

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:233418-2017:TEXT:EN:HTML>

**United Kingdom-London: Research and development services and related consultancy services
2017/S 116-233418**

Contract notice

Services

Directive 2014/24/EU

Section I: Contracting authority

I.1) **Name and addresses**

North and East London Commissioning Support Unit
Clifton House, 75-77 Worship Street
London
EC2A 2DU
United Kingdom
Contact person: Olisa Okonkwo
Telephone: +44 2036881431
E-mail: nelcsu.elisframework@nhs.net
NUTS code: UK

Internet address(es):

Main address: www.nelcsu.nhs.uk

I.1) **Name and addresses**

Elis Group of Commissioning Support Units (NHS)
c/o NHS NEL Commissioning Support Unit, Clifton House, 75-77 Worship Street
London
EC2A 2DU
United Kingdom
E-mail: nelcsu.elisframework@nhs.net
NUTS code: UK

Internet address(es):

Main address: www.nelcsu.nhs.uk

I.2) **Joint procurement**

The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law:
NEL CSU is leading the procurement on behalf of itself and the Elis Group member NHS Commissioning Support Units (CSUs).

I.3) **Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at:
www.supplying2nhs.org

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: www.supplying2nhs.org

Tenders or requests to participate must be submitted to the abovementioned address

I.4) **Type of the contracting authority**

Body governed by public law

- I.5) **Main activity**
Health

Section II: Object

- II.1) **Scope of the procurement**

- II.1.1) **Title:**
Elis Group Transformation Change Framework 2.0.
Reference number: NELCSU/ELIS/OO/PRJ 348

- II.1.2) **Main CPV code**
73000000

- II.1.3) **Type of contract**
Services

- II.1.4) **Short description:**
The Elis Transformation Change Framework 2.0 anticipates to provide capabilities to cover requirements from NHS Commissioning Support Units across England and will be split into lots based on homogenous requirements. The framework aims to meet current and future challenges from our growing customer base and particular requirements, including the need for specialist, research, best practice and academic resources as follows:
1.Lot 1 — Research and Expert Clinical Knowledge.
2.Lot 2 — Organisation and System Development.
3.Lot 3 — Business Intelligence, Information Technology & Technical Expertise
4. Lot 4 — Communications and Engagement.

- II.1.5) **Estimated total value**
Value excluding VAT: 40 000 000.00 GBP

- II.1.6) **Information about lots**
This contract is divided into lots: yes
Tenders may be submitted for all lots

- II.2) **Description**

- II.2.1) **Title:**
Research and Expert Clinical Knowledge
Lot No: 1

- II.2.2) **Additional CPV code(s)**
73000000
38970000
73100000
73110000
73200000
73210000
73300000
79310000
79311400
79315000
85100000

85140000

II.2.3) **Place of performance**

NUTS code: UK

Main site or place of performance:

UNITED KINGDOM.

II.2.4) **Description of the procurement:**

This Lot will be expected to provide capabilities to cover requirements from Commissioning Support Units across England and will be split into lots based on homogenous requirements. The framework aims to meet current and future challenges from our growing customer base and particular requirements, including the need for specialist, research, best practice and consultancy resources covering the following areas:

Lot 1a -Best Practice Research, Academic Research and Expertise

Lot 1b — Health Economics

Lot 1c — Specialist Knowledge (Healthcare).

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 10 000 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The framework agreement will be extendable for a further period of up to 24 months.

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Bidders will be permitted to submit a bid response for any individual lot or multiple lots within a headline lot, including any other lot(s) of their choice being tendered for in this Procurement.

II.2) **Description**

II.2.1) **Title:**

Organisation and System Development

Lot No: 2

II.2.2) **Additional CPV code(s)**

79996000

98110000

98111000

98112000

98113000

72212920

48440000
48441000
72212440
72212441
72240000
71621000

II.2.3) **Place of performance**

NUTS code: UK
Main site or place of performance:
UNITED KINGDOM.

II.2.4) **Description of the procurement:**

This Lot will be expected to provide capabilities to cover requirements from Commissioning Support Units across England and will be split into lots based on homogenous requirements. The framework aims to meet current and future challenges from our growing customer base and particular requirements, including the need for specialist, research, best practice and consultancy resources covering the following areas:

Lot 2a — Organisational and System Leadership and Development.

Lot 2b — Financial Modelling and Analysis.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 10 000 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The framework agreement will be extendable for a further period of up to 24 months.

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Bidders will be permitted to submit a bid response for any individual lot or multiple lots within a headline lot, including any other lot(s) of their choice being tendered for in this Procurement.

II.2) **Description**

II.2.1) **Title:**

Business Intelligence, Information Technology and Technical Expertise

Lot No: 3

II.2.2) **Additional CPV code(s)**

48482000
72212482

71600000
72221000
72240000
72316000
48810000
72222000
72222100
72222200
72222300
72223000

II.2.3) **Place of performance**

NUTS code: UK
Main site or place of performance:
United Kingdom.

