

**FRAMEWORK AGREEMENT
NO: QC0005**

**ROUTE AGREEMENT
NO: QC84901**

ROUTE: 38/N38

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and Conditions

Schedule ID – Minimum Performance Standards

**FRAMEWORK AGREEMENT
NO: QC0005**

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NO: QC84901**

ROUTE: 38/N38

SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 38/N38 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Clapton Bus Garage (CT)
Bohemia Place
Mare Street
Hackney
London
E8 1DU

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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ROUTE: 38/N38

SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –
As detailed on the attached Route Description.
2. Public Timetable –
As detailed on the attached Public Timetable.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 38: Clapton, Kenninghall Road Roundabout - Victoria Bus Station

Date of Service Change: 11 November 2023.

Reason for Change: New Contract

STREETS TRAVERSED

Towards Victoria Bus Station: Lower Clapton Road, Dalston Lane, Amhurst Road, Mare Street, Graham Road, Dalston Lane, Balls Pond Road, Essex Road, Islington Green, Upper Street, Islington High Street, St John Street, Rosebery Avenue, Theobald's Road, Theobald's Road Contra-Flow Bus Lane, Bloomsbury Way Contra-Flow Bus Lane, New Oxford Street, Charing Cross Road, Shaftesbury Avenue, Piccadilly Circus Contra-Flow Bus Lane, Piccadilly, Duke of Wellington Place, Grosvenor Place, Lower Grosvenor Place, Buckingham Palace Road, Terminus Place, Victoria Bus Station, Bay D

Towards Victoria Bus Station: Graham Road, Dalston Lane, Balls Pond Road, Essex Road, Islington Green, Upper Street, Islington High Street, St John Street, Rosebery Avenue, Theobald's Road, Theobald's Road Contra-Flow Bus Lane, Bloomsbury Way Contra-Flow Bus Lane, New Oxford Street, Charing Cross Road, Shaftesbury Avenue, Piccadilly Circus Contra-Flow Bus Lane, Piccadilly, Duke of Wellington Place, Grosvenor Place, Lower Grosvenor Place, Buckingham Palace Road, Terminus Place, Victoria Bus Station, Bay D

Towards Clapton, Kenninghall Road Roundabout: Victoria Bus Station, Bay D, Wilton Road, Victoria Street, Grosvenor Gardens, Grosvenor Place, Hyde Park Corner, Piccadilly, Piccadilly Circus, Shaftesbury Avenue, Charing Cross Road, New Oxford Street, Bloomsbury Way, Theobald's Road, Rosebery Avenue, St John Street, Islington High Street, Upper Street, Islington Green, Essex Road, Balls Pond Road, Dalston Lane, Graham Road, Mare Street, Amhurst Road, Dalston Lane, Lower Clapton Road

Towards Clapton, Kenninghall Road Roundabout: Victoria Bus Station, Bay D, Wilton Road, Victoria Street, Grosvenor Gardens, Grosvenor Place, Hyde Park Corner, Piccadilly, Piccadilly Circus, Shaftesbury Avenue, Charing Cross Road, New Oxford Street, Bloomsbury Way, Theobald's Road, Rosebery Avenue, St John Street, Islington High Street, Upper Street, Islington Green, Essex Road, Balls Pond Road, Dalston Lane, Graham Road

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Clapton. Kenninghall Road Roundabout

Private stand in centre of Kenninghall Road Roundabout at junction of Lower Clapton Road and Lea Bridge Road for 11 buses.

Buses proceed from Lower Clapton Road direct to stand.

Set down in Lower Clapton Road, at Stop L (192 - Lea Bridge Roundabout) and pick up in Lower Clapton Road, at Stop E (1011 - Clapton Pond).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 5 buses on Route 38 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Clapton Pond.
OTHER INFORMATION:	LBSL toilet facilities available 24 hours daily.

Clapton Bus Garage (from Victoria Bus Station)

Private stand on forecourt of Arriva's Clapton Bus Garage in Bohemia Place on east side of Mare Street.

Buses proceed from Graham Road direct to stand.

Set down in Graham Road, at Stop G (20997 - Hackney Central / Mare Street) and pick up in Graham Road, at Stop E (308 - Graham Road / Hackney Central).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Hackney Central.

Mildmay Park. Dove Road (from Victoria Bus Station)

Public stand for three buses on south side of Dove Road, commencing at a point 52.4 metres east of Essex Road and extending 38.8 metres east.

From Clapton, Kenninghall Road Roundabout

Buses proceed from Balls Pond Road, Southgate Road, Dove Road to stand, departing to Balls Pond Road.

Set down in Balls Pond Road, at Stop BH (913 - Southgate Road) and pick up in Ball's Pond Road, at Stop CC (2638 - Mildmay Park / Southgate Road).

From VICTORIA BUS STATION

Buses proceed from Balls Pond Road, Southgate Road, Dove Road to stand.

Set down in Ball's Pond Road, at Stop CC (2638 - Mildmay Park / Southgate Road) and pick up in Essex Road, at Stop CG (2636 - Essex Road / Marquess Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Mildmay Park.

Islington Green. Essex Road (from Victoria Bus Station)

Buses proceed from Essex Road, Cross Street, Upper Street, Islington High Street departing to St John Street.

Set down in Essex Road, K (2627 - Packington Street) and pick up in St John Street, at stop F (297 - St John Street / Goswell Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Islington Green.

Islington. Angel. Goswell Road (from Clapton. Kenninghall Road Roundabout)

Public stand on north west side of Goswell Road in two portions:

1 - for three buses, commencing opposite the part wall of no.332 and extending 30 metres north west.

2 - for two buses, commencing opposite no.356 and extending 21 metres, north west.

Buses proceed from Upper Street, Islington High Street, City Road, Wakley Street to stand, departing via Goswell Road, Islington High Street to Upper Street.

Set down in Upper Street, at Stop F (36602 - Angel Station) and pick up in Upper Street, at Stop X (4716 - Angel Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.

MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Islington Angel.

Rosebery Avenue (from Victoria Bus Station)

Public stand for one bus on south side of Green Terrace, commencing 15 metres west of Gloucester Way and extending 12 metres east.

From Clapton, Kenninghall Road Roundabout Buses proceed from Rosebery Avenue to stand.

Set down in Rosebery Avenue, at Stop UC (1045 - Sadler's Wells Theatre) and pick up in Rosebery Avenue, at Stop UA (14237 - Hardwick Street).

From VICTORIA BUS STATION

Buses proceed from Rosebery Avenue to stand.

Set down in Rosebery Avenue, at Stop CH (1801 - Tysoe Street) and pick up in Rosebery Avenue, at Stop UD (1802 - Finsbury Town Hall).

AVAILABILITY:	Available from 08:00 until 19:30 only. Buses on Route 38 must not use this stand outside these times.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Islington, Rosebery Avenue.

Holborn, Procter Street [west Side] (from Clapton, Kenninghall Road Roundabout)

Public stand for two buses on west side (offside) of Procter Street commencing 2 metres north of Fisher Street. extending 39 metres north

Buses proceed from Theobald's Road direct to stand.

Set down in Theobald's Road, at Stop A (14682 - Red Lion Street) and pick up in Theobald's Road, at Stop G (33093 - Red Lion Street).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Holborn.

Piccadilly Circus. Charles I I Street (from Victoria Bus Station)

Public stand for five buses in two sections on south side of Charles II Street.

Stand for 3 spaces commencing 4 metres east of the eastern kerbline of Lower Regent Street and extending 35 metres east.

Stand for 2 spaces commencing 20m west of Haymarket and extending 25m west.

From Clapton, Kenninghall Road Roundabout

Buses proceed from Great Windmill Street, Haymarket, Charles I I Street to stand, departing via Charles I I Street, Regent Street St.james, Regent Street, Piccadilly Circus to Shaftesbury Avenue.

Set down in Shaftesbury Avenue, K (37229 - Trocadero / Haymarket) and pick up in Shaftesbury Avenue, H (7851 - Gerrard Place / Chinatown).

