

**FRAMEWORK AGREEMENT
NO: QC0020**

**ROUTE AGREEMENT
NO: QC80201**

ROUTE: 116

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 116 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Hounslow Heath Garage (WK)
Unit C1 Tamian Way
Green Lane
Hounslow
TW4 6BL

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

3. Registration

The Operator shall register the operation of the Services and any variation to the Services with the Central Licensing Office, Leeds at least 42 days before the operation commences, also enclosing the completed local authority pre-notification pro-forma. Copies of the registration should be sent to the local authority(s) outside London through whose areas the service passes, and also to:

Bus Service Licensing & Permitting
Licensing, Regulation & Charging
Transport for London
4th Floor, Zone 4G3
5 Endeavour Square
Stratford
London E20 1JN

The Operator shall be responsible for the correct submission, and all costs and expenses incurred in relation to the registration of the Services.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 116: Ashford Hospital - Hounslow Bus Station

Date of Structural Change: 27 August 2022.

Date of Service Change: 27 August 2022.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Hounslow Bus Station: Private Road In Ashford Hospital Grounds, Town Lane, London Road, Staines Road, London Road, Clockhouse Roundabout, Staines Road, Grove Road, Hanworth Road, Hounslow High Street, London Road.

Towards Ashford Hospital: Hounslow High Street, Douglas Road, Grove Road, Staines Road, Clockhouse Roundabout, Staines Road, London Road, Stanwell Road, Town Lane, Private Road In Ashford Hospital Grounds.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

ASHFORD HOSPITAL

Private stand for two buses in the grounds of Ashford Hospital on the north side of the access road, commencing 6 metres east at lamp standard 3 extending 24 metres west.

Buses proceed from Private Road In Ashford Hospital Grounds direct to stand, departing to Private Road In Ashford Hospital Grounds. Set down in Private Road In Ashford Hospital Grounds (BP1362 - Ashford Hospital, Last Stop on LOR: BP1362 - Ashford Hospital) and pick up in Private Road In Ashford Hospital Grounds (BP1363 - Ashford Hospital, First Stop on LOR: BP1363 - Ashford Hospital).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 116 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Ashford Hospital.
OTHER INFORMATION:	No toilet available.

BEDFONT GREEN (from HOUNSLOW BUS STATION)

Public stand for 2 buses on south side of slip road between Staines Road and Hatton Road on north side of Bedfont Green opposite St. Mary's Church and extending 19 metres east.

Buses proceed from Staines Road via Slip Road to stand, departing via Slip Road and Hatton Road to Staines Road. Set down in Staines Road, at Stop N (1839 - Bedfont Green, Last Stop on LOR: 1839 - Bedfont Green) and pick up in Staines Road, at Stop C (1838 - Bedfont Green, First Stop on LOR: 1838 - Bedfont Green).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Bedfont Green.

DUKES GREEN

From Ashford Hospital.

Buses proceed from Staines Road via Fagg's Road, Dukes Green Avenue and Fagg's Road departing to Staines Road. Set down in Staines Road, at stop L (16808 - Shaftesbury Avenue, Last Stop on LOR: 16808 - Shaftesbury Avenue) and pick up in Staines Road, at stop C (16807 - Shaftesbury Avenue, First Stop on LOR: 16807 - Shaftesbury Avenue).

From Hounslow Bus Station.

Buses proceed from Staines Road via Fagg's Road, Dukes Green Avenue and Fagg's Road departing to Staines Road. Set down in Staines Road, at stop B (3584 - Fagg's Road, Last Stop on LOR: 3584 - Fagg's Road) and pick up in Staines Road, at stop M (16806 - Fagg's Road, First Stop on LOR: 16806 - Fagg's Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Dukes Green.

HOUNSLOW HEATH, HUSSAR

Public stand for 2 buses on east side of Barrack Road outside The Hussar public house commencing approximately 20 metres north of Staines Road and extending 20 metres north.

From Ashford Hospital.

Buses proceed from Staines Road via Martindale Road, Corporation Avenue and Barrack Road to stand, departing via Barrack Road to Staines Road. Set down in Staines Road, at Stop D (17668 - Martindale Road, Last Stop on LOR: 17668 - Martindale Road) and pick up in Staines Road, at Stop P (4565 - Barrack Road, First Stop on LOR: 4565 - Barrack Road).

From Hounslow Bus Station.

Buses proceed from Staines Road via Martindale Road, Corporation Avenue and Barrack Road to stand, departing via Barrack Road to Staines Road. Set down in Staines Road, at Stop N (17667 - Staines Road / Martindale Road, Last Stop on LOR: 17667 - Staines Road / Martindale Road) and pick up in Staines Road, at Stop C (4554 - Frampton Road, First Stop on LOR: 4554 - Frampton Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Hounslow Heath.

HOUNSLOW, BELL CORNER (from Ashford Hospital)

Buses proceed from Staines Road via Bell Road and Hanworth Road departing to Grove Road. Set down in Hanworth Road, at Stop J (BP1365 - Grove Road, Last Stop on LOR: 6210 - Hibernia Road) and pick up in Grove Road, at stop S (BP929 - Treaty Centre, First Stop on LOR: BP929 - Treaty Centre).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Hounslow, Bell Corner.

HOUNSLOW BUS STATION

Private stand for 9 buses in marked bays in bus parking area in Hounslow Bus Station on north side of London Road.

Buses proceed from London Road via Hounslow Bus Station to stand, departing via Hounslow Bus Station and Kingsley Road to Hounslow High Street. Set down in London Road, at Stop Z1 (33528 - Hounslow Bus Station, Last Stop on LOR: 33528 - Hounslow Bus Station) and pick up in Hounslow High Street, at Stop C (BP4837 - School Road, First Stop on LOR: BP4837 - School Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 116 should be scheduled to stand at any one time.
MEAL RELIEFS:	By arrangement.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Hounslow, Bus Station.
OTHER INFORMATION:	London Buses toilet facilities available 24 hours a day.

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	116-58799- LU-MF-1-1	30/08/22	A	7	7	7	3	971.04	250	242,760.00
Saturdays & Good Friday	116-58799- LU-Sa-1-1	27/08/22	A	N/A	7	N/A	3	901.68	56	50,494.08
Sundays & Public Holidays*	116-58799- LU-Su-1-1	28/08/22	A	N/A	4	N/A	3	635.80	58	36,876.40
								Total Scheduled In Service Mileage	364	330,130.48

* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | |
|--|----------------|
| 1. Early Termination Date
(clause 27.9) | 21 August 2026 |
| 2. Sponsored Route
(clause 27.10) | No |
| 3. Multiple Termination
Clause 27.11 to apply | No |
| 4. Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) | Yes |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes * |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 1
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 116.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.:

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MINIMUM PERFORMANCE STANDARDS

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard (17 September 2022 to 23 June 2023)	Excess Wait Time = 0.71 Minutes
Minimum Performance Standard	Excess Wait Time = 0.70 Minutes
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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SCHEDULE ID - ATTACHMENT

**OUT
DIRECTION
Timing
Point Code**

Stop Name

ASHFHP Ashford Hospital

BEDFGN Bedfont Green

STSRFR Faggs Road

HHTHHR Frampton Road

HOUNBL The Bell

**BACK
DIRECTION
Timing
Point Code**

Stop Name

HOUNHS School Road

HOUNBL The Bell

HHTHHR Barrack Road

STSRFR Faggs Road

BEDFGN Bedfont Green

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1	Vehicle Description
Part 2	No longer used

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SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	Volve B5L Hybrid
Body Manufacturer and Type	Wrightbus Gemini
Single or Double Deck	Double Deck
Upper Deck Air Cooling System	Yes
Minimum Seating Capacity	62 + 1 Wheelchair Space
Maximum Standing Capacity	29
Maximum Length	10,500mm
Maximum Width	2,550mm
Number of Doors	Two
Year of Manufacture	2016
Engine Type (Including Euro Rating)	Euro VI hybrid

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 27 AUGUST 2022

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- | | | |
|----|--|--------------------------|
| 1. | Contract Price | £ 1,780,381.00 per annum |
| 2. | Period Contract Payment | £ 136,952.38 |
| 3. | Scheduled In Service Mileage | 330,130.48 miles p.a. |
| 4. | Deduction Figure | £ 5.39 per mile |
| 5. | Date of Tender | 17 August 2021 |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB. | |
| 7. | The Payment Year commences on the first day of Payment Period 4 (Quarter 2), and ends on the last day of Payment Period 3 (Quarter 1), save where the Initial Payment Year applies. | |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 17 September 2022 (Payment Period 7, Quarter 3) to 23 June 2023 (Payment Period 3, Quarter 1). | |