# Field Electrical Power Supplies – Support Service

## STATEMENT OF WORK

## (FEPS-S Service SoW)

## Annex A

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| **Project Management** | | | | | | | | |
| **Project Organisation** | | | | | | | | |
| 001 | The Contractor shall assign a Field Electrical Power Supplies – Support (FEPS-S) Support Manager for the duration of the Contract. | In accordance with (IAW):<br><br>(a) Def Stan 00-600 Pt 1.<br><br>(b) Contract Data Requirement (CDR) 01-01 and 01-02.<br><br>(c) Integrated Logistic Support Product Descriptions (ILS PD) 0001-02. All ILS PDs are found within Def Stan 00-600 Pt 3.<br><br>Using the following as advice and guidance:<br><br>(d) MOD policy on this matter on Defence Logistics Framework (DLF). | (a) The FEPS-S Support Manager will be the day-to-day Point of Contact for the delivery of the FEPS-S service.<br><br>(b) The FEPS-S Support Manager shall have full responsibility and accountability for performance of all ILS and CLS Support requirements for FEPS-S.<br><br>(c) The classification of information relating to the Contract shall be IAW the Security Aspects Letter (SAL) at Annex K. | (a) Person nominated within the Project Management Plan (PMP).<br><br>(b) The Support Manager is a Suitably Qualified and Experienced Person (SQEP) with at least 5-years' experience managing Integrated Logistic Support (ILS) / Contractor Logistic Support (CLS) focused Contracts and is accepted by the Authority.<br><br>(c) The Support Manager holds the appropriate Security Clearance (SC). | (a) The Support Manager has been named in the PMP, with an accompanying CV within Invitation To Negotiate (ITN) response.<br><br>(b) The Contractor can demonstrate that the nominated person is SQEP. The CV has been accepted by the Authority at ITN stage, which details recently held roles and responsibilities and previous relevant experience, with at least 5-years' experience. The Authority accept the nominated person is SQEP at ITN stage.<br><br>(c) SC has been provided and is valid within ITN response.<br><br>(d) Signed DEFFORM 702 for each employee by Contract Award. | C | P | |
| 002 | The Contractor shall provide a SQEP team of a suitable size to deliver the FEPS-S capability, who are authorised and empowered to make appropriate decisions for the duration of the Contract. | IAW:<br><br>(a) Def Stan 00-600 Pt 1.<br><br>(b) CDR 01-01 and 01-02.<br><br>(c) ILS PD 0001-02.<br><br>Using the following as advice and guidance:<br><br>(d) DLF. | (a) The classification of information relating to the Contract shall be IAW the Security Aspects Letter (SAL) at Annex K.<br><br>(b) If a post becomes vacant or there is a long-term absence, then the Contractor will provide cover to ensure there is no impact to the FEPS-S service.<br><br>(c) The Contractor shall detail how the SQEP shall be maintained for personnel throughout the Contract. | (a) The team are nominated within the PMP.<br><br>(b) The team supporting the contract are SQEP and is accepted by the Authority.<br><br>(c) The individuals hold the appropriate SC where appropriate. | (a) The team has been identified in the PMP, with accompanying CVs within ITN response. The CVs provided at ITN response stage can be anonymised and named via role titles, and updated after Contract Award with named individuals.<br><br>(b) The Contractor can demonstrate that the nominated team are SQEP. The CVs has been accepted by the Authority, which detail relevant experience. The Authority accept the nominated personnel are SQEP at ITN stage.<br><br>(c) SCs have been provided and valid where appropriate within ITN response.<br><br>(d) Signed DEFFORM 702 for each employee by Contract Award. | C | P | |
| 003 | The Contractor shall inform the Authority of any key team changes required to support the | IAW: | (a) The Contractor will ensure there is no impact to the FEPS-S service when personnel are changed. | (a) The Authority have been notified and accepts the personnel changes. | (a) Personnel changes are conducted IAW the terms of the Contract and the Contractor provides CVs for the SQEP replacements to | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | FEPS-S service throughout the duration of the Contract. | (a) Def Stan 00-600 Pt 1.<br><br>(b) CDR 01-01 and 01-02.<br><br>(c) ILS PD 0001-02.<br><br>Using the following as advice and guidance:<br><br>(d) DLF. | | (b) The Authority are satisfied with the qualifications and experience of replacement personnel. | the Authority within [INFORMATION REDACTED]. | | | |
| 004 | The Contractor shall identify where Third-Party Support / Subcontractors shall be used to complete any of the activities identified in this FEPS-S Contract. | IAW:<br><br>(a) Def Stan 05-61 Pt 4.<br><br>(b) CDR 01-01 and 01-03.<br><br>(c) Quality Assurance. | (a) Re-confirmed Sub-contractor support agreed prior to FEPS-S Service (Partial).<br><br>(b) The Authority shall be informed as soon as the Contractor becomes aware of the need to change. | (a) The Authority accepts the list of Third-Party Support / Sub-contractors provided by the Contractor who will support the Contract throughout the duration of the Contract.<br><br>(b) The Contractor notifies the Authority of any Third-Party Support / Sub-contractor changes within [INFORMATION REDACTED]. | (a) The Contractor has provided the Authority with a list of planned Third-Party Support / Sub-contractors within ITN response and has been accepted by the Authority.<br><br>(b) The Contractor has provided the Authority with an updated list of planned Third-Party Support / Sub-contractors prior to commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor has provided the Authority with an updated list of planned Third-Party Support / Sub-contractors within [INFORMATION REDACTED] of any changes during the FEPS-S Service. | C | P | |
| **Project Management Plan** | | | | | | | | |
| 005 | The Contractor shall produce and maintain a Project Management Plan (PMP), executing the activities and governance captured within throughout the duration of the Contract. | IAW:<br><br>(a) CDR 01-01.<br><br>Using the following as advice and guidance:<br><br>(b) APM Body of Knowledge (BoK) 7. | (a) The Contractor shall manage all aspects of the Project in line with the governance, policies and procedures documented within their PMP. | (a) The PMP satisfies all requirements set in the Contract Data Requirement List (CDRL) and accepted by the Authority.<br><br>(b) The PMP has been reviewed and updated throughout the duration of the Contract IAW the CDRL and accepted by the Authority. | (a) The PMP has been accepted by the Authority within ITN response.<br><br>(b) The updated PMP has been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are completed to the PMP throughout the duration of the Contract. | C | P | |
| **FEPS-S Meetings** | | | | | | | | |
| 006 | The Contractor shall plan, organise and lead all FEPS-S Meetings. | IAW:<br><br>(a) CDR 01-01, 01-02 and 01-04.<br><br>(b) Annex E. | (a) The requirement for regular FEPS-S Meetings between the Contractor and the Authority is to:<br><br>(i) Improve equipment utilisation;<br>(ii) Provide an update to the Authority detailing utilisation and ideal appropriate fleet sizes for current MOD demand levels; | (a) The FEPS-S Meeting occurrences and scopes satisfy the relevant CDRL serials and Annex E and accepted by the Authority.<br><br>(b) Appropriate SQEP attend all meetings. | (a) The FEPS-S Meeting occurrences and agendas are provided by the Contractor within ITN response and have been accepted by the Authority.<br><br>(b) The Contractor shall ensure the appropriate SQEP attend meetings. | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | | | (iii) Improve user understanding of power provision arrangements and better user efficiency of the FEPS-S Contract;<br>(iv) Ensure units hold appropriate numbers of suitable equipment;<br>(v) Ensure Learning From Experience (LFE) and Best Practice is at the forefront of the ways of working.<br><br>(b) The Contractor shall raise significant issues or updates to the Authority out of FEPS-S Meetings, to enable efficient decision to be made throughout the Contract.<br><br>(c) The list of FEPS-S Meetings can be found in Annex E. | | (c) Issues shall be raised prior to meeting to enable efficient decision to be made in meeting. | | | |
| 007 | The Contractor shall provide secretarial services at all FEPS-S Meetings. | IAW:<br><br>(a) CDR 01-02 and 01-04.<br><br>(b) Key Performance Indicator (KPI) 5A.<br><br>(c) Annex E.<br><br>Using the following as advice and guidance:<br><br>(d) ILS PD 0003-02. | (a) The secretariat support includes issue of draft Agendas and the production of detailed Minutes before and after FEPS-S Meetings.<br><br>(b) The Contractor shall provide SQEP support and attendance at all FEPS-S Meetings. | (a) The Authority accepts the quality and timeliness of the FEPS-S Meeting agenda and minutes IAW CDRL serials and KPI 5A. | (a) The Contractor shall issue agendas and minutes for the FEPS-S Meetings to the agreed timelines stated in CDRL serials. | C | P | |
| **Project Reports** | | | | | | | | |
| 008 | The Contractor shall provide FEPS-S Reports to the Authority detailing the performance throughout the duration of the Contract. | IAW:<br><br>(a) CDR 01-05 and 01-06.<br><br>(b) KPIs at Annex B. | (a) The reports shall provide the Authority a detailed overview of the performance of the FEPS-S service.<br><br>(b) The Contractor shall provide Monthly and Quarterly Review Reports to the Authority throughout the Contract.<br><br>(c) The content of the FEPS-S Reports will support the FEPS-S Meeting agendas and KPI scoring evaluation. | (a) The FEPS-S Reports satisfy the requirements set in the CDRL serials and accepted by the Authority.<br><br>(b) The reports shall provide to a satisfactory level of detail and accepted by the Authority to allow the Authority to assess and monitor the KPIs.<br><br>(c) The reports are to be issued to the agreed timelines stated in the CDR serials. | (a) The template is accepted by the Authority prior to the commencement of FEPS-S Service (Partial).<br><br>(b) The Authority receive the reports within the agreed timelines throughout the duration of the Contract. | C | P | |
| 009 | The Contractor shall provide weekly FEPS-S Stock Check Reports to the Authority detailing the demand levels, received and authorised throughout Contract year. | IAW:<br><br>(a) CDR 01-07.<br><br>(b) KPIs at Annex B. | (a) The reports shall provide the Authority a detailed overview of the performance of the FEPS-S service. | (a) The FEPS-S Stock Check Reports satisfy the requirements set in the CDRL serials and accepted by the Authority.<br><br>(b) The reports shall provide to a satisfactory level of detail and accepted by the Authority. | (a) The template is accepted by the Authority prior to the commencement of FEPS-S Service (Partial).<br><br>(b) The Authority receive the reports within the agreed timelines throughout the duration of the Contract. | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | | | | (c) The reports are to be issued to the agreed timelines stated in the CDRL serials. | | | | |
| **Risks and Opportunities** | | | | | | | | |
| 010 | The Contractor shall maintain a Risk Register for the duration of the Contract. | IAW:<br><br>(a) CDR 01-01, 01-05, 01-06, 01-09, 01-10 and 01-11.<br><br>Using the following as advice and guidance:<br><br>(b) APM BoK 7. | | (a) The Risk Register format satisfies the requirements set in the CDRL serials and accepted by the Authority.<br><br>(b) All project risks that are identified are recorded within the Risk Register. | (a) The Risk Register is to be accepted by the Authority within ITN response.<br><br>(b) The updated Risk Register is to be reviewed and accepted by the Authority prior to the commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are completed to the Risk Register throughout the duration of the Contract and have been shared and reviewed by the Authority. | C | P | |
| 011 | The Contractor shall manage risk jointly with the Authority. | IAW:<br><br>(a) CDR 01-01, 01-05, 01-06, 01-09, 01-10 and 01-11.<br><br>Using the following as advice and guidance:<br><br>(b) APM BoK 7. | (a) The Contractor acknowledges that any risk assessment that has been or may be undertaken in connection with the Contract shall not affect the legal relationship between the parties.<br><br>(b) The issuing of any risk assessment, including without limitation, the identification of (or failure to identify):<br><br>(i) Particular risks and their impact; or<br>(ii) Risk reduction measures, contingency plans and remedial actions;<br>(iii) Shall not in any way limit or exclude the Contractor's obligations under the Contract and shall be entirely without prejudice to the Authority's rights, privileges and powers under the Contract.<br><br>(c) The risks identified remain the risks of the Contractor and are not assumed by the Authority except to the extent that the Authority expressly and unequivocally accepts those risks under the Contract. Any risk assessments released was or will be issued by the Authority solely on this basis.<br><br>(d) The Contractor shall serve as secretary/administrator to the joint risk management process. | (a) The Risk and Opportunity Management Plan (ROMP) satisfies the requirements set in the CDRL serials and accepted by the Authority.<br><br>(b) Risks are identified and raised to the Authority through informal communications, FEPS-S Meetings and Monthly and Quarterly Review Reports.<br><br>(c) The Contractor conducts Project Risk Reviews with the Authority throughout the duration of the Contract IAW CDRL.<br><br>(d) New risks are raised to the Authority within [INFORMATION REDACTED] of identification. | (a) The ROMP is to be accepted by the Authority within ITN response.<br><br>(b) The updated ROMP is to be accepted prior to the commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are completed to the ROMP throughout the duration of the Contract. | C | P | |
| 012 | The Contractor shall demonstrate an effective and project | IAW:<br><br>(a) BS EN ISO | | (a) The Business Continuity Management Plan satisfies the | (a) The Business Continuity Management Plan is to be accepted by the Authority prior to the | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | specific Business Continuity and Incident Management/Business Continuity and Disaster Recovery plan. | 22301:2019, Security and Resilience – Business Continuity Management Systems.<br><br>(b) CDR 01-12. | | requirements set in the CDRL and is accepted by the Authority.<br><br>(b) The Business Continuity Management Plan has been reviewed and updated throughout the duration of the Contract IAW the CDRL and is accepted by the Authority. | commencement of FEPS-S Service (Partial).<br><br>(b) The Contractor shall ensure continual reviews and updates are completed to the Business Continuity Management Plan throughout the duration of the Contract. | | | |
| **Financial Management** | | | | | | | | |
| 013 | The Contractor shall maintain, for the duration of the Contract, financial records for all activities identified in this FEPS-S Service SoW. | IAW:<br><br>(a) CDR 01-05, 01-06, and 01-13.<br><br>(b) DEFCON 609.<br><br>(c) DEFCON 694.<br><br>(d) Def Stan 05-99 Issue 2.<br><br>(d) Records of all Supportability activities held by Contractor for duration of the Contract. | (a) Accruals information supplied once a month, every month, at least [INFORMATION REDACTED] before the last business day of the month.<br><br>(b) Financial records are to be included in the Monthly and Quarterly Review Reports, IAW the CDRL.<br><br>(c) All financial records are supplied to the Authority within [INFORMATION REDACTED] upon demand. | (a) The Financial Records template provided by the Contractor satisfies the CDRL serial and are accepted by the Authority.<br><br>(b) The Financial Records are provided to the Authority within the set time IAW the CDRL and are accepted by the Authority throughout the duration of the Contract. | (a) The Contractor provides a Financial Records template to the Authority within [INFORMATION REDACTED] of Contract Award. | C | P | |
| 014 | All activities, items and information under this Contract shall comply with MOD and HMG accounting policy, regulations and legislation. | IAW:<br><br>(a) CDR 01-05, 01-06, and 01-13.<br><br>(b) DEFCON 609.<br><br>(c) DEFCON 694.<br><br>(d) Def Stan 05-99 Issue 2.<br><br>(e) Supply of data and information in support of MOD accounting processes:<br><br>(i) JSP 462 Financial Management Policy Manual, Chapter 6 (The Planning Process);<br><br>(ii) JSP 462 Chapter 7 (In-Year Financial Management).<br><br>Using the following as advice and guidance: | (a) Assets, stock and Spares are handled correctly with regards to:<br><br>(i) Segregation;<br>(ii) Demand process;<br>(iii) User visibility of Spares;<br>(iv) Material and Financial Accounting treatment of demands;<br>(v) Appropriate Material and Financial Accounting for Spares including Spares held by the Contractor but also on MOD accounts. | (a) All accounting activities comply with the Authority's accounting policy, regulations and legislation<br><br>(b) Review at the Contractor's premises to determine whether MOD approved process has been successfully implemented. | (a) The Authority accepts the Contractor's compliance to this SoW serial. | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | | (f) DLF. | | | | | | |