From VICTORIA BUS STATION

Buses proceed from Piccadilly, Piccadilly Circus, Haymarket, Charles I I Street to stand, departing via Charles I I Street, Regent Street St.james, Regent Street to Piccadilly.

Set down in Piccadilly, K (37122 - Piccadilly Circus) and pick up in Piccadilly, S (34716 - Piccadilly Circus).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Piccadilly Circus.

Hyde Park Corner. Piccadilly (from Clapton. Kenninghall Road Roundabout)

Public stand for one bus in first marked bus stand cage on south side of Piccadilly, westbound carriageway, commencing at a point opposite Nos. 128/134 Piccadilly and extending 18.5 metres east.

Drivers should take care not to use the tour bus stands forward of this stand.

Buses proceed from Piccadilly to stand, departing via Duke of Wellington Place, Grosvenor Place, Hyde Park Corner to Piccadilly.

Set down in Piccadilly, at Stop E (988 - Green Park / Constitution Hill) and pick up in Piccadilly, at Stop D (989 - Old Park Lane / Hard Rock Cafe).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Hyde Park Corner.

Victoria Bus Station. Stand D

Private stand for 5 buses in Bay D in Victoria Bus Station on Victoria Station Forecourt. Buses proceed from Victoria Bus Station direct to stand.

Set down in Victoria Bus Station, at Stop D (34 - Victoria Bus Station) and pick up in Victoria Bus Station, at Stop D (34 - Victoria Bus Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 5 buses on Route 38 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Victoria.

OTHER INFORMATION: Buses must be available for boarding for as long as is practical while on this stand. Drivers must move buses up as preceding buses depart.

LBSL toilets available (24 hours).

LONDON BUSES - ROUTE DESCRIPTION

ROUTE N38: Walthamstow Central Station - Victoria Station

Date of Service Change: 11 November 2023.

Reason for Change: New Contract

STREETS TRAVERSED

Towards Victoria Station: Selborne Road, Hoe Street, Lea Bridge Road, Kenninghall Road Roundabout, Lower Clapton Road, Dalston Lane, Amhurst Road, Mare Street, Graham Road, Dalston Lane, Balls Pond Road, Essex Road, Islington Green, Upper Street, Islington High Street, St John Street, Rosebery Avenue, Clerkenwell Road, Theobald's Road, Vernon Place, Bloomsbury Way, New Oxford Street, Charing Cross Road, Shaftesbury Avenue, Piccadilly Circus Contra-Flow Bus Lane, Piccadilly, Duke of Wellington Place, Grosvenor Place, Lower Grosvenor Place, Buckingham Palace Road, Terminus Place, Victoria Bus Station, Bay D

Towards Victoria Station: Selborne Road, Hoe Street, Lea Bridge Road, Kenninghall Road Roundabout, Lower Clapton Road, Dalston Lane, Amhurst Road, Mare Street, Graham Road, Dalston Lane, Balls Pond Road, Essex Road, Islington Green, Upper Street, Islington High Street, St John Street, Rosebery Avenue, Clerkenwell Road, Theobald's Road, Vernon Place, Bloomsbury Way, New Oxford Street, Charing Cross Road, Shaftesbury Avenue

Towards Walthamstow Central Station: Victoria Bus Station, Bay D, Wilton Road, Victoria Street, Grosvenor Gardens, Grosvenor Place, Hyde Park Corner, Piccadilly, Piccadilly Circus, Shaftesbury Avenue, Charing Cross Road, St Giles High Street, New Oxford Street, Bloomsbury Way, Vernon Place, Theobald's Road, Clerkenwell Road, Rosebery Avenue, St John Street, Islington High Street, Upper Street, Islington Green, Essex Road, Balls Pond Road, Dalston Lane, Graham Road, Mare Street, Amhurst Road, Dalston Lane, Lower Clapton Road, Kenninghall Road Roundabout, Lea Bridge Road, Hoe Street, Selborne Road, Walthamstow Central Bus Station

Towards Walthamstow Central Station: Charing Cross Road, St Giles High Street, New Oxford Street, Bloomsbury Way, Vernon Place, Theobald's Road, Clerkenwell Road, Rosebery Avenue,

