

**Joint Schedule 1 (Definitions)**  
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**Framework Schedule 6 (Order Form Template and Call-Off Schedules)**

**Order Form**

CALL-OFF REFERENCE:	<b>CCS RM6265- ECRU Vehicles</b>
THE BUYER:	<b>National Highways Limited</b>
BUYER ADDRESS	The Cube 199 Wharfside Street Birmingham B1 1RN
THE SUPPLIER:	Enterprise Rent-a-Car UK Limited
SUPPLIER ADDRESS:	Enterprise House Vicarage Road Egham Surrey TW20 9FB
REGISTRATION NUMBER:	02946689
DUNS NUMBER:	739749968
SID4GOV ID:	N/A

**APPLICABLE FRAMEWORK CONTRACT**

This Order Form is for the provision of the Call-Off Deliverables and dated 28.03.2024. It's issued under the Framework Contract with the reference number RM6265 for the provision of the lease of four Enhanced Customer Response Unit (ECRU) Vehicles.

CALL-OFF LOT(S):  
Lot 3: Hire of HGVs from 7.5T and Above

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**CALL-OFF INCORPORATED TERMS**

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1(Definitions and Interpretation) RM6265 Vehicle Hire Solutions
3. Framework Special Terms
4. The following Schedules in equal order of precedence:

- **Joint Schedules for RM6265**

- Joint Schedule 2 (Variation Form)
- Joint Schedule 3 (Insurance Requirements)
- Joint Schedule 4 (Commercially Sensitive Information)
- Joint Schedule 6 (Key Subcontractors)
- Joint Schedule 7 (Financial Difficulties)- **Not Used**
- Joint Schedule 8 (Guarantee) – **Not Used**
- Joint Schedule 10 (Rectification Plan)
- Joint Schedule 11 (Processing Data)
- Joint Schedule 12 (Supply Chain Visibility)

- **Call-Off Schedules for RM6265**

- Call-Off Schedule 1 (Transparency Reports)
- Call-Off Schedule 3 (Continuous Improvement)
- Call-Off Schedule 5 (Pricing Details)
- Call-Off Schedule 8 (Business Continuity and Disaster Recovery)
- Call-Off Schedule 9 (Security)
- Call-Off Schedule 10 (Exit Management)
- Call-Off Schedule 13 (Implementation Plan and Testing)-**Not Used**
- Call-Off Schedule 14 (Service Levels)
- Call-Off Schedule 16 (Benchmarking)
- Call-Off Schedule 20 (Call-Off Specification)
- Call-Off Schedule 22 (Vehicle Hire Terms)
- 

5. CCS Core Terms (version 3.0.11)

6. Joint Schedule 5 (Corporate Social Responsibility) **RM6265**

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

**CALL-OFF SPECIAL TERMS**

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The following Special Terms are incorporated into this Call-Off Contract:

The Core Terms are modified in respect of the Call-Off Contract for all Lots (but are not modified in respect of the Framework Contract).

Special Term 1. Core Terms Clause 3.1.2 does not apply to the Call-Off Contract;

Special Term 2. Core Terms Clause 3.2 does not apply to the Call-Off Contract;

Special Term 3. Core Terms Clause 8.7 does not apply to the Call-Off Contract;

Special Term 4. Core Terms Clause 11.4 shall be changed to read:

In spite of Clause 11.1 and 11.2, neither Party limits or excludes any of the following:

- (a) its liability, **and any liability incurred by such other Party's respective insurers, arising as a result of** death or personal injury caused by **its breach of the terms of the Call-Off Contract or** its negligence, or that of its employees, agents or Subcontractors;
- (b) its liability for bribery or fraud or fraudulent misrepresentation by it or its employees;
- (c) any liability that cannot be excluded or limited by Law;
- (d) its obligation to pay the required Management Charge or Default Management Charge.

[Redacted]

[Redacted]

[Redacted]

[Redacted]

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[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

CALL-OFF EXPIRY DATE: 28/08/2024

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CALL-OFF EXTENSION PERIOD: Not applicable

**CALL-OFF DELIVERABLES**

See details in Call-Off Schedule 20 (Call-Off Specification)

**MAXIMUM LIABILITY**

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is [REDACTED] (excluding VAT).

**CALL-OFF CHARGES**

See details in Call-Off Schedule 5 (Pricing Details)

**REIMBURSABLE EXPENSES**

None

**PAYMENT METHOD**

Payment term is within 30 days of receipt of valid invoice.

**BUYER'S INVOICE ADDRESS:**

National Highways Limited  
FS Payments  
Floor 11  
The Cube  
199 Wharfside Street  
Birmingham  
B1 1RN

E-mail: [REDACTED]

All invoices must quote a National Highways Purchase Order/Agreement Number.

**BUYER'S AUTHORISED REPRESENTATIVE**

[REDACTED]  
Head of Service Delivery Midlands Network Operations

Email: [REDACTED]  
National Highways, The Cube, 199 Wharfside Street, Birmingham, B1 1RN

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BUYER'S ENVIRONMENTAL POLICY

**N/A**

BUYER'S SECURITY POLICY

**N/A**

SUPPLIER'S AUTHORISED REPRESENTATIVE

[REDACTED]

Head of Public Sector

[REDACTED]

Enterprise House, Vicarage Road, Melburne Park, Egham, TW20 9FB

SUPPLIER'S CONTRACT MANAGER

[REDACTED]

National Strategic Account Manager

[REDACTED]

Enterprise House, Vicarage Road, Melburne Park, Egham, TW20 9FB

PROGRESS REPORT FREQUENCY

**N/A**

PROGRESS MEETING FREQUENCY

**N/A**

KEY STAFF

None

KEY SUBCONTRACTOR(S)

None

COMMERCIALLY SENSITIVE INFORMATION

Not applicable

SERVICE CREDITS

Service Credits will accrue in accordance with Call-Off Schedule 14 (Service Levels).

The Service Credit Cap is: **1%**

The Service Period is: one Month





A Critical Service Level Failure is: N/A

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ADDITIONAL INSURANCES  
Not applicable

GUARANTEE  
There’s a guarantee of the Supplier's performance provided for all Call-Off Contracts entered under the Framework Contract.

SOCIAL VALUE COMMITMENT  
Not applicable

For and on behalf of the Supplier:	For and on behalf of the Buyer:
Signature: 	Signature: 
Name: 	Name: 
Role: Vice President	Role: Head of Procurement
Date: 15-04-24   10:30 BST	Date: 17/06/2024

Annex 1

Contract Hire Order Form

HGV Fixed Term Order Form

In partnership with:



Date:

Presented by:

XXXXX XXXXXXXXXXXXXXXX

Customer order number:

Please insert customer order number

Fixed Term Hire agreement dated xx/xx/xxxx between

1.

Enterprise Rent-A-Car UK Ltd T/A Enterprise Flex-E-Rent whose registered office is situated at Enterprise House, Vicarage Road, Egham, Surrey, TW20 9FB (registration number 2946689) and whose place of business is at Flex-E-Rent House, Knights Way, Battlefield Enterprise Park, Shropshire, Shrewsbury, SY1 3AB ("Enterprise" which expression includes its assigns and successors in title).
2.

Insert Company Name whose registered office is situated at Insert Company Address, and whose company registration number is Insert Company Number (the "Company" which expression includes its successors).





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Enterprise Flex-E-Rent

Over the last 60 years, Enterprise has grown from humble beginnings to a worldwide fleet of over 2 million vehicles, including cars, vans, trucks, specialist commercial, temperature controlled and accessible vehicles.

The foundation for this growth has been our firm commitment to put each customer’s needs at the very heart of everything we do, investing in the people, services and technology that keeps their business moving.

