

Framework Schedule 6a (Short Order Form Template and Call-Off Schedules)

Order Form

CALL-OFF REFERENCE: C3801 - Provision of Prisma access - PALO ALTO

THE BUYER: The Comptroller-General of patents, designs, and trade marks, acting through the Patent Office operating in the name of the Intellectual Property Office

BUYER ADDRESS REDACTED

THE SUPPLIER: Computacenter

SUPPLIER ADDRESS: REDACTED

REGISTRATION NUMBER: REDACTED

DUNS NUMBER: REDACTED

SID4GOV ID: n/a

PURCHASE ORDER NO: REDACTED

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated the last date of the last signature.

It's issued under the Framework Contract with the reference number RM6098 for the provision of Technology Products & Associated Service 2.

CALL-OFF LOT(S):

Lot 3 Software

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing, we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1 (Definitions and Interpretation) RM6098
3. Framework Special Terms

4. The following Schedules in equal order of precedence:

- Joint Schedules for RM6098
 - Joint Schedule 2 (Variation Form)
 - Joint Schedule 3 (Insurance requirements)
 - Joint Schedule 4 (Commercially sensitive information)
 - Joint Schedule 10 (rectification plan)
 - Joint Schedule 11 (Processing Data)

- Call-Off Schedules for RM6098
 - Call-Off Schedule 6 (ICT Services). For the purposes of this Call-Off Schedule 6 – ICT Services, Annex B, Annex C and Annex D are attached as Annexes to this Order Form where applicable).
 - RM6098-Call-Off-Schedule-15-Call-Off-Contract-Management-v1.0
 - M6098-Call-Off-Schedule-8-Business-Continuity-and-DisasterRecovery-v1.0
 - RM6098-Call-Off-Schedule-9-Security-v1.0
 - RM6098-Joint-Schedule-11-processing-data-v2.0
 - RM6098-Joint-Schedule-4-Commercially-Sensitive-Informationv.1.0

5. CCS Core Terms (version 3.0.11) as amended by the Framework Award Form

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

REDACTED

1 PAYMENTS

1.1 Following receipt of a valid invoice from the Supplier, the Buyer shall pay the Supplier the Charges, together with any VAT or other applicable taxes, in full in cleared funds, without set off, counterclaim, variation, or deduction of any kind, irrespective of the performance or loss or availability of the Deliverables. Provided the valid invoice is received no later than the relevant Invoice Date set out in the table of Charges below, the Buyer shall pay by the respective Due Dates set out in in the table of Charges below, or otherwise within 30 days of receipt of invoice.

1.2 Time is of the essence in relation to all payments due.

- 1.3 Following receipt of a valid invoice no later than the relevant Invoice Date as set out in the table of Charges below, if any Charges or other sum due under this Call-off Contract is not paid on or before the Due Date, interest shall be payable on the overdue sum from the Due Date until the date of payment at the rate of 3% per annum over Barclays Bank Base Rate.

2. DEFAULT

- 2.1 Each of the following shall constitute an event of default by the Buyer ("Event of Default"):

- a) subject to 1.1, any payment due to the Supplier under this Payment Agreement remains unpaid for 14 days after its due date;
- b) the Customer is in breach of any obligation under this Payment Agreement other than its payment obligations and such breach continues for 14 days or more following Supplier's written notification;
- c) the Customer is deemed for the purposes of any applicable law to be unable to pay its debts as they fall due.
- d) the Customer becomes or is declared insolvent, has a liquidator, receiver or administrative receiver appointed or passes a resolution for winding up (otherwise than for the purpose of a scheme of solvent amalgamation or reconstruction) or if a court having proper authority makes an order to that effect;
- e) the Customer enters into administration, is the subject of an administration order or proposes to or enters into any voluntary arrangement with its creditors.
- f) a material change of the ownership or control of the Customer (to that existing at the date hereof) without the prior written consent of the Supplier and Assignee.
- g) the Customer is (or is likely to be) dissolved, deconstituted, reconstituted, abolished or replaced by any statutory or other successor
- h) an occurrence of any of the events specified in paragraphs a) to g) above in relation to any guarantor or parent company of the Customer.
- i) The Customer has offices, investments, or activities in countries or regions which are the subject of sanctions or embargoes imposed by any of the US OFAC, the EU, the UK government or any other relevant sanctions authority.

If an Event of Default has occurred, or if either the Buyer or the Supplier has terminated this Call-Off Contract as per 10.4.1 in the Core Terms, the Supplier is entitled to declare immediately due and payable all unpaid Charges together with all future Charges that would be payable as per the Charges table below and assuming no Event of Default had occurred. For the avoidance of doubt 10.6.1(a) and (c) in the Core Terms shall not apply.

2. ASSIGNMENT

REDACTED

4. CHARGES

4.1 Annual charges are summarised as per table below:

Invoice Date	Payment Due Date	Annual Payments (exclusive of VAT)
REDACTED	REDACTED	REDACTED
REDACTED	REDACTED	REDACTED
REDACTED	REDACTED	REDACTED
REDACTED	REDACTED	REDACTED
REDACTED	REDACTED	REDACTED
Total		£1,149,574.30

4.2 The Supplier shall submit invoices directly to the billing address as per the Buyer's purchase order. The Charges will not be impacted by any change to the Framework Prices.

4.3 The Buyer shall pay to the Supplier the Charges for the Deliverables, together with any applicable VAT, in accordance with and subject to the terms in this Special Term 4: Annual Payment Terms. The provisions of the Annual Payment Terms will take precedence over all other provisions of the Order Form. The Annual Payment Terms shall survive the termination or expiry of all or any of the Call-Off Contract, Technology Products and Associated Services Framework Agreement RM6098 and any other agreements that may be associated with the Order Form.

CALL-OFF START DATE: 1st July 2025

CALL-OFF EXPIRY DATE: 31st August 2030

CALL-OFF INITIAL PERIOD: 5 Years and 2 months

CALL-OFF DELIVERABLES

Invoice Date	Payment Due Date	Annual Payments (exclusive of VAT)
REDACTED	REDACTED	REDACTED
REDACTED	REDACTED	REDACTED
REDACTED	REDACTED	REDACTED
REDACTED	REDACTED	REDACTED
REDACTED	REDACTED	REDACTED
Total		£1,149,574.30

To include

Description	SKU	QTY
Prisma Access Mobile User Enterprise Edition includes private app access and outbound internet security for mobile users, premium security subscription, worldwide service locations, 5 service connections, and standard success per mobile user per year	PAN-PRISMA-ACCESS-MU-ENTERPRISE	200
Prisma Access NG-CASB add-on, includes SaaS Security Inline, DLP Inline, SaaS Security API, DLP API, SSPM and AI Access Security, Standard Success plan per unit per year	PAN-PRISMA-ACCESS-CASB	200
Prisma Access Secure Enterprise Browser Add-on to Prisma Access includes the Secure Enterprise Browser for Internet/SaaS and private app access, Management Console, and Standard Success Plan per unit per year	PAN-PRISMA-ACCESS-SEB-UPG	200
Strata Cloud Manager with AIOps and ADEM subscription for Prisma Access Mobile Users, includes Strata Logging Service with 1 year of retention. Price per user	PAN-PRISMA-ACCESS-MU-SCM-PRO	200
Prisma Access Premium Success	PAN-PRISMA-ACCESS-PREM-SUCCESS	1
Strata Cloud Manager - Pro (includes Strata Logging Service) for NGFW subscription capacity (30% of HW List price) for the current entire firewall estate (per quote) - Please note, this SCM cost only covers the named Firewalls (x4) from the Onprem NGFW footprint. 63 month term upfront	PAN-NGFW-SCM-PRO	1
Palo Alto Networks consulting services to be used for outcome based engagements. Please see SoW from Palo Alto Networks. (Prisma Access)	PAN-CONSULT-CUSTOM-PA	1

Reseller Payment Solution - Contract live on the 1st July-25 but then 5 annual in advance payments from the end of Sep-25, then Sep-26/27/28/29. Please note, the delay in the first payment date before the annual profile.	RESELLER PAYMENT SOLUTION	
Prisma Access Mobile User Enterprise Edition includes private app access and outbound internet security for mobile users, premium security subscription, worldwide service locations, 5 service connections, and standard success per mobile user per year	PAN-PRISMA-ACCESS-MU-ENTERPRISE	1700
Prisma Access NG-CASB add-on, includes SaaS Security Inline, DLP Inline, SaaS Security API, DLP API, SSPM and AI Access Security, Standard Success plan per unit per year	PAN-PRISMA-ACCESS-CASB	1700
Prisma Access Secure Enterprise Browser Add-on to Prisma Access includes the Secure Enterprise Browser for Internet/SaaS and private app access, Management Console, and Standard Success Plan per unit per year	PAN-PRISMA-ACCESS-SEB-UPG	1700
Strata Cloud Manager with AIOps and ADEM subscription for Prisma Access Mobile Users, includes Strata Logging Service with 1 year of retention. Price per user	PAN-PRISMA-ACCESS-MU-SCM-PRO	1700
Prisma Access Premium Success	PAN-PRISMA-ACCESS-PREM-SUCCESS	1
Reseller Payment Solution - Contract live on the 1st July-25 but then 5 annual in advance payments from the end of Sep-25, then Sep-26/27/28/29. Please note, the delay in the first payment date before the annual profile.	RESELLER PAYMENT SOLUTION	
Prisma Access Mobile User Enterprise Edition includes private app access and outbound internet security for mobile users, premium security subscription, worldwide service locations, 5 service connections, and standard success per mobile user per year	PAN-PRISMA-ACCESS-MU-ENTERPRISE	2200

Prisma Access NG-CASB add-on, includes SaaS Security Inline, DLP Inline, SaaS Security API, DLP API, SSPM and AI Access Security, Standard Success plan per unit per year	PAN-PRISMA-ACCESS-CASB	2200
Prisma Access Secure Enterprise Browser Add-on to Prisma Access includes the Secure Enterprise Browser for Internet/SaaS and private app access, Management Console, and Standard Success Plan per unit per year	PAN-PRISMA-ACCESS-SEB-UPG	2200
Strata Cloud Manager with AIOps and ADEM subscription for Prisma Access Mobile Users, includes Strata Logging Service with 1 year of retention. Price per user	PAN-PRISMA-ACCESS-MU-SCM-PRO	2200
Prisma Access Premium Success	PAN-PRISMA-ACCESS-PREM-SUCCESS	1
<p>PAN-CONSULT-CUSTOM-PA Palo Alto Networks consulting services to be used for outcome based engagements. It requires a completed SOW. (Prisma Access). PAN-NGFW-SCM-PRO Strata Cloud Manager - Pro (includes Strata Logging Service) for NGFW subscription capacity (30% of HW List price) for the current entire firewall estate (per quote)</p> <p>PAN-PRISMA-ACCESS-MU-ENTERPRISE Prisma Access User Enterprise Edition includes private app access and outbound internet security for users, premium security subscription, worldwide service locations, 5 service connections, 10 ZTNA connectors ,and standard success per user per year.</p> <p>PAN-PRISMA-ACCESS-PREM-SUCCESS Prisma Access Premium Success</p> <p>PAN-PRISMA-ACCESS-CASB Prisma Access NG-CASB add-on, includes SaaS Security Inline, DLP Inline, SaaS Security API, DLP API, SSPM and AI Access Security, Standard Success plan per unit per year</p> <p>PAN-PRISMA-ACCESS-SEB-UPG Prisma Access Secure Enterprise Browser</p>	Please note Palo has only given us pricing as outlined in the description. There is no breakdown as you have requested.	

Add-on to Prisma Access includes the Secure Enterprise Browser for Internet/SaaS and private app access, Management Console, and Standard Success Plan per unit per year PAN-PRISMA-ACCESS-MU-SCM-PRO Strata Cloud Manager with AIOps and ADEM subscription for Prisma Access Mobile Users, includes Strata Logging Service with 1 year of retention. Price per user.		
Reseller Payment Solution - Contract live on the 1st July-25 but then 5 annual in advance payments from the end of Sep-25, then Sep-26/27/28/29. Please note, the delay in the first payment date before the annual profile.	RESELLER PAYMENT SOLUTION	5

LOCATION FOR DELIVERY

REDACTED

Title to Goods is transferred to the Buyer on payment to the Supplier in full (save in respect of software where title to the same shall remain at all times with the relevant licensor).

DATES FOR DELIVERY

1ST July 2025

TESTING OF DELIVERABLES

Option A: None

WARRANTY PERIOD

The warranty period for the purposes of Clause 3.1.2 of the Core Terms shall be the duration of any guarantee or warranty period the Supplier has received from the third-party manufacturer or supplier.

MAXIMUM LIABILITY

Each Party's total aggregate liability in each Contract Year under this Call-Off Contract (whether in tort, contract or otherwise) is no more than the lower of £5 million or 125% of the Estimated Yearly Charges.

REDACTED

CALL-OFF CHARGES

Option A: As per table in Call-Off Deliverables above.

The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of a Specific Change in Law or Benchmarking using Call-Off Schedule 16 (Benchmarking) where this is used.

REIMBURSABLE EXPENSES

None

PAYMENT METHOD

REDACTED

BUYER'S INVOICE ADDRESS:

REDACTED

BUYER'S AUTHORISED REPRESENTATIVE

REDACTED

SUPPLIER'S AUTHORISED REPRESENTATIVE

REDACTED

SUPPLIER'S CONTRACT MANAGER

REDACTED

PROGRESS MEETING FREQUENCY

REDACTED

KEY STAFF

Not applicable for standard supply transactions.

KEY SUBCONTRACTOR(S)

Not applicable for standard supply transactions.

COMMERCIALLY SENSITIVE INFORMATION

REDACTED

SERVICE CREDITS

Not applicable

ADDITIONAL INSURANCES

Not applicable

GUARANTEE

Not applicable

SOCIAL VALUE COMMITMENT

Not applicable

Computacenter UK Limited

**The Comptroller-General of patents,
designs, and trade marks, acting through
the Patent Office operating in the name of
the Intellectual Property Office**

REDACTED

REDACTED

Annex A Statement of Works

REDACTED

Computacenter UK Limited

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the Intellectual Property Office**

REDACTED

REDACTED

Appendix A – Project Change Request Form

Project Change Request Information- *Completed by Palo Alto Networks*

REDACTED

Appendix B – Deliverable Completion Certificate

REDACTED