

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:85247-2017:TEXT:EN:HTML>

**United Kingdom-Liverpool: Software package and information systems
2017/S 046-085247**

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)

The Minister for the Cabinet Office acting through Crown Commercial
9th Floor, The Capital, Old Hall Street
L3 9PP Liverpool
United Kingdom
Telephone: +44 3450103503
E-mail: Supplier@crowncommercial.gov.uk

Internet address(es):

General address of the contracting authority: <https://www.gov.uk/ccs>
Address of the buyer profile: <https://gpsesourcing.cabinetoffice.gov.uk>

Further information can be obtained from: The above mentioned contact point(s)

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from: The above mentioned contact point(s)

Tenders or requests to participate must be sent to: The above mentioned contact point(s)

I.2) Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local sub-divisions

I.3) Main activity

I.4) Contract award on behalf of other contracting authorities

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract by the contracting authority:

G-Cloud 9 RM1557 ix.

II.1.2) Type of contract and location of works, place of delivery or of performance

Services

Service category No 7: Computer and related services

Main site or location of works, place of delivery or of performance: Primarily in the UK with some limited requirements overseas.

NUTS code UK

II.1.3) Information about a public contract, a framework agreement or a dynamic purchasing system (DPS)

The notice involves the establishment of a framework agreement

II.1.4) Information on framework agreement

Framework agreement with several operators

maximum number of participants to the framework agreement envisaged: 999

Duration of the framework agreement

Duration in months: 12

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT:

Range: between 400 000 000 and 600 000 000 GBP

II.1.5) Short description of the contract or purchase(s)

Crown Commercial Service as the Contracting Authority is putting in place a Framework Agreement for use by UK public sector bodies identified at VI.3 (and any future successors to these organisations), which include Central Government Departments and their Arm's Length Bodies and Agencies, Non Departmental Public Bodies, NHS bodies and Local Authorities.

The above Public Sector Bodies have a need for a compliant Procurement Vehicle to access Cloud Computing Services.

The maximum initial duration of any Call-Off Contract that may be placed by an eligible Contracting Body is 24 months with two extensions allowed, each of up to 12 months.

G-Cloud services, available via the Digital Marketplace, will require frequent procurement refreshes to bring on new suppliers and services. New iterations of this Framework are being considered at a varying frequency of 6-12 months depending on demand and/or availability of new services as the IT Cloud market develops.

Potential Providers are recommended to respond to this Invitation to Tender to ensure services are displayed in the optimum manner on the Digital Marketplace. Potential Providers must respond to this G-Cloud 9 procurement via the Digital Marketplace and details of how to register are detailed at <https://www.gov.uk/guidance/g-cloud-suppliers-guide#how-to-apply>

Potential Providers must register on the Digital Marketplace. Full instructions on how to register are detailed at <https://www.gov.uk/guidance/g-cloud-suppliers-guide#how-to-apply>

Full instructions are detailed at <https://www.gov.uk/guidance/g-cloud-suppliers-guide#how-to-apply> and details the steps that Potential Providers need to take to offer services on the Digital Marketplace.

II.1.6) Common procurement vocabulary (CPV)

48000000, 72000000, 72300000, 72500000

II.1.7) Information about Government Procurement Agreement (GPA)

The contract is covered by the Government Procurement Agreement (GPA): yes

II.1.8) Lots

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

II.1.9) Information about variants

Variants will be accepted: no

II.2) Quantity or scope of the contract

II.2.1) Total quantity or scope:

Cloud based services as detailed in Annex B (Information about Lots).

Estimated value excluding VAT:

Range: between 400 000 000 and 600 000 000 GBP

II.2.2) Information about options

Options: no

II.2.3) Information about renewals

II.3) Duration of the contract or time limit for completion

Duration in months: 12 (from the award of the contract)

Information about lots

Lot No: 1

Lot title: Cloud Hosting

1) **Short description**

Lot 1 — Cloud hosting

Cloud hosting Services must be cloud platform or infrastructure Services that can help buyers do at least 1 of:
deploy, manage and run software

provision and use processing, storage or networking resources

On G-Cloud 8, cloud hosting was known as 'Platform as a Service' and 'Infrastructure as a Service'.

2) **Common procurement vocabulary (CPV)**

72000000, 72300000

3) **Quantity or scope**

Cloud hosting Services sold through G-Cloud are cloud platform or infrastructure Services that can help buyers do at least one of:

deploy, manage and run software

provision and use processing, storage or networking resources

Buyers only need to pay for what they use.

