

Item	Work Category	Statement of Requirement	Requirement Guidance
1	Sonar 2117 Laptop Capability Continuation	Ongoing production (as instructed by the Authority) and support of S2117 laptops as GFE and related BAE software.	<p>Management and distribution of S2117 ERM(S) laptops as directed by the NCHQ Capability Management team.</p> <p>Ensure that all laptop assets are recycled, soak tested and have the latest S2117 software installed in accordance with HAT schedule.</p> <p>Undertake the custody of all GFE (hardware & documentation) on the contractor's premises in a secure and appropriate environment.</p> <p>Maintain a GFE database for audit purposes under "Assets in Industry" (Ail)</p> <p>Present GFE database within the quarterly progress reports and at the quarterly progress meetings.</p>
2	S2117 Support Helpdesk	Provide a technical helpdesk service to respond to specific S2117 related queries (including OPDEFs) from APM and/or Front-Line Command (FLC) End User. This service shall be available via telephone support during office hours and by voice or email outside of these hours.	<p>Investigate each S2117 OPDEF routed via APM and provide advice to end user to achieve timely rectification.</p> <p>Maintain a database of OPDEFs and rectification action.</p> <p>Investigate each S2117 defect from Fleet (S2022) and make a written reply to the APM within 10 working days of receipt.</p> <p>Maintain a database of S2022 defects and their respective replies.</p> <p>Present S2117 OPDEF/S2022s/helpdesk query databases at the progress report/meetings.</p> <p>Investigate equipment obsolescence issues and suggest alternatives.</p>
3	Safety & Security Management	Safety and Security accreditation needs to be fully captured and initiated in good time.	<p>Hosting/facilitation/presentation of Hazard Reviews (PSEC), likely to be annual;</p> <p>Production of PSEC minutes and corresponding update of eCassandra Hazard Log;</p> <p>Production of updated A-SECR (triennial from last A-SECR).</p>

4	Design changes	Changes to software and/or datasets after science reviews or data gathering.	<p>S2117 software updates, if required, originating from the PSR or S2022 process, shall be tasked under a CCP/Ad hoc task process as appropriate.</p> <p>Subject to a detailed specification to meet the Requirement.</p> <p>Shall conform to a single build standard, master software/datasets to be forwarded to the Software Issuing Office (SIO) for distribution.</p> <p>Software distribution to authorised users shall be from the SIO on successful completion of FAT/HAT with appropriate PAID.</p> <p>Software/database updates shall be subject to an approved encryption regime that is compliant with in-service hardware.</p> <p>Software/database updates shall be subject to Integration testing of S2117 software segments (not of contractor origin), including PSDB and AML updates identified and supplied by (Information Redacted)</p> <p>Subject to Factory Acceptance Test (FAT) and Harbour Acceptance Trial (HAT) at the contractor's premises (Information Redacted)</p>
5	Quality control	Quality control	The Tenderer shall be responsible for ensuring that supplied equipment meets the standard of quality previously agreed upon with the Authority.
6	Ad hoc tasking	Ad hoc tasking	Ad-hoc tasking. Tasks are to be agreed between the Authority and the Tenderer prior to any action. These tasks may include but are not limited to reviewing and providing input via comments on safety cases, hazard logs, and technical documents, as per hourly rates agreed in contract.
7	Delivery	Delivery of orders	The Tenderer shall be responsible for arranging direct delivery of supplied goods to the Authority

Planned Solution	Authority Feedback
(Information Redacted)	(Information Redacted)
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