

**FRAMEWORK AGREEMENT  
NO: QC0020**

**ROUTE AGREEMENT  
NO: QC88405**

**ROUTE: 281/N281/681**

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled  
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and  
Conditions

Schedule ID – Minimum Performance Standards

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## **SCHEDULE IA**

### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

#### **PART 1 – ROUTE REQUIREMENTS**

##### **1. Terminal Points**

Route number 281/N281/681 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

##### **2. Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

##### **3. Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Fulwell Garage (FW)  
Wellington Road  
Twickenham  
TW2 5NX

##### **4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

# LONDON BUSES - ROUTE DESCRIPTION

## ROUTE 281/N281: Hounslow - Tolworth

**Date of Service Change:** 6 July 2024.

**Reason for Issue:** New Contract.

### STREETS TRAVERSED

**Towards Tolworth:** Hounslow Bus Station, Hounslow High Street, Kingsley Road, Hounslow High Street, Hanworth Road, Hanworth Road Bus Lane, Hanworth Road, Hanworth Terrace, Whitton Road, Hounslow Road, Nelson Road, Warren Road, Kneller Road, Whitton Road, Whitton Road Roundabout, Whitton Road, London Road, King Street, Heath Road, The Green, Hampton Road, South Road, Stanley Road, Broad Street, Teddington High Street, Ferry Road, Kingston Road, Upper Teddington Road, Hampton Wick High Street, Kingston Bridge, Horse Fair, Clarence Street, Wood Street, Kingsgate Road, Sopwith Way, Richmond Road, Cromwell Road, Queen Elizabeth Road, Fairfield North, Wheatfield Way, Clarence Street, Eden Street, Wheatfield Way, Penrhyn Road, Surbiton Crescent, Claremont Road, St Mark's Hill, Ewell Road, Tolworth Broadway, Tolworth Roundabout, Hook Rise South (Kingston By- Pass), Toby Way

**Towards Tolworth:** London Road, King Street, Heath Road, The Green, Hampton Road, South Road, Stanley Road, Broad Street, Teddington High Street, Ferry Road, Kingston Road, Upper Teddington Road, Hampton Wick High Street, Kingston Bridge, Horse Fair, Clarence Street, Wood Street, Kingsgate Road, Sopwith Way, Richmond Road, Cromwell Road, Queen Elizabeth Road, Fairfield North, Wheatfield Way, Clarence Street, Eden Street, Wheatfield Way, Penrhyn Road, Surbiton Crescent, Claremont Road, St Mark's Hill, Ewell Road, Tolworth Broadway, Tolworth Roundabout, Hook Rise South (Kingston By-Pass), Toby Way

**Towards Tolworth:** Hounslow Bus Station, Hounslow High Street, Kingsley Road, Hounslow High Street, Hanworth Road, Hanworth Road Bus Lane, Hanworth Road, Hanworth Terrace, Whitton Road, Hounslow Road, Whitton High Street, Percy Road, Hospital Bridge Road, Hospital Bridge Roundabout, Hospital Bridge Road, Sixth Cross Road, South Road, Stanley Road, Broad Street

**Towards Hounslow:** Toby Way, Lansdowne Close, Kingston Road, Tolworth Roundabout, Tolworth Broadway, Ewell Road, St Mark's Hill, Claremont Road, Surbiton Crescent, Penrhyn Road, Wheatfield Way, Brook Street, Eden Street, Clarence Street, Wood Street, Clarence Street, Horse Fair, Kingston Bridge, Hampton Wick High Street, Upper Teddington Road, Kingston Road, Ferry Road, Teddington High Street, Broad Street, Stanley Road, South Road, Hampton Road, The Green, Heath Road, King Street, London Road, Whitton Road, Whitton Road Roundabout, Whitton Road, Kneller Road, Warren Road, Nelson Road, Hounslow Road, Whitton Road, Hanworth Terrace, Hanworth Road, Grove Road, Hanworth Road, Hounslow High Street, London Road

**Towards Hounslow:** Toby Way, Lansdowne Close, Kingston Road, Tolworth Roundabout, Tolworth Broadway, Ewell Road, St Mark's Hill, Claremont Road, Surbiton Crescent, Penrhyn Road, Wheatfield Way, Brook Street, Eden Street, Clarence Street, Wood Street, Clarence Street, Horse Fair, Kingston Bridge, Hampton Wick High Street, Upper Teddington Road, Kingston Road, Ferry Road, Teddington High Street, Broad Street, Stanley Road, South Road, Hampton Road, The Green, Heath Road, King Street, London Road

