

**FRAMEWORK AGREEMENT  
NO: QC0003**

**ROUTE AGREEMENT  
NO: QC78901**

**ROUTE: 350**

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled  
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and  
Conditions

Schedule ID – Minimum Performance Standards

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**FRAMEWORK AGREEMENT  
NO: QC0003**

**ROUTE AGREEMENT  
NO: QC78901**

**ROUTE: 350**

**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 1 – ROUTE REQUIREMENTS**

**1. Terminal Points**

Route number 350 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

**2. Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

**3. Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: Hayes Garage  
Dawley Road  
Hayes  
Middlesex, UB3 1EF

**4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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**FRAMEWORK AGREEMENT  
NO: QC0003**

**ROUTE AGREEMENT  
NO: QC78901**

**ROUTE: 350**

**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of the Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.



# LONDON BUSES - ROUTE DESCRIPTION

## ROUTE 350: Hayes, Asda - Heathrow Airport, Terminal Five

**Date of Structural Change:** 30 April 2022.

**Date of Service Change:** 30 April 2022.

**Reason for Issue:** New Contract

### **STREETS TRAVERSED**

**Towards Heathrow Airport, Terminal Five:** Station Road, Botwell Lane, Botwell Common Road, Dawley Road, Bolingbroke Way, Furzeground Way, The Square, Furzeground Way, Longwalk Road, Bennetsfield Road, Stockley Park Roundabout, Horton Road, West Drayton High Street, Station Approach, Turning Circle, Station Approach, West Drayton High Street, Station Road, Sipson Road, Harmondsworth Road, Holloway Lane, Hatch Lane, Colnbrook By-Pass, Stanwell Moor Road, Longford Roundabout, Bus Bridge, Western Perimeter Road, Windsock Way, Wallis Road, Terminal 5 Bus & Coach Station.

**Towards Hayes, Asda:** Terminal 5 Bus & Coach Station, Wallis Road, Whittle Road, Western Perimeter Road, Western Perimeter Road Underpass, Western Perimeter Road, Bus Bridge, Longford Roundabout, Stanwell Moor Road, Tarmac Way, Colnbrook By-Pass, Hatch Lane, Holloway Lane, Harmondsworth Road, Sipson Road, Station Road, West Drayton High Street, Station Approach, Turning Circle, Station Approach, West Drayton High Street, Horton Road, Stockley Park Roundabout, Stockley Park Roundabout, Stockley Park Roundabout, Bennetsfield Road, Roundwood Avenue, Furzeground Way, The Square, Furzeground Way, Bolingbroke Way, Dawley Road, Botwell Common Road, Botwell Lane, Station Road.

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## **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

### **HAYES, MILLINGTON ROAD**

Public stand for 1 bus on north east side of Millington Road commencing 67 metres west from junction with Station Road and extending 10 metres west.

Buses proceed from Station Road via Millington Road to stand, departing via Millington Road to Station Road. Set down in Station Road, At stop F (16165 - Fairey Corner, Last Stop on LOR: 16165 - Fairey Corner) and pick up in Station Road, At stop P (BP5908 - Millington Road, First Stop on LOR: BP5908 - Millington Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 350 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Hayes, Asda.

### **STOCKLEY PARK**

From Heathrow Airport, Terminal Five.

Buses proceed from Horton Road via Stockley Park Roundabout, Stockley Park Roundabout and Stockley Park Roundabout departing to Horton Road. Set down in Horton Road, at Stop A (BP2484 - Iron Bridge Road, Last Stop on LOR: BP2484 - Iron Bridge Road) and pick up in Horton Road, at Stop K (BP1357 - Iron Bridge Road, First Stop on LOR: BP1357 - Iron Bridge Road).

From Hayes, Asda.

Buses proceed from Horton Road departing to Horton Road. Set down in Horton Road, at Stop K (BP1357 - Iron Bridge Road, Last Stop on LOR: BP1357 - Iron Bridge Road) and pick up in Horton Road, at Stop A (BP2484 - Iron Bridge Road, First Stop on LOR: BP2484 - Iron Bridge Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
BLIND DISPLAY:	Stockley Park.

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**WEST DRAYTON STATION, SOUTH SIDE (from HEATHROW AIRPORT, TERMINAL FIVE)**

Private stand for 1 bus on south side of West Drayton Station Approach, commencing 67 metres east of the eastern kerblines of High Street Yiewsley at stop BP3567 point Z2.

Buses proceed from Station Approach direct to stand, departing to Station Approach. Set down in Station Approach, at stop E (16394 - West Drayton Station #, Last Stop on LOR: 16394 - West Drayton Station #) and pick up in Station Approach, at Stop F (20978 - West Drayton Station #, First Stop on LOR: 20978 - West Drayton Station #).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: West Drayton.

**WEST DRAYTON STATION, NORTH SIDE (from Hayes, Asda)**

Private stand for one bus on north side of West Drayton Station Approach, commencing 70 metres east of the eastern kerblines of High Street Yiewsley. Buses proceed from Horton Road via West Drayton High Street, Station Approach and Turning Circle to stand, departing via Station Approach and Turning Circle to Station Approach. Set down in Horton Road, at Stop D (BP2488 - Albert Road, Last Stop on LOR: BP2488 - Albert Road) and pick up in Station Approach, at Stop E (16394 - West Drayton Station #, First Stop on LOR: 16394 - West Drayton Station #).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: West Drayton.

**HARMONDSWORTH, HATCH LANE (from Hayes, Asda)**

Buses proceed from Hatch Lane via Colnbrook By-Pass, U-Turn Through Central Reservation, Colnbrook By-Pass and A3044 departing to Hatch Lane. Set down in Hatch Lane, at stop C (19184 - Skyport Drive, Last Stop on LOR: 19184 - Skyport Drive) and pick up in Hatch Lane, at stop M (19183 - Skyport Drive, First Stop on LOR: 19183 - Skyport Drive).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
BLIND DISPLAY: Harmondsworth.

