

Request for Information –

NECS374 Family Support Service for Children and Young People with a Neurodevelopmental Need.

North of England Commissioning Support (NECS) working for and on behalf of:

NHS Tees Valley Clinical Commissioning Group (the CCG) proposes to engage with the wider market to inform future service model development and/or commissioning intentions for the provision of a **Family Support Service for Children and Young People with a Neurodevelopmental Need** for the population of Hartlepool and Stockton-on-Tees.

The CCG is interested to hear from providers who could deliver a **Family Support Service for Children and Young People with a Neurodevelopmental Need**.

The service would be expected to gather feedback from families to continuously improve the service and report results of the evaluation to commissioners.

The budget for this service is approximately **£300,000 (£100,000 per annum with an anticipated 2years + option to extend for a further 12 months).**

This is being jointly funded by NHS Tees Valley CCG, Hartlepool Borough Council and Stockton Borough Council.

The Objectives of the service are to:

Provide a pre and during diagnosis social model of support for children and young people with neurodevelopmental conditions.

The service will contribute to the following outcomes Improved experiences of services for children & young people and their families, with neurodevelopmental needs.

- Improved environments so that children and young people can thrive.
- Increased identification of children and young people with early indicators of neurodevelopmental needs.

The provider will work towards the following outcomes:

- Improvement in knowledge and skills of parents/carers to enable them to meet the needs of their child, to empower families and reduce dependency on specialist services.
- Child or young person report an improvement in their quality of life and social functioning following interventions received.
- Family report improvement in quality of life and social functioning following interventions received.
- Children, young people and families report improvement in emotional wellbeing.
- Children, young people and families report satisfaction with service.
- Stakeholders report satisfaction with the service.

- Family reporting improvement in engagement with school – ask provider how they will measure.
- Families with high-level needs are appropriately supported to access statutory services i.e. safeguarding.

The provider would be expected to reach the above outcomes via a combination of:

- Direct support to children and young people via 1-1 or group sessions.
- Direct support to families via 1-1 or group sessions.
- Weekly drop-in sessions held in the community to support parents and carers to meet the needs of their children at home.

Background

In 2018, the CCG worked with Hartlepool Borough Council, Stockton-on-Tees Borough Council and the Parent Carer Forums from both localities to review the Autistic Spectrum Disorder (ASD) pathway. Due to long waits there was a high level of complaints from parents and high political interest therefore a decision was made to carry out a waiting list initiative and develop a new model.

The work commenced with wide scale parent carer consultation to enable us to fully understand the issues across the whole system; health, education and local authority. The gaps identified were predominately around; lack of family support, no sensory offer and an inconsistent approach from schools in terms of support and recognition. Long waiting times for assessment and the need for a formal diagnosis to have been received in order to access support services were highlighted as key areas requiring focus to improve..

Based on the consultation outcomes, a Family Support Service was developed in partnership with the Local Authorities and parent carer forums with a commitment to ongoing review of the service in partnership with all parties. A pilot was set-up launching in January 2019 for a two-year initial period, which is now coming to an end. Learning from the pilot has been taken into account when developing the service specification for a Family Support Service for Children and Young People with a Neurodevelopmental Need..

Registering an Interest for this Market Engagement Exercise

The CCGs are seeking to obtain input and feedback from provider organisations as part of the development of potential service models for delivery of a Family Support Service for Children and Young People with a Neurodevelopmental Need.

If your organisation would like to register an interest in responding to this market engagement exercise and obtain a copy of the Request for Information documentation:

Please go to the Intend portal: <https://in-tendhost.co.uk/nhsnecsu.aspx/Home>

North of England Commissioning Support (NECS) is utilising an electronic tendering tool (In-Tend) (e-Tendering system) to manage this market engagement exercise and communicate with potential bidders in accordance with Regulation 22 of the Public Contract Regulations 2015 (SI 2015 No 102).

It is free to register on In-Tend, which can be accessed at any time of day providing you have a working internet connection. Should bidders have any queries, or are having problems registering; they should contact the In-Tend helpdesk via: support@in-tend.com or call us on 0845 557 8079 / +44 (0) 114 407 0065.

The helpdesk is open Monday – Friday between 9am – 5.30pm.

Please note that the deadline for RFI responses is 12.00 noon on 21/10/2020.

Please note that all communications and RFI submissions will be conducted via the InTend portal.

Please note that this exercise is not part of any pre-qualification process. It is intended as an awareness, communication and information gathering exercise offering an opportunity for provider organisations to help inform potential future service models and/or commissioning intentions.

It is important to note that this PIN is not a call for competition and as such potential providers will need to express an interest in any future tender opportunity once a contract notice is published in Official Journal European Union (OJEU) and on Contracts Finder.

It should be noted that this PIN invites individuals and organisations to express an interest in this exercise only, and it is NOT a pre-qualification questionnaire, and is NOT part of any pre-qualification or selection process. This PIN is intended as an awareness, communication, and information gathering exercise. An expression of interest is no indication of any future commitment to participate in any future activity related to this service nor does it infer any preferential or special status on those individuals and organisations who express an interest in the exercise.

Potential providers are to note that the Transfer of Undertakings (Protection of Employment) Regulations 2006 (as amended) may apply to a future procurement including the New Fair Deal non-statutory policy setting out how pensions issues are to be dealt with when staff are compulsorily transferred from the public sector to independent providers delivering public services.