We may have started out as a car rental company but, as our customers’ needs changed, we changed with them, expanding both the size and diversity of our fleet and building a nationwide network of support.

With the acquisition of Burnt Tree Vehicle Rental in 2014, SHB Hire in 2019 and Walker Vehicle Rentals in 2021, Flex-E-Rent has grown into one of the largest and most diverse commercial vehicle rental providers in the UK and plays a key role in helping to complete the mobility picture, combining the specialist knowledge and vehicles from both businesses to write a new chapter in the Enterprise story.

As we continue to grow and develop in line with our customers’ needs, we are even better positioned to help commercial fleet operators move the people, goods and services that matter to their business and ours.

Making a Difference to Your Business

Whether your vehicles are large or small, bulk standard or highly specialist, you need a partner who understands the direct link between the reliability of your fleet and your company’s profitability.

At Enterprise Flex-E-Rent, we believe this means more than simply using our scale and resource to deliver the vehicles you need, when and where you need them. After all, that’s no more than you’d expect and is really nothing out of the ordinary (or at least it shouldn’t be).

Making a real difference to your business is all about taking the time to understand how you operate, what’s important to you right now, and how this might change in the future.

Then, by combining our specialist knowledge with a clear understanding of your business needs, we can deliver a service that’s based on flexibility, expertise and a total commitment to customer service at every level.

Yours sincerely,

Xxxxx xxxxxx – Business Rental Sales Executive – t 00000 000000 e xxxxxxxxx@ehi.com



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### Pricing

Vehicle Type	Vehicle Specification	Quantity	Ancillary Equipment	Ancillary Cost per Vehicle	Fixed Rate per Vehicle
Insert Make & Model	Insert Specification	Number of Vehicles	Insert Ancillaries	Weekly / Monthly Cost	Weekly / Monthly fixed term rate for vehicle
Total Weekly / Monthly Cost per Vehicle (incl. Ancillaries)				Total Cost	

Enterprise Supplying Depot	Enter depot location
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Agreed Hire Period	XX Months (Insert Term)
Annual Mileage Limit	MPA/KMPA (Insert Mileage or KMs)
Excess Mileage Charge per mile/ Km	Insert Excess Charge
Payment profile	TBA Monthly in advance by DD (Insert payment profile)
Annual Increase Calculation	Fixed (Or Insert Annual Increase)
Government Registration Tax on all new Vehicles	
Delivery & Collection	Insert D&C
Rentals payable after agreed period (Informal Extension)	
Informal Extension Rate (Calculated as Flexible Rate at the time + 20%)	

1. All prices exclude VAT and insurance and are based on 52-week continuous hire per annum
2. Specification and pricing based on current availability and capital cost and are valid for 30 days.

Inclusions	
24/7 Maintenance & Breakdown Cover	Insert if <u>included</u> or not
Fair Wear & Tear of Tyres	Insert if <u>included</u> or not
Road Fund Licence	included
Replacement Vehicle Cover within 24 hours of Vehicle being off the road (Mon-Friday) relief Vehicles may not be the same specification as the vehicle which is off the road.	Insert if replacement vehicle is included



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Order Terms

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17.

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19.

20.

Customer confirms receipt and acceptance of these Order Terms and the Rental T&Cs ☐

Payment Profile	(Please Insert)
Advance Rental Payments	(Please Insert) Bacs / Direct Debit / Cheque etc
Date Advance Rentals to be Paid	(Please Insert)
Contact Name for Customer Accounts	(Please Insert)
Contact Number for Customer Accounts	(Please Insert)
Contact Email for Customer Accounts	(Please Insert)
Customer Kerridge Account Number	(Please Insert)

1.

2.

Signed on behalf of the Customer

Print Name:

Authorised signatory:

Job title:

Date:

Signed on behalf of Enterprise

Print Name:

Signature:

Job title:

Date:

