

**FRAMEWORK AGREEMENT
NO: QC0001**

**ROUTE AGREEMENT
NO: QC47503**

ROUTE: 432

ROUTE AGREEMENT

THIS ROUTE AGREEMENT is dated the THIRTY-FIRST day of MARCH 2015.

BETWEEN

(1) LONDON BUS SERVICES LIMITED (and its successors in title) whose registered office is at Windsor House, 42 – 50 Victoria Street, London SW1H 0TL (the “Corporation”);

and

(2) LONDON GENERAL TRANSPORT SERVICES LIMITED of company number 2328489 and whose registered office is at 3rd Floor 41-51 Grey Street, Newcastle Upon Tyne, NE1 6EE (the “Operator”).

RECITALS:

The Parties have entered into a Framework Agreement by which they have agreed that whenever the Parties enter into a Route Agreement for the provision of bus services by the Operator which is expressed to be pursuant to the Framework Agreement, Annex B and Annex C of the Framework Agreement shall apply to the Route Agreement as if they were incorporated into the Route Agreement.

IT IS AGREED AS FOLLOWS:

1. This is an agreement entered into pursuant to the Framework Agreement for the provision of bus services by the Operator on the terms and conditions set out herein.
2. This Route Agreement includes this Agreement together with the Schedules hereto (and any documents referred to therein) and the terms, conditions and Schedules set out in Annex B and Annex C of the Framework Agreement, except in so far as they may be varied by Schedule IC to this Route Agreement, provided that only Part 1 of Annex C shall be legally binding and all other documents contained in Annex C are for guidance and information only.

3. The Corporation reserves the right at any time to make any changes to all or any part of Annex C provided that in relation to Part 1 only, the Corporation shall comply with any express conditions which may be set out in the Route Agreement relating to such changes.
4. Wherever Annex B of the Framework Agreement indicates that a Schedule is completed individually in respect of each Route Agreement such Schedules are attached hereto.
5. This Route Agreement commenced on 22 December 2014 and the Services shall commence on 4 April 2015 (the "Commencement Date"). This Route Agreement shall continue in force until 3 April 2020 (the "Initial Expiry Date") unless it is extended in accordance with the provisions of clause 2 of Annex B of the Framework Agreement to 1 April 2022 (the "Extended Expiry Date") or unless earlier terminated in accordance with the provisions of the Framework Agreement or this Route Agreement.

Signed on behalf of the
Corporation by

Signature: _____

Name: *MIKE WESTON*

Position: *DIRECTOR OF BUSES*
LONDON BUS SERVICES LIMITED

Signed on behalf of the
Operator by:

Signature: _____

Name: _____

Position: _____

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SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 432 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: Stockwell Garage
 Binfield Road
 London
 SW4 6ST

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 432: Brixton Station - Anerley Station

Date of Structural Change: 4 April 2015.

Date of Service Change: 4 April 2015.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Anerley Station: Brixton Road, Effra Road, Tulse Hill, Norwood Road, Norwood High Street, Elder Road, Central Hill, Westow Hill, Anerley Hill, Anerley Road, Anerley Station Road.

Towards Brixton Station: Anerley Station Road, Anerley Road, Anerley Hill, Church Road, Westow Street, Central Hill, Elder Road, Norwood High Street, Ernest Avenue, Knights Hill, Norwood Road, Christchurch Road, Hardel Rise, Tulse Hill, Effra Road, St Matthew's Road, Brixton Hill, Brixton Road.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

BRIXTON, STOCKWELL PARK WALK

Public stand for ten buses on the north side of Stockwell Park Walk commencing 15 metres east of a point opposite Astoria Walk and extending 123 metres west. Buses proceed from Brixton Road via Stockwell Road and Stockwell Park Walk to stand, departing via Stockwell Park Walk to Brixton Road. Set down in Brixton Road, at Stop T (231 - Brixton Station <> #, Last Stop on LOR: 231 - Brixton Station <> #) and pick up in Brixton Road, at Stop F (237 - Brixton Road / Brixton Police Station, First Stop on LOR: 237 - Brixton Road / Brixton Police Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 432 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Brixton.

TULSE HILL STATION, HARDEL RISE

Public stand for three buses on the west side of Hardel Rise.

From Anerley Station.

Buses proceed from Christchurch Road via Hardel Rise to stand, departing via Hardel Rise and Tulse Hill to Norwood Road. Set down in Christchurch Road, at Stop E (35303 - Tulse Hill Station #, Last Stop on LOR: 35303 - Tulse Hill Station #) and pick up in Norwood Road, at Stop G (7730 - Tulse Hill Station #, First Stop on LOR: 7730 - Tulse Hill Station #).

From Brixton Station.

Buses proceed from Tulse Hill via Norwood Road, Christchurch Road and Hardel Rise to stand, departing via Hardel Rise, Tulse Hill and Norwood Road to Christchurch Road. Set down in Tulse Hill, at Stop A (25691 - Tulse Hill Tavern, Last Stop on LOR: 25691 - Tulse Hill Tavern) and pick up in Christchurch Road, at Stop E (35303 - Tulse Hill Station #, First Stop on LOR: 35303 - Tulse Hill Station #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Tulse Hill Station.

WEST NORWOOD, ERNEST AVENUE (from Brixton Station)

Public stand for two buses on south side of Ernest Avenue commencing 10 metres east of junction of Beadman Street and Ernest Avenue and extending 30 metres east.

Buses proceed from Norwood High Street via Ernest Avenue to stand, departing to Ernest Avenue. Set down in Norwood High Street, at stop S (33882 - Ernest Avenue, Last Stop on LOR: 33882 - Ernest Avenue) and pick up in Ernest Avenue, at stop U (37121 - Norwood Bus Garage, First Stop on LOR: 37121 - Norwood Bus Garage).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	West Norwood.