| **Social Value** | | | | | | | | |
| 015 | The Contractor shall manage and monitor Social Value IAW their Social Value Plan throughout the duration of the Contract. | IAW:<br><br>(a) CDR 01-14.<br><br>(b) KPI 4.<br><br>(c) Social Value Model (SVM), Government Commercial Function, Edition 1.1 – 3 Dec 20.<br><br>(d) Annex H. | (a) The use of the SVM is mandatory in all central government procurements using Public Contracting Regulations (PCR) 2015 and Defence and Security Public Contracting Regulations (DSPCR) 2011 above financial threshold and exempt procurements. | (a) The Social Value Plan satisfies the requirements set in the CDRL serials and accepted by the Authority.<br><br>(b) The Contractor provides key Social Value information each quarter to satisfy KPI 4.<br><br>(c) The reports are to be issued to the agreed timelines stated in the CDRL serials and agreed by the Authority. | (a) The Social Value Plan is accepted by the Authority prior to the commencement of FEPS-S Service (Partial).<br><br>(b) The Authority receive the reports within the agreed timelines, and the information allows for the Authority to score KPI 4.<br><br>(c) Performance shall be monitored by the Authority and upheld through the Contract.<br><br>(d) The Contractor shall ensure continual reviews and updates are completed to the Social Value Plan throughout the duration of the Contract. | C | P | |
| **Exit Management** | | | | | | | | |
| 016 | The Contractor shall produce, maintain and execute an Exit Management Plan throughout the duration of the Contract. | IAW:<br><br>(a) Annex X.<br><br>(b) CDR 01-16.<br><br>(c) Ts&Cs – 17 General Exit Strategy. | (a) The Exit Management Plan shall contain the details of the activities to be undertaken during the Exit Period.<br><br>(b) Any proposed changes to the Exit Management Plan are to be presented to the Authority, along with time, cost and performance impacts.<br><br>(c) Any changes are to be agreed with the Authority prior to be actioned.<br><br>(d) The minimum desired end state of equipment for transition will be returned in A2 condition or as originally issued. Subject to the exit management which will be reviewed annually throughout the contract | (a) The Exit Management Plan satisfies the requirements set in the CDRL and is accepted by the Authority.<br><br>(b) Updates and changes to the Exit Management Plan have been shared, reviewed and accepted by the Authority throughout the duration of the Contract.<br><br>(c) The Contractor shall be responsible for provision of the FEPS-S Exit Activities at the end of the Contract. | (a) The initial version of the Exit Management Plan is to be accepted by the Authority at ITN response stage.<br><br>(b) The updated Exit Management Plan is to be accepted by the Authority prior to the commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are completed to the Exit Management Plan throughout the duration of the Contract.<br><br>(d) The activities within the Exit Management Plan shall be completed within the expected times set within the plan. | C | P | |
| **Demonstration and Compliance** | | | | | | | | |
| 017 | The Contractor shall provide and monitor a FEPS-S Demonstration Plan. | IAW:<br><br>(a) CDR 01-01, 01-08 and 02-01.<br><br>(b) Def Stan 00-600. | (a) The FEPS-S Demonstration Plan will detail how the agreed elements of this SoW will be demonstrated. To demonstrate how the ILS and CLS elements of this SoW will be tested prior to the start of the FEPS-S Service (Partial) and FEPS-S Service (Full) phases, to ensure the service runs expectedly. | (a) The Contractor provides a detailed FEPS-S Demonstration Plan and is accepted by the Authority.<br><br>(b) The Contractor updates the FEPS-S Demonstration Plan throughout the start-up phase of the | (a) The FEPS-S Demonstration Plan is to be accepted by the Authority within ITN response.<br><br>(b) The FEPS-S Demonstration Plan is changed after each update during the start-up phase. | C | P / F | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | | (c) Def Stan 00-42.<br><br>(d) This Annex.<br><br>(e) ILS PD 0004-01 and ILS PD 0004-02. | (b) In addition, it will identify what facilities, services, personnel and other resources are required to conduct the FEPS-S Demonstration. | FEPS-S service and is accepted by the Authority. | | | | |
| 018 | The Contractor shall conduct a FEPS-S Demonstration, demonstrating compliance with the requirements set in this SoW prior to the commencement of the FEPS-S Service (Partial) and FEPS-S Service (Full) phases. | IAW:<br><br>(a) CDR 01-01, 01-08 and 02-01.<br><br>(b) Def Stan 00-600.<br><br>(c) SoW serial 017.<br><br>(d) This Annex.<br><br>(e) Agreed FEPS-S Demonstration Plan. | (a) The Contractor shall provide any equipment necessary to conduct the FEPS-S Demonstration and be present on the demonstration day(s). | (a) The Authority accepts that the Contractor can demonstrate their compliance with each SoW serial to the Authority, IAW the Measure of Performance and Acceptance Criteria. | (a) The Contractor is compliant with all SoW serials and demonstrate they are ready to start the FEPS-S Service (Partial) and FEPS-S Service (Full) phases. | C | P / F | |
| 019 | The Contractor shall be able to demonstrate compliance with the requirements set in this SoW as required by the Authority at any one time during the Contract. | IAW:<br><br>(a) Def Stan 00-600.<br><br>(b) Annex D.<br><br>(c) This Annex. | (a) This aspect of performance shall be monitored by the Authority, through-life and upheld through the Contract. | (a) The Authority accepts that the Contractor can demonstrate to the Authority that they are it is compliant with the requirements set in this SoW, IAW the Measure of Performance and Acceptance Criteria | (a) The Contractor is compliant with all SoW serials when requested or reviewed by the Authority. | C | P | |
| 020 | The Contractor shall make available to the Authority the CDRs as and when required. | IAW:<br><br>(a) Annex D. | (a) To demonstrate that the CDRs are kept up to date and relevant throughout the duration of the Contract.<br><br>(b) The Authority can request a CDRL at any one time throughout the duration of the Contract. | (a) The Contractor provides a copy of the requested CDR in the timeline detailed in the CDR serial. | (a) Written acceptance of serial provided at ITN stage.<br><br>(b) Written acceptance of serial provided prior to commencement of FEPS-S Service (Partial). | C | P / F | |
| 021 | The Contractor shall allow the Authority access to the equipment holding premises to allow stock checks and audit of Government Furnished Assets (GFA) when required. | IAW:<br><br>(a) DEFCON 531. | (a) The Authority are permitted to complete Asset in Industry audits quarterly, where the Contractor shall provide access to their premises, along with support during the audit.<br><br>(b) The Authority shall be permitted to complete stock-checks as requested by the Authority, annually if required.<br><br>(c) No more than [INFORMATION REDACTED] notice shall be required from the Authority prior to a stock check.<br><br>(d) Stock-check by the Authority against GFA records verifies accuracy and completeness of records. | (a) The Contractor accepts this serial.<br><br>(b) The Contractor shall allow access within [INFORMATION REDACTED] of the Authority's request. | (a) Written acceptance of serial provided at ITN stage.<br><br>(b) Written acceptance of serial provided prior to commencement of FEPS-S Service (Partial). | C | P | |
| **Integrated Logistics** | | | | | | | | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| **Integrated Support Plan (ISP)** | | | | | | | | |
| 022 | The Contractor shall produce and implement an Integrated Support Plan (ISP) for the management and execution of the FEPS-S Contract. | IAW:<br><br>(a) CDR 01-01 and 03-01.<br><br>(b) 00-600 Pt 1.<br><br>(c) ILS PD 0001-02 and ILS PD 0004-02.<br><br>Using the following as advice and guidance:<br><br>(d) DLF. | (a) The ISP shall demonstrate the Contractor's compliance with the Authority's SoW and shall include detailed ILS Element Plans tailored to FEPS-S.<br><br>(b) The ISP should be suitably detailed to sustainably support the In-Service Operating Capability thereafter for the duration of the Contract. | (a) The ISP satisfies all requirements set in the CDRL and has been accepted by the Authority.<br><br>(b) The ISP has been reviewed and updated throughout the duration of the Contract IAW the CDRL and has been accepted by the Authority. | (a) The Contractor has provided a draft ISP within the ITN and has been accepted by the Authority.<br><br>(b) The updated ISP has been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are completed to the ISP throughout the duration of the Contract. | C | P | |
| 023 | The Contractor shall produce and implement all FEPS-S Management and Element Plans - individually referenced throughout this Annex and CDRL - at each project delivery phase to incorporate approved changes. Further up issue and release of these documents shall continue throughout the duration of the Contract. | IAW:<br><br>(a) ILS PD 0001-02 and ILS PD 0004-02.<br><br>(b) Multiple CDRs (Annex D) and SoW Serials (this Annex).<br><br>Using the following as advice and guidance:<br><br>(c) DLF. | (a) The Contractor shall demonstrate how they shall implement and maintain the Management and Element Plans defined in this SoW. | (a) The Contractor produces and implements Management and Element Plans that satisfy all the related CDRs and SoW serials and have been accepted by the Authority.<br><br>(b) The Contractor provides updates to the Management and Element Plans to ensure they continue to provide support and guidance to the FEPS-S ILS activity through life and have been accepted by the Authority. | (a) The Contractor has provided the selected draft ILS Elements and Management Plan within the ITN and has been accepted by the Authority. These are as follows:<br><br>(i) Integrated Support Plan,<br>(ii) Technical Documentation Management Plan ,<br>(iii) The Maintenance Plan,<br>(iv) Supply Support Plan.<br><br>(b) The remaining Element and Management Plans and all final copies have been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are completed to the Elements and Management Plans ISP throughout the duration of the Contract to ensure they continue to provide support and guidance to the FEPS-S ILS activity through life. | C | P | |
| **Technical Information** | | | | | | | | |
| **Technical Documentation Management Plan (TDMP)** | | | | | | | | |
| 024 | The Contractor shall provide a Technical Documentation Management Plan (TDMP) to support the FEPS-S equipment and also to detail the continued support to technical documentation | IAW:<br><br>(a) Def Stan 00-600.<br><br>(b) Def Stan 05-057.<br><br>(c) CDR 03-02.<br><br>(d) ILS PD 0004-02 and ILS PD 2001-03. | (a) The TDMP shall document all activities and tasks required to become the custodian of, amend and update whilst managing configuration of the Authority's Technical Documentation and Data. | (a) Authority Approval of Plan and subsequent revisions periodically through life to demonstrate the Contractor's continued compliance with the Authority's SoW and shall ensure that all documentation available to the user is relevant and reflects the latest build standard of the FEPS-S capability. | (a) The Contractor shall provide a draft TDMP as part of the ITN and has been accepted by the Authority.<br><br>(b) The TDMP has been accepted by the Authority prior to commencement of FEPS-S Service (Partial). | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | through the life of the Contract. | Using the following as advice and guidance:<br><br>(e) DLF. | | | (b) The Contractor shall provide regular reviews and updates to the TDMP, IAW the ILSP and CDRL to ensure it continues to provide support and guidance to the FEPS-S ILS activity through life. | | | |
| **Technical Data** | | | | | | | | |
| 025 | The Contractor shall have custody of all of the Technical Data for the FEPS-S capability including the Master Data Pack (MDP) and Technical Documentation throughout the duration of the Contract. | IAW:<br><br>(a) Def Stan 00-600.<br><br>(b) Def Stan 05-057.<br><br>(c) CDR 03-02.<br><br>(d) ILS PD 0004-02 and ILS PD 2001-03.<br><br>Using the following as advice and guidance:<br><br>(e) The Technical Data shall remain in a format that is compatible with MOD IT hardware and software systems.<br><br>(f) The Technical Data includes all FEPS-S equipment within the remit of the Contract.<br><br>(g) The Contractor provides advice where the Authority deems this is necessary for correct interpretation of the MDP. | (a) The information necessary to operate, maintain, repair, support and dispose of the equipment through life, taking configuration management principles into account.<br><br>(b) It may include paper, drawings, Computer Aided Design (CAD) data, electronic text, non-textual data e.g., graphics, video etc. for, but not limited to the following:<br><br>i. Illustrated Parts lists.<br>ii. System description and operation.<br>iii. System servicing and maintenance.<br>iv. Diagnostic support.<br>v. Repair information.<br>vi. Supporting flow, system and wiring diagrams.<br>vii. Software documentation. | (a) The Contractor accepts this serial.<br><br>(b) Latest issues of all documentation uploaded onto Technical Documentation On-Line (TDOL) and Contractor confirms MDP held prior to the commencement of FEPS-S Service (Partial) and accepted by the Authority.<br><br>(c) Technical Data to be made available to the Authority and to the Service Provision and Transformation Contract (SPTC) provider, Babcock Defence Support Group (DSG) when requested and within [INFORMATION REDACTED]. | (a) Written acceptance of serial provided at ITN stage.<br><br>(b) Full check that all in-service Army Equipment Support Publications (AESPs) are held in the required formats, at the correct issue and align exactly with TDOL documents.<br><br>(c) The Contractor provides Technical Data within the set timescales. | C | P | |
| 026 | The Contractor shall maintain all the Technical Data for the FEPS equipment including the MDP and Technical Documentation / AESPs as advised within the TDMP. | (a) All technical documentation reviewed at least [INFORMATION REDACTED] ), and record of all changes captured to ensure configuration control.<br><br>(b) The Contractor shall collate and manage all Form 10s, request for AESP amendments and review with the Authority for consideration.<br><br>IAW: | (a) Changes shall include (but not be limited to): obsolescence, updates, upgrades, modifications, regulations, legislation, Safety, change of use. | (a) The Contractor accepts this serial.<br><br>(b) Once the transition of Technical Data and Documentation is complete, the Contractor assumes responsibility for its configuration management for the life of the Contract.<br><br>(c) Any changes made to the Technical Data is approved by the Authority. | (a) Written acceptance of serial provided at ITN stage.<br><br>(b) Written acceptance of serial provided prior to commencement of FEPS-S Service (Partial).<br><br>(c) Changes are presented to the Authority in draft form and changed once agreed. | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | | (c) Def Stan 00-600.<br><br>(d) Def Stan 05-057.<br><br>(e) CDR 03-02.<br><br>(f) ILS PD 0004-02 and ILS PD 2001-03. | | | | | | |
| 027 | The Contractor shall provide all Technical Data relating to the FEPS-S equipment with no copyright or other restrictions preventing reproduction of data held within the technical publication databases. | IAW:<br><br>(a) Def Stan 00-600.<br><br>(b) Def Stan 05-057.<br><br>(c) CDR 03-02.<br><br>(d) ILS PD 0004-02 and ILS PD 2001-03.<br><br>Using the following as advice and guidance:<br><br>(e) DLF. | (a) The MOD are required to retain IPR control of data required in the pursuit of Operation, Maintenance, Repair, Dismantling and destroying the System at all times. | (a) The Contractor accepts this serial.<br><br>(b) IPR Issues with information for the identification of support tasks and resources shall be identified and reported to the Authority. | (a) Written acceptance of serial provided at ITN stage.<br><br>(b) Written acceptance of serial provided prior to commencement of FEPS-S Service (Partial). | C | P | |
| **Technical Publications AESPs** | | | | | | | | |
| 028 | The Contractor shall take delivery of, manage and amend through life (when required), a suite of Technical Documentation in the AESP Octad electronic structure, to cover Operator/User and Level 1-3 Maintainer activities. | IAW:<br><br>(a) Def Stan 00-601 Pt 4.<br><br>(b) Def Stan 05-057.<br><br>(c) ILS PD2007-01 and 3005-02.<br><br>(d) CDR 01-15 and 03-02.<br><br>Using the following as advice and guidance:<br><br>(e) DLF. | (a) Any amendments made to FEPS-S AESPs shall be suitable for uploading onto TDOL.<br><br>(b) There will be a requirement to review and re-issue onto TDOL or re-validate existing AESPs every [INFORMATION REDACTED] Months through the life of the Contract, to ensure their currency remains valid.<br><br>(c) All Safety critical amendments will require action within agreed timeframe on case-by-case basis.<br><br>(c) Technical Documentation is to be made available to the Authority, Service Units, and to the SPTC provider when requested and within [INFORMATION REDACTED]. | (a) AESPs will incorporate all changes as a result of joint Technical Publications Review Meetings held every [INFORMATION REDACTED] Months throughout the Contract.<br><br>(b) All Safety critical amendments will require action within agreed timeframe on case-by-case basis.<br><br>(c) Once the transition of Technical Documentation and Data is complete, the Contractor assumes responsibility for all future changes to Technical Documentation. | (a) Written acceptance of serial provided at ITN stage.<br><br>(b) Only changes agreed at the Technical Publication Review Meetings will be permitted in the updated AESPs. | C | P | |
| 029 | Upon receipt of current FEPS-S AESPs at Contract Award, the Contractor shall amend all to reflect necessary changes (identified within a number of Form 10s) as a result of an Authority review. | IAW:<br><br>(a) Def Stan 00-601 Pt 4.<br><br>(b) AESP 0100-P-001-010.<br><br>(c) ILS PD2007-01 and PD3005-02.<br><br>(d) CDR 03-02. | (a) Draft versions of the proposed Form 10s shall be sent out at ITN stage.<br><br>(b) This task will be carried out as a Non-Core task using the Post Design Service (PDS) process at start of Contract.<br><br>(c) The Authority's final versions of the Form 10 requests will be submitted [INFORMATION REDACTED] after Contract Award, where the updated AESPs are to be | (a) All updated AESPs are required to be proof-read and accepted by the Authority, with any advised corrections to be embodied, before being uploaded onto TDOL. | (a) Written acceptance of serial provided at ITN stage.<br><br>(b) The changes are accepted and implemented prior to commencement of FEPS-S Service (Partial). | NC | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | | Using the following as advice and guidance:<br><br>(e) DLF. | uploaded onto TDOL prior to the commencement of FEPS-S Service (Partial). | | | | | |
| **Packaging, Handling, Storage and Transportation (PHS&T)** | | | | | | | | |
| **PHS&T Plan** | | | | | | | | |
| 030 | The Contractor shall develop and provide a PHS&T Plan detailing how the Contractor will set up the support of the PHS&T during the movement of the FEPS-S equipment. | IAW:<br><br>(a) Def Stan 00-600.<br><br>(b) Def Stan 05-132.<br><br>(c) Def Stan 81-041.<br><br>(d) Def Stan 00-251.<br><br>(e) CDR 03-03.<br><br>(f) ILS PD 0004-02.<br><br>Using the following as advice and guidance:<br><br>(g) DLF. | (a) Defined as the resources, processes and procedures, to ensure that all systems, equipment and support items are preserved, packaged, handled and transported properly (including environmental conditions, and equipment preservation requirements for short- and long-term storage and transportability).<br><br>(b) The PHS&T Plan shall detail how they will manage the FEPS-S equipment and assets through the In-Service period with replenishment items such as Spares, tools etc.<br><br>(c) The PHS&T Plan shall provide the Authority with the basis to review, monitor and evaluate the Contractor's PHS&T programme. | (a) The PHS&T Plan satisfies all requirements set in the CDRL and accepted by the Authority.<br><br>(b) The PHS&T Plan has been reviewed and updated throughout the duration of the Contract IAW the CDRL and accepted by the Authority. | (a) Written acceptance of serial provided at ITN stage.<br><br>(b) The PHS&T Plan has been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are completed to the PHS&T Plan throughout the duration of the Contract.<br><br>(d) PHS&T Plan is to be reviewed as an agenda item for the FEPS-S Quarterly Meetings. | C | P | |
| **Packaging** | | | | | | | | |
| 031 | The Contractor shall provide and manage all packaging throughout the duration of the Contract, ensuring that all Spares and repairable packaging meets correct identification for transportability requirements, can be easily recognised when passing through all logistic nodes of the Joint Supply Chain (JSC) and to ensure system readiness levels are maintained. | IAW:<br><br>(a) Def Stan 00-600.<br><br>(b) Def Stan 05-132.<br><br>(c) Def Stan 81-041 Pt 6.<br><br>(d) CDR 03-03.<br><br>(e) STANAG 4281 (AAiTP-05) NATO Packaging Levels.<br><br>Using the following as advice and guidance:<br><br>(f) DLF.<br><br>(g) All demandable items shall be packaged to levels N or P as appropriate to their intended storage and deployment within the Supply Chain. | (a) This covers the ongoing sustainment of appropriate standards and levels of packaging both in the Forward Supply Chain and for the Reverse Supply Chain.<br><br>(b) Appropriate labelling is used to enable verification of contents during issue and receipt.<br><br>(c) The packaging shall facilitate verification of the contents during issue and receipt.<br><br>(d) All packing standards are contained within DEFCON 129 and are generic standards for all MOD. In addition, the Logistic Commodities and Services Transformation (LCST) Authority Managed Materiel Supplier Manual shall be adhered to when delivering items to Purple Gate. | (a) The Contractor accepts this serial.<br><br>(b) The PHS&T satisfies all requirements set in the CDRL and accepted by the Authority.<br><br>(c) Correct packaging levels are always met throughout the duration of the Contract. To include appropriate labelling to enable verification of contents during issue and receipt. | (a) Written acceptance of serial provided at ITN stage.<br><br>(b) Written acceptance of serial and demonstration of labelling provided prior to commencement of FEPS-S Service (Partial). | C | P | |
| **Handling** | | | | | | | | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| 032 | The Contractor shall ensure that Manual Handling is considered, with relevant Warnings and Cautions compliant with regulations included in any updates to any Operator/Maintenance AESPs. | IAW:<br><br>(a) Def Stan 00-251.<br><br>(b) CDR 03-03. | (a) Assessment and Guidance approved by Safety Working Group. | (a) The Contractor accepts this serial.<br><br>(b) The PHS&T satisfies all requirements set in the CDRL and accepted by the Authority.<br><br>(c) Any changes required through the life of the Contract shall require Authority approval. | (a) Written acceptance of serial provided at ITN stage.<br><br>(b) Written acceptance of serial and demonstration of labelling provided prior to commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are completed throughout the duration of the Contract. | C | P | |
| **Storage** | | | | | | | | |
| 033 | The Contractor shall state within the PHS&T Plan how they shall manage the storage requirements for the FEPS-S equipment and supporting Spares, which shall also include instructions for the preparation of equipment for storage in areas across all climatic conditions. | IAW:<br><br>(a) Def Stan 00-600.<br><br>(b) CDR 03-03 and 03-08.<br><br>Using the following as advice and guidance:<br><br>(c) DLF<br><br>(d) The FEPS-S equipment and Spares shall be stored in a secure, safe and protected environment. | (a) The FEPS-S equipment is required to operate in climatic conditions [INFORMATION REDACTED]. It therefore shall be capable of being stored in these conditions, either as whole or component parts.<br><br>(b) The Contractor shall be responsible for any degradation of the FEPS-S equipment when in their custody and storage. The PHS&T plan shall detail how they will stop degradation overtime to the equipment when in their custody for prolonged periods of use and the preventative maintenance activities conducted.<br><br>(c) The PHS&T plan shall detail any special environmental requirements that are relevant to the storage of the equipment.<br><br>(d) The FEPS-S equipment must be stored in a facility at a standard which will maintain the equipment in a Serviceable Condition.<br><br>(e) The FEPS-S equipment should not be directly exposed to the elements without further protection when not in use. | (a) The Contractor accepts this serial.<br><br>(b) The PHS&T satisfies all requirements set in the CDRL and accepted by the Authority.<br><br>(c) The Contractor will be expected to allow a chosen representative of the Authority access to the facilities throughout the duration of the Contract. The inspections must meet satisfactory expectation levels to the Authority. | (a) Shelf-life information associated with equipment in storage shall be contained within the data repository.<br><br>(b) Written acceptance of serial and demonstration provided prior to commencement of FEPS-S Service (Partial). | C | P | |
| **Transportation** | | | | | | | | |
| 034 | The Contractor shall be able to transport FEPS-S equipment to and from any agreed MOD location/establishment within the UK mainland and Northern Ireland. | IAW:<br><br>(a) KPIs 6B, 6C and 6D.<br><br>(b) CDR 01-05, 01-06 and 03-03.<br><br>(c) When applicable, Logistic Commodities and Services Transformation (LCST): Authority Managed Material Supplier Manual. | (a) The agreed location will be stated within the Service Unit's Generator Demand Form - FEPS Form 01 – also known as a MODFORM 2275A form. More information regarding the demand process can be found at Annex E.<br><br>(b) Where FEPS-S equipment is transported to the JSC and Purple Gate nodes, LCST guidance shall be adhered.<br><br>(c) For each Equipment Delivery made by the Contractor to a Unit, the equipment shall also be collected by the Contractor from the same | (a) Authority acceptance following FEPS-S Demonstration.<br><br>(b) The PHS&T satisfies all requirements set in the CDRL and accepted by the Authority. | (a) This aspect of performance shall be monitored by the Authority, through-life and upheld through the Contract, within the Monthly and Quarterly Review Reports and Meetings. | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | | Using the following as advice and guidance:<br><br>(d) DLF. | Unit, unless a MODFORM 2275 C has been processed for the equipment when in the Service Units' custody. | | | | | |
| **Maintenance** | | | | | | | | |
| **Maintenance Plan** | | | | | | | | |
| 035 | The Contractor shall develop and provide a Maintenance Plan to support the FEPS-S equipment in service. | IAW:<br><br>(a) Def Stan 00-600.<br><br>(b) CDR 03-04.<br><br>(c) ILS PD 0004-02.<br><br>Using the following as advice and guidance:<br><br>(d) DLF. | (a) To inform the Authority on how the Contractor shall set up and carry out in-service Preventative and Corrective Maintenance activity, when required, to support the FEPS-S equipment through life.<br><br>(b) All maintenance activities completed by the Contractor (unless agreed within the Incident Sentencing Process) are Core costs and they will be completed at no additional cost.<br><br>(c) Corrective maintenance will be contracted either by means of a Core funded activity, or, called up using the Incident Sentencing Process/PDS process should the repair be required outside of normal activities. | (a) The Maintenance Plan satisfies all requirements set in the CDRL and accepted by the Authority.<br><br>(b) The Maintenance Plan has been reviewed and updated throughout the duration of the Contract IAW the CDRL and accepted by the Authority. | (a) The Contractor shall provide a draft Maintenance Plan that meets the CDR as part of the ITN response and has been accepted by the Authority.<br><br>(b) The Maintenance Plan has been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are completed to the Maintenance Plan throughout the duration of the Contract. | C | P | |
| 036 | Within the Maintenance Plan, the Contractor shall detail how they shall support all Preventative and Corrective Maintenance activities for FEPS-S equipment (standard and wading variants), throughout the duration of the Contract. | IAW:<br><br>(a) Def Stan 00–600.<br><br>(b) CDR 03-04.<br><br>(c) ILS PD 0004-02.<br><br>(d) Annex A – Appendix i.<br><br>(e) Annex E.<br><br>Using the following as advice and guidance:<br><br>(f) Equipment AESPs.<br><br>(g) DEFCON 16.<br><br>(h) DLF. | (a) Method of contracting repairs to Line Repairable Units (LRUs) will be agreed before Demonstration. A list of FEPS-S LRUs can be found at Appendix i to this Annex.<br><br>(b) Maintenance carried out after fault recognition and intended to restore equipment to the agreed issuing standard. | (a) The Maintenance Plan has been reviewed and updated throughout the duration of the Contract IAW the CDRL and accepted by the Authority. | (a) The Contractor shall provide a draft Maintenance Plan that meets the CDR as part of the ITN response and has been accepted by the Authority.<br><br>(b) The Maintenance Plan has been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are completed to the Maintenance Plan throughout the duration of the Contract. | C | P | |
| **Maintenance – L4 Maintenance Scheme** | | | | | | | | |
| 037 | The Contractor shall develop, demonstrate and implement a L4 maintenance scheme for the FEPS generators within [INFORMATION REDACTED] of | IAW:<br><br>(a) Def Stan 00–600.<br><br>(b) CDR 03-04.<br><br>(c) ILS PD 0004-02. | (a) The Contractor shall provide confidence to the Authority that the FEPS-S capability will be fully supported for in-depth repair and maintenance throughout the duration of the Contract.<br><br>(b) Should the Contractor have possession of an existing FEPS L4 maintenance scheme | (a) The Contractor accepts this serial and is stated within the Maintenance Plan, satisfying all requirements set in the CDRL and accepted by the Authority.<br>(b) The Contractor shall demonstrate within [INFORMATION REDACTED] of Contract Award the resolution for | (a) The Contractor shall provide a draft Maintenance Plan that meets the CDR as part of the ITN response and has been accepted by the Authority.<br><br>(b) The Maintenance Plan has been accepted by the Authority prior to | C | F | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | Contract Award, including a method of detailed Equipment inspection, identifying and recording all L4 maintenance activities, and their respective processes to repair FEPS generators to Serviceable Condition. | (d) Annex A – Appendix i.<br><br>(e) Annex E. | prior to Contract Award, the Contractor shall state this within their ITN response and for design activities not to be costed. | their L4 maintenance approach and the Authority to accept.<br><br>(c) The Maintenance Plan has been reviewed and updated throughout the duration of the Contract IAW the CDRL and accepted by the Authority. | commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are completed to the Maintenance Plan throughout the duration of the Contract. | | | |
| **Maintenance – Service Provision and Transformation Contract (SPTC) Interface** | | | | | | | | |
| 038 | The Contractor shall ensure that preventative and corrective maintenance activities (MRO Level 2-3, inclusive of Mandatory Equipment Inspection (MEI) and Roller Brake Testing (RBT) activities), on standard variant FEPS-S equipment are conducted by Service Units or the SPTC provider. | IAW:<br><br>(a) Annex E.<br><br>(b) Annex H.<br><br>(c) CDR 01-15 and 03-04. | (a) The Authority have a current agreement with the SPTC provider, where they hold exclusivity on the MRO Level 2-3 activities for standard variant FEPS generators and must be conducted by either the Service Unit or the provider.<br><br>(b) Where there is a need for MRO Level 2-3 activities to be completed on standard variant FEPS-S equipment, the Contractor must pass the equipment to the provider to complete the work. This includes transporting the equipment to and from their premises.<br><br>(c) The Contractor shall be responsible for deliveries and returns of standard variant FEPS-S equipment to the SPTC provider's premises, and to factor the transport charges.<br><br>(d) The Contractor is to report to the Authority on the equipment movements to and from the SPTC provider premises and custodian.<br><br>(e) Any MRO L1 and L4 activities for the standard FEPS-S equipment is to be completed by the Service Unit or the Contractor. This is to include any MRO L2-3 activity that is part of a L4 activity if unavoidable.<br><br>(f) All MRO L1-4 activities for the wading variant FEPS-S equipment (including MEI and RBT) is to be completed by the Service Unit or the Contractor. | (a) The Contractor's solution at Annex H satisfies all requirements set in the CDRL and accepted by the Authority.<br><br>(b) The solution at Annex H has been reviewed and updated throughout the duration of the Contract IAW the CDRL and accepted by the Authority. | (a) The Contractor's Solution at Annex H has been accepted by the Authority within ITN response.<br><br>(b) The updated Contractor's Solution at Annex H has been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are completed to the Annex H throughout the duration of the Contract. | C | P | |
