



## **Better Security, Better Care**

### **Expression of interest to provide support to training and skills development for the care sector**

#### **Background**

Better Security, Better Care is a national programme to improve data and cyber security in the adult social care provider sector. It is led by a programme board whose members include NHSX, NHS Digital, NHS England and Improvement, the Local Government Association, the Association of Directors of Adult Social Services and, on behalf of the care provider sector, [Digital Social Care](#). You can find more about the programme [here](#).

The BSBC programme supports the sector with resources and assistance to help care providers complete the Data Security & Protection Toolkit (DSPT). The DSPT is a free, online self-assessment for health and care providers to evaluate and improve their data and cyber security. It's an ambitious programme with the aim that all CQC registered adult social care services will have completed the DSPT to 'standards met'. The programme is delivered by a diverse group of care sector organisations, including many local care associations, with colleagues from the NHS, ADASS and local councils also involved.

Better Security, Better Care is led by a programme board whose members are NHSX, NHS Digital, NHS England and Improvement, the Local Government Association, the Association of Directors of Adult Social Services and, Digital Social Care on behalf of care providers.

Reflecting the increased importance of the secure sharing of information between health and care services, the programme is developing its approach to training and skills development for the sector.

#### **The project**

We are providing grant funding for a discrete piece of work to identify the training needs of small & medium enterprise (SME) care providers. To explore the current training available on the market and the potential of a skills assessment and training package which meets the needs, in particular, of SME care providers and is compliant with the requirements of the DSPT. This work would also seek to identify how the market for delivering this could be further developed.

The 95% training threshold has been identified as one of the key challenges for care providers achieving DSPT 'Standards Met' status. This challenge is exacerbated for SME care providers who often do not have existing internal learning and development structures and for whom the capacity to maintain this level of staff training is particularly difficult in terms of resource and cost.

#### **Anticipated outcomes:**

1. Identify what DSPT compliant training looks like – what is the minimum standard a care provider needs to ensure they can comply with DSPT for both staff in general and for the Data Protection Champions. A strong focus should be on SME care providers. This is to include a review of existing training resources from Skills for Care and other nationally recognised bodies. It does not include the development of a training programme.
2. Explore if a skills assessment would support care providers to ensure their staff are compliant rather than repeated annual training.
3. Explore how the DPO and Caldicott Guardian roles are represented in the sector as the changes to legislation are due to come into play in 2023 and set out recommendations for how these could be embedded into care organisations, in particular SME providers.
4. Propose a solution(s) which would meet the needs of this group of care providers, and ensure they can achieve DSPT compliance
5. Identify how the market for this training could be stimulated by the BSBC programme or other key partner(s).

#### **Timescales**

EOI deadline	<b>5<sup>th</sup> November 2021</b>
Application review and clarifications	<b>w/c 8<sup>th</sup> November 2021</b>
Grant awards	<b>19<sup>th</sup> November 2021</b>
Projects go live	<b>1<sup>st</sup> December 2021</b>

All work on this project must be completed by **31st March 2022**

**The maximum available budget for this work is £55,000.**

## **Expression of Interest**

should include the following information:

- Company details.
- A brief summary of relevant experience.
- A brief summary of how you would undertake this work and the process you would propose to follow.
- Brief project plan with timescales
- Your price for completing this work with a budget for the project

Expressions of interest will be reviewed by a group which may include representatives from any of the programme partners listed in the background given above.

The submissions scoring will be weighted towards those who can demonstrate relevant experience in the social care sector.

Experience	50%
Project Delivery	30%
Budget	20%

## Expression of Interest form

Organisation and contact information	
Name of organisation	
Contact name	
Role in organisation	
Phone number	
E-mail address	
Postal address	
What type of organisation are you? For example, a company, a registered charity, a local council? Please give any company, charity or other registered numbers.	

Organisation Experience	
A brief description of your organisation's main activities: 300 words	
Give examples of similar projects your organisation has completed:  750 words	

Project Delivery
------------------

<p>How will you achieve the outcomes of this project? Please detail the activities you will undertake for this project</p> <p>750 words</p>	
<p>Will you subcontract any part of this work? If so who with and what role will they play in the project?</p> <p>250 words</p>	
<p>Please include a project plan as an appendix to this application – no word limit</p>	

<p>Please summarise your proposed project budget and confirm the amount of funding you are seeking</p>	
Budget heading	Amount
TOTAL PROJECT BUDGET	
AMOUNT OF FUNDING REQUESTED (IF DIFFERENT)	

<b>Authorised representative of the organisation making this application</b>	
<p>I confirm that:</p> <ul style="list-style-type: none"> <li>• I have read and understood the Expressions of Interest guidance above.</li> <li>• I am authorised to make this expression of interest on behalf of my organisation.</li> <li>• The information given is, to the best of my knowledge, true and complete.</li> <li>• I agree that the information I have provided in this form may, for the purposes of considering my organisation's interest in this programme, be shared with and processed by the Programme Partners<sup>1</sup>, the Institute of Public Care at Oxford Brookes University and the RNHA's Programme Manager.</li> </ul>	
Signed	
Name	
Date	

---

<sup>1</sup> The Registered Nursing Home Association (RNHA), the Local Government Association, NHSX and NHS Digital.