The G-Cloud cloud hosting lot is equivalent to the National Institute of Standards and Technology (NIST)

definitions of 'Platform as a Service' and 'Infrastructure as a Service': <http://nvlpubs.nist.gov/nistpubs/Legacy/SP/nistspecialpublication800-145.pdf>

G-Cloud cloud hosting Suppliers will provide Services in at least one of these categories:

archiving, backup and disaster recovery

compute and application hosting

container service

content delivery network

database

data warehousing

NoSQL database

relational database

load balancing

logging and analysis

message queuing and processing

networking (including Network as a Service)

Platform as a Service (PaaS)

infrastructure and platform security

distributed denial of service attack (DDOS) protection

firewall

service intrusion detection

protective monitoring

search

storage

block storage

object storage.

Estimated value excluding VAT:

Range: between 100 000 000 and 150 000 000 GBP

4) **Indication about different date for duration of contract or starting/completion**

Duration in months: 12 (from the award of the contract)

5) **Additional information about lots**

The Framework Agreement duration is for 1 year however the Contracting Authority reserves the right to extend the duration of this Framework Agreement for any period up to a maximum of twelve (12) months from the expiry of the Initial Term.

The maximum initial duration of any Call-Off Contract that may be placed by an eligible Contracting Body is 24 months with two extensions allowed, each of up to 12 months.

Lot No: 2

Lot title: Cloud Software

1) **Short description**

Lot 2 — Cloud software

Cloud software Services must be applications that are accessed over the internet and hosted in the cloud. On G-Cloud 8, cloud software was known as 'Software as a Service'.

2) **Common procurement vocabulary (CPV)**

48000000

3) **Quantity or scope**

Cloud software Services sold through G-Cloud are applications that are accessed over the internet and hosted in the cloud. Buyers only need to pay for what they use.

The G-Cloud cloud software lot is equivalent to The National Institute of Standards and Technology (NIST) definition of Software as a Service: <http://nvlpubs.nist.gov/nistpubs/Legacy/SP/nistspecialpublication800-145.pdf>

G-Cloud cloud software Suppliers will provide cloud software Services in at least one of these categories:

accounting and finance
analytics and business intelligence
application security
collaborative working
creative, design and publishing
customer relationship management (CRM)
electronic document and records management (EDRM)
healthcare
human resources and employee management
information and communication technology (ICT)
legal and enforcement
marketing
operations management
project management and planning
sales
schools, education and libraries
software development tools
transport and logistics.

Estimated value excluding VAT:

Range: between 100 000 000 and 150 000 000 GBP

4) **Indication about different date for duration of contract or starting/completion**

Duration in months: 12 (from the award of the contract)

5) **Additional information about lots**

The Framework Agreement duration is for 1 year however the Contracting Authority reserves the right to extend the duration of this Framework Agreement for any period up to a maximum of twelve (12) months from the expiry of the Initial Term.

The maximum initial duration of any Call-Off Contract that may be placed by an eligible Contracting Body is 24 months with two extensions allowed, each of up to 12 months.

Lot No: 3

Lot title: Cloud Support

1) **Short description**

Lot 3 — Cloud support

Cloud support Services must help buyers set up and maintain their cloud software or hosting Services.

On G-Cloud 8, cloud support was known as 'Specialist Cloud Services'.

2) **Common procurement vocabulary (CPV)**

72000000, 72500000

3) **Quantity or scope**

Cloud support Services sold through G-Cloud can help buyers set up and maintain their cloud software.

G-Cloud cloud support Suppliers will provide Services in at least one of these categories:

planning

setup and migration

testing

training

ongoing support

Additional Services, through Lot 3 only, must support buyers in their transition to Cloud services.

A description for Additional Services must be included by the Supplier and it must be G-Cloud Service-related.

Additional Services must help the Supplier with its main G-Cloud Services offering. Non-G-Cloud Services will be removed from the Digital Marketplace.

Additional Services must not include:

Services that aren't cloud-related

recruitment or contractor (contingent labour) Services or Services that are Inside IR35

'colocation' Services, for example equipment the buyer rents from a Supplier's data-centre

hardware

bespoke design or development

any cyber security Services that have been assured by the following National Cyber Security Centre (NCSC) schemes:

Cyber Security Consultancy

Penetration Testing (CHECK)

Cyber Incident Response (CIR)

Tailored Assurance Service

The Buyer doesn't have to buy any Additional Services from the Supplier and can buy Services that are the same as or similar to the Additional Services from any third party.

Estimated value excluding VAT:

Range: between 200 000 000 and 300 000 000 GBP

4) **Indication about different date for duration of contract or starting/completion**

Duration in months: 12 (from the award of the contract)

5) **Additional information about lots**

The Framework Agreement duration is for 12 months however the Contracting Authority reserves the right to extend the duration of this Framework Agreement for any period up to a maximum of twelve (12) months from the expiry of the Initial Term.