| **Maintenance – Mandatory Equipment Inspection and Roller Brake Testing** | | | | | | | | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| 039 | The Contractor shall ensure the MEI (including RBT) activities conducted on the wading variant FEPS generators is completed by a vehicle inspector/s, who shall be SQEP, and formally appointed or Driver and Vehicle Standards Agency (DVSA) registered. | IAW:<br><br>(a) Def Stan 00–600.<br><br>(b) CDR 03-04.<br><br>(c) ILS PD 0004-02<br><br>(d) Annex E.<br><br>(e) Land Equipment Engineering Standards & Land Equipment User Maintenance Standards (AESP 0200-A-093-013).<br><br>Using the following as advice and guidance:<br><br>(f) Equipment AESPs.<br><br>(g) DLF. | (a) Annual MEI roadworthiness inspection (and the completion of the FMT 932) can only be conducted by qualified personnel within Service Units, or personnel outside of MOD of which are registered with Land System Safety Regulator (LSSR), hold a DVSA approved qualification and meet one of the following criteria:<br><br>(i) The Defence School of Electronic and Mechanical Engineering (DSEME) Inspector Vehicle (D827 or D119).<br>(ii) Prior service as Regular Army / RM Class 1 VM.<br>(iii) MoD (RAF) Vehicle Inspector and hold Q-GM-VI. (until March 24) or General Engineering\|Vehicle Inspector\|Joint or Q-GM-V-INSP.<br>(iv) Complete a Babcock Defence Support Group (BDSG) Inspector cse. | (a) The Contractor accepts this serial and provides their solution within the ITN and Maintenance Plan, with supporting evidence that the chosen vehicle inspector/s are SQEP and formally appointed or DVSA registered, which the Authority accepts.<br><br>(b) The Maintenance Plan has been reviewed and updated throughout the duration of the Contract IAW the CDRL and accepted by the Authority.<br><br>(c) The Contractor shall ensure hard and soft copies of the completed FMT 932 are suitably stored, and an electrical version is stored on JAMES. | (a) The Contractor shall provide a draft Maintenance Plan that meets the CDR as part of the ITN response and has been accepted by the Authority.<br><br>(b) Upon Contract Award, the Contractor shall include the MEI statement within the Maintenance Plan. The Maintenance Plan has then been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are completed to the Maintenance Plan throughout the duration of the Contract. | C | F | |
| **Maintenance – Incident Sentencing Process** | | | | | | | | |
| 040 | The Contractor shall lead the Incident Sentencing Process. | IAW:<br><br>(a) Annex E.<br><br>(b) CDR 01-04, 01-06 and 03-04. | (a) When the Contractor identifies repair activity or activities that they believe falls out of Fair Wear and Tear on a receipted Asset, the Contractor initiates the Incident Sentencing Process IAW Annex E.<br><br>(b) The definition of 'Fair Wear and Tear' can be found in Annex L, the following example supports the definition;<br><br>e.g. if the FEPS-S equipment has been used correctly by the Service Unit and they have followed the guidance stated in the Equipment AESPs, fair wear and tear would be the gradual damage you would expect to see in an asset over time. | (a) The Contractor accepts this serial and leads the Incident Sentencing Process IAW Annex E.<br><br>(b) Incident Sentencing Process to be reported through FEPS-S Monthly and Quarterly Review Reports. | (a) The Contractor to demonstrate the Incident Sentencing Process and is to be accepted by the Authority prior to the commencement of FEPS-S Service (Partial).<br><br>(b) The Authority receive Incident Sentencing Reports (ISRs) throughout the duration of the Contract. | C | P | |
| **Maintenance – Additional repair and maintenance activity** | | | | | | | | |
| 041 | The Contractor shall ensure that [INFORMATION REDACTED] FEPS generators within the Non-serviceable Fleet are repaired to Serviceable Condition within [INFORMATION REDACTED] of Contract Award. | IAW:<br><br>(a) Annex C.<br><br>(b) Annex N.<br><br>(c) Def Stan 00–600.<br><br>(d) CDR 03-04.<br><br>Using the following as advice and guidance: | (a) The Contractor shall take custody of [INFORMATION REDACTED] FEPS generators, categorised as Non-serviceable Fleet, prior to FEPS-S Service (Partial) commencing. as per Annex N, of which the Contractor selects [INFORMATION REDACTED] to be repaired.<br><br>(b) It is assumed that MRO L4 activities are required on the selected [INFORMATION REDACTED] Non-serviceable Fleet FEPS generators to restore to Serviceable Condition. | (a) The Contractor accepts this serial and is completed within the agreed time after Contract Award.<br><br>(b) The Maintenance Plan shall detail how the Contractor will satisfy this serial, providing confidence that the additional L4 activities shall not impact the operations or KPIs of the FEPS-S Contract, and is accepted by the Authority. | (a) The Contractor shall provide a draft Maintenance Plan that meets the CDR as part of the ITN response and has been accepted by the Authority.<br><br>(b) The Maintenance Plan has been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are | N/A | CA | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | | (e) DLF. | (c) The Contractor shall complete in-depth inspections on the selected [INFORMATION REDACTED] Non-serviceable Fleet FEPS generators to identify MRO L4 activities and report to Authority on the required maintenance activities needed to repair to the [INFORMATION REDACTED] generators to Serviceable Condition. This shall be costed IAW SoR Item 4A of the Ts&Cs.<br><br>(d) The maintenance activities are to be completed by the Contractor within [INFORMATION REDACTED] of Contract Award. This shall be costed IAW SoR Item 4B of the Ts&Cs.<br><br>(e) The Contractor shall consider inspecting and conducting maintenance to the [INFORMATION REDACTED] Non-serviceable Fleet FEPS equipment in lots to allow for a steady flow of the generators returning to Serviceable Condition and available for operational demands.<br><br>(f) This requirement shall be undertaken in conjunction with the Business As Usual (BAU) L4 maintenance activities and the Incident Sentencing Process, ensuring it does not impact the operations or KPIs of the FEPS-S Contract.<br><br>(g) The remaining [INFORMATION REDACTED] Non-serviceable FEPS generators, along with the remaining Service Unit Holding quantity that is not captured within the Land Fleet Requirement shall be stored by the Contractor for future obsolescence management, spares requirements and Grants in Kind (GiK) opportunities. | (c) The Maintenance Plan has been reviewed and updated throughout the duration of the Contract IAW the CDRL and accepted by the Authority.<br><br>(d) The Contractor shall provide progress reports for this activity within the FEPS-S Monthly and Quarterly reports and meetings and raise any identified issues.<br><br>(e) The Contractor shall provide an up-to-date report to the Authority within [INFORMATION REDACTED] upon request. | completed to the Maintenance Plan throughout the duration of the Contract. | | | |
| **Supply Support** | | | | | | | | |
| **Supply Support Plan (SSP)** | | | | | | | | |
| 042 | The Contractor shall produce and deliver a Supply Support Plan (SSP) for FEPS-S equipment, including a detailed explanation of the support to Spares demands through the life of the Contract. | IAW:<br><br>(a) Def Stan 00–600 Pt. 3.<br><br>(b) CDR 03-05.<br><br>(c) ILS PD 0004-02, ILS PD3001-02, ILS PD3002-02, ILS PD3003-01, ILS PD3003-02, ILS PD3003-03 and ILS PD3006-02. | (a) To include Spares provisioning, inventory and management services to satisfy all Authority demands for Consumable Spares and Repairable items (including Support & Test Equipment (S&TE), Complete Equipment Schedules (CES)). | (a) The Contractor's SSP satisfies all requirements set in the CDRL and accepted by the Authority.<br><br>(b) The SSP has been reviewed and updated throughout the duration of the Contract IAW the CDRL and accepted by the Authority. | (a) The Contractor's SSP has been accepted by the Authority within ITN response.<br><br>(b) The updated Contractor's SSP has been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | | Using the following as advice and guidance:<br><br>(d) DLF. | | | completed to the SSP throughout the duration of the Contract. | | | |
| 043 | The Contractor shall state within the SSP a system for replenishment non-repairable and additional repairable items of supply support for the life of the Contract. This shall interface with the Authority's demand process and supply system. | IAW:<br><br>(a) Def Stan 00–600.<br><br>(b) CDR 03-05.<br><br>(c) ILS PD 0004-02, ILS PD3002-02 and ILS PD 3006-02.<br><br>Using the following as advice and guidance:<br><br>(d) DLF. | (a) This requirement will be for the duration of the Contract and includes all Spares for the FEPS-S equipment, demanded by the Authority, or one of its agency partners, to also include all S&TE.(b) The Support Contractor owned spares are to be delivered into the Military Supply Chain upon demand by the Authority. Spares issued from the Contractor's depot to demanding unit or authorised repair agent, generates payment to the Support Contractor. | (a) The Contractor shall detail how Spares are made available throughout the life of the system to meet all depths of repair and identify long lead times to allow the user to maintain the capabilities through the JSC.<br><br>(b) Where the Authority holds no price for a demanded Spare, the Contractor shall provide cost and lead times to the Authority.<br><br>(c) Stock level management, positioned and maintained throughout the supply chain. | (a) The Contractor's SSP has been accepted by the Authority within ITN response.<br><br>(b) The updated Contractor's SSP has been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are completed to the SSP throughout the duration of the Contract. | C | P | |
| 044 | The Contractor shall detail within the SSP their approach to managing repairs to LRUs through the life of the Contract. | IAW:<br><br>(a) Def Stan 00–600.<br><br>(b) CDR 03-05.<br><br>(c) ILS PD 0004-02 and ILS PD 3002-02.<br><br>(d) Annex A – Appendix i.<br><br>Using the following as advice and guidance:<br><br>(e) DLF | (a) Any LRU repairs will be Contracted either by means of a Core funded activity, or, called up using the PDS/Ad-hoc process.<br><br>(b) Method of Contracting repairs to LRUs will be agreed before Demonstration.<br><br>(c) A list of the FEPS-S equipment LRUs has been provided as an Appendix to this Annex. This includes "C - Consumable", "P - Permanent" and "L - Limited" accounting classifications, where:<br><br>(i) "P" class are subject to repair and accounting;<br>(ii) "L" class are not always subject repair but are subject to accounting;<br>(iii) "C" class are not subject to repair and require no further accounting. | (a) Authority approval of repair management process, delivered as part of the SSP and subsequent updates through life, as defined during project Review meetings. | (a) The Contractor's SSP has been accepted by the Authority within ITN response.<br><br>(b) The updated Contractor's SSP has been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are completed to the SSP throughout the duration of the Contract. | C | P | |
| **Spares** | | | | | | | | |
| 045 | The Contractor shall source, and provide Spares required for the support of the FEPS-S capability and equipment, to sufficiently meet all demands and Supply Priority Code (SPC) Timelines. | IAW:<br><br>(a) KPI 6C.<br><br>(b) CDR 01-15 and 03-05.<br><br>(c) LCST: Authority Managed Material Supplier Manual.<br><br>Using the following as advice and guidance: | (a) Upon demand by the Authority the Contractor will deliver spares to the Military Supply Chain. LEIDOS under the SPTC arrangement will onward distribute the spares to the demanding units.<br><br>(b) All demands shall be monitored for excessive demand activities significantly above historic average. Authorisation to proceed shall be required from the Authority before an excessive demand actioned. | (a) The Contractor shall detail how the full range of Spares will be provided meeting the SPC Timelines.<br><br>(b) The Contractor shall detail how they will monitor excessive demand quantities and request Authority approval before satisfying the demand. | (a) The Contractor's SSP has been accepted by the Authority within ITN response.<br><br>(b) The updated Contractor's SSP has been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | | (d) DLF. | (c) All Spares demands challenged as excessive shall be reported to the Authority within [INFORMATION REDACTED].<br><br>(d) All Spares demands will be managed through Management of the Joint Deployed Inventory (MJDI), Stores System 3 (SS3) and Electronic Business Capability (EBC). | | completed to the SSP throughout the duration of the Contract. | | | |
| 046 | The Contractor shall provide updated price information for all Spares demanded by the Authority, for the FEPS-S equipment. | (a) SS3 price information is maintained throughout the duration of the Contract and altered as soon as the Contractor are aware of a change in price.<br><br>Using the following as advice and guidance:<br><br>(b) DLF. | (a) To ensure SS3 price information is accurate.<br><br>(b) Intent to ensure pricing information is maintained in order that MOD accounts accurately reflect value during forecast spending reviews.<br><br>(c) The Contractor shall state how often prices are to be updated. | (a) Authority Acceptance of Contractor's process to manage FEPS-S Spares prices.<br><br>(b) The Contractor shall ensure appropriate stakeholder management with suppliers throughout the duration of the Contract, to ensure that any such changes, or planned changes, be notified to the Authority as soon as is practicable. | (a) To be monitored throughout Contract and reviewed annually. | C | P | |
| 047 | The Contractor shall collect and make available to the Authority data on Spares support levels and any analysis carried out on that data. | IAW:<br><br>(a) CDR 01-05, 01-06 and 01-07. | (a) Including but not limited to – Spares holding levels, demand levels, disposal, and stock maintenance. | (a) Provision of data and analysis to be provided to the Authority. | (a) Spares data and analysis to be regularly reviewed through the Contract, within the Weekly Stock Check Reports, Monthly and Quarterly Review Reports and Meetings. | C | P | |
| **Codification** | | | | | | | | |
| 048 | The Contractor shall carry out NATO codification on behalf of the Authority for any new Spares item required to enter the Military Supply Chain for the duration of the Contract. This includes Spares and any Ad-Hoc codification requirements introduced in service relating to FEPS-S equipment. | IAW:<br><br>(a) Def Stan 00-600.<br><br>(b) DEFCON 117.<br><br>(c) NATO Codification System as set out in the NATO Manual of Codification.<br><br>(d) ILS PD 3004-02.<br><br>Using the following as advice and guidance:<br><br>(e) DLF. | (a) The Contractor shall ensure that items subject to NATO Codification action are directed through the UK National Codification Bureau office at Kentigern House.<br><br>(b) The Contractor shall ensure that they supply all necessary and accurate source data for all the Authority's base inventory systems. | (a) The Contractor shall ensure that for the life of this Contract, items subject to Codification action shall be up to date and accurate for all the Authority's base inventory systems.<br><br>(b) All Spares listed in the Illustrated Parts Catalogue shall be codified. | (a) To be monitored throughout Contract and reviewed annually.<br><br>(b) Provisioning of a full codification service for all new material and upkeep service aligned to the allocated domestic management code, including ad hoc tasking codification to support operational needs. | C | P | |
| **Support & Test Equipment** | | | | | | | | |
| **Support & Test Equipment (S&TE) Plan** | | | | | | | | |
