NML Network Switches Questions & Answers

Q - Section 5.2 Features (24 & 48 port switches) asks for POE/POE+ power of at least 740W.  Could you please confirm if this applies to both the 24 and 48 port variant switch, or will 370W be suitable for the 24 Port Switch and 740W for the 48 Port Switch?

A - Yes 370 for the 24 port and 740 for the 48 port

Q - The required kit list appears to have a particular specification, and configuration requirement in mind.  Would the National Museum of Liverpool consider alternative approaches?  We are confident that our technology partner Cisco Meraki have the capabilities to deliver a solution that would work for the museum, but would need to understand if you are open to an alternative approach.

A - We are happy to consider alternative approaches

Q - Is this written around a certain vendor you are looking to procure or are you open to bids depending on cost?

A - We are open to any vendor as long as the technical spec is met

Q - Curious to know if more than one tender can be submitted by one tenderer using different vendor solutions?

A - Yes that would be fine

Q - Sometimes, when requesting a 10Gb uplink switch, what the customer really requires is a 1Gb switch that has a minimum number of 10Gb uplink ports”. Is it definitely a 10Gb switch you’re looking for or a 1Gb switch with a means of uplinking to 10Gb? That is 12 x 1Gb SFP+ ports and 4 x 10Gb RF45 ports?

A - We are looking for a 10GB switch.  Each port should be capable of 10gb – 12 x SFP+ and 4 x 10GB Ethernet

Q - Can you confirm if is this contract only includes switch procurement, configuration & provisioning?

A - This is for switch supply only

Q - We assume physical installation & cabling of devices are kept out of scope from supplier contract and will be handled by NML team?

A - Our internal team will handle configuration and installation

Q - Do you need any remote support or break fix support after provisioning?

A - No, just standard warranty

Q - After provisioning do we need to provide any handover or training to NML team ?

A - There is no provisioning

Q - Can you let us know type of cabling between up-link switches and access switches? Is that Single Mode\Multi-mode as accordingly transceivers needs to be considered?

A - Transceivers are not to be supplied

Q - Do you have any network topology or existing config to understand scale of work and accordingly accurate efforts can be consider for configuration of new devices?

A - This is just for supply, so need to understand topology

Q - We assume all provisioning work needs to be carried out on weekend or out of business hours ?

A - This is supply only no provisioning is required

Q - What are NML doing about connecting switches together? Will SFP’s be purchased separately?

A - Yes we are purchasing SFP’s separately

Q - Are you set on one vendor for both uplink switching and access switching? Can we propose 2 different vendors?

A - We are happy for multiple manufacturers