Framework Schedule 6 (Order Form Template and Call-Off Schedules)

Order Form

CALL-OFF REFERENCE:	AGEMCSU/TRANS/25/1922 v2	
DESCRIPTION:	Provision of Ivanti EPM Renewal	
THE BUYER:	NHS England on behalf of Arden & Greater East Midlands Commissioning Support Unit	
BUYER ADDRESS	Cardinal Square, 10 Nottingham Road, Derby DE1 3QT	
THE SUPPLIER:	Bytes Software Services Limited	
SUPPLIER ADDRESS:	Bytes House, Randalls Way, Leatherhead, Surrey, KT22 7TW	
REGISTRATION NUMBER:	(0)1616977	

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 05/03/2025

It's issued under the Framework Contract with the reference number RM6098 for the provision of Technology Products and Associated Services.

CALL-OFF LOT(S):

o Lot 3 Software

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing, we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1 This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
- 2 Joint Schedule 1 (Definitions and Interpretation) RM6098
- 3 The following Schedules in equal order of precedence:
 - Joint Schedules for RM6098
 - Joint Schedule 4 (Commercially Sensitive Information)
 - Joint Schedule 6 (Key Subcontractors)
 - Joint Schedule 10 (Rectification Plan)
 - Joint Schedule 11 (Processing Data)

- Call-Off Schedules for AGEMCSU/TRANS/25/1922 v2
 - Call-Off Schedule 5 (Pricing Details)
 - Call-Off Schedule 7 (Key Supplier Staff)
- 4 CCS Core Terms (version 3.0.6)
- 5 Joint Schedule 5 (Corporate Social Responsibility) RM6098
- 6 Call-Off Schedule 4 (Call-Off Tender) as long as any parts of the Call-Off Tender that offer a better commercial position for the Buyer (as decided by the Buyer) take precedence over the documents above.

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract: None

CALL-OFF START DATE: 31/03/2025 CALL-OFF EXPIRY DATE: 30/03/2026 CALL-OFF INITIAL PERIOD: 12 Months CALL-OFF OPTIONAL EXTENSION N/A

CALL-OFF DELIVERABLES

Option A:

Qty	Product Code	Description	Expiry date
43000	LDMSPMA-M	Ivanti Endpoint Manager Maintenance - PMA	30/03/2025
43000	LDPM-S	Ivanti Patch Manager subscription	30/03/2025
1	LDVCSA-M	Ivanti Virtual Cloud Services Appliance Maintenance	30/03/2025

All renewals are for a 12-month period and are to begin on 31/03/25 and end on 30/03/26.

LOCATION FOR DELIVERY

Not applicable as licenses only

DATES FOR DELIVERY OF THE DELIVERABLES

Option A: Delivery date details Start: 31/03/2025 End Date: 30/03/2026

TESTING OF DELIVERABLES

None

WARRANTY PERIOD

The warranty period for the purposes of Clause 3.1.2 of the Core Terms shall be 12 months.

MAXIMUM LIABILITY

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is $\pounds 266,108.76$

CALL-OFF CHARGES

Option A: the Charges for the Deliverables

Total value of the contract: £266,108.76

The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of a Specific Change in Law or Benchmarking using Call-Off Schedule 16 (Benchmarking) where this is used.

REIMBURSABLE EXPENSES

Not applicable

PAYMENT METHOD

Invoices will be raised by the provider and invoices paid in arrears, no later than 30 days from the date of invoice.

Payment made by BACS.

BUYER'S INVOICE ADDRESS:

NHS Arden and GEM CSU 0DE Payables M405 Shared Business Service PO Box 312 LEEDS LS11 1HP Invoices: sbs.apinvoicing@nhs.net

BUYER'S AUTHORISED REPRESENTATIVE



BUYER'S ENVIRONMENTAL POLICY

https://www.ardengemcsu.nhs.uk/

BUYER'S SECURITY POLICY

https://www.ardengemcsu.nhs.uk/

SUPPLIER'S AUTHORISED REPRESENTATIVE

SUPPLIER'S CONTRACT MANAGER

PROGRESS REPORT FREQUENCY

On the first Working Day of each calendar month]

PROGRESS MEETING FREQUENCY

Quarterly on the first Working Day of each quarter]

KEY STAFF

KEY SUBCONTRACTOR(S)

Not applicable

COMMERCIALLY SENSITIVE INFORMATION

In accordance with the Procurement Act 2023 and to ensure the protection of our commercially sensitive information, we request that any details pertaining to our commercial terms, methodologies, and quality question responses be excluded from publication. This statement is intended to safeguard proprietary information and maintain the confidentiality of our business practices.

SERVICE CREDITS

Not applicable

ADDITIONAL INSURANCES

Not applicable

GUARANTEE

Not applicable

SOCIAL VALUE COMMITMENT

Not applicable

For and on behalf of the Supplier: Bytes Software Services



For and on behalf of Buyer:

