

**FRAMEWORK AGREEMENT  
NO: QC0005**

**ROUTE AGREEMENT  
NO: QC86702**

**ROUTE: 76/N76**

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled  
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and  
Conditions

Schedule ID – Minimum Performance Standards

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**ROUTE: 76/N76**

## **SCHEDULE IA**

### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

#### **PART 1 – ROUTE REQUIREMENTS**

##### **1. Terminal Points**

Route number 76/N76 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

##### **2. Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

##### **3. Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Stamford Hill Garage (SF)  
Rookwood Road  
Stamford Hill  
London  
N16 6SS

##### **4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –  
As detailed on the attached Route Description.
2. Public Timetable –  
As detailed on the attached Public Timetable.

# **LONDON BUSES - ROUTE DESCRIPTION**

## **ROUTE 76: Tottenham Hale - Waterloo**

**Date of Service Change:** 23 March 2024.

**Reason for Change:** New Contract

### **STREETS TRAVERSED**

**Towards Waterloo:** Tottenham Hale Bus Station, Ferry Lane, Unnamed Road, Ferry Lane, The Hale, Monument Way, Tottenham High Road, Stamford Hill, Northwold Road, Rectory Road, Manse Road, Evering Road, Stoke Newington Road, Kingsland High Street, Kingsland Road, Englefield Road, Southgate Road, Baring Street, New North Road, East Road, City Road, Old Street, City Road, Finsbury Square (west side), Finsbury Pavement, Moorgate, London Wall, Aldersgate Rotunda, St Martin's Le Grand, Cheapside, New Change, Cannon Street, St Paul's Churchyard, Ludgate Hill, Fleet Street, Strand, Aldwych, Lancaster Place, Waterloo Bridge, Waterloo Road, York Road, Addington Street, Westminster Bridge Road

**Towards Tottenham Hale:** Baylis Road, Waterloo Road, Tenison Way, Waterloo Road, Waterloo Bridge, Lancaster Place, Aldwych, Strand, Fleet Street, Ludgate Hill, St Paul's Churchyard, Cannon Street, New Change, Cheapside, Newgate Street, King Edward Street, Little Britain, Montague Street, Aldersgate Rotunda, London Wall, Moorgate, Finsbury Pavement, Finsbury Square (west Side), City Road, Old Street, City Road, Provost Street, Vestry Street, East Road, New North Road, Baring Street, Southgate Road, Englefield Road, Kingsland Road, Kingsland High Street, Stoke Newington Road, Stoke Newington High Street, Stamford Hill, Tottenham High Road, Monument Way, Hale Road, Watermead Way, Tottenham Hale Bus Station

## **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

### **Tottenham Hale Bus Station, East Stand**

Private Bus Stand for 2 buses at bus station prior to bus stop A.

Buses proceed from Tottenham Hale Bus Station to stand, departing to Tottenham Hale Bus Station.

Set down in Tottenham Hale Bus Station, at alighting point (BP5884 - Tottenham Hale Bus Station) and pick up in Tottenham Hale Bus Station, at Stop A (BP5885 - Tottenham Hale Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 76 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Tottenham Hale, Bus Station.

### **Tottenham, Town Hall Approach Road (from Waterloo)**

Public stand for 1 bus on east side of Town Hall Approach Road commencing 26 metres north of lamp standard No. TA7A and extending 24 metres north. Buses from Edmonton can turn right into Philip Lane from the High Road

Buses proceed from Tottenham High Road, Philip Lane, Town Hall Approach Road to stand, departing via Town Hall Approach Road to Tottenham High Road.

Set down in High Road, at Stop U (70340 - Tottenham Town Hall) and pick up in High Road, at Stop J (670 - College of North East London).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Tottenham, Philip Lane.

### **Stamford Hill, Rookwood Road, East Side (from Tottenham Hale Station)**

Public stand for 3 buses in two sections (16.5 and 24.5 metres) on east side of Rookwood Road outside Stamford Hill Bus Garage commencing level with lamp standard No. 3 and extending overall 77.5 metres north.

#### **From Tottenham Hale Station**

Buses proceed from Stamford Hill, Egerton Road, Rookwood Road to stand, departing via Rookwood Road, Castlewood Road, Clapton Common to Stamford Hill. Set down in Stamford Hill, at Stop SK (25904 - Egerton Road) and pick up in Stamford Hill, at Stop SE (789 - Egerton Road).

#### **From WATERLOO**

Buses proceed from Stamford Hill, Egerton Road, Rookwood Road to stand, departing via Rookwood Road, Castlewood Road, Clapton Common to Stamford Hill. Set down in Stamford Hill, at Stop SD (14442 - Stamford Hill Broadway) and pick up in Stamford Hill, at Stop SL (12415 - Stamford Hill Broadway).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Stamford Hill.

### **Stoke Newington Common (from Tottenham Hale Station)**

Public stand for 8 buses in Stoke Newington Common in 2 parts.

- 1 - On south side, commencing behind the 33m bus stop cage and extending 53m east.
- 2 - Overflow stand on north side (offside), commencing at lamp standard No 4 and extending 45 metres east.

#### **From Tottenham Hale Station**

Buses proceed from Northwold Road, Stoke Newington Common to stand. Set down in Northwold Road, at Stop D (BP3194 - Northwold Road / Stoke Newington Common).

#### **From WATERLOO**

Buses proceed from Stoke Newington High Street, Northwold Road, Stoke Newington Common to stand, departing via Stoke Newington Common to Rectory Road. Set down in Stoke Newington High Street, at Stop X (R0365 - Stoke Newington Church Street) and pick up in Rectory Road, at Stop L (33396 - Rectory Road / Brooke Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Stoke Newington.

### **Hoxton, Baring Street (from Waterloo)**

Public stand for two buses on west side of Bridport Place, commencing 10 metres south of Wiltshire Row and extending 20 metres south.

#### **From Tottenham Hale Station**

Buses proceed from Southgate Road, Bridport Place to stand.

Set down in Southgate Road, at stop XD (71 - Canal Walk).

#### **From WATERLOO**

Buses proceed from Baring Street, Bridport Place to stand, departing via Bridport Place, Poole Street to New North Road.

Set down in Baring Street, at stop XE (72 - Baring Street) and pick up in New North Road, at stop XL (2452 - Eagle Wharf Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Hoxton, Baring Street.

### **Dalston Junction, Bus Station (from Tottenham Hale Station)**

Private stand for 6 buses in bus station.

Buses proceed from Kingsland Road, Forest Road, Dalston Junction Bus Station to stand, departing via Dalston Junction Bus Station, Kingsland Road to Kingsland High Street.

Set down in Kingsland Road, at Stop D (2095 - Forest Road) and pick up in Kingsland High Street, at Stop L (318 - Kingsland High Street).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Dalston, Forest Road.

### **Moorgate, Finsbury Square (from Tottenham Hale Bus Station)**

Public stand on south side of Finsbury Square, commencing 47 metres east of Finsbury Pavement and extending 19 metres.

Buses proceed from City Road, Finsbury Square (north Side), Finsbury Square (east Side), Finsbury Square (south Side) to stand, departing via Finsbury Square (south Side) to Finsbury Square (west Side).

Set down in City Road, Islington High Street To Old, At Stop E (2460 - Epworth Street) and pick up in Finsbury Square, At Stop D (2463 - Finsbury Square).

AVAILABILITY: At any time.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Moorgate, Finsbury Square.  
OTHER INFORMATION: Unscheduled curtailments only.

### **St Paul's (from Tottenham Hale Station)**

Buses proceed from London Wall, departing to London Wall.

Set down in London Wall, at Stop BH (29912 - London Wall) and pick up in London Wall, at Stop BE (37600 - London Wall).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
BLIND DISPLAY: St Paul's.

### **Ludgate Circus (from Tottenham Hale Station)**

Buses proceed from Ludgate Hill, Farringdon Street, Ludgate Circus departing to Ludgate Hill.

Set down in Ludgate Hill, at stop F (8581 - City Thameslink Stn / Ludgate Circus) and pick up in Ludgate Hill, at stop G (14501 - Ludgate Hill / Old Bailey).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
BLIND DISPLAY: Ludgate Circus.



