

Order Form for Digital Workplace Solutions

Framework agreement reference: **SBS/19/AB/WAB/9411/03**

Date of order	16/10/2024	Order Number	To be quoted on all correspondence relating to this Order
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FROM

Customer	NHS Midlands and Lancashire CSU "Customer"
Customer's Address	Bennett House, 2nd Floor East, Town Road, Hanley, Stoke on Trent, ST1 2QB
Invoice Address	NHS Midlands and Lancashire CSU 0CX PAYABLES M385 PO BOX 312 LEEDS LS11 1HP
Contact Ref:	Name: [REDACTED] Address: 1829 Building, Countess of Chester Health Park, Liverpool Road, Chester, CH2 1HJ Phone: [REDACTED] e-mail: [REDACTED]

TO

Supplier	CDW Limited "Supplier"
Supplier's Address	1 New Change, London, EC4M 9AF
Account Manager	Name: [REDACTED] Address: 1 New Change, London, EC4M 9AF Phone: [REDACTED] e-mail: [REDACTED]

GUARANTEE

Guarantee to be provided	No
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Where a guarantee is to be provided then this Contract is conditional upon the provision of a Guarantee to the Customer from the Guarantor in respect of the Supplier. Details of the Guarantor (if any) are set out below:

1. TERM
(1.1) Commencement Date
01/12/2024
(1.2) Expiry Date
The Contract shall expire on the date which is 12 Months after the Commencement Date

2. GOODS AND SERVICES REQUIREMENTS**(2.1) Goods and/or Services****QUOTATION**

CDW Limited, 1 New Change, London, EC4M 9AF
Telephone [REDACTED] Fax [REDACTED]
Email [REDACTED] Website www.uk.cdw.com

**COMPANY NAME**

NHS Midlands and Lancashire CSU
OCX Payables M385
PO Box 312
Leeds
LS11 1HP

ACCOUNT NO.	CONTACT	QUOTE NO.	SALES CONTACT	QUOTE DATE	PAGE
ACN127023	[REDACTED]	SQU5090911 v3	[REDACTED]	19/09/24	I

PRODUCT CODE	PRODUCT DESCRIPTION	QUANTITY	NET PRICE	NET AMOUNT
RSU-CLOUD	BEYONDTRUST - REMOTE SUPPORT, CONCURRENT USER CLOUD 1ST DECEMBER 2024 - 30TH NOVEMBER 2025	[REDACTED]	[REDACTED]	68,276.40

WE GET PAYMENT SOLUTIONS - Maximise your IT investment - Alternative payment options are available including DaaS, Leasing & Extended Payment Terms

NET AMOUNT	GBP	68,276.40
VAT AMOUNT	GBP	[REDACTED]
TOTAL AMOUNT	GBP	[REDACTED]

This End User Licence Agreement (EULA) is a binding Agreement between the Buyer and the third-party Software provider. This Agreement governs the use of the Software purchased under this Call-Off Contract a copy of which can be found [here](#). By signing this Call-Off Contract, the Buyer understands and accepts the third-party terms as they apply.

The Customer agrees to purchase all of its requirements for the Goods or equivalent goods from the Supplier.

Minimum Order Value **£68,276.40 (excl.VAT)**

(2.2) Premises

Not used

(2.3) Lease/ Licenses

Not used

(2.4) Standards

Not used
(2.5) Security Requirements Security Policy Not used Additional Security Requirements Not used Processing personal data under or in connection with this contract NO
(2.6) Exit Plan (where required) Not used
(2.7) Environmental Plan Not used

3. SUPPLIER SOLUTION
(3.1) Supplier Solution
(3.2) Account structure including Key Personnel Not used
(3.3) Sub-contractors to be involved in the provision of the Services and/or Goods Not used
(3.4) Outline Security Management Plan Not used
(3.5) Relevant Convictions Not used
(3.6) Implementation Plan Not used

4. PERFORMANCE QUALITY				
(4.1) Key Performance Indicators				
Not used				
(4.2) Service Levels and Service Credits				
When providing the Goods and/or Services, the Supplier shall as a minimum ensure that it achieves the following service levels:				
Service Level	Description	Service Credit Calculation	Critical Failure	Service
Not used				
Not used				
If the level of performance of the Supplier during the Contract Period:				
(i) fails to achieve a Service Level in respect of each element of the Service, then the Customer shall be entitled to deduct the Service Credits from the Contract Price; and/or				
(ii) constitutes a Critical Service Failure, the Customer shall be entitled to terminate this Contract.				
[Guidance: It is intended that the definition of critical service failure should link to a specified threshold of service level performance. The intention is to provide certainty over what level of service would trigger a termination right. If you wish to include such a concept then the definition above should be populated with relevant thresholds.]				
5. PRICE AND PAYMENT				
(5.1) Contract Price payable by the Customer in accordance with the commercial schedule set out in the framework agreement (including applicable discount but excluding VAT), payment profile and method of payment (e.g. Government Procurement Card (GPC) or BACS))				
£68,276.40 excl. VAT				
(5.2) Invoicing and Payment				
The Supplier shall issue invoices on shipment. The Customer shall pay the Supplier within [thirty (30) days] of receipt of a Valid Invoice, submitted in accordance with this paragraph 5.2, the payment profile set out in paragraph 5.1 above and the provisions of the Contract.				
6. SUPPLEMENTAL AND/OR ADDITIONAL CLAUSES				
(6.1) Supplemental requirements				
Not used				

BY SIGNING AND RETURNING THIS ORDER FORM THE SUPPLIER AGREES to enter a legally binding contract with the Customer to provide the Goods and/or Services. The Parties hereby acknowledge and agree that they have read the NHS Conditions of Contract for purchase of goods and Services and by signing below agree to be bound by the terms of this Contract.

For and on behalf of the Supplier:

Name and Title	
Signature	
Date	16/10/2024

For and on behalf of the Customer:

Name and Title	
Signature	
Date	