

Schedule 1: Call-Off Contract

PART 1 – ORDER FORM

UK Research and Innovation

DELL CORPORATION LIMITED

1st & 2nd Floor,
One Creechurch Place,
London,
England, EC3A 5AF
(Registered No. 02081369)

01st February 2024


Dear Sirs

Call-Off Contract No. DDaT24072 for the supply of Dell Power Edge Servers

- Further to the Framework Agreement dated 1st February 2023, we wish to instruct you to supply the Goods and Services described below in accordance with the terms of the Framework Agreement, this Order Form and the Call-Off Terms and Conditions, as further set out and described in Brief attached at Annex A.
- The particulars of this Call-Off Contract are set out below:

Item	Description		
Order Form Reference: (Front page of Call-Off Terms and Conditions)	The Order Form Reference is DDaT24072 .		
Parties	Between: (1) UK Research and Innovation (UKRI) , whose registered office is, Polaris House North Star Avenue, Swindon SN2 1FL (Customer) and (2) DELL CORPORATION LIMITED (company number 02081369) whose registered office is at 1st & 2nd Floor, One Creechurch Place, London, England, EC3A 5AF (Supplier)		
Call-Off KPIs (Cl. Error! Reference	Performance Target	Key Indicator	Performance Measure

source not found.)	Guarantee to deliver all hardware and services under this contract within the lead-times specified to member locations throughout the UK.	Delivery of Goods	99% of hardware and services specified under this contract delivered on time in full.
	Stock availability of replacement hardware parts (same model or identical technical performance and specification) throughout the Term (of this Contract).	Product Availability	99% of replacement hardware parts available for next business day despatch by courier or supplier's support engineer onsite visit
	Respond to all operational enquiries within four working hours.	Provision of Response	95% of all queries responded to within four working hours
	Reliability of all server systems and hardware components utilised under this Contract.	Availability and Down Time	Systems and components are reliable 99% of the time during the Term (of this Contract), excluding time periods between fault being initially observed and query being raised with supplier's (Dell) support.
Charges (Cl.1.1)	The value of this contract shall not exceed £602,183.00 excluding VAT.		
Access Date (Cl.1.1)	The Software and support services shall be accessible from the date of the delivery of the goods.		
Adjustments to the Charges (Cl.1.1)	The Charge(s) are fixed for the duration of this Call-Off Contract.		
Contract End Date (Cl. Error! Reference source not found.)	31 st March 2031		

Customer Liability Cap (Cl. 1.1)	100% of the Order value, unless mutually agreed otherwise by the Customer and the Supplier Means the amount of £602,183.00 excluding VAT.
Delivery Date(s) (Cl. Error! Reference source not found.)	The Supplier shall deliver the Goods by the following date(s): <ul style="list-style-type: none">• 31st March 2024
Defects Rectification Period (Cl. Error! Reference source not found.)	In respect of the Goods to be supplied under this Call-Off Contract, the period ending 12 (twelve) months after the Contract End Date, or in respect of any Goods that are repaired or replaced under Clause Error! Reference source not found. of the Call-Off Terms and Conditions, the period ending 12 (twelve) months after replacement of such Goods.
Goods (Cl. Error! Reference source not found.)	The Goods to be supplied under this Call-Off Contract are as detailed below in the Annex A: Brief
Installation Date (Cl. Error! Reference source not found.)	The Software shall be installed upon successful delivery of goods.
Premises (Cl. Error! Reference source not found.)	The Goods are to be delivered to and/or the Services are to be supplied to Science & Tech. Facilities Council (STFC), 
Services (Cl. Error! Reference source not found.)	The Services to be supplied for the goods purchased under this Call-Off Contract are as follows:

source not found.)	As per Annex A: Brief
Software (Cl. Error! Reference source not found.)	The Software to be supplied for the goods purchased under this Call-Off Contract is as follows: N/A
Software Specification (Cl. Error! Reference source not found.)	The Software shall meet the following technical/functional specification: N/A
Software Warranty Period (Cl. Error! Reference source not found.)	The Software Warranty Period shall be: N/A
Services Commencement Date (Cl. Error! Reference source not found.)	Supply of the Services (where applicable) is to commence on the date of the shipment of the goods.
Services End Date (Cl. Error! Reference source not found.)	Supply of the Services (where applicable) is to end on 31 st March 2031.
Supplier Liability Cap (Cl. 1.1)	As stated in the Agreement unless mutually agreed otherwise by the Customer and the Supplier
Instalments (Cl. Error! Reference source not found.)	The payment profile for this Call-Off Contract is payment upon satisfactory delivery and receipt of goods. All invoices must include a valid purchase order [REDACTED] [REDACTED] for processing.

Notices (Clause 18.1 & 20.1)	Any written notice provided under Clauses 18.1 and 20.1 shall be sent: In the case of the Customer: To: UKSBS Limited, Polaris House, North Star Avenue, Swindon, England, SN2 1FF Marked for the attention of [REDACTED] In the case of the Supplier: To: Dell Corporation Limited 1st & 2nd Floor One Creechurch Place London EC3A 5AF Marked for the attention of [REDACTED]
Data Protection Particulars (Schedule 4)	Not applicable.