**Towards Hounslow:** Broad Street, Stanley Road, South Road, Sixth Cross Road, Hospital Bridge Road, Hospital Bridge Roundabout, Hospital Bridge Road, Percy Road, Whitton High Street, Hounslow Road, Whitton Road, Hanworth Terrace, Hanworth Road, Grove Road, Hanworth Road, Hounslow High Street, London Road

**Towards Hounslow:** Toby Way, Lansdowne Close, Kingston Road, Tolworth Roundabout, Tolworth Broadway, Ewell Road, St Mark's Hill, Claremont Road, Surbiton Crescent, Penrhyn Road, Wheatfield Way, Brook Street, Eden Street, Clarence Street, Wood Street, Clarence Street, Horse Fair, Kingston Bridge, Hampton Wick High Street, Upper Teddington Road, Kingston Road, Ferry Road, Teddington High Street, Broad Street, Stanley Road, South Road, Sixth Cross Road, Hospital Bridge Road, Hospital Bridge Roundabout, Hospital Bridge Road, Percy Road, Whitton High Street, Hounslow Road, Whitton Road, Hanworth Terrace, Hanworth Road, Grove Road, Hanworth Road, Hounslow High Street, London Road

## **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

### **Hounslow Bus Station, Stop A**

Private stand for 2 buses in Bay A of Hounslow Bus Station on north side of London Road.

Buses proceed from London Road, Hounslow Bus Station to stand, departing to Hounslow Bus Station.

Set down in London Road, at Stop Z1 (33528 - Hounslow Bus Station) and pick up in Hounslow Bus Station, at Stop A (BP5045 - Hounslow Bus Station).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: No more than 2 buses on Route 281 should be scheduled to stand at any one time.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Hounslow, Bus Station.

### **Whitton, Whitton Dene (from Tolworth Station)**

Public stand for one bus on south side of Whitton Dene (north arm), commencing opposite the east flank wall of No.170 and extending 12 metres east.

Buses proceed from Hounslow Road, Whitton Dene, Whitton Dene (northern Arm), Whitton Dene, Whitton Dene (northern Arm) to stand, departing via Whitton Dene to Hounslow Road.

Pick up in Hounslow Road, At boarding point (15574 - Whitton Church).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Whitton Church.

### **Whitton Roundabout (from Tolworth Station)**

Buses proceed from Whitton Road, Whitton Road Roundabout departing to Whitton Road.

Set down in Whitton Road, At Stop M (15562 - Chudleigh Road) and pick up in Whitton Road, At Stop R (15563 - Chudleigh Road).

AVAILABILITY: At any time.  
BLIND DISPLAY: Twickenham, Whitton Road.  
OTHER INFORMATION: TURNING POINT ONLY - BUSES MUST NOT STAND.

### **Twickenham Station (from Tolworth Station)**

Buses proceed from London Road, London Road Roundabout departing to London Road.

Set down in London Road, At Stop B (BP3821 - Twickenham Station) and pick up in London Road, At Stop C (14713 - Twickenham Station).

AVAILABILITY: At any time.  
BLIND DISPLAY: Twickenham.  
OTHER INFORMATION: TURNING POINT ONLY - BUSES MUST NOT STAND.

### **Twickenham, Heath Road (from Tolworth Station)**

Buses proceed from King Street, York Street, Arragon Road departing to London Road.

Set down in Heath Road, at stop D (25898 - Heath Road / Twickenham) and pick up in London Road, at Stop F (25606 - London Road / Twickenham).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
BLIND DISPLAY: Twickenham.

### **Twickenham, Albany (from Hounslow Bus Station)**

Public stand for two buses on the south side of Arragon Road commencing 25 metres from the junction of London Road and extending 24 metres east.

#### **From Hounslow Bus Station**

Buses proceed from London Road, Railway Approach, Station Yard to stand, departing via Station Yard, Station Road to Railway Approach.

Set down in London Road, at stop C (14713 - Twickenham Station) and pick up in London Road, at stop B (BP3821 - Twickenham Station).

#### **From Tolworth Station**

Buses proceed from London Road, Railway Approach, Station Yard to stand. Set down in London Road, At Stop E (6382 - London Road / Twickenham).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Unscheduled curtailments only.**  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Twickenham Station.

### **Teddington, Park Road, the Causeway**

Public stand for two buses on west side of Park Road, 25 metres north of junction with The Causeway.

#### From Tolworth Station

Buses proceed from The Causeway to stand, departing via The Causeway, Park Road to Broad Street.

Set down in Broad Street, At Stop E (R0653 - Broad Street / Teddington) and pick up in Broad Street, at Stop C (19484 - Broad Street / Teddington).

#### From Tolworth Station

Buses proceed from Teddington High Street, Broad Street, The Causeway to stand, departing via The Causeway, Park Road to Teddington High Street.

Set down in High Street, at Stop E (27351 - Elmfield Avenue) and pick up in High Street, At Stop C (27350 - Elmfield Avenue).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: None.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Teddington.  
OTHER INFORMATION: Only one vehicle is allowed to stand at any one time.

### **Hampton Wick Roundabout (from Hounslow Bus Station)**

Buses proceed from Hampton Wick High Street, departing to Hampton Wick High Street.

Set down in High Street, at Stop H (27537 - Lower Teddington Road) and pick up in High Street, at Stop A (6917 - Lower Teddington Road).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
BLIND DISPLAY: Hampton Wick.

### **Kingston, Crown Court (from Tolworth Station)**

Buses proceed from Penrhyn Road, departing to Penrhyn Road.

Set down in Penrhyn Road, At Stop UJ (BP285 - Kingston Crown Court / Kingston College) and pick up in Penrhyn Road, At Stop UA (12900 - Kingston University / County Hall).

AVAILABILITY: At any time.  
BLIND DISPLAY: Kingston, Wheatfield Way.  
OTHER INFORMATION: **TURNING POINT ONLY - BUSES MUST NOT STAND.**

### **Kingston, Brook Street (from Hounslow Bus Station)**

Public stand for two buses on west side of Brook Street commencing 60 metres south of kerb line of Eden Street and extending 25 metres south.

Buses proceed from Brook Street to stand.  
Set down in Brook Street, at Stop F (BP492 - Brook Street) and pick up in Brook Street, at Stop G (BP490 - Brook Street).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Kingston.

### **Surbiton, Claremont Road, East Side (from Hounslow Bus Station)**

Public stand for two buses on east side of Claremont Road, commencing at lamp standard 7 extending 29 metres north.

Buses proceed from Claremont Road, Surbiton Crescent, Surbiton Road to stand, departing to Claremont Road.

Set down in Claremont Road, at Stop NH (19590 - The Crescent) and pick up in Claremont Road, at Stop NC (23416 - Claremont Road / Surbiton Station).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Surbiton.

### **Tolworth, Lansdowne Close**

Proposed new stand for two buses on north side of Lansdowne Close between the junctions of Toby Way and Kingston Road.

Buses proceed from Lansdowne Close to stand, departing to Lansdowne Close.  
Set down in Lansdowne Close, at alighting point (BP6581 - Tolworth Station) and pick up in Lansdowne Close, at boarding point (BP6581 - Tolworth Station).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: No more than 2 buses on Route 281 should be scheduled to stand at any one time.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Tolworth.  
OTHER INFORMATION: No toilet facilities available.

# LONDON BUSES - ROUTE DESCRIPTION

## ROUTE 681: Hounslow Bus Station - Teddington School, Broom Road

**Date of Service Change:** 6 July 2024.

**Reason for Issue:** New Contract.

### **STREETS TRAVERSED**

**Towards Teddington School, Broom Road:** Hounslow High Street, Kingsley Road, Hounslow High Street, Hanworth Road, Hanworth Road Bus Lane, Hanworth Road, Hanworth Terrace, Whitton Road, Hounslow Road, Nelson Road, Warren Road, Kneller Road, Whitton Road, Whitton Road Roundabout, Whitton Road, London Road, King Street, Heath Road, The Green, Hampton Road, South Road, Stanley Road, Broad Street, Teddington High Street, Ferry Road, Broom Road

**Towards Hounslow Bus Station:** Broom Road, Normansfield Avenue, Kingston Road, Ferry Road, Teddington High Street, Broad Street, Stanley Road, South Road, Hampton Road, The Green, Heath Road, King Street, London Road, Whitton Road, Whitton Road Roundabout, Whitton Road, Kneller Road, Warren Road, Nelson Road, Hounslow Road, Whitton Road, Hanworth Terrace, Hanworth Road, Grove Road, Hanworth Road, Hounslow High Street

## **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

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### **Hounslow Bus Station, Stop A**

Buses proceed out of service from London Road, departing to Hounslow Bus Station.

Set down in London Road, at Stop Z1 (33528 - Hounslow Bus Station) and pick up in Hounslow Bus Station, at Stop A (BP5045 - Hounslow Bus Station).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: None.  
BLIND DISPLAY: Hounslow, Bus Station.

### **Teddington School, Broom Road**

Buses proceed out of service from Broom Road, departing to Broom Road.  
Set down in Broom Road, at Alighting Point (BP5284 - Broom Road / Teddington School) and pick up in Broom Road, at alighting point (BP5284 - Broom Road / Teddington School).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: None.  
BLIND DISPLAY: Teddington School.

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**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

<b><u>Route 281</u></b>	<b>Working Timetable</b>			<b>Number of Vehicles In Service</b>				<b>Daily Scheduled In Service Miles</b>	<b>Number of Days</b>	<b>Scheduled in Service Mileage</b>
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Thursdays (SDO)	281-66473-LU-MTSc-1	08/07/24	A/B/C	24	19	24	11	2,644.21	156	412,496.76
Fridays (SDO)	281-66473-LU-FrSc-	12/07/24	A/B/C	24	19	24	11	2,644.21	39	103,124.19
Mondays to Thursdays (NSD)	281-66473-LU-MTHo-1	25/07/24	A/B/C	18	19	20	11	2,632.23	43	113,185.89
Fridays (NSD)	281-66473-LU-FrHo-	26/07/24	A/B/C	18	19	21	11	2,632.23	12	31,586.76
Saturdays & Good Friday	281-66473-LU-Sa-1	06/07/24	A/B/C	N/A	21	N/A	11	2,515.28	56	140,855.68
Sundays & Public Holidays*	281-66473-LU-Su-1	07/07/24	A/B/C	N/A	17	N/A	11	2,106.24	58	122,161.92
								<b>Total daily</b>	<b>364</b>	<b>923,411.20</b>

**Route N281**

	Working Timetable			Number of Vehicles In Service	Nightly Scheduled In Service Miles	Number of Nights	Scheduled in Service Mileage	
	Reference No.	Effective Date	Vehicle Type**	Evening PVR	Per Night	Nights	Nights	
Sun pm / Mon am #	N281-66473-LU-SuNt-1	08/07/24	A/B/C	4	198.53	54	10,720.62	
Mon to Thurs pm - Tues to Fri am	N281- 66473 LU-MTNt-1	09/07/24	A/B/C	4	198.53	205	40,698.65	
Fri pm / Sat am	N281- 66473 LU-FrNt-1	06/07/24	A/B/C	4	198.53	52	10,323.56	
Sat pm / Sun am	N281- 66473 LU-SaNt-1	07/07/24	A/B/C	4	198.53	52	10,323.56	
						<b>Total nightly</b>	<b>363</b>	<b>72,066.39</b>

**Route 681**

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Thursdays (SDO)	681-63632-LU-MTSc-1	08/07/24	A/B/C	2	N/A	3	N/A	36.11	156	5,633.16
Fridays (SDO)	681-63632-LU-FrSc-	12/07/24	A/B/C	2	N/A	3	N/A	36.11	39	1,408.29
								<b>Total daily</b>	<b>195</b>	<b>7,041.45</b>

<b>Total Scheduled In Service Mileage (daily + nightly)</b>	<b>1,002,519.04</b>
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\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

# Including all Public Holidays except Christmas Day and Boxing Day

Route 681 - Schooldays only operation. No Service shall operate on Saturdays, Sundays, School or Public Holidays.

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM  
ANNEX B TERMS AND CONDITIONS**

1.	Early Termination Date (clause 27.9)	Not Applicable
2.	Sponsored Route (clause 27.10)	No
3.	Multiple Termination Clause 27.11 to apply	No
4.	Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B)	Yes
5.	Incentive Provisions – Do the Incentive Provisions apply? (clause 46)	Yes *

\* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and  
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

- 6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 2
- 7. Existing Vehicles – The Operator shall ensure that the two 2016 built vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
- 8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 281/N281/681.
- 9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P<sub>i+1</sub> = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P<sub>i+13</sub> = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non-adjustable.:

- 10. Variable Start and Finish Times (applicable to School Route 681 only)

The Corporation may at any time, without the consent of the Operator, require the Operator to implement a variation or variations to the Services such that:

- a) the start and finish times for each journey are later or earlier by up to 20 minutes than at the Commencement Date; and
- b) afternoon journeys are operating earlier than at the Commencement Date.

