SCIENCE warehouse		Trader (SME; 0-5000 products; 0-200 PO's/year)	Community Member (Medium Enterprise; 5000- 20,000 products; 200-1000 PO's/year)	Community Leader (Large Enterprise; 20,000+ products; 1000+ PO's/year)
Catalogue	Load in Product Information	√	✓	Managed Service
	Load in Customer-specific Prices	\checkmark	\checkmark	Managed Service
	PO Flip*	\checkmark	\checkmark	\checkmark
	Price Approval	\checkmark	\checkmark	✓
	Product Masking	\checkmark	\checkmark	✓
	Volume Price Breaks	\checkmark	\checkmark	✓
	Related Items	\checkmark	✓	✓
	Delivery Charges	\checkmark	✓	✓
	Product Images	\checkmark	✓	✓
	Supplementary Documents	\checkmark	✓	\checkmark
	Hazardous Information	\checkmark	✓	✓
	Minimum Order Quantity	\checkmark	✓	\checkmark
	Data Normalisation	\checkmark	✓	✓
	Receive Requests for Quotation*	\checkmark	✓	✓
	File Formats Supported	.xls only	.xls only	All (.xls, .xlsx, .txt, .csv etc.)
Enhanced Catalogue	Data Categorisation			√
	Loading of Category-specific Attributes			✓ (if available)
Electronic	cXML Order Enablement		✓	✓
	cXML Invoice Enablement		✓	✓
	Stock Availability			POA
	Autofeeds		POA	POA
Communication and Support	Newsletter	✓	✓	✓
	Account Manager		✓	✓
	Call Reviews		✓	✓
	Promotion to Buyers by Accounts Team		✓	✓
	Face-to-face Review Meetings			✓
	Engagement/support Model	Email only	First line (phone, face-to-face, email)	First line (phone, face-to- face, email)
Management and Strategy	Spend Reports		\checkmark	\checkmark
	Reporting Dashboard		\checkmark	\checkmark
	Core Marketshare Reporting		✓	✓
	Exclusive Invites to Supplier Events		✓	✓
	Advertisements		Chargeable	\checkmark
	Exclusive Invites to New Product Webinars			√
	Exclusive Previews of New Products			√
	Consultancy			√
	COST	Free	Transaction Fee + Annual Fee	Transaction Fee + Management Fee