### **Aldwych, East Arm (from Tottenham Hale Station)**

Public offside stand for 2 buses on south side of Aldwych (east arm) commencing 10 metres west of Melbourne Place and extending 67 metres west. Overflow public stand for 3 buses on south side of Strand commencing 10 metres east of Surrey Street.

Buses proceed from Strand, Melbourne Place to stand, departing via Melbourne Place, Aldwych to Strand.

Set down in Strand, at Stop R (20462 - The Royal Courts of Justice) and pick up in Strand, at Stop M (1853 - The Royal Courts of Justice).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Aldwych.

### **Waterloo Bridge (from Tottenham Hale Station)**

Buses proceed from Waterloo Bridge, Waterloo Road, Sandell Street, Cornwall Road, The Cut, Baylis Road departing to Waterloo Road.

Set down in Waterloo Bridge, at stop N (1835 - Waterloo Bridge / South Bank) and pick up in Waterloo Road, at stop C (25895 - Waterloo Station / Waterloo Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
BLIND DISPLAY:	Waterloo Bridge.

### **Waterloo, Baylis Road**

Public stand for 3 buses in the centre of Baylis Road commencing 25 metres south of junction with Frazier Street and extending 32 metres south.

Buses proceed from Westminster Bridge Road, Baylis Road to stand, departing to Baylis Road.

Set down in Westminster Bridge Road, at stop K (4742 - Lower Marsh) and pick up in Baylis Road, At Stop 37674 (37674 - Baylis Road / Lower Marsh).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 76 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Waterloo, Lower Marsh.
OTHER INFORMATION:	LUL toilet facilities available in Lambeth North LUL Station 0500-2400 daily.

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**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

<b><u>Route 76</u></b>	<b>Working Timetable</b>			<b>Number of Vehicles In Service</b>				<b>Daily Scheduled In Service Miles</b>	<b>Number of Days</b>	<b>Scheduled in Service Mileage</b>
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Thursdays	76-62793- MN-MTh-1	25/03/24	A	20	18	19	12	1,939.52	199	385,964.48
Fridays	76-62793- MN-Fr-1	05/04/24	A	20	18	19	12	1,939.52	51	98,915.52
Saturdays & Good Friday	76-62793- MN-Sa-1	23/03/24	A	N/A	18	N/A	13	1,815.55	56	101,670.80
Sundays & Public Holidays*	76-62793- MN-Su-1	24/03/24	A	N/A	14	N/A	11	1,593.90	58	92,446.20
								<b>Total daily</b>	<b>364</b>	<b>678,997.00</b>

**Route N76**

	Working Timetable			Number of Vehicles In Service	Nightly Scheduled In Service Miles	Number of Nights	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	Evening PVR	Per Night	Nights	Nights
Sun pm / Mon am #	N76-62793- MN-SuNt-1	25/03/24	A	4	194.81	54	10,519.74
Mon – Thurs pm / Tues – Fri am	N76-62793- MN-MThNt-1	26/03/24	A	4	194.81	205	39,936.05
Fri pm / Sat am	N76-62793- MN-FrNt-1	23/03/24	A	4	194.81	52	10,130.12
Sat pm / Sun am	N76-62793- MN-SaNt-1	24/03/24	A	4	194.81	52	10,130.12
						<b>Total nightly</b>	<b>363</b>
						<b>Total Scheduled In Service Mileage(daily + nightly)</b>	<b>749,713.03</b>

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\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

# Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM  
ANNEX B TERMS AND CONDITIONS**

- |   |                            |
|---|----------------------------|
| 1. Early Termination Date<br>(clause 27.9)  | 19 March 2027              |
| 2. Sponsored Route<br>(clause 27.10)  | No                         |
| 3. Multiple Termination<br>Clause 27.11 to apply  | Yes                        |
| The following agreements will be subject to multiple termination:                             | QC86701-<br>(Route 19/N19) |
|   | QC86703-<br>(Route 259)    |
| 4. Is the Operator permitted to accept advertising on the vehicles?<br>(clause 20 of Annex B) | Yes                        |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46)                      | Yes *                      |

\* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

**“46. INCENTIVE PROVISIONS**

**46.1** The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

**46.2** The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and  
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route

Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 3
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service are refurbished in accordance with the New Routemaster Refurbishment – Side Letter Agreement.
8. A Route Risk Assessment is required to be submitted prior to the Commencement Date. If not already supplied, the Operator shall submit the relevant documents to Richard Rampton, Head of Bus Tendering and Evaluation within two weeks from the date of this Route Agreement.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1 \dots n}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P<sub>i+1</sub> = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P<sub>i+13</sub> = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

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**MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD**

Minimum Operated Mileage Standard	Route 76 – 98% Route N76 – 99%
Route Categorisation	Route 76 - High Frequency Route Route N76 – Low Frequency Route
Initial Minimum Performance Standard 1 April 2024 to 3 January 2025.	Route 76: Excess Wait Time = 1.22 Minutes Route N76: 87.5% "On Time"
Minimum Performance Standard	Route 76: Excess Wait Time = 1.20 Minutes Route N76: 88.0% "On Time"
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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**SCHEDULE ID – ATTACHMENT**

**OUT DIRECTION**

**BACK DIRECTION**

**Timing Point Code**

**Stop Name**

**Timing Point Code**

**Stop Name**

TTHLBS

Tottenham Hale Bus  
Station <> #

WLOOBR

Baylis Road / Lower  
Marsh

SSISSN

College of North East  
London

AWCHLC

The Royal Courts of  
Justice

STAMBY

Stamford Hill  
Broadway

LUDGCS

Ludgate Hill / Old Bailey

SNEWRB

Rectory Road /  
Brooke Road

MOORSN

London Wall / Moorgate  
Station <> #

DALSJC

Dalston Junction  
Station #

HOXTBS

Baring Street

HOXTBS

Baring Street

DALSJC

Kingsland High Street

MOORSN

Moorgate Station <>  
#

SNEWPS

Stoke Newington Police  
Station

LUDGCS

City Thameslink Stn #  
/ Ludgate Circus

STAMBY

Stamford Hill Broadway

AWCHLC

The Royal Courts of  
Justice

SSISSN

Seven Sisters Station <>  
#

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**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

- |        |                     |
|--------|---------------------|
| Part 1 | Vehicle Description |
| Part 2 | No longer used      |



**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

	<b>Vehicle Type A</b>
Chassis Manufacturer and Type	Wrightbus New Routemaster
Body Manufacturer and Type	Wrightbus New Routemaster
Single /Double Deck or Articulated	Double Deck
Upper Deck Air Cooling System	Yes
Minimum Seating Capacity	62 + 1 Wheelchair Space
Maximum Standing Capacity	18
Maximum Length	11,230mm
Maximum Width	2,520mm
Number of Doors	Three
Year of Manufacture	2015
Engine Type (Including Euro Rating)	Euro VI Diesel

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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**ROUTE: 76/N76**

**VERSION NO: 01**

**EFFECTIVE DATE: 23 MARCH 2024**

**SCHEDULE IVA**

**CONTRACT PRICE AND OTHER FINANCIAL DETAILS**

- |    |   |                          |
|----|---|--------------------------|
| 1. | Contract Price  | £ 6,102,000.00 per annum |
|    | Route 76 component  | £ 5,666,378.00 per annum |
|    | Route N76 component   | £ 435,622.00 per annum   |
| 2. | Period Contract Payment   | £ 469,384.62             |
| 3. | Scheduled In Service Mileage  | 749,713.03 miles p.a     |
|    | Route 76 component  | 678,997.00 miles p.a     |
|    | Route N76 component   | 70,716.03 miles p.a      |
| 4. | Deduction Figure  | £ 8.14 per mile          |
| 5. | Date of Tender  | 25 April 2023            |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.   |                          |
| 7. | The Payment Year commences on the first day of Payment Period 11 (Quarter 4), and ends on the last day of Payment Period 10 (Quarter 3), save where the Initial Payment Year applies.   |                          |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 1 April 2024 (Payment Period 1, Quarter 1) to 3 January 2025 (Payment Period 10, Quarter 3). |                          |