- 3 This Call-Off Contract incorporates all the terms and conditions of the Framework Agreement.
- 4 For the avoidance of doubt where you have carried out any work prior to the date of this Call-Off Contract in any way related to the Goods and Services to be supplied under this Call-Off Contract the terms and conditions of this Call-Off Contract and the Framework Agreement shall apply in respect of such work.
- 5 Words and expressions which are defined in the Framework Agreement shall have the same meaning in this Call-Off Contract unless expressly defined otherwise here.
- 6 You must not make any amendments to the Call-Off Terms and Conditions.
- 7 Nothing in this Call-Off Contract shall confer or purport to confer on any third party any benefit or the right to enforce any term of this letter pursuant to the Contracts (Rights of Third Parties) Act 1999.

Please sign and return the attached copy of this Order Form to signify your acceptance of its contents;

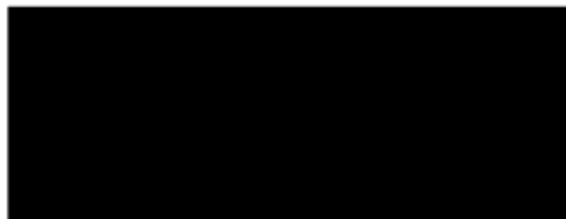
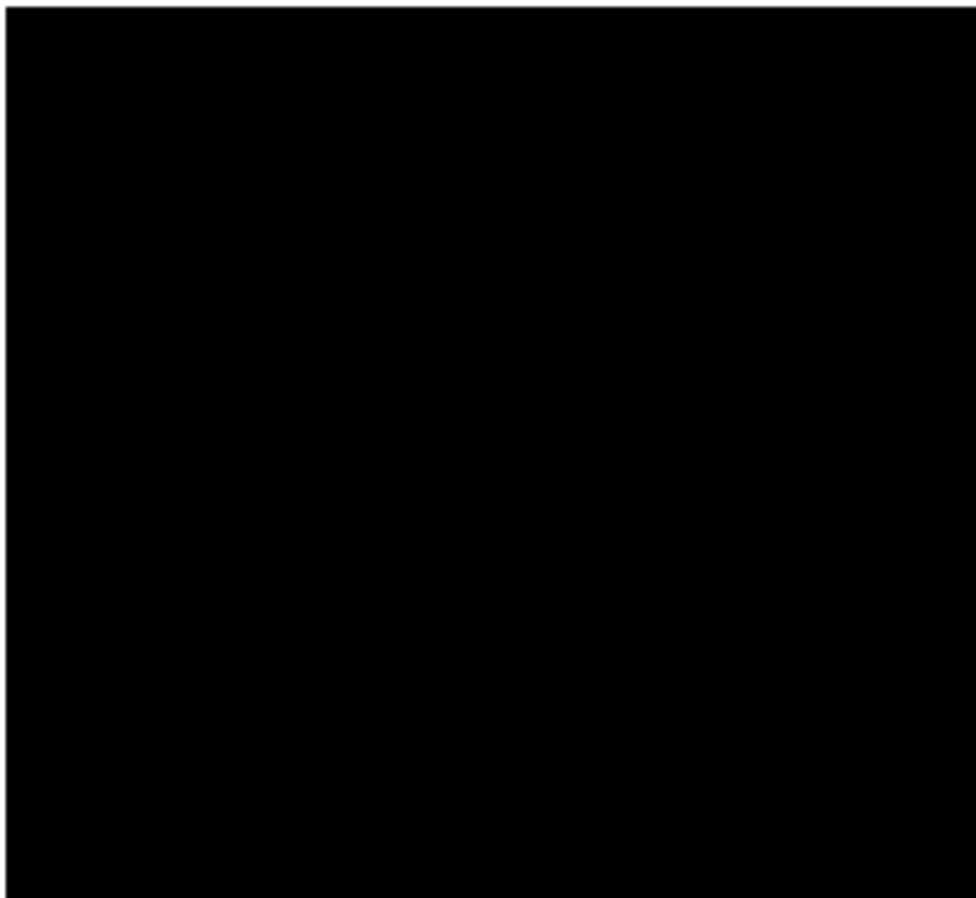
Please also sign and return the attached two copies of the Call-Off Terms and Conditions. We will sign Call-Off Terms and Conditions and date them as agreed between ourselves and will return one of the dated copies to yourselves.

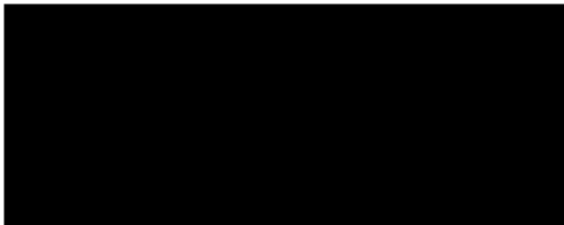
Yours faithfully

Accepted and acknowledged by:

Date:	Date: 01.02.2024

Annex A: Brief





Part 2 – Call-Off Terms and Conditions

Attached separately with this order form.