**Elements Driving The Change:**

* **Infection control safety.**

1. To eliminate any potential for cross contamination infection, there should be no possibility of contact between the user and the dispense head, either by human touch or user bottle contact.
2. In its rest position, the dispense head should be parked safely beyond human touch or contact interference.
3. As well as point 1 & 2 to allow hydration possibility during pandemic conditions, the water delivery mechanism should be able to operate as touchless.

* **Brand presence and user appeal.**

1. The unit should have strong user appeal, instil user hygiene confidence, and encourage active and regular reuse eliminating use of plastic disposable cups.
2. Ideally the unit should have full customised brand capability to provide enhanced Trust and My Charity brand presence as per HQ and picture attached.

* **Reliability and adaptability**

1. The technology should have a proven and established reliability record of trouble-free durability through heavy usage over an extended period, with minimum breakdown inconvenience.
2. Usage levels should be recordable and the individual machine settings adjustable to the needs of each location.
3. *If possible, information and troubleshooting settings could be read, adjusted, and managed remotely.*

* **Charity revenue generation potential**

1. The technology should provide users without an available reusable container, the possibility of accessing or purchasing a reusable bottle from the same machine.
2. The bottles should ideally be My Charity branded and help provide helpful charity revenue from sales.
3. Machine or screen graphics should share alert users to this benefit and possibility.

**Quality Requirements**: WRAS Approved

**Quantity**: 28 Number