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DIPS Order Form Template

20241203 PS523 Data Skills and Culture - Career pathways - DIPS FC Order Form v1.0.docx

ORDER FORM

This Order Form is for the provision of the Call-Off Deliverables. It is issued under the DIPS Framework Contract with a unique reference number starting with RM6249 to be issued by **DD PS Commercial Team**.

The DIPS Framework and this Call-Off Contract are to be for the delivery of service-based outcomes only. This Framework is not for the request and delivery of resource. If specific resources are needed alternative sourcing methods must be used, such as Public Sector Resourcing.

During the Call-Off Contract Period, the Requirement Holder and the Supplier may agree and execute a Statement of Work (in the form of the template set out in Schedule 3 to this **Order Form / Statement of Requirements Template**¹). Upon execution of any Statement of Work the provisions detailed therein shall be incorporated into the Call-Off Contract to which this Order Form relates.

The Parties agree that when the Requirement Holder seeks further Deliverables within the initial scope of the original Call-off contract from the Supplier that are not provided for in this Call-Off Contract, the Requirement Holder and Supplier will agree and execute a Call-Off Variation Form.

All capitalised terms in this **Order Form / Statement of Requirements Template** shall have the meanings set out in DIPS Framework Joint Schedule 1 (Definitions) unless otherwise stated.

¹ This represents DIPS Framework Schedule 6

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1. DIPS Requirement Identification

Call-Off Lot	Lot 1 - Solution, Enterprise and Technical Architecture, Data, Innovation, Technical Assurance and Knowledge & Information Management				
Call-Off Reference	DIPS Ref:RM6249/DIPS(1)066	Version Number	1.0	Date	03.12.24
Call-Off Contract title:	RM6249/PS523/DIPS(1)066 Data Skills and Culture - Career pathways for data professionals				
Call-Off Contract description:	To provide activities to achieve the objective of developing Career Pathways for Professionals which support the Defence Data Programme.				
Commercial Strategy (Please confirm proposed route to market)					
Further Competition	<input checked="" type="checkbox"/>	Competitive award criteria to be used for undertaking evaluation of proposal(s)	As set out in Attachment 2 of the bid pack (How to Bid)		
Direct Award*	<input type="checkbox"/>				
Contract Charges Contract Value (excluding VAT) for Call-Off Contract based on Firm Price					
£869,525.00					
Timescales (Prior to Further Competition enter anticipated dates. Following Further Competition update with actual dates)					
Call-Off Start Date	5 th December 2024 (This Call-Off Contract comes into force on the date both parties have signed the Call-Off Contract. Notwithstanding that, the parties acknowledge that the Supplier has been carrying out the Services at their own risk from the 03.12.24 ("the Commencement Date") and agree that the contractual terms set out in the Call-Off Contract will apply to such Services already provided from the Commencement Date).				
Call-Off Initial Period	4 Months				
Call-Off Expiry Date	31 st March 2025				
Call-Off Optional Extension Period	N/A				
Minimum notice period prior to a Call-Off Optional Extension Period	N/A				

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(i.e. 3-months minimum in line with DIPS Core Terms 10.1.2)	
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2. Contact details			
Government Directorate / Organisation Title	Data Management, Governance and Skills Development Chief Data Office Defence Digital Strategic Command	Name of Supplier	Mastek (UK) Ltd
Name of Requirement Holder's Authorised Representative		Name of Supplier's Authorised Representative	
Post title	Head of Data Management, Governance and Skills Development	Post title	MOD Account Manager
Requirement Holder's Address	Ground Floor, Zone D MoD Main Building Whitehall London, SW1A 2HB	Supplier Address	100 Brook Drive, Green Park, Reading, RG2 6UJ
Postcode		Postcode	
Telephone		Telephone	
Email		Email	

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Name of Requirement Holder's Project Lead		Project Lead's Contact Email	
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3. Statement of Requirements (SOR)

SOR included at Schedule 1 of this Order Form

Background/justification for Call-Off Contract

The DMGS team within the Data Programme have work in progress on the Data Cataloguing and Curation programme, this contract continues this work via DIPS competitive award of a new managed services contract to procure a Managed Service (Non-EA) for Data Skills and Culture for the period from December 2024 to March 2025 FY 24/25.

Description of Services to be provided under the Call-Off Contract

See Schedule 1

Activities required to be undertaken under the Call-Off Contract

See Schedule 1

Outputs to be provided under the Call-Off Contract

See Schedule 1

Acceptance/rejection criteria / provisions

See Schedule 1

Material KPIs / Critical Service Level Failure

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The following Material KPIs shall apply to this Call-Off Contract in accordance with DIPS Framework Schedule 4 (Framework Management):

Material KPIs
N/A

The following shall constitute a Critical Service Level Failure for the purposes of this Call-Off Contract in accordance with DIPS Framework Call-Off Schedule 14 (Service Levels):

Critical Service Level Failure
N/A

3. Statement of Requirements (SOR)

The applicable Service Levels are as specified in Annex A to Part A of DIPS Framework Call-Off Schedule 14 (Service Levels).

List all Requirement Holder Assets applicable to the Services that shall be issued to the Supplier and returned to the Requirement Holder at termination of the Call-Off Contract

MOD MoDNet Laptops / Virtual Desktop - x1 per incumbent

Additional quality requirements & standards (in addition to any quality requirements & standards detailed in the addition to the DIPS Framework Call-off Schedules)

From the Call-Off Start Date, the Supplier shall comply with the relevant (and current as of the Call-Off Start Date) Standards, including those referred to in DIPS Framework Schedule 1 (Specification). The Requirement Holder requires the Supplier to comply with the following additional Standards for this Call-Off Contract:

- AQAP 2131 Edition C Version 1 NATO Quality Assurance Requirements for Final Inspection and Test. CoC shall be provided in accordance with DEFCON 627
- No Deliverable Quality Plan is required reference DEFCON 602B
- Concessions shall be managed in accordance with Def Stan. 05-061 Part 1, Issue 7 - Quality Assurance Procedural Requirements – Concessions
- Any contractor working parties shall be provided in accordance with Def Stan. 05-061 Part 4, Issue 4 - Quality Assurance Procedural Requirements - Contractor Working Parties
- Processes and controls for the avoidance of counterfeit materiel shall be established and applied in accordance with Def Stan. 05-135, Issue 2 – Avoidance of Counterfeit Materiel.

Requirement Holder's additional Standards

None

Project and risk management

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The Supplier shall appoint a Supplier's Authorised Representative and the Requirement Holder shall appoint a Requirement Holder's Authorised Representative, who unless otherwise stated in this Order Form shall each also act as Project Manager, for the purposes of this Contract through whom the provision of the Services and the Goods shall be managed day-to-day.

Both Parties shall pro-actively manage risks attributed to them under the terms of this Call-Off Contract. The Supplier shall develop, operate, maintain and amend, as agreed with the Requirement Holder, processes for: (i) the identification and management of risks; (ii) the identification and management of issues; and (iii) monitoring and controlling project plans.

Requirement Holder's additional requirements for project management or risk management.

No additional risk or project management requirements.

4. Call-Off Incorporated Terms

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The following documents are incorporated into this Call-Off Contract. Where numbers are missing those DIPS Framework schedules are not being used in this Call-Off Contract. If the documents conflict, the following order of precedence applies:

1. This Order Form including the General Conditions in section 2(b) and the Call-Off Special Terms in section 2(c).
2. Joint Schedule 1 (Definitions)
3. Any Statement(s) of Work (in the form of the template set out in **Schedule 3** to this **Order Form / Statement of Requirements Template** (Framework Schedule 6)) executed by the Requirement Holder and the Supplier with a corresponding Call-Off Contract reference
4. [Framework Special Terms] **[None]**
5. The following Schedules in equal order of precedence:
 - Joint Schedules
 - Joint Schedule 2 (Variation Form) ○ Joint Schedule 3 (Insurance Requirements) ○ Joint Schedule 4 (Commercially Sensitive Information) ○ Joint Schedule 5 (Corporate Social Responsibility) ○ Joint Schedule 7 (Financial Difficulties) **[Optional] Not Used** ○ Joint Schedule 10 (Rectification Plan) ○ Joint Schedule 11 (Processing Data)
 - Call-Off Schedules ○ Call-Off Schedule 2 (Staff Transfer), Parts A, B, C **[A, B and C Optional – Not Used]** and D ○ Call-Off Schedule 3 (Continuous Improvement) ○ Call-Off Schedule 5 (Pricing Details and Expenses Policy) ○ Call-Off Schedule 6 (Intellectual Property Rights and Additional Terms on Digital Deliverables) ○ Call-Off Schedule 8 (Business Continuity and Disaster Recovery) **[Optional] Not Used** ○ Call-Off Schedule 9 (Security) ○ Call-Off Schedule 10 (Exit Management) ○ Call-Off Schedule 13 (Implementation Plan and Testing) ○ Call-Off Schedule 14 (Service Levels) **[Optional] Not Used** ○ Call-Off Schedule 17 (MOD Terms) **[Optional] Not Used** ○ Call-Off Schedule 25 (Ethical Walls Agreement) **[Optional] Not Used** ○ Call-Off Schedule 26 (Cyber)

- 1 Core Terms (DIPS version)
- 2 Call-Off Schedule 4 (Call-Off Tender) as long as any parts of the Call-Off Tender that offer a better commercial position for the Requirement Holder (as decided by the Requirement Holder and Commercial) take precedence over the documents above.

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

5a. General Conditions

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DIPS Order Form Template*Additional Conditions:* **Primary Quality****Assurance Requirements:**

No specific Quality Management System requirements are defined. This does not relieve the Supplier of providing services to the Buyer's standards under this contract. CoC shall be provided in accordance with DEFCON 627

Quality Plans:

No Deliverable Quality Plan is required DEFCON 602B.

Confidentiality: (DEFFORM 94)

Concessions

Concessions shall be managed in accordance with Def Stan. 05-061, Part 1, Issue 7 – Quality Assurance Procedural Requirements – Concessions

Contractor Working Parties

The Authority does not expect contractor working parties to be provided in this contract. In the event they are provided, the below condition must be complied with.

Any contractor working parties shall be provided in accordance with Def Stan, 05-061 Part 4, Issue 4 – Quality Assurance Procedural Requirements – Contractor Working Parties.

IR35 Assessment:

Location of Work: Remote / London

Security Level Required: Official Sensitive

Cyber Risk Assessment Reference Number: Low - RAR-240924A08 Supplier to complete SAQ. Valid SC clearance

**5b. Call-Off Special Terms**

The following Special Terms are incorporated into this Call-Off Contract:

None

5c. Maximum Liability

The limitation of the Supplier's liability for this Call-Off Contract is stated in Clause 11.4 of the Core Terms.

5d. Requirement Holder's Security Policy

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Appended at Call-Off Schedule 4

Where applicable, a Security Aspects Letter should be issued and executed alongside this Order Form.

5e. Cyber Essentials Scheme

The Requirement Owner to tick one of the following options, in accordance with DIPS Framework Call-Off Schedule 26 (Cyber): -

Cyber Essentials Plus: The Requirement Holder requires the Supplier to have / maintain a Cyber Essentials Plus level Certificate for the work undertaken under this Call-Off Contract.	<input type="checkbox"/>
Cyber Essentials: The Requirement Holder requires the Supplier to have / maintain a Cyber Essentials level Certificate for the work undertaken under this Call-Off Contract.	<input checked="" type="checkbox"/>
The Requirement Holder requires no level of Cyber Essentials	<input type="checkbox"/>

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DIPS Order Form Template**5f. Requirement Holder's Environmental Policy**

Available online at: Management of environmental protection in defence (JSP 418) - GOV.UK (www.gov.uk) This version is dated 18th August 2023

5g. Social Value Commitment

N/A

5h. Quality Assurance Conditions

According to the product or scope of the work to be carried out, the Supplier shall meet the following requirements:

Allied Quality Assurance Publications (AQAP) 2110 – North Atlantic Treaty Organization (NATO) Quality Assurance Requirements for Design, Development and Production.

Certificate of Conformity shall be provided in accordance with DEFCON 627 (*Edn12/10*).

☐
Deliverable Quality Plan requirements:

DEFCON 602A (*Edn 12/17*) - Quality Assurance with Quality Plan

☐

DEFCON 602B (*Edn 12/06*) - Quality Assurance without Quality Plan

☒

AQAP 2105:2 – NATO Requirements for Deliverable Quality Plans

☐
Software Quality Assurance requirements

Allied Quality Assurance Publications (AQAP) 2210 – North Atlantic Treaty Organization (NATO) Supplementary Software Quality Assurance Requirements to AQAP-2110 shall apply

☐
Air Environment Quality Assurance requirements

Defence Standard (DEF STAN) 05-100 – Ministry of Defence Requirements for Certification for Aircraft Flight and Ground Running (Mandatory where flying and/or ground running of issued aircraft is a requirement of the Task)

☐

Relevant MAA Regulatory Publications (See attachment for details)

☐

Additional Quality Requirements (See attachment for details)

☐

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Planned maintenance schedule requirement	
N/A	<input type="checkbox"/>

5i. Implementation Plan

N/A	<input type="checkbox"/>
-----	--------------------------

3. Additional Insurances

N/A

4. Guarantee

N/A

5i. Proposed Subcontractor(s)

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5j. Commercially Sensitive Information

1. Details of the Supplier's methodologies, policies and processes
2. All information relating to limits of liability, daily fee rates, pricing and charging mechanisms contained in the Call-Off Contract
3. The terms of the Supplier's insurance
4. All details relating to personnel including but not limited to the numbers of resources with specific skills, numbers of security cleared staff, staff terms and conditions of employment and staff selection methods
5. Any information relating to other customers of the Supplier

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6. Requirement Holder Commercial Officer Authorisation			
Order Form approved by (Name in capital letters)		Telephone	
Directorate / Division	Prof Svcs, Defence Digital	Email	
Organisation Role / Position	UKStratCom DD-CM-PS-CO-02	Date	
Approver's signature			

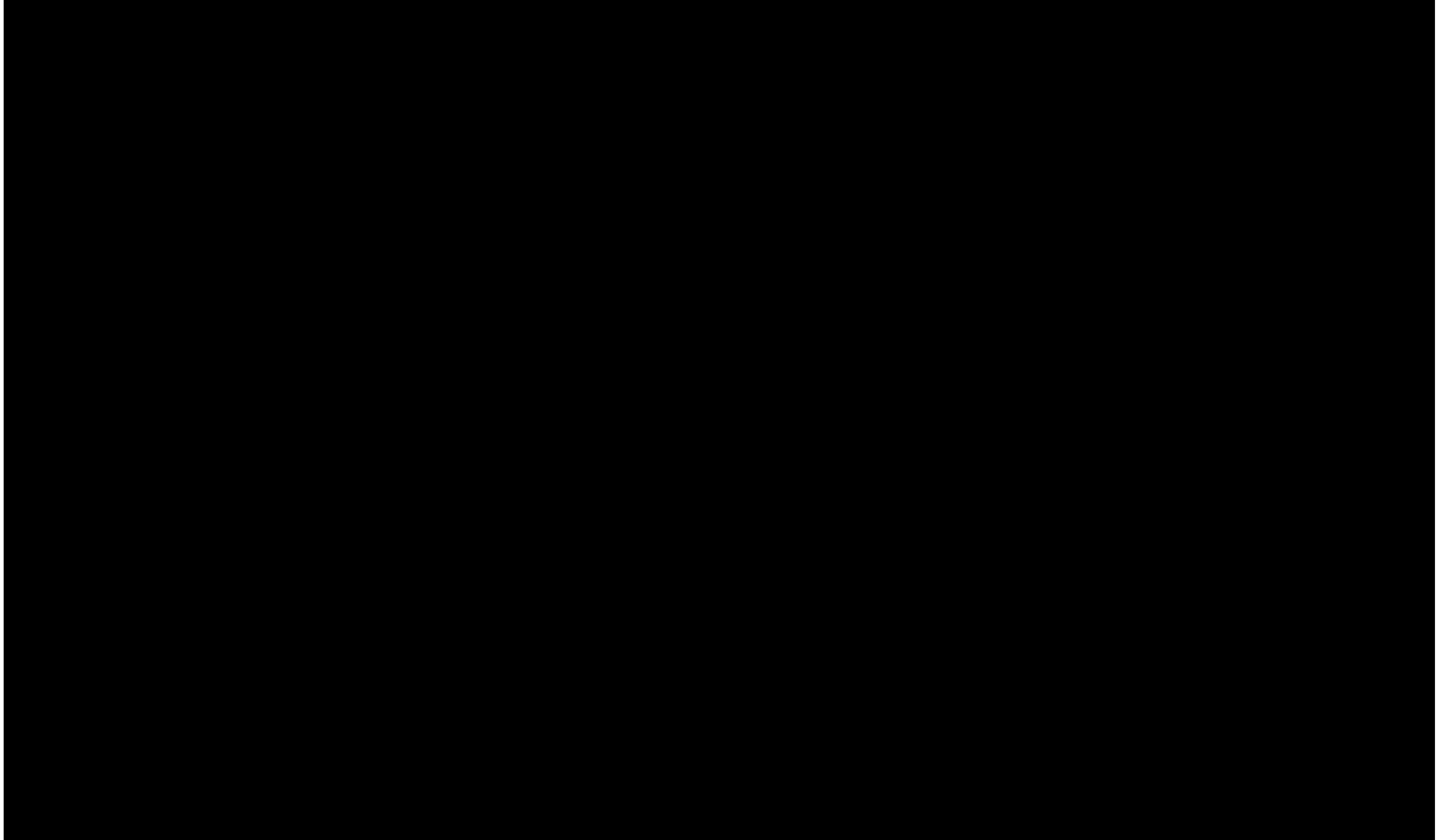
7. Acknowledgement by Supplier			
Order Form acknowledged by (Name in capital letters)			
Supplier Name			
Supplier Role / Position			
Approver's signature			

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Schedule 1 – Statement of Requirements (SOR)

Obligations of the Buyer



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OFFICIAL-SENSITIVE - COMMERCIAL

[The following text is a dense, illegible block of blacked-out content, likely representing a redacted document or a scan of a blank page with heavy noise.]

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OFFICIAL-SENSITIVE - COMMERCIAL

Schedule 2 – Pricing Response

the 1990s, the number of people in the UK who are employed in the public sector has increased by 1.5 million (from 2.5 million in 1980 to 4 million in 1998) and the number of people in the public sector who are employed in the health sector has increased by 1.2 million (from 1.3 million in 1980 to 2.5 million in 1998).

There is a growing emphasis on the need to improve the efficiency of the health service and to ensure that the health service is able to meet the needs of the population. This has led to a number of initiatives, including the introduction of the Health Service Act 1990, the Health Service Act 1997, and the Health Service Act 2001. These initiatives have led to a number of changes in the way the health service is organised and managed, and to a number of changes in the way the health service is funded.

The Health Service Act 1990 introduced a number of changes to the way the health service is organised and managed. It introduced the concept of the 'strategic health authority' (SHA), which is responsible for the overall management of the health service in a particular area. It also introduced the concept of the 'local health authority' (LHA), which is responsible for the day-to-day management of the health service in a particular area.

The Health Service Act 1997 introduced a number of changes to the way the health service is funded. It introduced the concept of the 'health service budget', which is the total amount of money that is available to fund the health service in a particular area. It also introduced the concept of the 'health service performance indicators', which are used to measure the performance of the health service in a particular area.

The Health Service Act 2001 introduced a number of changes to the way the health service is organised and managed. It introduced the concept of the 'strategic health authority' (SHA), which is responsible for the overall management of the health service in a particular area. It also introduced the concept of the 'local health authority' (LHA), which is responsible for the day-to-day management of the health service in a particular area.

The Health Service Act 2001 also introduced a number of changes to the way the health service is funded. It introduced the concept of the 'health service budget', which is the total amount of money that is available to fund the health service in a particular area. It also introduced the concept of the 'health service performance indicators', which are used to measure the performance of the health service in a particular area.

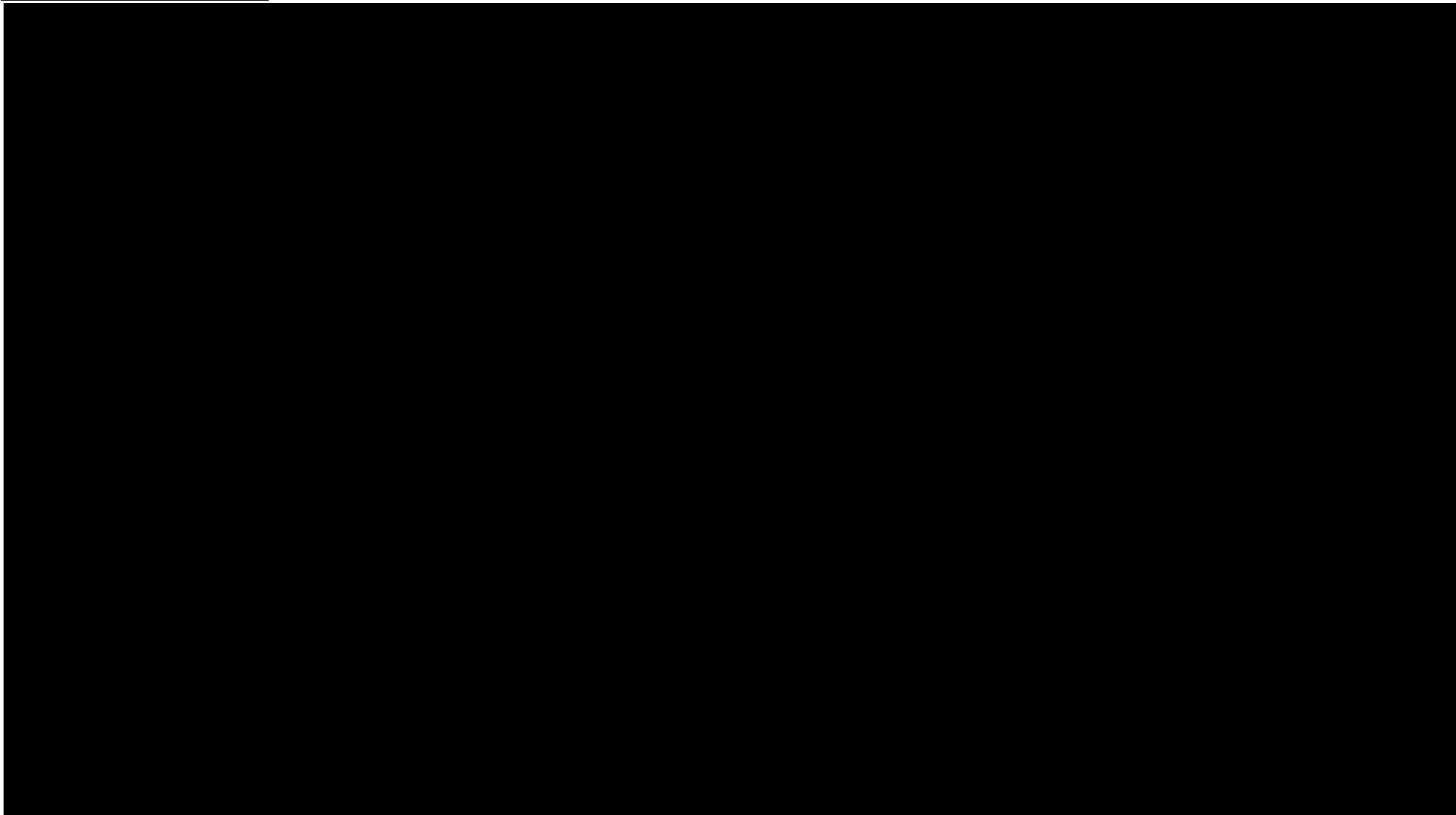
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Tab: 1. Resource Pricing





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DIPS Order Form Template

Final for Contract Use

Resource Submission

The Authority has requested a service based upon **Firm Price** charging mechanism.

The DIPS Rate Card has been used as a basis of determining the contract charges under this Order Form, noting that the price is a Firm Price based on the successful Supplier's **Pricing Response** schedule detailing the Role Rates for the DIPS Lot specified and the associated Labour Resource allowances provided within their commercial submission and included at this Schedule 2.

Reimbursable Expenses:

The proposed service and associated deliverables charges shall include for routine travel and subsistence costs to the base location [MOD London, MOD Corsham and any other location required to deliver the services] as agreed with the Project Manager and at a frequency agreed with the Project Manager. Any attendance at any events beyond this routine requirement, will require additional expenses to be agreed between the parties and shall be subject to a contract amendment.

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Schedule 3 – Statement of Work [Template]


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Schedule 4- Security Aspects Letter**Ministry
of Defence**MOD Corsham
Westwells Road

Building 405, Floorplate E3

Corsham
SN13 9NR

Telephone: Email:

File reference:
RM6249/DIPS(1)066
Reading, RG2 6UJ**Data Skills and Culture –
PS523 (PS508) - Career pathways for data professionals**

On behalf of the Secretary of State for Defence, I hereby give you notice of the information or assets connected with, or arising from, the referenced ITT (Invitation To Tender) that constitute classified material.

Aspects that constitute OFFICIAL-SENSITIVE for the purpose of DEFCON 660 are specified below. These aspects must be fully safeguarded. The enclosed Security Condition outlines the minimum measures required to safeguard OFFICIAL-SENSITIVE assets and information.

ASPECTS	CLASSIFICATION
Material released in support of the execution of this contract will include project and programme documentation that has sensitive aspects. This may include electronic, physical documentation and discussions at meetings.	Not any higher than OFFICIAL-SENSITIVE.

Your attention is drawn to the provisions of the Official Secrets Act 1989 and the National Security Act 2023. In particular you should take all reasonable steps to make sure that all individuals employed on any work in connection with this ITT have notice of the above specified aspects and that the aforementioned statutory provisions apply to them and will continue to apply should the ITT be unsuccessful.

Will you please confirm that:

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This definition of the classified aspects of the referenced Invitation to Tender has been brought to the attention of the person directly responsible for security of classified material.

The definition is fully understood.

Measures can, and will, be taken to safeguard the classified aspects identified herein in accordance with applicable national laws and regulations. [The requirement and obligations set out above and in any contractual document can and will be met and that the classified material shall be protected in accordance with applicable national laws and regulations.]

All employees of the company who will have access to classified material have either signed an OSA/NSA Declaration Form in duplicate and one copy is retained by the Company Security Officer or have otherwise been informed that the provisions of the OSA/NSA apply to all classified information and assets associated with this ITT.

If you have any difficulty either in interpreting this definition of the classified aspects or in safeguarding them, will you please let me know immediately.

Classified Information associated with this ITT must not be published or communicated to anyone without the approval of the MOD Contracting Authority.

Any access to classified information or assets on MOD premises that may be needed will be subject to MOD security regulations under the direction of the MOD Project Security Officer (PSyO) in accordance with DEFCON 76.

Contact details for the MOD Project Security Officer (PSyO) (responsible for the co-ordination of effective security measures throughout the Project/Programme) are included below:

Yours faithfully

Copy via email to:

[ISAC-Group \(MULTIUSER\)](#)

[COO-DSR-IIPCSy \(MULTIUSER\)](#)

[UKStratComDD-CyDR-CySAAS-021](#)

1.1.

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Issued 15 April 2024

UK OFFICIAL AND UK OFFICIAL-SENSITIVE CONTRACTUAL SECURITY CONDITIONS

Purpose

This document provides guidance for Defence Suppliers where classified material provided to or generated by the Defence Supplier is graded UK OFFICIAL or UK OFFICIAL-SENSITIVE. Where the measures requested below cannot be achieved or are not fully understood, further advice should be sought from the UK Designated Security Authority (Email: COODSRIIPCSy@mod.gov.uk). **Definitions**

The term "Authority" for the purposes of this Annex means the UK MOD Contracting Authority.

The term "Classified Material" for the purposes of this Annex means classified information and assets.

Security Grading

The SENSITIVE marking is used to denote UK OFFICIAL material that is of a particular sensitivity and where there is a need to reinforce the 'need to know'. The Security Aspects Letter, issued by the Authority shall define the UK OFFICIAL-SENSITIVE material that is provided to the Defence Supplier, or which is to be developed by it, under this Contract. The Defence Supplier shall mark all UK OFFICIAL-SENSITIVE documents which it originates or copies during the Contract with the applicable security grading. The Defence Supplier is not required to mark documents graded UK OFFICIAL unless they are transmitted overseas or generated by a Defence Supplier based outside the UK in a third-party country.

Security Conditions

The Defence Supplier shall take all reasonable steps to adhere to the provisions specified in the Contract or listed in this Annex. The Defence Supplier shall make sure that all individuals employed on any work in connection with the Contract have notice that these provisions apply to them and shall continue so to apply after the completion or earlier termination of the Contract.

Where a Defence Supplier is based outside the UK in a third-party country the national rules and regulations of the third-party country take precedence over these conditions only if the thirdparty country has an extant bilateral security agreement or arrangement with the UK.

The Authority shall state the data retention periods to allow the Defence Supplier to produce a data management policy.

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If you are a Defence Supplier located in the UK, your attention is also drawn to the provisions of the Official Secrets Act 1989 and the National Security Act 2023.

Protection of UK OFFICIAL and UK OFFICIAL-SENSITIVE Classified Material

The Defence Supplier shall protect UK OFFICIAL and UK OFFICIAL-SENSITIVE material provided to or generated by it in accordance with the requirements detailed in this Security Condition and any other conditions that may be specified by the Authority. The Defence Supplier shall take all reasonable steps to prevent the loss or compromise of classified material whether accidentally or from deliberate or opportunist attack.

Once the Contract has been awarded, where the Defence Supplier is required to store or process UK MOD classified information electronically, they shall comply with the requirements specified in ISNs, Defence Condition 658 and Defence Standard 05-138. Details can be found at the links below:

<https://www.gov.uk/government/publications/industry-security-notices-isns>.

<https://www.dstan.mod.uk/toolset/05/138/000003000.pdf>

<https://www.gov.uk/government/publications/defence-condition-658-cyber-flow-down>

All UK classified material including documents, media and other assets shall be physically secured to prevent unauthorised access. When not in use UK classified material shall be handled with care to prevent loss or inappropriate access. As a minimum UK OFFICIAL-SENSITIVE material shall be stored under lock and key and shall be placed in a lockable room, cabinets, drawers or safe and the keys/combinations shall be controlled.

Disclosure of UK classified material shall be strictly controlled in accordance with the *"need to know"* principle. Except with the written consent of the Authority, the Defence Supplier shall not disclose the Contract or any provision thereof to any person other than to a person directly employed by the Defence Supplier or Subcontractor.

Except with the consent in writing of the Authority the Defence Supplier shall not make use of the Contract or any classified material issued or provided by or on behalf of the Authority otherwise than for the purpose of the Contract, and, same as provided for in paragraph 9 above, the Defence Supplier shall not make use of any article or part thereof similar to the articles for any other purpose.

Subject to any intellectual property rights of third parties, nothing in this Security Condition shall restrict the Defence Supplier from using any specifications, plans, drawings and other documents generated outside of this Contract.

Any samples, patterns, specifications, plans, drawings or any other documents issued by or on behalf of the Authority for the purposes of the Contract remain the property of the Authority and shall be returned on completion of the Contract or, if directed by the Authority, destroyed in accordance with paragraph 37.

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Access

Access to UK classified material shall be confined to those individuals who have a “*need-to-know*”, have been made aware of the requirement to protect the material and whose access is essential for the purpose of their duties.

The Defence Supplier shall ensure that all individuals requiring access to UK OFFICIAL and UK OFFICIAL-SENSITIVE material have undergone basic recruitment checks. This should include establishing proof of identity; confirming that they satisfy all legal requirements for employment by the Defence Supplier; and verification of their employment record. Criminal record checks should also be undertaken where permissible under national/local laws and regulations. This is in keeping with the core principles set out in the UK Government (HMG) Baseline Personnel Security Standard (BPSS) which can be found at:

[https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/714002/HMG_Baseline_Personnel_Security_Standard - May 2018.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/714002/HMG_Baseline_Personnel_Security_Standard_-_May_2018.pdf)

Hard Copy Distribution

UK OFFICIAL and UK OFFICIAL-SENSITIVE documents may be distributed internally and externally of Defence Supplier premises. To maintain confidentiality, integrity and availability, distribution shall be controlled such that access to documents is only by authorised personnel. They may be sent by ordinary post in a single envelope. The words UK OFFICIAL or UK OFFICIAL-SENSITIVE must not appear on the envelope. The envelope must bear a stamp or marking that clearly indicates the full address of the office from which it was sent. Commercial Couriers may be used.

Advice on the distribution of UK OFFICIAL-SENSITIVE documents abroad or any other general advice including the distribution of UK OFFICIAL-SENSITIVE shall be sought from the Authority.

Electronic Communication and Telephony and Facsimile Services

UK OFFICIAL information may be emailed unencrypted over the internet. UK OFFICIAL-SENSITIVE information shall normally only be transmitted over the internet encrypted using either a National Cyber Security Centre (NCSC) Commercial Product Assurance (CPA) cryptographic product or a UK MOD approved cryptographic technique such as Transmission Layer Security (TLS). In the case of TLS both the sender and recipient organisations must have TLS enabled. Details of the required TLS implementation and CPA scheme are available at:

<https://www.ncsc.gov.uk/guidance/tls-external-facing-services>

<https://www.ncsc.gov.uk/scheme/commercial-product-assurance-cpa>

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Exceptionally, in urgent cases UK OFFICIAL-SENSITIVE information may be emailed unencrypted over the internet where there is a strong business need to do so, but only with the prior approval of the Authority. However, it shall only be sent when it is known that the recipient has been made aware of and can comply with the requirements of these Security Conditions and subject to any explicit limitations that the Authority require. Such limitations including any regarding publication, further circulation or other handling instructions shall be clearly identified in the email sent with the information.

UK OFFICIAL and UK OFFICIAL-SENSITIVE information may be discussed verbally on corporate telephones and other corporate electronic devices with persons located both within the country of the Defence Supplier and overseas. UK OFFICIAL-SENSITIVE information should only be discussed where there is a strong business need to do so.

UK OFFICIAL information may be faxed to recipients located both within the country of the Defence Supplier and overseas, however UK OFFICIAL-SENSITIVE information may be transmitted only where there is a strong business case to do so and only with the prior approval of the Authority.

Use of Information Systems

The detailed functions that must be provided by an IT system to satisfy the minimum requirements cannot all be described here in specific detail; it is for the implementers to identify possible means of attack and ensure proportionate security mitigations are applied to prevent a successful attack.

The Defence Supplier should ensure **10 Steps to Cyber Security** (Link below) is applied in a proportionate manner for each IT and communications system storing, processing or generating UK OFFICIAL or UK OFFICIAL-SENSITIVE information.

<https://www.ncsc.gov.uk/guidance/10-steps-cyber-security>

As a general rule, any communication path between an unauthorised user and the data can be used to carry out an attack on the system or be used to compromise or ex-filtrate data. Within the framework of the 10 Steps to Cyber Security, the following describes the minimum security requirements for processing and accessing UK OFFICIAL and UK OFFICIAL-SENSITIVE information on IT systems.

Access. Physical access to all hardware elements of the IT system is to be strictly controlled. The principle of “*least privilege*” will be applied to System Administrators. Users of the IT System (Administrators) should not conduct ‘standard’ User functions using their privileged accounts.

Identification and Authentication (ID&A). All systems are to have the following functionality:

Up-to-date lists of authorised users.

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Positive identification of all users at the start of each processing session

Passwords. Passwords are part of most ID&A security measures. Passwords are to be “strong” using an appropriate method to achieve this, e.g., including numeric and “special” characters (if permitted by the system) as well as alphabetic characters.

Internal Access Control. All systems are to have internal Access Controls to prevent unauthorised users from accessing or modifying the data.

Data Transmission. Unless the Authority authorises otherwise, UK OFFICIAL-SENSITIVE information may only be transmitted or accessed electronically (e.g., point to point computer links) via a public network like the Internet, using a CPA product or equivalent as described in paragraph 20 above.

Security Accounting and Audit. Security relevant events fall into two categories, namely legitimate events and violations.

The following events shall always be recorded:

- (a) All log on attempts whether successful or failed,
- (b) Log off (including time out where applicable),
- (c) The creation, deletion or alteration of access rights and privileges, (d) The creation, deletion or alteration of passwords.

For each of the events listed above, the following information is to be recorded:

- (a) Type of event,
- (b) User ID,
- (c) Date & Time, (d) Device ID.

The accounting records are to have a facility to provide the System Manager with a hard copy of all or selected activity. There also must be a facility for the records to be printed in an easily readable form. All security records are to be inaccessible to users without a need to know. If the operating system is unable to provide this, then the equipment must be protected by physical means when not in use i.e., locked away or the hard drive removed and locked away.

Integrity & Availability. The following supporting measures are to be implemented:

Provide general protection against normally foreseeable accidents/mishaps and known recurrent problems (e.g., viruses and power supply variations),

Defined Business Contingency Plan,

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Data backup with local storage,

Anti-Virus Software (Implementation, with updates, of an acceptable industry standard Anti-virus software),

Operating systems, applications and firmware should be supported,

Patching of Operating Systems and Applications used are to be in line with the manufacturers recommended schedule. If patches cannot be applied an understanding of the resulting risk will be documented.

Logon Banners. Wherever possible, a “Logon Banner” will be provided to summarise the requirements for access to a system which may be needed to institute legal action in case of any breach occurring. A suggested format for the text (depending on national legal requirements) could be: *“Unauthorised access to this computer system may constitute a criminal offence”*.

Unattended Terminals. Users are to be automatically logged off the system if their terminals have been inactive for some predetermined period of time, or systems must activate a password protected screen saver after 15 minutes of inactivity, to prevent an attacker making use of an unattended terminal.