There will be no effect on Contract Price due to the variation or variations

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**MINIMUM PERFORMANCE STANDARDS**

Minimum Operated Mileage Standard	Route 281: 98% Route N281: 99% Route 681: 100%
Route Categorisation	Route 281 - High Frequency Route Route N281 – Low Frequency Route Route 681 – Low Frequency Route
Initial Minimum Performance Standard (14 September 2024 to 20 June 2025)	Route 281: 1.23 minutes Excess Wait Time Route N281: 90.4% “On Time” Route 681: No less than 100.0% “On Time”
Minimum Performance Standard	Route 281: 1.20 minutes Excess Wait Time Route N281: 90.0% “On Time” Route 681: No less than 100.0% “On Time”
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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**SCHEDULE ID - ATTACHMENT**

<b>OUT DIRECTION Timing Point Code</b>	<b>Stop Name</b>	<b>BACK DIRECTION Timing Point Code</b>	<b>Stop Name</b>
HOUNBSA	Hounslow Bus Station	TOLWSN	Tolworth Station #
WHITAN	The Admiral Nelson / Whitton	TOLWKC	King Charles Road
TWICRG	Twickenham Stadium	SURBSNC	Claremont Road / Surbiton Station #
TWICKS	Heath Road / Twickenham	KINGES	Eden Street
FWELSR	South Road / Fulwell	HPTWSN	Hampton Wick Station #
TEDDHG	Broad Street / Teddington	TEDDHG	Broad Street / Teddington
HPTWSN	Hampton Wick Station #	FWELSR	South Road / Fulwell
KINGCB	Cromwell Road Bus Station	TWICPS	London Road / Twickenham
SURBSNC	Surbiton Station #	TWICRG	Twickenham Stadium
		WHITAN	The Admiral Nelson / Whitton

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<b>OUT DIRECTION Timing Point Code</b>	<b>Stop Name</b>	<b>BACK DIRECTION Timing Point Code</b>	<b>Stop Name</b>
HOUNBSA	Hounslow Bus Station	TEDDBR	Broom Road / Teddington School
WHITAN	The Admiral Nelson / Whitton	TEDDHG	Broad Street / Teddington
TWICRG	Twickenham Stadium	FWELSR	South Road / Fulwell
TWICKS	Heath Road / Twickenham	TWICPS	London Road / Twickenham
FWELSR	South Road / Fulwell	TWICRG	Twickenham Stadium
TEDDHG	Broad Street / Teddington	WHITAN	The Admiral Nelson / Whitton

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**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

- |        |                     |
|--------|---------------------|
| Part 1 | Vehicle Description |
| Part 2 | No longer used      |

**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

	<b>Vehicle Type A</b>	<b>Vehicle Type B</b>	<b>Vehicle Type C</b>
Chassis Manufacturer and Type	BYD	Volvo B5 LH	Volvo B5 LH
Body Manufacturer and Type	E400 City	Wrightbus Gemini 3	Wrightbus Gemini 3
Single or Double Deck	Double Deck	Double Deck	Double Deck
Upper Deck Air Cooling System	Yes	Yes	Yes
Minimum Seating Capacity	66 + 1 Wheelchair Space	62 + 1 Wheelchair Space	62 + 1 Wheelchair Space
Maximum Standing Capacity	20	29	29
Maximum Length	10,883mm	10,500mm	10,500mm
Maximum Width	2,523mm	2,550mm	2,550mm
Number of Doors	Two	Two	Two
Year of Manufacture	2021	2020	2016
Engine Type (Including Euro Rating)	Electric Vehicle	Euro VI Hybrid Engine	Euro VI Hybrid Engine

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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**ROUTE AGREEMENT  
NO: QC88405**

**ROUTE: 281/N281/681**

**VERSION NO: 00**

**EFFECTIVE DATE: 6 JULY 2024**

**SCHEDULE IVA**

**CONTRACT PRICE AND OTHER FINANCIAL DETAILS**

- |    |  |                          |
|----|--|--------------------------|
| 1. | Contract Price   | £ 8,926,368.00 per annum |
|    | Route 281/681 component  | £ 8,456,984.00 per annum |
|    | Route N281 component   | £ 469,384.00 per annum   |
| 2. | Period Contract Payment  | £ 686,643.69             |
| 3. | Scheduled In Service Mileage   | 1,002,519.04 miles p.a.  |
|    | Route 281/681 component  | 930,452.65 miles p.a.    |
|    | Route N281 component   | 72,066.39 miles p.a.     |
| 4. | Deduction Figure   | £ 8.90 per mile          |
| 5. | Date of Tender   | 20 February 2024         |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.  |                          |
| 7. | The <b>Payment Year</b> commences on the first day of Payment Period 4 (Quarter 2), and ends on the last day of Payment Period 3 (Quarter 1), save where the Initial Payment Year applies.   |                          |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the <b>Initial Payment Year</b> shall be from 14 September 2024 (Payment Period 7, Quarter 3) to 20 June 2025 (Payment Period 3, Quarter 1). |                          |