St John Street, Islington High Street, Upper Street, Islington Green, Essex Road, Balls Pond Road, Dalston Lane, Graham Road, Mare Street, Amhurst Road, Dalston Lane, Lower Clapton Road, Kenninghall Road Roundabout, Lea Bridge Road, Hoe Street, Selborne Road, Walthamstow Central Bus Station

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Walthamstow Central Station

Private stand for 13 buses in marked bays on east side of Walthamstow Central Bus Station on north side of Selborne Road. Overflow offside stand for 1 bus on west side of bus station in lay-by opposite Stop A.

Buses proceed from Walthamstow Central Bus Station to stand.

Set down in Walthamstow Central Bus Station, at Alighting Point (BP4267 - Walthamstow Bus Station) and pick up in Walthamstow Central Bus Station, at Stop A (BP4270 - Walthamstow Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 3 buses on Route N38 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Walthamstow Central.
OTHER INFORMATION:	Toilet facilities available.

Clapton, Kenninghall Road Roundabout (from Victoria Station)

Private stand in centre of Kenninghall Road Roundabout at junction of Lower Clapton Road and Lea Bridge Road for 11 buses.

Buses proceed from Lower Clapton Road direct to stand.

Set down in Lower Clapton Road, at Stop L (192 - Lea Bridge Roundabout) and pick up in Lower Clapton Road, at Stop E (1011 - Clapton Pond).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Clapton Pond.

Mildmay Park, Dove Road (from Victoria Station)

Public stand for three buses on south side of Dove Road, commencing at a point 52.4 metres east of Essex Road and extending 38.8 metres east.

From WALTHAMSTOW CENTRAL STATION

Buses proceed from Balls Pond Road, Southgate Road, Dove Road to stand, departing via Dove Road, Essex Road to Balls Pond Road.

Set down in Balls Pond Road, at Stop BH (913 - Southgate Road) and pick up in Ball's Pond Road, at Stop CC (2638 - Mildmay Park / Southgate Road).

From Victoria Station

Buses proceed from Essex Road, Balls Pond Road, Southgate Road, Dove Road to stand, departing via Dove Road, Essex Road, Balls Pond Road, Dalston Lane to Balls Pond Road.

Set down in Essex Road, at Stop EF (2637 - Ockendon Road) and pick up in Ball's Pond Road, at Stop CD (905 - Essex Road / Newington Green Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Mildmay Park.

Islington, Angel (Goswell Road) (from Walthamstow Central Station)

Public stand on north west side of Goswell Road in two portions:

1 - for three buses, commencing opposite the part wall of no.332 and extending 30 metres north west.

2 - for two buses, commencing opposite no.356 and extending 21 metres north west.

Buses proceed from Upper Street, Islington High Street, City Road, Wakley Street, Goswell Road to stand, departing via Goswell Road, Islington High Street to Upper Street.

Set down in Upper Street, at Stop F (36602 - Angel Station) and pick up in Upper Street, at Stop X (4716 - Angel Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Islington Angel.

Rosebery Avenue (from Walthamstow Central Station)

Public stand for one bus on south side of Green Terrace, commencing 15 metres west of Gloucester Way and extending 12 metres east.

From WALTHAMSTOW CENTRAL STATION

Buses proceed from Rosebery Avenue, Green Terrace to stand, departing via Green Terrace to Rosebery Avenue.

Set down in Rosebery Avenue, at Stop UC (1045 - Sadler's Wells Theatre) and pick up in Rosebery Avenue, at Stop UA (14237 - Hardwick Street).

From Victoria Station

Buses proceed from Rosebery Avenue, Green Terrace to stand, departing via Green Terrace to Rosebery Avenue.

Set down in Rosebery Avenue, at Stop UA (14237 - Hardwick Street) and pick up in Rosebery Avenue, at Stop UD (1802 - Finsbury Town Hall).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Islington, Rosebery Avenue.

Piccadilly Circus. Charles I I Street (from Walthamstow Central Station)

Public stand for five buses in two sections on south side of Charles II Street.

