

**FRAMEWORK AGREEMENT
NO: QC0009**

**ROUTE AGREEMENT
NO: QC83201**

ROUTE: E2

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number E2 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Brentford Garage (AH)
Armchair House
Commerce Road
Brentford
TW8 8LZ

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE E2: Brentford - Greenford

Date of Structural Change: 27 May 2023.

Date of Service Change: 27 May 2023.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Greenford: Commerce Road, Brentford High Street, Half Acre, Boston Manor Road, Windmill Road, Great West Road, Riverbank Way, Great West Road, Ealing Road, Brentford High Street, Half Acre, Boston Manor Road, Windmill Road, Great West Road, Riverbank Way, Great West Road, Windmill Road, Northfield Avenue, Uxbridge Road, New Broadway, The Broadway, Spring Bridge Road, Haven Green (west Side), Haven Green (north Side), Haven Green (east Side), Haven Green (diagonal), Castlebar Road, Eaton Rise, Woodfield Road, Pitshanger Lane, Scotch Common, Argyle Road, Ruislip Road East.

Towards Brentford: Ruislip Road East, Argyle Road, Scotch Common, Pitshanger Lane, Woodfield Road, Eaton Rise, Castlebar Road, Haven Green (north Side), Haven Green (east Side), The Broadway, New Broadway, Uxbridge Road, Northfield Avenue, Windmill Road, Great West Road, Ealing Road, Brentford High Street, Commerce Road.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Brentford Bus Garage, Commerce Road

Private stand for four buses within the grounds of Metroline's Brentford Bus Garage on the south west side of Commerce Road.

Buses proceed from Commerce Road, Armchair Bus Garage to stand, departing via Armchair Bus Garage to Commerce Road.

Set down in Commerce Road, at stop BL (BP2726 - Brentford Bus Depot) and pick up in Commerce Road, at Commerce Road (BP2725 - Commerce Road / Brentford Lock).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route E2 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Brentford, Commerce Road.
OTHER INFORMATION:	Toilet facilities available 24 hours in Armchair garage.

Brentford County Court (from Greenford, Red Lion)

Buses proceed from Brentford High Street departing to Half Acre. Set down in High Street, at Stop SE (6170 - Goat Wharf) and pick up in Half Acre, at Stop SH (6872 - Half Acre).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand BLIND
DISPLAY:	Brentford, County Court.

West Ealing, Mattock Lane (from Greenford, Red Lion)

Public stand on south side of Mattock Lane, commencing at a point opposite Chapel Road, 6 metres east of lamp standard No 46 and extending 11 metres east.

From Brentford, Commerce Road

Buses proceed from Uxbridge Road, Culmington Road, Mattock Lane to stand, departing via Mattock Lane to Northfield Avenue.

Set down in Uxbridge Road, at Stop N (33863 - Dane Road) and pick up in Northfield Avenue, at Occupation Road (BP3542 - Occupation Road).

From GREENFORD, RED LION

Buses proceed from Uxbridge Road, Culmington Road, Mattock Lane to stand, departing via Mattock Lane to Northfield Avenue.

Set down in Uxbridge Road, at stop Q (BP1361 - St Leonards Road) and pick up in Northfield Avenue, at Stop G (15351 - Dean Gardens / Mattock Lane).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: West Ealing.

Ealing Broadway Station (from Brentford, Commerce Road)

From Brentford, Commerce Road.

Buses proceed from Haven Green (diagonal), Haven Green (north Side), Haven Green (east Side) departing to The Broadway.

Set down in Haven Green, at Stop Z4 (BP2560 - Ealing Broadway Stn / Haven Green) and pick up in The Broadway, at Stop F (19280 - Ealing Broadway Station).

From GREENFORD, RED LION

Buses proceed from The Broadway, New Broadway, The Broadway, Spring Bridge Road, Haven Green (west Side), Haven Green (north Side), Haven Green (east Side) departing to Haven Green (diagonal).

Set down in The Broadway, at Stop F (19280 - Ealing Broadway Station) and pick up in Haven Green, at Stop E (BP2560 - Ealing Broadway Stn / Haven Green).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Turning Point Only - Buses must not stand

BLIND DISPLAY: Ealing Broadway.

Ealing, Scotch Common (from Brentford, Commerce Road)

Public stand for two buses on south side of Scotch Common, commencing 42 metres east of Argyle Road and extending 20 metres east.

Buses proceed from Pitshanger Lane, Scotch Common to stand, departing via Scotch Common, Argyle Road to Scotch Common.

Set down in Pitshanger Lane, at stop SL (20386 - Kent Gardens) and pick up in Scotch Common, at Stop SC (20387 - Kent Gardens).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: West Ealing, Scotch Common.

Ealing, Scotch Common (from Greenford, Red Lion)

Buses proceed from Argyle Road, Scotch Common, Pitshanger Lane departing to Scotch Common.

Set down in Argyle Road, At stop AB (15681 - Scotch Common) and pick up in , At stop H (EALGSC S - Ealing, Scotch Common).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Turning Point Only - Buses must not stand
BLIND DISPLAY: West Ealing, Scotch Common.

Greenford, Red Lion

Public stand for 5 buses in two sections (11 metres and 49 metres) on east side of Windmill Lane commencing 4 metres south of lamp standard No. D.C 678 and extending overall 66 metres south. Overflow stand for 3 buses in three sections (13 metres, 14 metres and 9 metres) on south side of Otter Road. First two sections commencing 1 metre west of No Entry signpost S4 and extending overall 34.5 metres east; third section commencing level with No Entry signpost S3 and extending 9 metres east.

Buses proceed from Ruislip Road East, Greenford Road, Otter Road, Windmill Lane to stand, departing via Windmill Lane, The Broadway to Ruislip Road East.

Set down in Ruislip Road East, at stop Z1 (BP095 - Clifton Road) and pick up in Ruislip Road East, at stop L (33862 - Clifton Road).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 2 buses on Route E2 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Greenford Broadway.
OTHER INFORMATION: Stand 2 is only to be used when Stand 1 is full.
Toilets available 0700-2200 Mondays to Saturdays;
1000-1800 Sundays.

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays (SDO)	E2-60210-ML-MFSc-1	05/06/23	A	15	13	15	8	1,872.00	195	365,040.00
Mondays to Fridays (NSD)	E2-60210-ML-MFHo-1	30/05/23	A	13	13	15	8	1,872.00	55	102,960.00
Saturdays & Good Friday	E2-60210-ML-Sa-1	27/05/23	A	N/A	13	N/A	8	1,771.20	56	99,187.20
Sundays & Public Holidays*	E2-60210-ML-Sa-1	28/05/23	A	N/A	10	N/A	8	1,548.09	58	89,789.22
								Total Scheduled In Service Mileage	364	656,976.42

* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | |
|--|-------------|
| 1. Early Termination Date
(clause 27.9) | 28 May 2027 |
| 2. Sponsored Route
(clause 27.10) | No |
| 3. Multiple Termination
Clause 27.11 to apply | No |
| 4. Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) | Yes |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes * |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 2
7. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route E2.
8. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

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MINIMUM PERFORMANCE STANDARDS

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard (1 April 2023 to 5 January 2024)	Excess Wait Time = 0.90 Minute
Minimum Performance Standard	Excess Wait Time = 0.90 Minute
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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SCHEDULE ID - ATTACHMENT

OUT DIRECTION		BACK DIRECTION	
Timing Point Code	Stop Name	Timing Point Code	Stop Name
BTFDCR	Commerce Road / Brentford Lock	GNFDRL	Clifton Road
NFLDSN	Northfields Station <>	PHLNKG	Kent Gardens
UXRDNA	Dean Gardens / Mattock Lane	EALBSN	Ealing Broadway Station <> #
EALBHZ4	Ealing Broadway Stn <> # / Haven Green	UXRDNA	Dean Gardens / Mattock Lane
PHLNKG	Kent Gardens	NFLDSN	Northfields Station <>

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	Volvo B9TL
Body Manufacturer and Type	WrightBus Gemini 2
Single or Double Deck	Double Deck
Upper Deck Air Cooling System	Yes
Minimum Seating Capacity	62 + 1 Wheelchair Space
Maximum Standing Capacity	26
Maximum Length	10,400mm
Maximum Width	2,500mm
Number of Doors	Two
Year of Manufacture	2010
Engine Type (Including Euro Rating)	Euro V with Euro VI retrofit

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 27 MAY 2023

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- | | | |
|----|---|--------------------------|
| 1. | Contract Price | £ 3,667,893.79 per annum |
| 2. | Period Contract Payment | £ 282,145.68 |
| 3. | Scheduled In Service Mileage | 656,976.42 miles p.a. |
| 4. | Deduction Figure | £ 5.58 per mile |
| 5. | Date of Tender | 24 May 2022 |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB. | |
| 7. | The Payment Year commences on the first day of Payment Period 1 (Quarter 1), and ends on the last day of Payment Period 13 (Quarter 4), save where the Initial Payment Year applies. | |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 24 June 2023 (Payment Period 4, Quarter 2) to 31 March 2024 (Payment Period 13, Quarter 4). | |