| 049 | The Contractor shall provide a S&TE Plan, to detail how it will manage and | IAW:<br><br>(a) Def Stan 00–600. | (a) The S&TE Plan shall provide a commitment to minimise S&TE. Where required and justified the utilisation of existing in-service equipment, test solutions, tools and | (a) The Contractor's S&TE Plan satisfies all requirements set in the CDRL and the document and | (a) The Contractor's S&TE Plan has been accepted by the Authority prior to commencement of FEPS-S Service (Partial). | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | provision:<br><br>(a) Special Tools and Test Equipment (STTE).<br><br>(b) Complete Equipment Schedule (CES). | (b) CDR 03-06.<br><br>(c) ILS PD 0004-02.<br><br>Using the following as advice and guidance:<br><br>(d) DLF<br><br>(e) AESP Equipment Categories 522, 523, 532 741. | calibration processes shall be used to aid the reduction in procurement of special purpose equipment, tools and test solutions. This shall maximise the use of common tools available in the inventory.<br><br>(b) All CES items will be available [INFORMATION REDACTED]. | process are accepted by the Authority.<br><br>(b) The S&TE has been reviewed and updated throughout the duration of the Contract IAW the CDRL and accepted by the Authority. | (b) The Contractor shall ensure continual reviews and updates are completed to the S&TE Plan throughout the duration of the Contract. | | | |
| **Special Tools and Test Equipment (STTE)** | | | | | | | | |
| 050 | The Contractor shall detail how they shall make available items of STTE required to carry out any Maintenance/Repair activity specified in the AESPs. | IAW:<br><br>(a) CDR 03-06.<br><br>Using the following as advice and guidance:<br><br>(b) DLF.<br><br>(c) AESP Equipment Categories 522, 523 | (a) Details of current STTE can be found in the Equipment AESPs(b) Some STTE common items are held within Service Units, other items of STTE to support maintenance activities are to be owned, held and loaned by the Contractor at time of need; the Authority do not hold or own these items.<br><br>(c) A list of the related FEPS STTE can be found in the Appendix i to this Annex. | (a) The S&TE Plan detailing a robust process to provision units with STTE either as appropriate Spares are demanded that require STTE, or when requested by a unit.<br><br>(b) The Contractor's S&TE Plan satisfies all requirements set in the CDRL and the document and process are accepted by the Authority.<br><br>(c) The S&TE has been reviewed and updated throughout the duration of the Contract IAW the CDRL and accepted by the Authority. | (a) Authority Approval of Contractor's process to loan STTE at the point of need to carry out specific maintenance/repair tasks.<br><br>(b) The Contractor's S&TE Plan has been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are completed to the S&TE Plan throughout the duration of the Contract. | C | P | |
| **Complete Equipment Schedules (CES)** | | | | | | | | |
| 051 | The Contractor shall detail how they will manage CES items ensuring FEPS-S equipment loaned to units is accompanied with full CES as listed in the AESP. | IAW:<br><br>(a) CDR 03-06.<br><br>(b) Annex E.<br><br>Using the following as advice and guidance:<br><br>(c) Equipment type AESP Category 741. | (a) Details of required CES listed in respective Equipment AESP.<br><br>(b) Contractor is to demonstrate how CES inventories will be maintained at an appropriate level, to ensure all FEPS-S demanded equipment can be met with accompanying full CES. | (a) The S&TE Plan detailing a robust process to provision units with CES to accompany their FEPS-S equipment and manage / maintain appropriate levels.<br><br>(b) The Contractor's S&TE Plan satisfies all requirements set in the CDRL and the document and process are accepted by the Authority.<br><br>(c) The S&TE has been reviewed and updated throughout the duration of the Contract IAW the CDRL and accepted by the Authority. | (a) Authority Approval of Contractor's Plan on how to maintain appropriate levels of CES and meet the Authority's demands with accompanying CES.<br><br>(b) The Contractor's S&TE Plan has been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are completed to the S&TE Plan throughout the duration of the Contract. | C | P | |
| **Disposal Management** | | | | | | | | |
| 052 | The Contractor shall develop and deliver a Disposal Management Plan (DMP). | IAW:<br><br>(a) Def Stan 00-600.<br><br>(b) CDR 03-07. | (a) This includes all activity up to and including the point of physical disposal of the system or sub-system. | (a) The Contractor's DMP satisfies all requirements set in the CDRL and the document and process are accepted by the Authority. | (a) The Contractor's DMP has been accepted by the Authority prior to commencement of FEPS-S Service (Partial). | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | | (c) ILS PD 0004-02.<br><br>(d) To comply with International Standards and the European regulations and then any regulation output from the UK Environment Agency.<br><br>(e) Waste Electrical and Electronic Equipment (WEEE) Regulations. | (b) The Contractor is to identify environmental, or Health and Safety Hazards associated with Disposal activities and put in place processes to manage the system, sub-system and component parts through the duration of the Contract.<br><br>(c) The Contractor shall update disposal planning in light of changes to legislation, operational environment and/or modification to product through the life of this Contract. | (b) The DMP has been reviewed and updated throughout the duration of the Contract IAW the CDRL and accepted by the Authority.<br><br>(c) Where maintenance or repair activities are to be conducted by MOD (such as at 1st line), the DMP shall give instruction on any items that are not able to be disposed of as per normal local disposal methods, | (a) The Contractor shall ensure continual reviews and updates are completed to the DMP throughout the duration of the Contract. | | | |
| 053 | The DMP shall detail how the Contractor shall manage disposal of FEPS-S (whole systems and component parts) equipment and all other waste products arising from their own maintenance and repair activities. | IAW:<br><br>(a) CDR 03-07.<br><br>(b) International Standards and the European regulations and then any regulation output from the UK Environment Agency.<br><br>(c) WEEE Regulations. | (a) The Contractor shall advise the Authority of all items that have been disposed of and the method of disposal as an agenda item at the FEPS-S Quarterly Meetings.<br><br>(b) Management of disposal shall take into account equipment owners and ensure that disposal is given the appropriate accounting treatment by the Contractor and the Authority. | (a) The Contractor's DMP satisfies all requirements set in the CDRL and the document and process are accepted by the Authority.<br><br>(b) The DMP has been reviewed and updated throughout the duration of the Contract IAW the CDRL and accepted by the Authority.<br><br>(c) The Contractor shall allow audits by the Authority or its representative and present evidence to the Authority as necessary to satisfy the Authority that Disposal work is being carried out with due diligence, with regard to the environment and IAW all applicable legislation and regulations. | (a) The Contractor's DMP has been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(a) The Contractor shall ensure continual reviews and updates are completed to the DMP throughout the duration of the Contract. | C | P | |
| 054 | At the direction of the Authority, the Contractor may be requested to manage the disposal of FEPS-S equipment at the end of its service life. | IAW:<br><br>(a) CDR 03-07<br><br>(b) WEEE Regulations.<br><br>Using the following as advice and guidance where applicable:<br><br>(c) Defence Equipment Sales Authority (DESA). | (a) Disposal of the FEPS-S Equipment can be completed by the Authority and Contractor.<br><br>(b) Management of disposal shall consider equipment owners and the strategy that will provide the best return on disposed assets.<br><br>(c) This requirement only applies during the life of the Contract.<br><br>(d) All disposals shall be processed with agreement and confirmation with the Authority through either:<br><br>(i) DESA, or;<br>(ii) Through the Contractor's proposed method. | (a) The Contractor accepts this serial with the DMP.<br><br>(b) The Contractor's DMP satisfies all requirements set in the CDRL and the document and process are accepted by the Authority.<br><br>(c) The DMP has been reviewed and updated throughout the duration of the Contract IAW the CDRL and accepted by the Authority.<br><br>(d) The Contractor shall allow audits by the Authority or its representative and present evidence to the Authority as necessary to satisfy the Authority that Disposal work is being carried out with due diligence, with regards to the environment and IAW | a) The Contractor's DMP has been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(a) The Contractor shall ensure continual reviews and updates are completed to the DMP throughout the duration of the Contract. | NC | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | | | | all applicable legislation and regulations. | | | | |
| **Facilities and Infrastructure** | | | | | | | | |
| 055 | The Contractor shall provide and execute a Facilities Plan. | IAW:<br><br>(a) Def Stan 00-600<br><br>(b) CDR 03-08.<br><br>(c) ILS PD 0004-02.<br><br>Using the following as advice and guidance:<br><br>(d) DLF. | (a) Consideration to be given to the physical infrastructure required to manage, integrate, operate, maintain and support the FEPS-S equipment, including management, testing, maintenance and support.<br><br>(b) The Contractor shall ensure:<br><br>(i) The chosen facility or facilities is capable in receiving and accommodating the Assets throughout the duration of the Contract to meet the required readiness levels stated in the agreement.<br>(ii) The equipment can be received in any post-deployment condition and quarantined.<br>(iii) The equipment (and spares) is stored in a secure, safe and protected environment. The assets shall be afforded protection from the elements where necessary to avoid degradation to the FEPS equipment.<br><br>(iv) The equipment can be segregated to how the Contractor sees best fit (e.g., A1, A2, E0, quarantined, for disposal). | (a) The Contractor's Facilities Management Plan satisfies all requirements set in the CDRL and the document and process are accepted by the Authority.<br><br>(b) The Facilities Management Plan has been reviewed and updated throughout the duration of the Contract IAW the CDRL and accepted by the Authority. | (a) The Contractor's Facilities Management Plan has been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(a) The Contractor shall ensure continual reviews and updates are completed to the Facilities Management Plan throughout the duration of the Contract. | C | P | |
| **Obsolescence Management** | | | | | | | | |
| 056 | The Contractor shall provide and initiate an Obsolescence Management Plan (OMP) to support the FEPS-S capability throughout the duration of the Contract. | IAW:<br><br>(a) Def Stan 00-600.<br><br>(b) CDR 03-09.<br><br>(c) ILS PD 0004-02.<br><br>(d) International Standard IEC 62402:2019 /BS EN 62402:2019.<br><br>Using the following as advice and guidance:<br><br>(e) DLF. | (a) The OMP will enable an understanding of how obsolescence is going to be managed through life, in the event of any obsolescence issues threatening the sustainable support of the FEPS-S equipment.<br><br>(b) The Obsolescence Management Standard to be used shall be identified in the OMP and agreed by the Authority's ILS Manager.<br><br>(c) Based on a risk assessment, all services and items including Spares, S&TE, their components and constituent parts that are or are subject to potential obsolescence shall be identified and recorded on an obsolescence management database the details of which shall be provided in the OMP.<br>(d) The OMP shall identify the forecasting and alerting processes for when the selected critical level is reached of the obsolete spares that have been salvaged from the Residual Fleet. This is to ensure availability risks are raised with sufficient time. | (a) The Contractor's OMP satisfies all requirements set in the CDRL and the document and process are accepted by the Authority.<br><br>(b) The OMP has been reviewed and updated throughout the duration of the Contract IAW the CDRL and accepted by the Authority.<br><br>(c) Identification of the standard used in the OMP and agreed by the Authority.<br><br>(d) The provision by the Contractor as to how they will develop a risk assessment process.<br><br>(e) The provision of a statement by the Contractor to state how the management of obsolescence shall be transitioned at the end of the current Contract, including such issues as data ownership. | (a) The updated OMP has been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(b) The Contractor shall ensure continual reviews and updates are completed to the OMP throughout the duration of the Contract.<br><br>(c) The database shall be made available and accessible by the Authority as required. | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | | | (e) A list of current FEPS equipment spares that are obsolete shall be sent out at ITN stage by the Authority.<br><br>(f) Within the OMP, the Contractor shall include a notification process they will adopt to notify the Authority when a PDS task is required to investigate new alternatives to an obsolete item due to salvage stock being close to depletion. | | | | | |
| 057 | The Contractor to include within the OMP how they shall notify the Authority before items, including Spares, their components and constituent parts become obsolete, as part of the management report, in such time, so as to prevent the item becoming critical or generating supportability issues. | IAW:<br><br>(a) Def Stan 00-600.<br><br>(b) CDR 03-09.<br><br>(c) ILS PD 0004-02.<br><br>(d) International Standard IEC 62402:2019 /BS EN 62402:2019.<br><br>Using the following as advice and guidance:<br><br>(e) DLF.<br><br>(f) Obsolescence issues are reported at the FEPS-S Quarterly Meetings. The Proposal includes: implementation timescales, implementation time and cost, all performance impacts, and new activities. | (a) The Authority will use the information provided to mitigate any obsolescence issue identified by the Contractor. | (a) The Contractor's OMP satisfies this serial.<br><br>(b) The OMP has been reviewed and updated throughout the duration of the Contract IAW the CDRL and accepted by the Authority. | (a) Written acceptance of serial provided at ITN stage.<br><br>(b) Written acceptance of serial provided prior to commencement of FEPS-S Service (Partial).<br><br>(c) Monitored throughout Contract. | C | P | |
| 058 | The Contractor shall carry out, once agreed with the Authority, the rectification action in relation to any obsolescence issue with FEPS-S equipment. | (a) All work carried out shall be IAW BS EN 62402:2007<br><br>(b) FEPS-S equipment availability is not degraded by obsolescence issues. | (a) Including: Updated Training, Technical Docs.<br><br>(b) The resolution of obsolescence issues shall be the responsibility of the Authority. Such required activity shall be undertaken using the PDS / Ad-Hoc tasking process, and thus is not to be included within the overall submitted price. | (a) The Contractor accepts this serial. | (a) Written acceptance of serial provided at ITN stage.<br><br>(b) Written acceptance of serial provided prior to commencement of FEPS-S Service (Partial).<br><br>(c) Monitored throughout Contract. | NC | F | |
| **Contractor Logistic Support** | | | | | | | | |
| **CLS Plan** | | | | | | | | |
| 059 | The Contractor shall provide and execute a CLS Plan which shall state how they will | IAW:<br><br>(a) Annex E.<br><br>(b) Annex H. | (a) The Tenderer provides a robust strategy to deliver the service as required in this Annex, in order to reach the needs of the Authority and satisfy the set KPI objectives. | (a) The CLS Plan satisfies all requirements set in CDRL and is accepted by the Authority. | (a) The CLS Plan is to be accepted by the Authority at ITN response stage. | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | conduct the FEPS-S service. | (c) CDR 04-01.<br><br>(d) Def Stan 00-600.<br><br>(e) This Annex.<br><br>Using the following as advice and guidance:<br><br>(f) DLF. | (b) The CLS Plan shall be supported by the ISP. | (b) Updates to the CLS Plan have been accepted by the Authority throughout the duration of the Contract. | (b) The updated CLS Plan has been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are completed to the CLS Plan throughout the duration of the Contract. | | | |
| 060 | The Contractor shall comply with MOD policy for Contractor Logistic Support services. | IAW:<br><br>(a) The FEPS-S Service shall comply with DLF. | (a) The Contractor shall carry out the day-to-day functions of tracking quantity, location and serviceability of FEPS-S equipment.<br><br>(b) The Contractor shall provide support and advice to the Power user community. | (a) Contractor to confirm compliance through CLS Plan and acceptance by the Authority.<br><br>(b) The FEPS-S equipment supportability service is implanted successfully and accepted by the Authority. | (a) The CLS Plan is to be accepted by the Authority at ITN response stage.<br><br>(b) The updated CLS Plan has been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are completed to the CLS Plan throughout the duration of the Contract. | C | P | |