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## **HEATHROW AIRPORT, TERMINAL 5**

Private stand for up to 10 buses in BAA bus & coach station (Wallis Road) on eastern most bays.

Buses proceed from Terminal 5 Bus & Coach Station direct to stand, departing to Terminal 5 Bus & Coach Station. Set down in Terminal 5 Bus & Coach Station, at Stop 1 (BP5134 - Heathrow Terminal 5, Last Stop on LOR: BP5134 - Heathrow Terminal 5) and pick up in Terminal 5 Bus & Coach Station, at Stop 7 (BP5140 - Heathrow Terminal 5, First Stop on LOR: BP5140 - Heathrow Terminal 5).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 1 bus on Route 350 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Heathrow Airport, Terminal 5.

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**FRAMEWORK AGREEMENT  
NO: QC0003**

**ROUTE AGREEMENT  
NO: QC78901**

**ROUTE: 350**

**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	350- 56215-CX-MF-1-2	03/05/22	A	5	5	5	3	973.50	250	243,375.00
Saturdays & Good Friday	350- 56215-CX-Sat-1-2	30/04/22	A	N/A	5	N/A	3	957.00	56	53,592.00
Sundays & Public Holidays*	350- 56215-CX-Sun-1-2	01/05/22	A	N/A	3	N/A	3	957.00	58	55,506.00
								<b>Total Scheduled In Service Mileage</b>	<b>364</b>	<b>352,473.00</b>

Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

# Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 16.00 hours and 18.30 hours on Mondays to Fridays.

**ROUTE: 350**

**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM  
ANNEX B TERMS AND CONDITIONS**

- |    |   |   |
|----|---|---|
| 1. | Early Termination Date<br>(clause 27.9)   | 24 April 2026   |
| 2. | Sponsored Route<br>(clause 27.10)   | No  |
| 3. | Multiple Termination<br>Clause 27.11 to apply   | Yes<br><br>QC79001 – Route 322<br>QC79201 – Route 433 |
| 4. | Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) | Yes   |
| 5. | Incentive Provisions – Do the Incentive Provisions apply? (clause 46)                   | Yes*  |

\* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

**“46. INCENTIVE PROVISIONS**

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and  
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part

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of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle - The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services.
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the March 2014 Refurbishment Specification prior to entering service. 1
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 350.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.

P<sub>i+1</sub> = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

P<sub>i+13</sub> = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

Where:

For the avoidance of doubt 15% of the prevailing Contract Price is non-adjustable.

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**ROUTE: 350**

**SCHEDULE ID**

**MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD**

Minimum Operated Mileage Standard	98%
Route Categorisation	Low Frequency Route
Initial Minimum Performance Standard (25 June 2022 to 31 March 2023)	81.8% "On Time"
Minimum Performance Standard	82.0% "On Time"
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable
Extension Assessment Period	Not Applicable

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NO: QC0003**

**ROUTE AGREEMENT  
NO: QC78901**

**ROUTE: 350**

**SCHEDULE ID**

**OUT DIRECTION**

<b>Timing Point Code</b>	<b>Stop Name</b>
HYSHSW	Millington Road
BCOROC	Orwell Close
STKPES	The Square
STKPWH	Stone Close
WDRASN	West Drayton Station
SNRDPS	Porters Way
HTCHLN	Skyport Drive

**BACK DIRECTION**

<b>Timing Point Code</b>	<b>Stop Name</b>
HTWAT5	Heathrow Terminal 5
HTCHLN	Skyport Drive
SNRDPS	Porters Way
WDRASN	West Drayton Station
STKPWH	Stone Close
STKPES	The Square
BCOROC	Orwell Close

**FRAMEWORK AGREEMENT  
NO: QC0003**

**ROUTE AGREEMENT  
NO: QC78901**

**ROUTE: 350**

**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1            Vehicle Description

Part 2            No longer used

**FRAMEWORK AGREEMENT  
NO: QC0003**

**ROUTE AGREEMENT  
NO: QC78901**

**ROUTE: 350**

**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	ADL E200 MMC
Body Manufacturer and Type	ADL E200 MMC
Single /Double Deck or Articulated	Single Deck
Upper Deck Air Cooling System	Not Applicable
Minimum Seating Capacity	34 + 1 Wheelchair Space
Maximum Standing Capacity	26
Maximum Length	10,800m
Maximum Width	2,860mm
Number of Doors	Two
Year of Manufacture	2017
Engine Type (Including Euro Rating)	Euro VI

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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**ROUTE AGREEMENT  
NO: QC78901**

**ROUTE: 350**

**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

**FRAMEWORK AGREEMENT  
NO: QC0003**

**ROUTE AGREEMENT  
NO: QC78901**

**ROUTE: 350**

**VERSION NO: 00**

**EFFECTIVE DATE: 30 APRIL 2022**

**SCHEDULE IVA**

**CONTRACT PRICE AND OTHER FINANCIAL DETAILS**

1. Contract Price £1,424,270.00 per annum
  2. Period Contract Payment £ 109,559.23
  3. Scheduled In Service Mileage 352,473.00 miles p.a.
  4. Deduction Figure £ 4.04 per mile
  5. Date of Tender 25 May 2021
  6. Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
  7. The **Payment Year** commences on the first day of Payment Period 1 (Quarter 1), and ends on the last day of Payment Period 13 (Quarter 4), save where the Initial Payment Year applies.
  8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 25 June 2022 (Payment Period 4, Quarter 2) to 31 March 2023 (Payment Period 13, Quarter 4).
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