

Order Form

Framework agreement reference: SBS/19/AB/WAB/9411

Date of order	29/05/2025	Order Number	[REDACTED]
To be quoted on all correspondence relating to this Order			

FROM

Customer	UK Health Security Agency (UKHSA)	"Customer"
Customer's Address	10 South Colonnade, Canary Wharf, London E14 4PU	
Invoice Address	[REDACTED]	
Contact Ref:	[REDACTED]	

TO

Supplier	Phoenix Software Limited	"Supplier"
	Company Registration: 02548628	
Supplier's Address	[REDACTED]	
Account Manager	[REDACTED]	

GUARANTEE

Guarantee to be provided	[REDACTED]
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1. TERM
(1.1) Commencement Date
01/06/2025

(1.2) Expiry Date

(2.1) Goods and/or Services

The Supplier shall provide the Customer with the Goods and/or Services set out in Appendix A and below:

PHOENIX PART NO	VENDOR PART NO	PRODUCT	QTY	UNIT PRICE	TOTAL PRICE
					£23,450.00

TOTAL (Excl. VAT)	£23,450.00
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(2.2) Premises

The Goods and/or Services will be provided remotely.

(2.3) Lease/ Licenses

[REDACTED]

(2.4) Standards

(2.5) Security Requirements

Security Policy



Additional Security Requirements



Processing personal data under or in connection with this contract



(2.6) Exit Plan (where required)



[Guidance: Customer to consider whether an Exit Plan is required for the Services.]

(2.7) Environmental Plan



3. SUPPLIER SOLUTION

(3.1) Supplier Solution



(3.2) Account structure including Key Personnel



(3.3) Sub-contractors to be involved in the provision of the Services and/or Goods

Snap Surveys Limited

(3.4) Outline Security Management Plan



(3.5) Relevant Convictions
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(3.6) Implementation Plan
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4. PERFORMANCE QUALITY
(4.1) Key Performance Indicators
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(4.2) Service Levels and Service Credits
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5. PRICE AND PAYMENT
(5.1) Contract Price payable by the Customer in accordance with the commercial schedule set out in the framework agreement (including applicable discount but excluding VAT), payment profile and method of payment (e.g. Government Procurement Card (GPC) or BACS))
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(5.2) Invoicing and Payment
<p>The Supplier shall issue invoices where applicable in arrears. The Customer shall pay the Supplier within thirty (30) days of receipt of a Valid Invoice, submitted in accordance with this paragraph 5.2, the payment profile set out in paragraph 5.1 above and the provisions of the Contract.</p> <div></div> <div></div> <div></div>

6. SUPPLEMENTAL AND/OR ADDITIONAL CLAUSES
(6.1) Supplemental requirements

BY SIGNING AND RETURNING THIS ORDER FORM THE SUPPLIER AGREES to enter a legally binding contract with the Customer to provide the Goods and/or Services. The Parties hereby acknowledge and agree that they have read the NHS Conditions of Contract for purchase of goods and/or Services and by signing below agree to be bound by the terms of this Contract.

Appendix A

For and on behalf of the Supplier:

For and on behalf of the Buyer: