**London Borough of Newham**

1. **Procurement Title: Electronic Call Monitoring and Scheduling Solution**

We would like to hear from potential providers interested in delivering this solution. By completing the form below by midday on **30/05/2023.** The Council wishes to undertake a soft market test to understand if there are providers who are suitability qualified with relevant experience to provide the service outlined in the Notice. The Council welcomes a response to the questions outlined in this Form.

Market engagement meetings or events may be held subsequent to this deadline.

This is not an invitation to tender and the responses received on this form will not be evaluated. Any response provided will not be treated as commercially confidential.

Please complete and return this form to **Abi.Ogundipe@newham.gov.uk** by **30/05/2023.**

|  |  |
| --- | --- |
| Name of your Organisation |  |
| Address |  |
| Name of Key Contact |  |
| Position |  |
| Email |  |
| Phone Number |  |
| Is your organisation a: | * Private Sector * Local authority * Social Enterprise * Charity * Voluntary Community Sector/Third Sector * Other |
| Please provide a short introduction to your organisation (150 words max.) |  |
| Does your organisation provider the following components within or together with its ECM system:   * + Scheduling   + Care Planning   + Electronic Medications Administrations Record System   + Electronic Call Logging   + Family and Friends Portal   + Invoicing and Payment   + Reporting | Yes/No  If no, please specify which components your organisation does not provide: |
| If your response is ‘yes’ to the above, then please outline the functionality that your system delivers in relation to each of the components noted above within a maximum of 1000 words.  **Include in your response but not limit to:**  - Any experience of providing these functionalities.  - Are you able to offer the components separately or just as one integrated solution? |  |