The maximum initial duration of any Call-Off Contract that may be placed by an eligible Contracting Body is 24 months with two extensions allowed, each of up to 12 months.

Section III: Legal, economic, financial and technical information

III.1) **Conditions relating to the contract**

III.1.1) **Deposits and guarantees required:**

Participants will not be required to provide a deposit. No guarantees will be required at Framework Agreement level; Contracting Bodies may require a guarantee at Call-Off stage but this will be stipulated in their Order Form.

III.1.2) **Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them:**

III.1.3) **Legal form to be taken by the group of economic operators to whom the contract is to be awarded:**

No special legal form is required but if a contract is awarded to a consortium, the Contracting Authority may require the consortium to form a legal entity before entering into the Framework Agreement.

III.1.4) **Other particular conditions**

III.2) **Conditions for participation**

III.2.1) **Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers**

Information and formalities necessary for evaluating if the requirements are met: Potential Providers will be assessed in accordance with Section 5 of Chapter 2 of the Public Contracts Regulations 2015, as amended, on the basis of information provided in response to an Invitation to Tender.

This G-Cloud 9 procurement will be responded to via the Digital Marketplace (accessed here: <https://www.digitalmarketplace.service.gov.uk>) and details of how to register are detailed at <https://www.gov.uk/guidance/g-cloud-suppliers-guide#how-to-apply>;

Potential Providers must register on the Digital Marketplace.

1. Create, or log into, an account on the Digital Marketplace homepage <https://www.digitalmarketplace.service.gov.uk> (this is only required once for all tenders on the platform) — Click on 'Log into existing supplier account' or 'Create new supplier account'. To create a new supplier account, you will need to provide your company's head office DUNS number, Companies House number (if you have one), and contact details.

2. Register your interest in becoming a G-Cloud 9 supplier — Log in to the Digital Marketplace. Click the 'Register your interest in becoming a G-Cloud 9 supplier' link at the top of the page. You can now receive G-Cloud 9 email updates, read G-Cloud 9 guidance, ask clarification questions, make your supplier declaration and add Services to your submission

3. Services that you've marked as 'complete' will be automatically submitted at 5pm BST, 11.4.2017. If you have also made the supplier declaration. You must ask any clarification questions on the Digital Marketplace G-Cloud 9 updates page at www.digitalmarketplace.service.gov.uk/suppliers/frameworks/g-cloud-9/updates

Full instructions are detailed at <https://www.gov.uk/guidance/g-cloud-suppliers-guide#how-to-apply> and details the steps that Potential Providers need to take to offer Services on the Digital Marketplace.

III.2.2) Economic and financial ability

Information and formalities necessary for evaluating if the requirements are met: Potential Providers will be assessed on the basis of information provided in response to an Invitation to Tender.

This procurement will be managed electronically via the Digital Marketplace. To participate in this procurement, participants must first be registered on the Digital Marketplace.

If you have not yet registered on the Digital Marketplace, this can be done online at

<https://www.digitalmarketplace.service.gov.uk/suppliers/create> Click on 'Create new supplier account'. You will need to provide your company's head office DUNS number, Companies House number (if you have one), and contact details.

The Contracting Authority is not conducting financial checks for appointment to the Framework Agreement.

Financial checks may be performed by the Contracting Bodies at the time of Call-Off prior to direct award.

III.2.3) Technical capacity

Information and formalities necessary for evaluating if the requirements are met:

Potential Providers will be assessed in accordance with Section 5 of Chapter 2 of the Public Contracts Regulations 2015, as amended, on the basis of information provided in response to an Invitation to Tender.

The Invitation to Tender can be accessed at: <https://www.digitalmarketplace.service.gov.uk/> using the instructions detailed in III.2.1 The Contracting Authority may have regard to either or both of the following means in its assessment:

(a) The Contracting Authority will publish the minimum set of service criteria that Potential Providers are required to make visible as part of their catalogue entries and service definitions as part of the Invitation to Tender.

(b) Using a claims-based approach; the G-Cloud programme will confirm that the service makes clear and unambiguous statements about the published criteria. This will result in a high-level and initial G-Cloud Assurance.