Stand for 3 spaces commencing 4 metres east of the eastern kerbline of Lower Regent Street and extending 35 metres east.

Stand for 2 spaces commencing 20m west of Haymarket and extending 25m west.

Buses proceed from Great Windmill Street, Haymarket, Charles I I Street to stand, departing via Charles I I Street, Regent Street St. James, Regent Street St.james, Regent Street, Piccadilly Circus to Shaftesbury Avenue.

Set down in Shaftesbury Avenue, K (37229 - Trocadero / Haymarket) and pick up in Shaftesbury Avenue, H (7851 - Gerrard Place / Chinatown).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Piccadilly Circus.

Hyde Park Corner, Piccadilly (from Walthamstow Central Station)

Public stand for one bus in first marked bus stand cage on south side of Piccadilly, westbound carriageway, commencing at a point opposite Nos. 128/134 Piccadilly and extending 18.5 metres east.

Drivers should take care not to use the tour bus stands forward of this stand. Buses proceed from Piccadilly, Duke of Wellington Place to stand, departing via

Piccadilly, Duke of Wellington Place, Grosvenor Place, Hyde Park Corner to Piccadilly. Set down in Piccadilly, at Stop E (988 - Green Park / Constitution Hill) and pick up in Piccadilly, at Stop D (989 - Old Park Lane / Hard Rock Cafe).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Hyde Park Corner.

Victoria Bus Station, Stand D

Private stand for 5 buses in Bay D in Victoria Bus Station on Victoria Station Forecourt.

Buses proceed from Victoria Bus Station direct to stand.

Set down in Victoria Bus Station, at Stop D (34 - Victoria Bus Station) and pick up in Victoria Bus Station, at Stop D (34 - Victoria Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 3 buses on Route N38 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Victoria.
OTHER INFORMATION:	Toilet facilities available.

**FRAMEWORK AGREEMENT
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**ROUTE AGREEMENT
NO: QC84901**

ROUTE: 38/N38

SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

<u>Route 38</u>	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Thursdays	38-61773- MN-MTh-1	13/11/23	A	35	35	36	27	2,984.69	199	593,953.31
Fridays	38-61773- MN-Fr-1	17/11/23	A	35	35	36	27	2,984.69	51	152,219.19
Saturdays & Good Friday	38-61773- MN-Sa-1	11/11/23	A	N/A	36	N/A	27	2,975.98	56	166,654.88
Sundays & Public Holidays*	38-61773- MN-Su-1	12/11/23	A	N/A	29	N/A	23	2,581.78	58	149,743.24
								Total daily	364	1,062,570.62

Route N38

	Working Timetable			Number of Vehicles In Service	Nightly Scheduled In Service Miles	Number of Nights	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	Evening PVR	Per Night	Nights	Nights
Sun pm / Mon am #	N38-61774- ML-SuNt-1	13/11/23	A	9	334.50	54	18,063.00
Mon – Thurs pm / Tues – Fri am	N38-61774- ML-MThNt-1	14/11/23	A	9	334.50	205	68,572.5
Fri pm / Sat am	N38-61774- ML-FrNt-1	11/11/23	A	11	399.31	52	20,764.12
Sat pm / Sun am	N38-61774- ML-SaNt-1	12/11/23	A	11	399.31	52	20,764.12
					Total nightly	363	128,163.74

Total Scheduled In Service Mileage(daily + nightly)	1,190,734.36
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* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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ROUTE: 38/N38

SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | |
|---|---------------------|
| 1. Early Termination Date
(clause 27.9) | 13 November
2026 |
| 2. Sponsored Route
(clause 27.10) | No |
| 3. Multiple Termination
Clause 27.11 to apply | No |
| 4. Is the Operator permitted to accept advertising on the vehicles?
(clause 20 of Annex B) | Yes |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes * |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 4
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment in accordance with the specification dated 9 June 2021.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 38/N38.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by:

-

$$R = W \times \frac{1}{12} \times \sum_{i=1 \dots n}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

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NO: QC84901

ROUTE: 38/N38

SCHEDULE ID

MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD

Minimum Operated Mileage Standard	Route 38 – 98% Route N38 – 99%
Route Categorisation	Route 38 - High Frequency Route Route N38 – Low Frequency Route
Initial Minimum Performance Standard 6 January 2024 to 13 September 2024.	Route 38: EWT = 1.05 Minutes Route N38: 84.3% "On Time"
Minimum Performance Standard	Route 38: EWT = 1.10 Minutes Route N38: 84.0% "On Time"
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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ROUTE: 38

SCHEDULE ID – ATTACHMENT

OUT DIRECTION Timing Point Code	Stop Name	BACK DIRECTION Timing Point Code	Stop Name
CLTNKR	Clapton Pond	VCSNBSD	Victoria Bus Station <> #
HCKCAR	Hackney Central Station #	HPCRGP	Hyde Park Corner
DALSJC	Dalston Junction Station #	PCIRPC	Piccadilly Circus <>
ESXRSN	Essex Road Station #	TCTRNO	Tottenham Ct Rd Stn <> / New Oxford St
ISLNHS	Angel Station <>	ISLNHS	Angel Station <>
TCTRSG	Tottenham Court Road Station <>	ESXRSN	Essex Road Station #
PCIRPC	Piccadilly Circus <>	DALSJC	Dalston Lane / Dalston Junction Stn >lol<
HPCRGP	Hyde Park Corner	HCKCAR	Hackney Central Station #

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SCHEDULE ID – ATTACHMENT

OUT DIRECTION Timing Point Code	Stop Name	BACK DIRECTION Timing Point Code	Stop Name
WSTCSN	Walthamstow Bus Station <> #	VCSNBSD	Victoria Bus Station <> #
LEYTBAW	High Road Leyton / Bakers Arms	HPCRGF	Hyde Park Corner
CLTNPD	Clapton Pond	PCIRPC	Piccadilly Circus <>
HCKCAR	Hackney Central Station #	TCTRNO	Tottenham Ct Rd Stn <> / New Oxford St
DALSJC	Dalston Junction Station #	ISLNHS	Angel Station <>
ISLNHS	Angel Station <>	DALSJC	Dalston Lane / Dalston Junction Stn >lol<
TCTRSG	Tottenham Court Road Station <>	HCKCAR	Hackney Central Station #
PCIRPC	Piccadilly Circus <>	CLTNKR	Lea Bridge Roundabout
HPCRGF	Hyde Park Corner	LEYTBAW	High Road Leyton / Bakers Arms

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	Wrightbus New Routemaster
Body Manufacturer and Type	Wrightbus New Routemaster
Single /Double Deck or Articulated	Double Deck
Upper Deck Air Cooling System	Yes
Minimum Seating Capacity	63 + 1 Wheelchair Space
Maximum Standing Capacity	22
Maximum Length	11,300mm
Maximum Width	2,550mm
Number of Doors	Three
Year of Manufacture	2014
Engine Type (Including Euro Rating)	Cummins Diesel Euro VI

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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**ROUTE AGREEMENT
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ROUTE: 38/N38

VERSION NO: 00

EFFECTIVE DATE: 11 NOVEMBER 2023

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- | | | |
|----|--|---------------------------|
| 1. | Contract Price | £ 10,500,303.00 per annum |
| | Route 38 component | £ 9,400,837.00 per annum |
| | Route N38 component | £ 1,099,466.00 per annum |
| 2. | Period Contract Payment | £ 807.715.62 |
| 3. | Scheduled In Service Mileage | 1,190,734.36 miles p.a |
| | Route 38 component | 1,062,570.62 miles p.a |
| | Route N38 component | 128,163.74 miles p.a |
| 4. | Deduction Figure | £ 8.82 per mile |
| 5. | Date of Tender | 8 November 2022 |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB. | |
| 7. | The Payment Year commences on the first day of Payment Period 7 (Quarter 3), and ends on the last day of Payment Period 6 (Quarter 2), save where the Initial Payment Year applies. | |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 6 January 2024 (Payment Period 11, Quarter 4) to 13 September 2024 (Payment Period 6, Quarter 2). | |