

SCHEDULE 2.2

PERFORMANCE LEVELS - REDACTED

PART A: PERFORMANCE INDICATORS AND SERVICE CREDITS - REDACTED

PART B: PERFORMANCE MONITORING - REDACTED

PART C: DEMAND PLAN ADJUSTMENTS - REDACTED

**ANNEX 1: KEY PERFORMANCE INDICATORS, SERVICE POINT DEDUCTIONS AND
SUBSIDIARY PERFORMANCE INDICATORS - REDACTED**

**PART I: KEY PERFORMANCE INDICATORS AND SUBSIDIARY PERFORMANCE
INDICATORS TABLES - REDACTED**

PART II: SATISFACTION SURVEY AND VIRTUAL LIBRARY - REDACTED

PART III: KPI ALLOCATIONS AND SUPPORTING DATA - REDACTED

ANNEX 2: 'D&I TARGET DATA' FOR THE RECRUITING YEAR 26/27 - REDACTED