbers, etc. of Supplier representatives
- 3.1.3 Contact details including, but not limited to, email addresses, landline / mobile phone numbers, etc. of Authority's representatives
- (3.2) Duration that the information shall be deemed Confidential Information:
  - 3.2.1 For a period of three (3) years after the expiry or earlier termination of this Contract unless otherwise agreed in writing by the Parties.

#### 4. DATA PROCESSING (if applicable)

(4.1) Personal Data to be processed by the Supplier:

In accordance with the Data Protection Protocol.

#### 5. LEASE / LICENSE (if applicable)

(5.1) The Authority is granting the following lease or licence to the Supplier:

N/A

Signature: Signature:

For and on behalf of the Authority

For and on behalf of the Supplier



Date Signed: 28/02/23 Date Signed: 28/2/2023

#### Annex A

#### **Order Specific Key Provisions**

#### 1. Delivery and Risk:

- 1.1. The Supplier shall deliver the Goods to the locations set out in Appendix B of this order form and such other locations as the Authority specifies from time to time.
- 1.2. The Supplier will ensure that the provision of the Goods is made in accordance with the terms of this Order Form including all Annexes, Appendices the Call-Off Terms and Conditions.

#### 2. Invoicing Process:

- 2.1 Payment terms are net 30 days from receipt of a valid monthly invoice.
- 2.2 Within 10 Business Days of receipt of the Supplier's countersigned copy of the Contract, the Authority will send a unique purchase order ("PO") number. The Supplier must be in receipt of a valid PO number before submitting an invoice.
- 2.3 Notwithstanding submission of the Purchase Order to the Supplier, the Authority is only committed to purchasing such quantities of the Goods as it orders in accordance with this paragraph 2; and submission of the Purchase Order to the Supplier shall not constitute commitment on behalf of the Authority to purchase Goods up to the full Contract Price.
- 2.4 The Supplier shall provide a consolidated monthly invoice to the Authority for all Goods received and accepted by the Authority each month.
- 2.5 All invoices should be sent for approval and must include the proof of delivery to the Authority's designated finance mailbox e-mail and their agreed representative (to be confirmed at first Supplier meeting) before being submitted for payment.
- 2.6 All invoices must be sent quoting a valid purchase order number. The Supplier shall provide a current statement of accounts on a monthly basis; this is a standard commercial process and should show all invoices raised and amounts outstanding.
- 2.7 To avoid delay in payment the Supplier shall provide compliant invoices that includes, as a minimum, a valid PO number, PO line item number (if applicable), PO line description, and the details (name and telephone number) of the Authority's authorised representative. Non compliant invoices will be sent back to the Supplier, which may lead to a delay in a payment.

2.8	If you have a query regarding an o	outstanding payment,	please contact our	Accounts Payable	section by
	email to:				

# Appendix A Goods Information and Pricing

Catalogue Number	Product Description	Pack Size (Kits / Units per Pack)	Price per Pack
V-BSCGOK	Borrelia ViraChip IgG Test Kit, 96 tests		
V-BSCMOK	Borrelia ViraChip IgM Test Kit, 96 tests		
V-BSCGPK	Borrelia ViraChip IgG Positive Control 330µl		
V-BSCMPK	Borrelia ViraChip IgM Positive Control 330µl		
V-BSCPNK	Borrelia ViraChip IgG,A,M Negative Control 330μl		
V-UVCGKI	ViraChip AP-Anti-Human IgG Conjugate,		
V-UVCMKI	ViraChip AP-Anti-Human Igm Conjugate,		
V-UVCUCS	ViraChip Substrate, 12ml		

# Appendix B Delivery Locations

The Supplier will be required to deliver to the following location.

Goods In UKHSA Manor Farm Road Porton Down SP4 0JG