The purpose of this Prior Information Notice (PIN) is to alert and potential suppliers to a future opportunity in relation to maintenance service for 1x TMS II (Transcranial Magnetic Solution) system included 8 boxes of head trackers (160pcs), and to engage with the market before starting the formal procurement process.

King Facilities Management (KFM) are seeking to maximise value for money and improve the services that provides better outcomes.

Please see below the equipment list that requires maintenance services:

Maintenance cover: Comprehensive cover with one annual service visit, includes electrical safety test EN62353

Contract period – 20 months (start date 01/01/2024 – end date 20/08/2025

Equipment: 1x TMS II (Transcranial Magnetic Solution) system included 8 boxes of head trackers (160pcs). Serial number is 18341446T3

Location – King’s College Hospital NHS Foundation Trust, Academic Neuroscience Centre, Ruskin Wing, Denmark Hill, SE5 9RS

Could you please confirm the following:

Response times – please advise

Coverage times – please advise

Cancellation term – please advise

Payment terms – please advise

User damage – please advise if covered