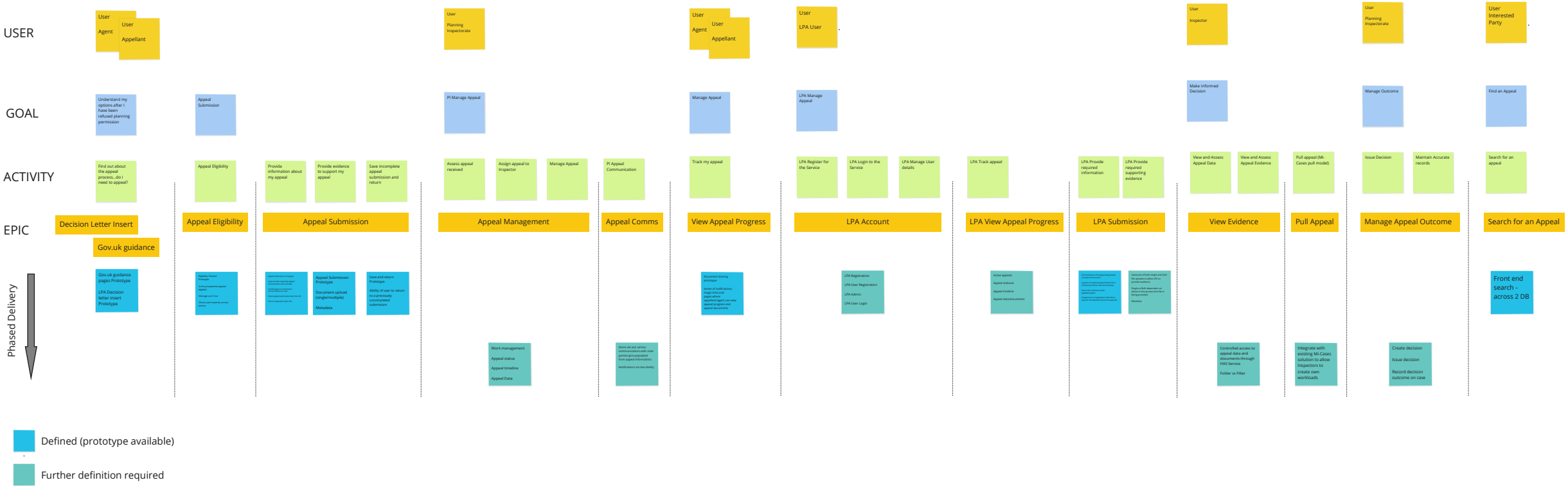
USER
GOAL
ACTIVITY
EPIC
Phased Delivery
User
Agent
User
Appellant
Understand my options after I have been refused planning permission
Find out about the appeal process...do I need to appeal?
Decision Letter Insert
Gov.uk guidance
Gov.uk guidance pages Prototype
LPA Decision letter insert Prototype
Appeal Submission
Appeal Eligibility
Appeal Eligibility
Provide information about my appeal
Provide evidence to support my appeal
Save incomplete appeal submission and return
Appeal Submission
Appeal Submission Prototype
Document upload (single/multiple)
Metadata
Save and return Prototype
Ability of user to return to a previously uncompleted submission
User
Planning Inspectorate
PI Manage Appeal
Assess appeal received
Assign appeal to Inspector
Manage Appeal
PI Appeal Communication
Appeal Management
Work management
Appeal status
Appeal timeline
Appeal Data
Appeal Comms
Share set and set for communications with main parties (pre-populated from appeal information)
Notifications via Gov.Notify
User
Agent
User
Appellant
Manage Appeal
Track my appeal
View Appeal Progress
Document sharing privilage
Series of notifications, single links and pages where appellant/agent can view appeal progress and submit documents
User
LPA User
LPA Manage Appeal
LPA Register for the Service
LPA Login to the Service
LPA Manage User details
LPA Account
LPA Registration
LPA User Registration
LPA Admin
LPA User Login
LPA Track appeal
LPA View Appeal Progress
Active appeals
Appeal statuses
Appeal timeline
Appeal data/documents
LPA Provide required information
LPA Provide required supporting evidence
LPA Submission
User
Inspector
Make Informed Decision
View and Assess Appeal Data
View and Assess Appeal Evidence
View Evidence
Controlled access to appeal data and documents through HAS Service
Folder vs Filter
Pull appeal (Mi-Cases pull model)
Pull Appeal
Integrate with existing Mi-Cases solution to allow Inspectors to create own workloads
User
Planning Inspectorate
Manage Outcome
Issue Decision
Maintain Accurate records
Manage Appeal Outcome
Create decision
Issue decision
Record decision outcome on case
User
Interested Party
Find an Appeal
Search for an appeal
Search for an Appeal
Front end search - across 2 DB
Defined (prototype available)
Further definition required