III.2.4) Information about reserved contracts

III.3) Conditions specific to services contracts

III.3.1) Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2) Staff responsible for the execution of the service

Legal persons should indicate the names and professional qualifications of the staff responsible for the execution of the service: no

Section IV: Procedure

IV.1) Type of procedure

IV.1.1) Type of procedure

Open

IV.1.2) Limitations on the number of operators who will be invited to tender or to participate

IV.1.3) Reduction of the number of operators during the negotiation or dialogue

IV.2) Award criteria

IV.2.1) Award criteria

The most economically advantageous tender in terms of the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document

IV.2.2) Information about electronic auction

An electronic auction will be used: no

- IV.3) **Administrative information**
- IV.3.1) **File reference number attributed by the contracting authority:**
RM1557 ix
- IV.3.2) **Previous publication(s) concerning the same contract**
no
- IV.3.3) **Conditions for obtaining specifications and additional documents or descriptive document**
Payable documents: no
- IV.3.4) **Time limit for receipt of tenders or requests to participate**
11.4.2017 - 17:00
- IV.3.5) **Date of dispatch of invitations to tender or to participate to selected candidates**
- IV.3.6) **Language(s) in which tenders or requests to participate may be drawn up**
English.
- IV.3.7) **Minimum time frame during which the tenderer must maintain the tender**
in days: 120 (from the date stated for receipt of tender)
- IV.3.8) **Conditions for opening of tenders**
Place:
Electronically, via web-based portal

Section VI: Complementary information

- VI.1) **Information about recurrence**
This is a recurrent procurement: yes
Estimated timing for further notices to be published: 12 months.
- VI.2) **Information about European Union funds**
- VI.3) **Additional information**
Potential Providers should note that, in accordance with the UK Government's policies on transparency, Crown Commercial Service intends to publish the Invitation to Tender document and the text of any Framework Agreement awarded, subject to possible redactions at the discretion of Crown Commercial Service. The terms of the proposed Framework Agreement will also permit a public sector contracting authority, awarding a contract under this Framework Agreement, to publish the text of that contract, subject to possible redactions at the discretion of the contracting authority. Further information on transparency can be found at:
<https://www.gov.uk/government/publications/procurement-and-contracting-transparency-requirements-guidance>
Crown Commercial Service expressly reserves the right (i) not to award any contract as a result of the procurement process commenced by publication of this notice; and (ii) to make whatever changes it may see fit to the content and structure of the tendering competition; and in no circumstances will Crown Commercial Service be liable for any costs incurred by the Potential Providers. If Crown Commercial Service decides to enter into a Framework Agreement with the successful Supplier, this does not mean that there is any guarantee of subsequent contracts being awarded. Any expenditure, work or effort undertaken prior to contract award is accordingly a matter solely for the commercial judgement of Potential Providers. [Any orders placed under this Framework Agreement will form a separate contract under the scope of this Framework between the Supplier and the specific requesting other contracting authority(s). Crown Commercial Service and other contracting bodies utilising the Framework Agreement reserve the right to use any electronic portal during the life of the agreement.]
Section 11.1.4 the applicable maximum number of participants allowed.

The figure stated of 999 is the highest allowable on the eNotice, however the envisaged number of operators is unlimited.

The duration referenced in Section II.1.4 is for the placing of orders.

The Framework Agreement duration is for 1 year however the Contracting Authority reserves the right to extend the duration of this Framework Agreement for any period up to a maximum of twelve (12) months from the expiry of the initial term.

The maximum initial of any Call-Off Contract that may be placed by an eligible Contracting Body is 24 months with two extensions allowed, each up to twelve months.

The value provided in Section II.1.4 is only an estimate. We cannot guarantee Suppliers any business through this Framework Agreement.

Crown Commercial Service wishes to establish a Framework Agreement for use by the following UK public sector bodies (and any future successors to these organisations):

A list of customers eligible to use the Framework Agreement should be listed in this section. A full list of potential contracting authorities can be found here under the 'February 2017' file:

<https://www.ons.gov.uk/economy/nationalaccounts/uksectoraccounts/datasets/publicsectorclassificationguide>

The following public bodies may also use the Framework Agreement:

<http://www.wales.com/study/universities-wales>

<http://gov.wales/topics/improving-services/devolution-democracy-delivery/register-of-public-bodies/?lang=en>

<https://www.executiveoffice-ni.gov.uk/publications/public-bodies-and-public-appointments-annual-report-201415>

<http://www.gov.scot/Topics/Government/public-bodies/about/Bodies>

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<http://www.gov.scot/Topics/Government/public-bodies/about/Bodies>

VI.4) **Procedures for appeal**

VI.4.1) **Body responsible for appeal procedures**

VI.4.2) **Lodging of appeals**

Precise information on deadline(s) for lodging appeals: Appeals will be under the Public Contracts Regulations 2015.

VI.4.3) **Service from which information about the lodging of appeals may be obtained**

VI.5) **Date of dispatch of this notice:**

3.3.2017