| **Equipment and GFA Transition** | | | | | | | | |
| 061 | The Contractor shall plan and execute transition of FEPS-S equipment and all supporting GFA prior to the commencement of FEPS-S Service (Partial). | IAW:<br><br>(a) Annex C.<br><br>(b) Annex E.<br><br>(c) Annex H.<br><br>(d) Annex N.<br><br>(e) CDR 01-08 and 04-02.<br><br>(f) KPI 1.<br><br>Using the following as advice and guidance:<br><br>(g) Equipment AESPs. | (a) The Contractor shall financially and contractually be responsible for the movement of the FEPS-S GFA from the agreed UK location to their own premises, IAW the milestone set in Annex C and Annex N.<br><br>(b) Commencement of the equipment and GFA transition is required to take place as soon as possible after Contract Award.<br><br>(c) The Authority shall confirm the equipment and GFA location prior to Contract Award.<br><br>(d) The Contractor shall be responsible for the collection and receipt of the remaining Unit Holding generators that exceeds the Land Fleet Requirement quantity, categorised as the Non-Serviceable Fleet within Annex N. These generators shall be relocated when notified by the Service Unit or the Authority throughout the duration of the Contract and shall not be commence until the FEPS-S (Partial) commencement date. | (a) The Equipment and GFA Transition Plan satisfies the requirements set in the CDRL and is accepted by the Authority.<br><br>(b) The Contractor executes the equipment and GFA transition IAW the milestone set in Annex C and KPI 1. | (a) The Equipment and GFA Transition Management Plan is to be accepted by the Authority within ITN response.<br><br>(b) The updated Equipment and GFA Transition Management Plan is to be accepted by the Authority [INFORMATION REDACTED] after Contract Award.<br><br>(c) Updates and changes to the Equipment and GFA Transition Plan been shared, reviewed and accepted by the Authority.<br><br>(d) The satisfactory achievement of equipment and GFA transition will be covered by the Authority's approval of the completed milestone activity IAW Annex C and KPI 1. | C | CA | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | | | (e) Any proposed changes to the Equipment and GFA Transition Plan are to be presented to the Authority, along with time, cost and performance impacts.<br><br>(f) Any changes are to be agreed with the Authority prior to be actioned. | | | | | |
| 062 | During the transition period, the Contractor shall take custody of the selected FEPS-S equipment and GFA IAW Annex A from point of issue at the agreed UK location. | IAW:<br><br>(a) Annex C.<br><br>(b) Annex E.<br><br>(c) Annex H.<br><br>(d) Annex N.<br><br>(e) CDR 04-02.<br><br>(f) KPI 1. | (a) As part of transition period, the Contractor shall take custody of selected FEPS-S equipment and relevant GFA IAW Annex N.<br><br>(b) The following items shall be taken custody of within Transition Period, IAW Annex N:<br><br>(i) Pool Holding, with available Parallel Cables<br>(ii) Pre-existing Non-Serviceable Fleet.<br>(ii) Residual Fleet, and selected components and Complete Equipment Schedule (CES) items.<br>(iv) FEPS Canopies and Trailers<br>(v) FEPS Software and Supporting Equipment<br>(vi) Authority owned spares (to be categorised as GFA at Contract Award). | (a) The Contractor accepts custody of the selected FEPS-S equipment and GFA from point of issue at the agree UK location. | (a) The Contractor has accepted this serial within their Equipment and GFA Transition Plan. | C | CA | |
| 063 | The Contractor shall ensure that all FEPS-S equipment and GFA is inspected on arrival at their premises during the transition period and shall be responsible for the identification and recording of the individual equipment when receipted. | IAW:<br><br>(a) Annex C.<br><br>(b) Annex E.<br><br>(c) Annex H.<br><br>(d) Annex N.<br><br>(e) CDR 04-02.<br><br>(f) KPI 1.<br><br>Using the following as advice and guidance:<br><br>(g) Equipment AESPs. | (a) The Contractor shall be responsible for configuration and asset management of the equipment on arrival to their premises, updating the information on the Joint Asset Management and Engineering Solution (JAMES) system.<br><br>(b) The Contractor shall report to the Authority the FEPS-S GFA that has been transitioned. | (a) The Contractor shall update the Authority with reports on the in-inspections and update asset management records and is accepted by the Authority. | (a) The Contractor has accepted this serial within their Equipment and GFA Transition Plan.<br><br>(b) The Equipment and GFA Transition Plan is to be accepted by the Authority prior to the commencement of FEPS-S.<br><br>(c) Asset management records are updated on the appropriate systems. | C | CA | |
| 064 | The Contractor shall ensure within [INFORMATION REDACTED] of Contract Award, that FEPS generators categorised as Residual Fleet are dismantled. Once dismantled the required salvageable components and CES | IAW:<br><br>(a) Annex C.<br><br>(b) Annex E.<br><br>(c) Annex H.<br><br>(d) Annex N.<br><br>(e) CDR 04-02. | (a) The Contractor shall dismantle the Residual Fleet of FEPS generators and categorising the components as follows:<br><br>(i) Components (including CES items) which are captured in Annex N as salvageable, are to be temporarily packaged and stored as E0. And;<br>(ii) Components (including CES items) which are not captured in Annex N as salvageable, which are to be disposed of. | (a) The Contractor accepts serial and to be completed within [INFORMATION REDACTED] of Contract Award.<br><br>(b) The Contractor provides their solution at ITN stage describing how they plan to inspect, categorise and process re-usable and un-useable components from the Residual Fleet. | (a) The Contractor has accepted this serial and within their ITN response provided detail on how the residual equipment will be taken inspected and sorted.<br><br>(b) The serial shall be satisfied prior to the commencement of FEPS-S Service (Full). | NA | CA | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | items listed in Annex N are temporarily packaged and stored as E0 at the Contractor's premises. | Using the following as advice and guidance:<br><br>(f) Equipment AESPs. | (b) Following the dismantle, the remaining FEPS generator components which are not required to salvage are to be disposed of. The disposal activity shall either be completed by the OI Project Team or by the Contractor through the PDS and Ad-hoc tasking process.<br><br>(c) The Contractor can request to complete this activity at the MOD location where the Residual Fleet resides, and shall transport the selected components to their premises for inspection and testing.<br><br>(d) This serial is IAW SoR Item 5. | (c) The Contractor shall update the Authority on this serial throughout FEPS-S monthly and quarterly meetings and reports.<br><br>(d) The Contractor shall provide a final report to the Authority, detailing how many of each required component has been salvaged as E0. | | | | |
| 065 | The Contractor shall inspect and test all E0 components (and CES items) reported in SoW serial 064, and assure components which are deemed reusable and in working condition to be returned to the Supply Chain and reclassed as A2 stock within [INFORMATION REDACTED] of Contract Award. | IAW:<br><br>(a) Annex C.<br><br>(b) Annex E.<br><br>(c) Annex H.<br><br>(d) Annex N.<br><br>(e) CDR 04-02.<br><br>(f) SoW serial 017<br><br>Using the following as advice and guidance:<br><br>(g) Equipment AESPs. | (a) The Contractor shall inspect and test the components previously classified as E0 (SoW serial 064), provide assurance and categorising the components as follows:<br><br>(i) E0 components that are in working condition, which are to be packaged correctly, reclassed as A2, and returned to the Supply Chain. And;<br>(ii) Components which are not in working condition, and to be disposed of.<br><br>(b) The disposal activity shall either be completed by the OI Project Team or by the Contractor through the PDS and Ad-hoc tasking process.<br><br>(c) Any salvaged stock reclassed as A2 shall be used within the Contract at no cost to the Authority.<br><br>(d) This serial is IAW SoR Item 5. | (a) The Contractor accepts this serial and provides their solution with timescales at ITN stage describing how they plan to inspect, categorise and process re-usable and un-useable components from the Residual Fleet.<br><br>(b) The Contractor shall present their solution to the Authority on how the salvaged A2 stock shall be consumed, as a priority over new procurement, and at no cost to the Authority within the FEPS-S contract, and in which the Authority agrees upon within the ITN stage.<br><br>(c) The Contractor shall update the Authority on this serial throughout FEPS-S monthly and quarterly meetings and reports.<br><br>(d) The Contractor shall provide a report to the Authority, detailing how many of each salvaged component has been assured and reclassified as A2. | (a) The Contractor has accepted this serial and within their ITN response provided detail on how the residual equipment will be taken inspected and sorted. | NA | F | |
| **Asset Management** | | | | | | | | |
| 066 | The Contractor shall provide and initiate an Asset Management Plan to accurately track, store, report, manage and collect data throughout the duration of the Contract. | IAW:<br><br>(a) Def Stan 05-099.<br><br>(b) Def Stan 05-057.<br><br>(c) CDR 01-05, 01-06, 10-07 and 04-03.<br><br>(d) ILS PD 0004-02. | (a) Asset management data must be sufficient to enable compliance with MOD accounting regulations and policies and to provide confidence to the Authority that the Contracted KPIs are being met.<br><br>(b) JAMES Land and MJDI is kept up to date with regards to the Contractor's activities and information. | (a) The Asset Management Plan satisfies all requirements set in the CDRL and is accepted by the Authority.<br><br>(b) Updates to the Asset Management Plan are accepted by the Authority throughout the duration of the Contract. | (a) The Asset Management Plan has been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(b) The Contractor shall ensure continual reviews and updates are completed to the Asset Management Plan throughout the duration of the Contract. | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | | (e) Annex E.<br><br>Using the following as advice and guidance:<br><br>(f) DLF. | (c) All equipment is managed on JAMES and MJDI when in MOD custodianship<br><br>(d) As a minimum the data shall include asset location, serviceability and readiness state. Including how many assets held are at issued/A1/A2/E0/Quarantined/in repair states. | | | | | |
| 067 | The Contractor shall provide and analyse Asset Management data to assist the Authority in maximising effectiveness of the FEPS-S Equipment. | IAW:<br><br>(a) Def Stan 05-099.<br><br>(b) Def Stan 05-057.<br><br>(c) CDR 01-05, 01-06, 01-07 and 04-03.<br><br>(d) ILS PD 0004-02.<br><br>(e) Annex E.<br><br>Using the following as advice and guidance:<br><br>(f) DLF. | (a) The intent of this requirement is to:<br><br>(i) Improve equipment utilisation;<br>(ii) Provide data for the Monthly and Quarterly Review Reports detailing utilisation and ideal appropriate fleet sizes for current MOD demand levels;<br>(iii) Improve user understanding of power provision arrangements and better user exploitation of FEPS-S Contract;<br>(iv) Ensure units hold appropriate numbers of suitable equipment;<br>(v) Ensure LFE and Best Practice is at the forefront of the FEPS-S Contract.<br><br>(b) Contractor shall monitor demands and advise the Authority at the earliest opportunity of:<br><br>(i) Excessive demands;<br>(ii) Suspicious Trends in demand;<br>(iii) Advise method to influence the behaviour of those demanding and/or using equipment. | (a) The format and the presentation of the Asset Management data provided satisfy the requirements set in the CDRL serials and accepted by the Authority.<br><br>(b) The Asset Management data provides to a satisfactory level to allow the Authority to assess and monitor the KPIs.<br><br>(c) Asset Management data is included within the Weekly Stock Check Reports, Monthly and Quarterly Review Reports and reviewed in the FEPS-S Meetings.<br><br>(d) Data is provided to the Authority within [INFORMATION REDACTED] of request from the Authority, and at agreed Project Reporting stages. | (a) Templates are to be provided by the Contractor prior to FEPS-S Service (Partial).<br><br>(b) The format and the presentation of the Asset Management data is accepted by the Authority prior to the commencement of FEPS-S Service (Partial).<br><br>(c) The Authority receives the reports within the agreed timelines throughout the duration of the Contract. | C | P | |
| 068 | The Contractor shall detail how the FEPS-S assets will be managed within the Asset Management plan. | IAW:<br><br>(a) Def Stan 05-099.<br><br>(b) Def Stan 05-057.<br><br>(c) CDR 04-03 and 04-05.<br><br>(d) ILS PD 0004-02.<br><br>(e) Annex E.<br><br>Using the following as advice and guidance:<br><br>(f) DLF. | (a) To manage any Government Furnished Equipment, Asset and Information loaned to the Contractor for the duration of the Contract.<br><br>(b) The Contractor shall be responsible for the management of Cold Start Kits and Parallel Cables to ensure there are numbers available when requested.<br><br>(b) The Contractor shall have custody of the FEPS-S equipment when not in custody of the Authority (Service Unit) or the SPTC providers.<br><br>(c) The Contractor shall secure, safeguard, track, store, manage, and control the FEPS-S equipment and GFA.<br><br>(d) Tracking, JAMES Land, tools, reports, management, data collection are to be used. | (a) The Asset Management Plan satisfies all requirements set in the CDRL and is accepted by the Authority.<br><br>(b) Updates to the Asset Management Plan are accepted by the Authority throughout the duration of the Contract. | (a) The Contractor accepts this serial.<br><br>(b) The Asset Management Plan has been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are completed to the Asset Management Plan throughout the duration of the Contract. | C | P | |
| 069 | The Contractor shall adhere to the Notice to Move (NTM) | IAW:<br><br>(a) KPI 6A. | (a) The Contractor shall ensure that the NTM levels are kept at or above the levels described in KPI 6A, including replenishment. | (a) The Contractor meets Contracted availability requirements throughout the life of the Contract through KPIs. | (a) This aspect of performance shall be monitored by the Authority, | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | requirements captured with the FEPS-S Contract KPIs. | (b) CDR 01-05 and 01-06. | | | through-life and upheld through the Contract.<br><br>(b) This aspect of performance shall be monitored by the Authority, through-life and upheld through the Contract, within the Monthly and Quarterly Review Reports and Meetings. | | | |
| **Electronic Business Capability (EBC) and Connectivity** | | | | | | | | |
| 070 | The Contractor shall implement a virtual connection to Joint Supply Log IS via the SS3 or Management of the Joint Deployed Inventory (MJDI) Electronic Business Capability (EBC), for the duration of the Contract. | IAW:<br><br>(a) CDR 04-01.<br><br>Using the following as advice and guidance:<br><br>(b) Inventory Performance Metrics in DLF, to meet the Contracted responsibilities for availability and supply of items into the JSC. | (a) To support with providing accurate asset management data to the Authority.<br><br>(b) This activity is to be completed by FEPS-S Service (Full).<br><br>(c) The implementation and use of an interim manual "Swivel Chair" solution will be acceptable by FEPS-S Service (Partial) commencement, pending the full implementation of the EBC capability subject to the interim service being fully compliant with the performance requirements of the Contract and its Appendices all as amended by the provisions of this Condition and does not place any additional workload on the Authority.<br><br>(d) The Authority will sponsor Contractor requests for IT access/services by confirming to the relevant body that Contractor has a valid requirement for the IT access/services.<br><br>(e) The Contractor will provide their own hardware and personnel. | (a) The Contractor has accepted this serial, including a detailed plan on how they will satisfy this serial, with the Authorities acceptance of the Plan.<br><br>(b) If needed, the Contractor implements either a working Swivel Chair interim solution or a full working EBC by FEPS-S Service (Partial).<br><br>(c) The Contractor implements an EBC solution by FEPS-S Service (Full), that has been accepted by the Authority. | (a) The Contractor's plan on how they will implement the EBC solution has been provided and accepted at ITN response.<br><br>(b) The Contractor's continues to update the Authority on the EBC solution and development during Start Up Phase.<br><br>(c) If needed, the Contractor to demonstrate the interim swivel chair solution and is to be accepted by the Authority prior to the commencement of FEPS-S Service (Partial).<br><br>(d) The Contractor to demonstrate their EBC solution and process and is to be accepted by the Authority prior to the commencement of FEPS-S Service (Full). | C | P / F | |