NORWOOD BUS GARAGE (from ANERLEY STATION)

Private stand on forecourt of Arriva's Norwood Bus Garage.
Buses proceed from Ernest Avenue via Norwood Bus Garage to stand, departing via Norwood Bus Garage, Ernest Avenue and Knights Hill to Norwood High Street. Set down in Ernest Avenue, at stop U (37121 - Norwood Bus Garage, Last Stop on LOR: 37121 - Norwood Bus Garage) and pick up in Norwood High Street, at stop T (34686 - West Norwood Station #, First Stop on LOR: 34686 - West Norwood Station #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	West Norwood.

CRYSTAL PALACE BUS STATION (from Brixton Station)

Private stand for 9 buses facing south in marked bays on east side of bus station on east side of Crystal Palace Parade opposite Farquhar Road.
Buses proceed from Westow Hill via Crystal Palace Parade and Crystal Palace Bus Station East Side to stand, departing via Crystal Palace Bus Station East Side and Crystal Palace Parade to Church Road. Set down in Westow Hill, at Stop K (1416 - Westow Hill, Last Stop on LOR: 1416 - Westow Hill) and pick up in Church Road, at Stop G (13222 - Westow Hill, First Stop on LOR: 13222 - Westow Hill).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Crystal Palace.

ANERLEY STATION

Private stand for 5 buses in Bus Parking Area on south side of Anerley Station Road approximately 100 metres north east of Minden Road.
Buses proceed from Anerley Station Road direct to stand, departing to Anerley Station Road. Set down in Anerley Station Road, at Stop AE (BP4094 - Jasmine Grove, Last Stop on LOR: BP4094 - Jasmine Grove) and pick up in Anerley Station Road, at Stop AD (BP3694 - Anerley Station #, First Stop on LOR: BP3694 - Anerley Station #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 432 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Anerley Station.
OTHER INFORMATION:	Toilet facilities available.

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays (SCD)	432-36775-LG-MF-1-2	13/04/15	A	9	8	10	5	977.42	195	190,596.90
Monday to Fridays (NSD)	432-36775-LG-MF-1-3	07/04/15	A	8	8	9	5	974.40	55	53,592.00
Saturdays & Good Friday	432-36775-LG-MF-1-2	04/04/15	A	N/A	8	N/A	5	943.95	56	52,861.20
Sundays & Public Holidays*	432-36775-LG-MF-1-2	05/04/15	A	N/A	8	N/A	5	781.55	58	45,329.90
								Total daily	364	342,380.00

* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 16.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | | |
|----|---|--------------|
| 1. | Early Termination Date
(clause 27.8) | 6 April 2018 |
| 2. | Sponsored Route
(clause 27.9) | No |
| 3. | Multiple Termination
Clause 27.10 to apply | No |
| 4. | Is the Operator permitted to accept advertising on
the vehicles? (clause 20 of Annex B) | Yes |
| 5. | Incentive Provisions – Do the Incentive Provisions
apply? (clause 46) | Yes |
| 6. | Spare Vehicle - The Operator shall ensure that the
following number of spare vehicles, which are
specified in Schedule IIA Part 1, are available for
the provision of the Services. | 1 |
| 7. | Existing Vehicles – The Operator shall ensure that all vehicles entering service
on this route undergo refurbishment to the March 2014 Refurbishment
Specification prior to entering service. | |
| 8. | A Route Risk Assessment is required to be submitted prior to the
Commencement Date. If not already supplied, the operator shall submit the
relevant documents to Richard Brampton, Contracts Tendering Manager within
two weeks from the date of this Route Agreement. | |

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MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard (27 June 2015 to 31 March 2016)	0.91 minutes Excess Wait Time
Minimum Performance Standard	0.90 minutes Excess Wait Time
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	0.80 minutes Excess Wait Time
Extension Assessment Period	Quarter 4 Of Financial Year 2017/18 To Quarter 3 Of Financial Year 2018/19

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SCHEDULE ID - ATTACHMENT

OUT DIRECTION

BACK DIRECTION

Timing Point Code	Stop Name
BRIXSN **	Brixton Station
BRIXGC	Brixton Water Lane
TLSHNR	Tulse Hill Station
NORWSCE	Norwood Park
CPALAH	Crystal Palace Park

Timing Point Code	Stop Name
ANERSN	Anerley Station
CPALAH	Anerley Hill / Crystal Palace
NORWSC	Norwood Park
TLSHCR	Tulse Hill Station

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	Volvo B9TL
Body Manufacturer and Type	Wright Eclipse Gemini 2
Single or Double Deck	Double Deck
Upper Deck Air Cooling System	Yes
Minimum Seating Capacity	62 + 1 wheelchair
Maximum Standing Capacity	25
Maximum Length	10,404mm
Maximum Width	2,520mm
Number of Doors	Two
Year of Manufacture	2011
Engine Type (Including Euro Rating)	Euro V

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 4 APR 2015

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

1. Contract Price £ 2,321,005.00 per annum
2. Period Contract Payment £ 178,538.85
3. Scheduled In Service Mileage 342,380.00 miles p.a.
4. Deduction Figure £ 6.78 per mile
5. Date of Tender 2 June 2014
6. Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
7. The **Payment Year** commences on the first day of Payment Period 1 (Quarter 1), and ends on the last day of Payment Period 13 (Quarter 4), save where the Initial Payment Year applies.
8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 27 June 2015 (Payment Period 4 Quarter 2) to 31 March 2016 (Payment Period 13, Quarter 4).