

CALL-OFF ORDER FORM

CALL-OFF REFERENCE	SR2620833108 (CW102387)
THE BUYER	HM Revenue & Customs
BUYER ADDRESS	100 Parliament Street, London, SW1A 2BQ
THE SUPPLIER	Ernst & Young LLP
SUPPLIER ADDRESS	1 More London Place, London, SE1 2AF
REGISTRATION NUMBER	OC300001
DUNS NUMBER	221768935
SID4GOV ID	210603

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated:
13 August 2025

It's issued under the Framework Contract with the reference number RM6335 for the provision of Digital and Legacy Application Services.

CALL-OFF LOT(S):

Lot 1: Value Realisation And Design Services;

CALL-OFF INCORPORATED TERMS

This is a Bronze Contract.

The following documents are incorporated into this Call-Off Contract. Where numbers are missing, we are not using those schedules. If the documents conflict, the following order of precedence applies:

This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.

1. Joint Schedule 1 (Definitions and Interpretation) RM6335
2. The following Schedules in equal order of precedence:
3. Joint Schedules for RM6335:

Joint Schedule 2 (Variation Form)

Joint Schedule 3 (Insurance Requirements)

Joint Schedule 10 (Rectification Plan)

Joint Schedule 11 (Processing Data)
4. Call-Off Schedules for SR2620833108 (CW102387)

Call-Off Schedule 5 (Pricing Details)

Call-Off Schedule 7 (Key Supplier Staff)

Call-Off Schedule 8 (Business Continuity and Disaster Recovery) amended for a Bronze Contract as per paragraph 10 of Part A of that Schedule

Call-Off Schedule 9 (Security)

Call-Off Schedule 10 (Exit Management)

Call-Off Schedule 15 (Call-Off Contract Management)

Call-Off Schedule 20 (Call-Off Specification)

Call-Off Schedule 23 (HMRC Mandatory Terms)

CCS Core Terms (version 3.0.11)
5. Joint Schedule 5 (Corporate Social Responsibility)
6. Call-Off Schedule 4 (Call-Off Tender) as long as any parts of the Call-Off Tender that offer a better commercial position for the Buyer (as decided by the Buyer) take precedence over the documents above.

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract:

Option A: Special Term 1, the provisions set out in Call-Off Schedule 23 (HMRC Mandatory Terms) shall apply where HMRC is the named Buyer for this Call-Off Contract.

Framework Ref:	RM6335
Project Version:	V1.0
Model Version:	V3.8
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CALL OFF START DATE

13 August 2025

CALL OFF EXPIRY DATE

12 August 2026

CALL OFF INITIAL PERIOD

12 Months

EXTENSION OPTIONS

Not Used.

TOTAL CONTRACT VALUE

CALL-OFF DELIVERABLES

See details in Call-Off Schedule 20 (Call-Off Specification)

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is

CALL-OFF CHARGES

See details in Call-Off Schedule 5 (Pricing Details)

All changes to the Charges must use procedures that are equivalent to those in Paragraphs 4, 5 and 6 (if used) in Framework Schedule 3 (Framework Prices)

The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing, by using the Variation Procedure, between the Buyer and the Supplier because of:

- Indexation
- Specific Change in Law
- The Buyer’s change to the scope, nature, volume or execution of the Deliverables and/or to the Specification.

REIMBURSABLE EXPENSES

In accordance with HMRC’s Travel and Subsistence Policy

PAYMENT METHOD

BACS on Receipt of approved invoice within 30 days.

BUYER’S INVOICE ADDRESS:

BUYER’S AUTHORISED REPRESENTATIVE

BUYER’S ENVIRONMENTAL POLICY

Available to the Supplier on request.

BUYER’S SECURITY POLICY

Available to the Supplier on Request

SUPPLIER’S AUTHORISED REPRESENTATIVE

SUPPLIER’S CONTRACT MANAGER

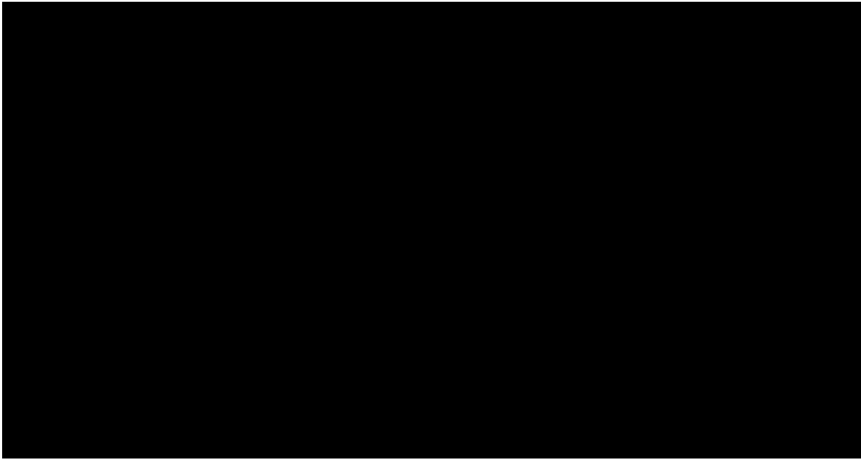
PROGRESS REPORT FREQUENCY

As agreed within each Statement of Work (SOW) and on the first Working Day of each
Calendar Month.

PROGRESS MEETING FREQUENCY

As agreed within each Statement of Work (SOW) and on the first Working Day of each Calendar Month.

KEY STAFF



KEY SUBCONTRACTOR(S)

Not Used.

COMMERCIALLY SENSITIVE INFORMATION

Rate Card, Background IP.

SERVICE CREDITS

Not Used.

ADDITIONAL INSURANCES

Insurances required in accordance with Joint Schedule 3 (Insurance Requirements)

GUARANTEE

Not Applicable.

SOCIAL VALUE COMMITMENT

The Supplier agrees, in providing the Deliverables and performing its obligations under the Call-Off Contract, that it will comply with the social value commitments in Call-Off Schedule 4 (Call-Off Tender) if used.

For and on behalf of the Supplier

For and on behalf of the Buyer

Signature

Signature

Name

Name

Job Title

Job Title

Date

Date