II.2.4) **Description of the procurement:**

This Lot will be expected to provide capabilities to cover requirements from Commissioning Support Units across England and will be split into lots based on homogenous requirements. The framework aims to meet current and future challenges from our growing customer base and particular requirements, including the need for specialist, research, best practice and consultancy resources covering the following areas:

Lot 3a — Business Intelligence.
Lot 3b — Information Management.
Lot 3c — Application Development and Support.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 10 000 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24
This contract is subject to renewal: yes
Description of renewals:
The framework agreement will be extendable for a further period of up to 24 months.

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Bidders will be permitted to submit a bid response for any individual lot or multiple lots within a headline lot, including any other lot(s) of their choice being tendered for in this Procurement.

II.2) **Description**

II.2.1) **Title:**

Communications and Engagement

Lot No: 4

II.2.2) **Additional CPV code(s)**

48500000

48510000

72212500

72212510

71354100

79416000

79416100

48326100

33195000

48814200

II.2.3) **Place of performance**

NUTS code: UK

Main site or place of performance:

UNITED KINGDOM.

II.2.4) **Description of the procurement:**

This Lot will be expected to provide capabilities to cover requirements from Commissioning Support Units across England and will be split into lots based on homogenous requirements. The framework aims to meet current and future challenges from our growing customer base and particular requirements, including the need for specialist, research, best practice and consultancy resources covering the following areas:

Lot 4a — Public Patient Engagement

Lot 4b — Creative and Digital Services

Lot 4c — Communication Services.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 10 000 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The framework agreement will be extendable for a further period of up to 24 months.

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Bidders will be permitted to submit a bid response for any individual lot or multiple lots within a headline lot, including any other lot(s) of their choice being tendered for in this Procurement.

Section III: Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) **Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

III.1.2) **Economic and financial standing**

Selection criteria as stated in the procurement documents

III.1.3) **Technical and professional ability**

Selection criteria as stated in the procurement documents

III.1.5) **Information about reserved contracts**

III.2) **Conditions related to the contract**

III.2.1) **Information about a particular profession**

III.2.2) **Contract performance conditions:**

III.2.3) **Information about staff responsible for the performance of the contract**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

IV.1.4) **Information about reduction of the number of solutions or tenders during negotiation or dialogue**

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2017/S 012-017722](#)

IV.2.2) **Time limit for receipt of tenders or requests to participate**

Date: 24/07/2017

Local time: 12:00

IV.2.3) **Estimated date of dispatch of invitations to tender or to participate to selected candidates**

IV.2.4) **Languages in which tenders or requests to participate may be submitted:**

English

IV.2.6) **Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) **Conditions for opening of tenders**

Date: 24/07/2017

Local time: 12:01

Section VI: Complementary information

VI.1) **Information about recurrence**

This is a recurrent procurement: no

VI.2) **Information about electronic workflows**

VI.3) **Additional information:**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement. To participate in this competitive tender, kindly register on the Supplying2nhs.org portal (<https://www.supplying2nhs.org>) and use any or all the following search words/phrase — ELIS Transformation Change Framework 2.0.

Bidders should note that, in accordance with the UK Government's policies on transparency, the Authority intends to publish the Invitation to Tender (ITT) document and the text of any Framework Agreement awarded, subject to possible redactions at the discretion of the Authority. The terms of the proposed Framework Agreement will also permit a Contracting Authority, awarding a contract under this Framework Agreement, to publish the text of that contract, subject to possible redactions at the discretion of the Contracting Authority. Further information on transparency can be found at:

Further information on transparency can be found at:

<http://ccs.cabinetoffice.gov.uk/about-government-procurement-service/transparency-and-accountability/transparency-procurement>

The Authority expressly reserves the right (i) not to award any contract as a result of the procurement process commenced by publication of this notice; and (ii) to make whatever changes it may see fit to the content and structure of the tendering competition; and in no circumstances will the Authority be liable for any costs incurred by the candidates. If the Authority decides to enter into a Framework Agreement with the successful supplier, this does not mean that there is any guarantee of subsequent contracts being awarded. Any expenditure, work or effort undertaken prior to contract award is accordingly a matter solely for the commercial judgement of potential suppliers. The value provided in Section II.1.5 is only an estimate. We cannot guarantee to suppliers any business through this Framework Agreement. Any orders placed under this Framework Agreement will form a separate contract under the scope of this Framework between the supplier and the specific requesting other contracting authority. The Authority and other contracting authorities utilising the Framework reserve the right to use any electronic portal during the life of the agreement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=263599075>

GO Reference: GO-2017615-PRO-10430029.

VI.4) **Procedures for review**

VI.4.1) **Review body**

NHS NEL Commissioning Support Unit
Procurement Department, 1st Floor, Clifton House, 75-77 Worship Street
London
EC2A 2DU
United Kingdom
Telephone: +44 2036881431
E-mail: nelcsu.elisframework@nhs.net
Internet address: www.nelcsu.nhs.uk

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

NHS North and East London Commissioning Support Unit
Clifton House, 75-77 Worship Street
London
EC2A 2DU
United Kingdom
Telephone: +44 2036881431

VI.5) **Date of dispatch of this notice:**
15/06/2017