| 071 | The Contractor shall maintain accurate asset management data through JAMES. | IAW:<br><br>(a) CDR 04-03 and 04-04.<br><br>(b) Access to JAMES application.<br><br>(c) A JAMES User Account will be created for the organisation.<br><br>(d) The Contractor shall assign a JAMES administrator.<br><br>(e) The Contractor shall cross reference the JAMES User roles profiles against the companies' | (a) The JAMES is the Authorities management information system for data collection associated with equipment location, use, maintenance and repair. The Contractor shall be capable of inputting and Maintaining data into JAMES. | (a) The Contractor has accepted this serial, including a detailed plan on how they will satisfy this serial, with the Authorities acceptance of the Plan.<br><br>(b) Equipment loaded onto JAMES and Contractor personnel and systems allow data management to be completed and accepted by the Authority.<br><br>(c) Demonstration by Contractor that JAMES access has been established and trained personnel are in place.<br><br>(d) JAMES Standard Operating Procedures SOP (stated on the JAMES web Portal). | (a) The Contractor's plan on how they gain access to JAMES has been provided and accepted at ITN response.<br><br>(b) The Contractor to demonstrate they can satisfy this serial and is to be accepted by the Authority prior to the commencement of FEPS-S Service (Partial).<br><br>(c) This aspect of performance shall be monitored by the Authority, through-life and upheld through the Contract | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | | maintenance OBS and assign roles to personnel.<br><br>(f) Personnel are trained to their specific user role and are kept current and competent. | | | | | | |
| 072 | The Contractor shall be responsible for gaining access to JAMES and managing the process of asset management through the JAMES system. | (a) Inventory Performance Metrics in DLF, to meet the Contracted responsibilities for availability and supply of items into the JSC. | (a) Asset Management of FEPS-S equipment has previously been achieved throughout its product life using MOD's JAMES Asset Management System. This is the only means by which in-service users record their asset holdings. | (a) The Contractor accepts this serial within their CLS Plan.<br><br>(b) The Contractor has gained access to JAMES. | (a) The Contractor to demonstrate they have access to JAMES and is accepted by the Authority prior to the commencement of FEPS-S Service (Partial). | C | P | |
| 073 | The Contractor shall be responsible for the migration of any existing asset and stores data to the Contractor's own system. | (a) Inventory Performance Metrics in DLF, to meet the Contracted responsibilities for availability and supply of items into the JSC. | | (a) The Contractor has accepted this serial within their CLS Plan.<br><br>(b) The Contractor has migration existing asset and stores data to the Contractor's own system. | (a) The Contractor to demonstrate they have migration data to their own system is accepted by the Authority prior to the commencement of FEPS-S Service (Partial). | C | P | |
| **FEPS-S Equipment Demands** | | | | | | | | |
| 074 | The Contractor shall provide [INFORMATION REDACTED] service for demand fulfilment/task issue. | IAW:<br><br>(a) CDR 01-05, 01-06, 01-07.<br><br>(b) KPI 6B, 6C and 6D.<br><br>(c) Annex E.<br><br>(d) ILS PD 3001-02, PD 3002-02 PD 3003-01, PD 3003-02 and PD 3003-03,<br><br>(e) DLF. | (a) The Contractor shall meet the timescale for demand fulfilment of all FEPS-S Assets IAW KPI 6B. | (a) The Contractor meets Contracted availability requirements throughout the life of the Contract through agreed KPIs. | (a) This aspect of performance shall be monitored by the Authority, through-life and upheld through the Contract.<br><br>(b) This aspect of performance shall be monitored by the Authority, through-life and upheld through the Contract, within the Weekly Stock Check Reports, Monthly and Quarterly Review Reports and Meetings. | C | P | |
| 075 | The Contractor shall maintain a record of all FEPS-S equipment assets that have been demanded to the Authority throughout the duration of the Contract. | IAW:<br><br>(a) Def Stan 05-99.<br><br>(b) CDR 01-05, 01-06, 01-07, 04-03 and 04-04.<br><br>Using the following as advice and guidance:<br><br>(c) Annex E.<br><br>(d) DLF. | (a) MOD inspection of Contractor's information system for tracking of these aspects including checking that asset information is in place.<br><br>(b) Inspection records, service schedule and maintenance logs must be maintained by the Contractor.<br><br>(c) Asset information is to be included in the Monthly and Quarterly Review Reports, IAW the CDRL. | (a) The Contractor shall follow all Receipt and Issue transactions using the Authority's system.<br><br>(b) Records of all capabilities on JAMES are up to date. | (a) To ensure that asset movements are tracked electronically using the Authority's system.<br><br>(b) This aspect of performance shall be monitored by the Authority, through-life and upheld through the Contract, within the Weekly Stock Check Reports, Monthly and Quarterly Review Reports and Meetings. | C | P | |
| **Issue** | | | | | | | | |
| 076 | The Contractor shall issue complete and | IAW: | (a) All FEPS-S assets shall be pre-packaged for issue as appropriate and supplied | (a) The Contractor meets Contracted availability requirements throughout | (a) This aspect of performance shall be monitored by the Authority, | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | FEPS-S equipment in Serviceable Condition to meet the Timescales identified by the Authority. | (a) KPI 6B.<br><br>(b) CDR 01-05, 01-06 and 04-06.<br><br>(c) Annex E.<br><br>Using the following as advice and guidance:<br><br>(d) LCST: Authority Managed Material Supplier Manual.<br><br>(e) DLF.<br><br>(f) AESPs. | complete with its specified CES, as detailed within each equipment respective AESP Category 741.<br><br>(b) The Contractor shall follow the Equipment AESPs to ensure it meetings the correct conditions of Issue, including for the equipment to be fully fuelled.<br><br>(c) The Contractor shall provide transport of FEPS-S equipment to it's required location. | the life of the Contract and satisfies agreed KPIs with issuing complete equipment in Serviceable Condition.<br><br>(b) All items are checked for serviceability and completeness prior to issue to the Authority and updated on JAMES Land. | through-life and upheld through the Contract.<br><br>(b) This aspect of performance shall be monitored by the Authority, through-life and upheld through the Contract, within the Monthly and Quarterly Review Reports and Meetings. | | | |
| 077 | The Contractor shall maintain a record of all FEPS-S equipment assets that have been issued to the Authority throughout the duration of the Contract. | IAW:<br><br>(a) Def Stan 05-99.<br><br>(b) CDR 01-05, 01-06 04-04 and 04-06.<br><br>(c) Annex E. | (a) When the equipment is in the custody of the Service Unit it is their responsibility to keep JAMES updated. The Contractor shall transfer the equipment when it is being sent out on loan and task and on receipt by the Service Unit, they will receipt on JAMES.<br><br>(b) MOD inspection of Contractor's information system for tracking of these aspects including checking that asset information is in place.<br><br>(c) Inspection records, service schedule and maintenance logs must be maintained by the Contractor.<br><br>(d) Asset information is to be included in the Monthly and Quarterly Review Reports, IAW the CDRL. | (a) The Contractor follows all Receipt and Issue transactions using the Authority's system.<br><br>(b) Records of all capabilities on JAMES are up to date. | (a) This aspect of performance shall be monitored by the Authority, through-life and upheld through the Contract.<br><br>(b) This aspect of performance shall be monitored by the Authority, through-life and upheld through the Contract, within the Monthly and Quarterly Review Reports and Meetings. | C | P | |
| **Receipt** | | | | | | | | |
| 078 | The Contractor shall maintain a receipt record of all FEPS-S Equipment that has been received throughout the duration of the Contract. | IAW:<br><br>(a) Def Stan 05-99.<br><br>(b) CDR 01-05, 01-06 and 04-06.<br><br>(c) Annex E.<br><br>Using the following as advice and guidance:<br><br>(d) LCST: Authority Managed Material Supplier Manual.<br><br>(e) DLF. | (a) The record of items receipted shall be maintained from Contract Award and throughout the duration of the Contract. The record shall include but not be limited to:<br><br>(i) Item;<br>(ii) Serviceability;<br>(iii) Date, Time and Group of Issue;<br>(iv) Date, Time and Group of Receipt;<br>(v) Name of Issuing Unit and individual.<br><br>(b) Asset information is to be included in the Monthly and Quarterly Review Reports, IAW the CDRL. | (a) The Contractor follows all Receipt and Issue transactions using the Authority's system.<br><br>(b) Records of all capabilities on JAMES are up to date. | (a) This aspect of performance shall be monitored by the Authority, through-life and upheld through the Contract.<br><br>(b) This aspect of performance shall be monitored by the Authority, through-life and upheld through the Contract, within the Monthly and Quarterly Review Reports and Meetings. | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | | | (c) No FEPS generators shall be returned to the Contractor prior to the commencement of FEPS-S Service (Partial) | | | | | |
| 079 | Following any transfer of FEPS-S equipment to the Contractor, the Contractor shall carry out a receipt inspection including the equipment CES. | IAW:<br><br>(a) Def Stan 05-99.<br><br>(b) CDR 01-05, 01-06 and 04-06.<br><br>(c) Annex E.<br><br>(d) Equipment AESPs. | (a) A Handover form is completed by the Service Unit upon return and the Contractor shall complete an inspection to confirm Handover form is correct.<br><br>(b) Any discrepancies are recorded, detailed, complied and passed on to the project team.<br><br>(c) Contractor accepts liability for missing CES not detected during receipt inspection.<br><br>(b) Contractor accepts liability for visibly obvious damage not itemised during receipt inspection but subsequently found upon return of equipment to the Authority, or if damage occurs in the Contractor's custody following receipt. | (a) Where applicable, suitable evidence of discrepancies and defects is captured by Contractor and reported. | (a) This aspect of performance shall be monitored by the Authority, through-life and upheld through the Contract.<br><br>(b) This aspect of performance shall be monitored by the Authority, through-life and upheld through the Contract, within the Monthly and Quarterly Review Reports and Meetings.<br><br>(c) Discrepancy report provided to the Authority shows:<br><br>(i) Details of receipted equipment;<br>(ii) Condition on receipt compared to actual condition. | C | P | |
| 080 | The Contractor shall have the ability to retrieve the FEPS-S equipment from the agreed location within the UK mainland and Northern Ireland MOD location/establishment<br>. | IAW:<br><br>(a) Def Stan 05-99.<br><br>(b) CDR 01-05, 01-06, 03-03.<br><br>(c) Annex E.<br><br>Using the following as advice and guidance:<br><br>(d) DLF.<br><br>(e) Equipment AESPs.<br><br>(f) LCST: Authority Managed Material Supplier Manual. | (a) The agreed location will be stated within the Service Unit's General Purpose Power (GPP) receipt form – also known as a MODFORM 2275B form. More information regarding the receipt process can be found at Annex E.<br><br>(b) The Service Unit shall provide a minimum of [INFORMATION REDACTED] from sending the MODFORM 2275 B form for the Contractor to retrieve the FEPS-S equipment.<br><br>(c) Where FEPS-S equipment are retrieved from the JSC and Purple Gate, LCST guidance shall be followed. | (a) Contractor retrieves equipment in a timely manner from the requested location. | (a) To be monitored throughout Contract and reviewed at Monthly and Quarterly Review Reports and Meetings. | C | P | |
| **Configuration Management** | | | | | | | | |
| 081 | The Contractor shall provide and implement a Configuration Management Plan (CMP) throughout the duration of the Contract. | IAW:<br><br>(a) CDR 04-07 and 04-08.<br><br>(b) Def Stan 00-600.<br><br>(c) Def Stan 05-010.<br><br>(d) Def Stan 05-057.<br><br>(e) Annex T. | (a) CM – A management measure that provides oversight and control of design information, safety information, and records of modifications (both temporary and permanent) that might impact the ability of items relied on for safety to perform their functions when needed.<br><br>(b) Embodiment either in field or when in custody of the Contractor. Changes to be agreed between the Contractor and Authority to ensure configuration control. | (a) The CMP satisfies all requirements set in the CDRL and accepted by the Authority.<br><br>(b) The CMP has been reviewed and updated throughout the duration of the Contract IAW the CDRL and accepted by the Authority.<br><br>(c) The Configuration Records shall be provided by the Contractor within | (a) The CMP has been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(b) The Contractor shall ensure continual reviews and updates are completed to the CMP throughout the duration of the Contract. | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | | Using the following as advice and guidance:<br><br>(f) DLF.<br><br>(g) The Contractor shall maintain up to date Configuration records of all FEPS-S equipment.<br><br>(h) The Contractor shall maintain all FEPS-S publications to reflect any system changes (e.g., upgrade or change configuration task). | (c) The Contractor is to be responsible for Configurations Management of Technical Documents/AESPs.<br>Contractor.<br><br>(d) Documents are to be published through TDOL; the Authority will distribute hard copies where appropriate.<br><br>(e) Changes shall include (but are not limited to):<br><br>(i) Obsolescence;<br>(ii) Updates;<br>(iii) Upgrades;<br>(iv) Modifications;<br>(v) Regulation;<br>(vi) Legislation;<br>(vii) Safety. | [INFORMATION REDACTED] upon request. | | | | |
| 082 | The Contractor shall maintain an up-to-date Configuration record of all FEPS-S Configuration Items (CI). | IAW:<br><br>(a) Def Stan 05-057.<br><br>(b) CDR 04-07 and 04-08.<br><br>Using the following as advice and guidance:<br><br>(c) Scope of configuration items agreed with the Authority.<br><br>(d) Baseline configuration record to be available during demonstration. | (a) This data on existing assets to be provided by the Authority as part of the step up to service commencement. | (a) Configuration records as kept accurate throughout the duration of the Contract. | (a) Configuration records as specified by the Authority is provided to the Authority upon [INFORMATION REDACTED] notice.<br><br>(b) Intent is for Authority to be able to request Configuration information (small batch). | C | P | |
| 083 | The Contractor shall undertake potential Change and Configuration tasks on behalf of the Authority (to be completed under the PDS process). | IAW:<br><br>(a) Def Stan 05-057.<br><br>(b) CDR 01-06, 04-07, 04-08.<br><br>(c) Ts & Cs – 4.4 Change and Configuration Control.<br><br>(d) Annex T.<br><br>Using the following as advice and guidance:<br><br>(e) Measure of Performance for each task includes performance | (a) As tasks unknown at beginning of Contract, costs will sit outside Core price and any performance metrics with the exception of response times once task timescales have been agreed. | (a) Authority approval of agreed rates. | (a) Monitored through Quarterly Review Reports and Meetings.<br><br>(b) Performance will be measured once costs and timescales have been agreed for individual tasks. | NC | F | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | | targets, cost and timescales and will be determined on a case-by-case basis. | | | | | | |
| **Information and Knowledge Management (IKM)** | | | | | | | | |
| 084 | The Contractor shall provide and manage an Information Management Plan for the duration of the Contract. | IAW:<br><br>(a) CDR 04-08 and 04-09.<br><br>(b) Def Stan 05-010.<br><br>(c) Def Stan 00-600.<br><br>Using the following as advice and guidance:<br><br>(d) DLF. | (a) This should include but not be limited to:<br><br>(i) Ownership of data and information;<br>(ii) Standardisation of Data;<br>(iii) Quality Monitoring;<br>(iv) Storage and Availability of Data;<br>(v) Security of Data;<br>(vi) Transfer of Data;<br>(vii) Obsolescence;<br>(viii) Agreed Data Definitions;<br>(ix) IPR and DA issues. | (a) The Information Management Plan is accepted by the Authority.<br><br>(b) Updates and changes to the Information Management Plan have been shared, reviewed and accepted by the Authority throughout the duration of the Contract. | (a) The Information Management Plan is to be accepted by the Authority prior to the commencement of FEPS-S Service (Partial).<br><br>(b) The Contractor shall ensure continual reviews and updates are completed to the Information Management Plan throughout the duration of the contract. | C | P | |
| 085 | The Contractor shall wherever possible make use of existing Management Information Systems. | IAW:<br><br>(a) CDR 04-08 and 04-09.<br><br>(b) Def Stan 05-010.<br><br>(c) Def Stan 00-600.<br><br>(d) ILS PD 0004-02.<br><br>Using the following as advice and guidance:<br><br>(e) DLF.<br><br>(f) Use of JAMES to enhance compatibility and reduce costs.<br><br>(g) The Contractor is EBC Compliant. | (a) Where this is not possible any interconnection to MOD systems shall be seamless.<br><br>(b) Access to MOD MIS systems will be made available by the Authority where applicable to the Contractor. | (a) Physical test of connection between MOD and Contractor systems.<br><br>(b) Use of in-service or planned MIS to enhance compatibility and reduce costs. | | C | P | |
| 086 | All data pertaining to the Contract shall remain the property of the Authority and shall be available to the Authority on request | (a) Data is taken to mean all information, irrespective of format or media. | (a) All data pertaining to the Contract shall be made available to the Authority on request in an agreed format at nil cost and within [INFORMATION REDACTED]. | (a) Compliance Statement | (a) In the case of Contract termination or other exit strategy, the data needs to be accessible utilising standard MOD available software systems and readable. | C | P | |
| **Quality Management** | | | | | | | | |
| 087 | The Contractor shall ensure FEPS-S elements are integrated into the Quality Management Plan throughout the | IAW:<br><br>(a) AQAP 2105 Edition C Date 2019.<br><br>(b) CDR 01-01 and 05-01. | | (a) The Quality Management Plan satisfies the requirements set in the CDRL and accepted by the Authority.<br><br>(b) The Contractor can show relevant and in scope UKAS | (a) The Quality Management Plan has been accepted by the Authority within ITN response.<br><br>(b) The updated Quality Management Plan has been accepted by the Authority prior to | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | duration of the Contract. | (c) Ts&Cs – 4.3 Quality Assurance. | | Accredited ISO 9001:2015 or equivalent Certification at any one time during the Contract and is accepted by the Authority. | commencement of FEPS-S Service (Partial).<br><br>(c) Updates to the Quality Management Plan have been shared, reviewed and accepted by the Authority.<br><br>(d) The Contractor shall ensure continual reviews and updates are completed to the Quality Management Plan throughout the duration of the Contract.<br><br>(e) Upon request, the Contractor provides to the Authority a relevant and in scope UKAS Accredited ISO 9001:2015 or equivalent Certification. | | | |
| **Engineering and Change Control** | | | | | | | | |
| **Technical Help Desk** | | | | | | | | |
| 088 | The Contractor shall provide a [INFORMATION REDACTED] help desk service throughout the duration of the Contract. | IAW:<br><br>(a) Def Stan 00-600.<br><br>(b) Def Stan 05-10.<br><br>(c) STAGNAG 4457.<br><br>(d) KPIs 5A, 5B and 5C.<br><br>(e) CDR 01-01, 01-05, 01-06, 01-15 and 06-01.<br><br>Using the following as advice and guidance:<br><br>(f) DLF. | (a) The Contractor to provide a help desk at where technical engineering type queries can be asked by the Authority, Service Units, or the SPTC provider.<br><br>(b) Response to be provided by SQEP as agreed with the Authority.<br><br>(c) The Contractor may wish to ensure helpline staff are familiar with the deployed environment, the military culture and the relevant FEPS-S aspects.<br><br>(d) The term “satisfactory response” is considered to be that calls are answered promptly, and the vast majority are resolved promptly. | (a) Authority approval of facilities, process and skills of personal providing support at ITN stage. | (a) Named within the Tender and CVs supplied detailing recently held roles and responsibilities and previous relevant experience.<br><br>(b) This aspect of performance shall be monitored by the Authority, through-life and upheld through the Contract, within the Monthly and Quarterly Review Reports and Meetings. | C | P | |
| 089 | The Contractor shall provide Technical Support to the Authority, and the STPC provider where necessary. | IAW:<br><br>(a) Def Stan 00-600.<br><br>(b) Def Stan 05-10.<br><br>(c) STAGNAG 4457.<br><br>(d) KPIs 5A, 5B and 5C.<br><br>(e) CDR 01-01, 01-05, 01-06 and 06-01.<br><br>Using the following as advice and guidance: | (a) The intent is that sufficient expertise is on hand to allow problems to be tackled promptly and effectively.<br><br>(b) The staff function sufficient to deliver the service concerning Equipment Support Management, Support Management and Engineering Support.<br><br>(c) The Contractor shall make available SQEP with competent engineering support and the Authority to decide outcomes without referral. | (a) The Engineering support are SQEP and accepted by the Authority.<br><br>(b) Response resolution IAW agreed KPI. | (a) Level of support shall be decided on a case-by-case basis by the Authority.<br><br>(b) Contractor should consider repair or replace policy.<br><br>(c) Satisfactory is either the issue is resolved, or a plan is communicated of when a more detailed response will be provided. | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | | (f) DLF. | | | | | | |
| **Safety and Environmental** | | | | | | | | |
| 090 | The Contractor shall provide and manage the Safety and Environmental Management Plan (SEMP). | IAW:<br><br>(a) Annex F.<br><br>(b) CDR 01-01, 06-02, 06-03, 06-04 and 06-05.<br><br>(c) Def Stan 00-51.<br><br>(d) Def Stan 00-56.<br><br>(e) KPI 3.<br><br>Using the following as advice and guidance:<br><br>(f) Acquisition Safety & Environmental Management System (ASEMS), specifically SMP03: Safety Planning. | (a) The Contractor manages Safety and Environmental aspects of the Contract IAW their SEMP.<br><br>(b) The Contractor shall implement, conduct and manage all Safety and Environmental activities IAW Annex F.<br><br>(c) The SEMP shall be updated on a regular basis, at least annually. | (a) The SEMP provided by the Contractor satisfies the CDRL serial and is accepted by the Authority.<br><br>(b) The SEMP has been reviewed and updated throughout the duration of the Contract IAW the CDRL and has been accepted by the Authority. | (a) The SEMP is to be accepted by the Authority prior to the commencement of FEPS-S Service (Partial).<br><br>(c) The Contractor shall ensure continual reviews and updates are completed to the SEMP throughout the duration of the Contract. | C | P | |
| 091 | The Contractor shall manage the Safety and Environmental Management System for all FEPS-S equipment and services throughout the life of the Contract. | IAW:<br><br>(a) Annex F.<br><br>(b) CDR 01-01, 06-02, 06-03, 06-04 and 06-05.<br><br>(c) Def Stan 00-51.<br><br>(d) Def Stan 00-56.<br><br>(e) KPI 3.<br><br>Using the following as advice and guidance:<br><br>(f) Acquisition Safety & Environmental Management System (ASEMS). | (a) The Contractor shall conduct reviews of the Safety and Environmental Case (at least annually), inviting attendance from MOD personnel as required to conduct reviews.<br><br>(b) All hazards shall be recorded using e-Cassandra. All major changes shall be reviewed by an independent safety and environmental Authority (as appropriate).<br><br>(c) The Contractor will lead the Safety and Environment Panel and will make equipment available for viewing if required. | (a) The Contractor Satisfies all safety and environmental requirements set in the CDRL and are accepted by the Authority.<br><br>(b) Updates to the applicable CDRs throughout the duration of the Contract accepted by the Authority.<br><br>(c) The Contractor shall Lead Safety and Environment Panels annually, within FEPS-S Service (Full) phase. | (a) The applicable CDRs have been accepted by the Authority prior to commencement of FEPS-S Service (Partial).<br><br>(b) The Contractor shall ensure continual reviews and updates are completed throughout the duration of the Contract. | C | P / F | |
| 092 | The Contractor shall maintain the FEPS-S equipment systems throughout the duration of the Contract. | IAW:<br><br>(a) Annex F.<br><br>(b) CDR 06-02, 06-03 and 06-04.<br><br>(c) Def Stan 00-51. | (a) To include maintenance, storage and transport procedures to achieve As Low As Reasonably Practicable (ALARP) levels of safety and environmental risk, IAW the agreed safety and environmental targets.<br><br>(b) All work carried out shall be IAW the SEMP. | (a) Safety Case sign off by the Authority declaring ALARP status.<br><br>(b) Contractor has accepted existing Safety and Environmental Cases and assumed responsibility for maintaining the documents. | (a) To be evidenced through the Contractor's contribution to maintenance of the ALARP status of equipment procured under this Contract.<br><br>(b) Evidence of suitable Contractor attendance and contribution to Safety Panels. | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | | (d) Def Stan 00-56.<br><br>(e) KPI 3.<br><br>Using the following as advice and guidance:<br><br>(f) Acquisition Safety & Environmental Management System (ASEMS). | | (c) Contractor has access to update e-Cassandra. | (c) The Contractor demonstrates their access to e-Cassandra to the Authority. | | | |
| 093 | The Contractor shall review the relevant Health and Safety and Environmental regulations, and legislation to identify any changes to that legislation that may affect the FEPS-S equipment, usage or regulatory position or otherwise affect the FEPS-S solution in any way. | IAW:<br><br>(a) Annex F.<br><br>(b) CDR 06-02, 06-03 and 06-04.<br><br>(c) Def Stan 00-51.<br><br>(d) Def Stan 00-56.<br><br>(e) KPI 3.<br><br>Using the following as advice and guidance:<br><br>(f) Acquisition Safety & Environmental Management System (ASEMS). | (a) The review of HSE legislation, regulations and guidance is no less frequent than every [INFORMATION REDACTED] months.<br><br>(b) The Contractor notifies the Authority immediately upon discovery of such legislation changes detailing implications of change | (a) The Contractor reviews relevant Health, Safety and Environmental regulations and legislation and advises the Authority on any emerging developments. | (a) To be reviewed at Safety and Environmental Panels throughout life of Contract. | C | P | |
| 094 | The Contractor shall provide reports on near misses, minor incidents and major incidents. | IAW:<br><br>(a) Annex F.<br><br>(b) CDR 06-02, 06-03, 06-05.<br><br>(c) Def Stan 00-56.<br><br>(d) KPI 3.<br><br>Using the following as advice and guidance:<br><br>(e) Acquisition Safety & Environmental Management System (ASEMS). | (a) The Contractor to report:<br><br>(i) Major Incidents within [INFORMATION REDACTED];<br>(ii) Minor Incidents within [INFORMATION REDACTED];<br>(iii) Near Misses within [INFORMATION REDACTED]<br><br>(b) The Contractor can only report what they are aware of Contact with users may expose the Contractor to awareness of incidents or near misses. These should be investigated and fed into the Safety and Environmental management processes. | (a) All identified near misses, minor incidents and major incidents are identified, recorded and reported IAW with the timescales set in this serial's Remarks, and KPIs. | (a) Contractor to proactively ensure near misses, minor and major incidents are discovered, recorded and managed. | C | P | |
| **Design Authority** | | | | | | | | |
| 095 | The Contractor shall be the Design Organisation (DO) for | IAW:<br><br>(a) Def Stan 05-61. | (a) The Authority for acceptance of a design and any change to that design remains with the Authority. | (a) Analysis of Contractor's team verifies that there are sufficient SQEP to deliver this requirement. | (a) Performance shall be monitored by the Authority and upheld through the Contract. | C | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | the FEPS-S capability throughout the Contract, where they are to be responsible for a modification of an existing design. | (b) CDR 06-01.<br><br>Using the following as advice and guidance:<br><br>(c) All equipment design issues are addressed by the Contractor including technical documentation and configuration control. | (b) This shall take into account equipment where the IPR rests with another company, the Contractor shall be the first point of contact for the design.<br><br>(c) The responsibility lies with the Contractor to co-ordinate design modifications through their sub-Contractors and to take into account the IPR on the designs provided by those sub-Contractors.<br><br>(d) The Contractor shall take responsibility of holding and managing the configuration of all Technical drawings of all system components. | (b) Compliance statement confirming understanding and acceptance of Requirement. | (b) All technical information shall be made available to the Authority and its nominated representatives throughout the service life of the equipment at no additional cost to the Authority. In the event of early cessation of the Contract, in line with the exit strategy all technical information shall be delivered to the Authority or nominated representative. | | | |
| **Post Design Service (PDS) and Ad-Hoc Tasks** | | | | | | | | |
| 096 | The Contractor shall provide a quotation for a PDS and Ad-Hoc task when requested to do so. | IAW:<br><br>(a) Annex R.<br><br>(b) Def Stan 00-600.<br><br>(c) Def Stan 05-057.<br><br>(d) CDR 01-06. | (a) To provide an understanding of how the Contractor is planning to provide sustainable support to PDS and Ad-Hoc requests from the Authority through the life of the Contract.<br><br>(b) A PDS and Ad-Hoc task may include, but not limited to, an assessment into the time, cost and performance impacts of a change, an alteration of a design, equipment build standard, Contractual process or procedure.<br><br>(c) A PDS and Ad-Hoc task may be undertaken for, but not limited to, the following reasons:<br><br>(i) Possible Contract cost incentives;<br>(ii) Health and safety reasons;<br>(iii) Legislation changes;<br>(iv) Obsolescence;<br>(v) Ongoing tasks or Change Configuration tasks. | (a) The Contractor accepts this serial.<br><br>(b) A written quotation is presented to the Authority within [INFORMATION REDACTED], or a duration agreed by the Authority from the requested date. The quotation shall provide justification and plan of work for the requested task. | (a) Status updates and monitoring of PDS and Ad-Hoc quotations and tasks is provided throughout Quarterly Review Reports and Meetings. | C | P | |
| 097 | The Contractor shall carry out any PDS and Ad-Hoc tasks when agreed and authorised by the Authority. | IAW:<br><br>(a) Annex R.<br><br>(b) Def Stan 00-600.<br><br>(c) Def Stan 05-057.<br><br>(d) CDR 01-06. | (a) Both parties (the Contractor and the Authority) must agree to the PDS and Ad-Hoc tasks prior to commencing, and the completion of the tasks.<br><br>(b) The Contractor shall ensure that the PDS and Ad-Hoc tasks are fully supported and implemented with minimal interruptions to the FEPS-S service.<br><br>(c) Where applicable, the Contractor shall assess the impact (Time, Cost, Performance) of any potential changes to the Contracted performance and associated elements, for example, but not limited to Spares, Technical Publications and S&TE. | (a) The Contractor accepts this serial.<br><br>(b) All authorised PDS and Ad-Hoc tasks shall be completed within agreed time, and cost and shall deliver the agreed performance improvement, and accepted by the Authority.<br><br>(c) The Contractor is to ensure all affected supportability requirements and elements are addressed and approved by the Authority. | (a) Status updates and monitoring of PDS and Ad-Hoc quotations and tasks is provided throughout Quarterly Review Reports and Meetings.<br><br>(b) Performance will be measured once costs and timescales have been agreed for individual tasks. | NC | P | |

| ID (1) | Requirement (2) | Measure of Performance (3) | Remarks (4) | Acceptance Criteria (5) | Acceptance Overview (6) | Core (C) or Non-Core (NC) (7) | To commence at Contract Award (CA), FEPS-S Service Partial (P) or Full (F) (8) | Contractor Compliance (9) |
|---|---|---|---|---|---|---|---|---|
| | | | (d) The Contractor shall ensure Equipment AESPs are kept in line with any changes made during the tasks.<br><br>(e) Where applicable for equipment changes, the Contractor shall provide modification kits, with updated Modification Instructions as well as any other elements impacted as a result of the task, as approved by the Authority. The Authority may request the Contractor to carry out the Modification embodiment on behalf of the Authority. If required, this will be detailed in the PDS and Ad-Hoc tasking details. | | | | | |