**Draft Community Services Specifications – Request for Information**

**Notes and Instructions for completing this form**

* NHS Medway Clinical Commissioning Group (the Commissioner) is undertaking this process in order to seek the views and opinions of those organisations that may be interested in delivering the service;
* This Request For Information (RFI), and any subsequent information provided in response to it, does not form an integral part of any potential future procurement exercise that may be undertaken by the Commissioner (for one or more of the services). It should be considered as an attempt by the Commissioner to engage early on with the potential market for delivering services;
* This RFI, the accompanying draft documentation and the responses received arising from it are in no way legally binding on any party;
* Participation in the engagement exercise is not a mandatory requirement for participating in any potential future procurement however your input is considered important to inform the final drafting of the specifications.
* Please complete the grey boxes. Providers do not need to answer each question and may opt to only answer elements of this RFI as per their own choice.
* There are no specific word limits but the total length of your submission should not exceed 15 pages of A4.
* Complete questionnaires should be submitted by 12pm, Friday 7 September 2018 to alice.donovan-hart@nhs.net

**Your Organisation Details**

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| **Organisation Name** |  |
| **Website** |  |
| **Contact Person for the purposes of this exercise** | |
| **Name** |  |
| **Job Title** |  |
| **Contact Number** |  |
| **Email address** |  |

**Section 1 Revised Adult Community Services Model**

* 1. Is the revised adult community services model clear about what the new service is expected to look like?

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**Section 2 - Seven key changes to Adult Community Services**

The seven key changes listed below describe the changes within the revised Adult Community Services model which are reflected in the service specifications. Please see the Case for Change document attached which gives more detail on the changes.

1. The most common services will be provided locally in each Medway Town, with specialist support provided centrally.
2. More multi skilled community nurses and therapists supported by specialist teams.
3. Extended hours and days of operation.
4. A new central co-ordination function.
5. Senior Community Clinicians will case manage the care of all patients with complex or multiple long term conditions.
6. Speedier response within two hours for people with complex or multiple long term conditions who are in crisis or when they need urgent treatment or support.
7. More opportunities and support for people who use community health services to lead healthier lifestyles and to manage their own conditions.
   1. Do you have any concerns about any of the key changes? Are there any elements you consider to be unfeasible?

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* 1. Can you see the benefits of the changes for both the organisation and to patients? Are there any further enhancements that could be made that you think the CCG should consider?

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**Section 3 – The Service Specifications**

* 1. Is the structure of the three service specifications clear?

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* 1. Do you think there are any gaps in the service specifications? Is there anything additional that you think is required within the specifications?

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* 1. Do you have any concerns about the Provider requirements within the specifications?

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