Internet Connections. Computer systems must not be connected direct to the Internet or “un-trusted” systems unless protected by a firewall (a software based personal firewall is the minimum, but risk assessment and management must be used to identify whether this is sufficient).

Disposal. Before IT storage media (e.g., disks) are disposed of, an erasure product must be used to overwrite the data. This is a more thorough process than deletion of files, which does not remove the data.

Portable Electronic Devices

Portable Electronic Devices holding any UK OFFICIAL-SENSITIVE information shall be encrypted using a CPA product or equivalent as described in paragraph 20 above.

Unencrypted Portable Electronic Device and drives containing personal data are not to be taken outside of secure sites². For the avoidance of doubt the term “drives” includes all removable, recordable media e.g., memory sticks, compact flash, recordable optical media (CDs and DVDs), floppy discs and external hard drives.

² Secure Sites are defined as either Government premises or a secured office on the Defence Supplier premises.

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Any token, touch memory device or password(s) associated with the encryption package is to be kept separate from the machine whenever the machine is not in use, left unattended or in transit.

Portable Electronic Devices holding the Authorities' data are not to be left unattended in any public location. They are not to be left unattended in any motor vehicles either in view or in the boot or luggage compartment at any time. When the vehicle is being driven the Portable Electronic Device is to be secured out of sight in the glove compartment, boot or luggage compartment as appropriate to deter opportunist theft.

Loss and Incident Reporting

The Defence Supplier shall immediately report any loss or otherwise compromise of any Defence Related Classified Material to the Authority. The term Defence Related Classified Material includes any information or asset that has been given a security classification by the UK MOD. The term also includes classified information and assets held by UK Defence Suppliers which are owned by a third party e.g., NATO or another country for which the UK MOD is responsible.

In addition, any loss or otherwise compromise of Defence Related Classified Material is to be immediately reported to the UK MOD Defence Industry Warning, Advice and Reporting Point (WARP). This will assist the UK MOD in formulating a formal information security reporting process and the management of any associated risks, impact analysis and upward reporting to the UK MOD's Chief Information Officer (CIO) and, as appropriate, the Defence Supplier concerned. The UK MOD Defence Industry WARP will also advise the Defence Supplier what further action is required to be undertaken.

UK MOD Defence Industry WARP Contact Details

Email: DefenceWARP@mod.gov.uk (OFFICIAL with no NTK restrictions) **RLI Email:** defencewarp@modnet.r.mil.uk (MULTIUSER)

Telephone (Office hours): +44 (0) 3001 583 640

Mail: Defence Industry WARP, DE&S PSyA Office

MOD Abbey Wood, NH2 Poplar-1 #2004, Bristol, BS34 8JH

Reporting instructions for any security incidents involving Defence Related Classified Material can be found in the Incident Reporting Industry Security Notice at:

<https://www.gov.uk/government/publications/industry-security-notices-isns>

Subcontracts

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Where the Defence Supplier wishes to subcontract any elements of a Contract to Subcontractors within its own country or to Subcontractors located in the UK such subcontracts will be notified to the Authority. The Defence Supplier shall ensure that these Security Conditions are incorporated within the subcontract document.

The prior approval of the Authority shall be obtained should the Defence Supplier wish to subcontract any UK OFFICIAL-SENSITIVE elements of the Contract to a Subcontractor facility located in another (third party) country. The first page of MOD Form 1686 (F1686) is to be used for seeking such approval. The MOD Form 1686 can be found in the “Subcontracting or Collaborating on Classified MOD Programmes ISN” at the link below:

<https://www.gov.uk/government/publications/industry-security-notices-isns>

If the subcontract is approved, the Defence Supplier shall flow down the Security Conditions in line with paragraph 34 above to the Subcontractor. Defence Suppliers located overseas may seek further advice and/or assistance from the Authority with regards the completion of F1686.

Physical Destruction

As soon as no longer required, UK OFFICIAL and UK OFFICIAL-SENSITIVE material shall be destroyed in such a way as to make reconstitution very difficult or impossible, for example, by burning, shredding or tearing into small pieces. Advice shall be sought from the Authority when the classified material cannot be destroyed or, unless already authorised by the Authority, when its retention is considered by the Defence Supplier to be necessary or desirable. Unwanted UK OFFICIAL-SENSITIVE classified material which cannot be destroyed in such a way shall be returned to the Authority.

Private Venture Activities

Private Venture (PV) funded (i.e., non-MOD funded) defence related projects and technology fall within one of the following three categories:

Variants. Variants of standard defence equipment under research, development or in production, e.g., aircraft, military vehicles or ships, etc. with non-standard equipment or fitments, offered to meet special customer requirements or to avoid security or commercial difficulties associated with the sale of an item in-Service with UK Armed Forces.

Derivatives. Equipment for military or civil use that is not based on standard Service designs but is dependent upon expertise or technology acquired in the course of defence contracts.

Freelance. Equipment of defence importance that is in no way based on information gained from defence contracts.

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UK Defence Suppliers shall ensure that any PV activity that falls into one of the above categories has been formally security graded by the MOD Directorate of Security and Resilience. Please see PV guidance on the following website further information:
<https://www.gov.uk/government/publications/private-venture-pv-grading-and-exhibitionclearance-information-sheets>

Publicity Material

Defence Suppliers wishing to release any publicity material or display assets that arises from a Contract to which these Security Conditions apply must seek the prior approval of the Authority. Publicity material includes open publication in the Defence Supplier's publicity literature or website or through the media; displays at exhibitions in any country; lectures or symposia; scientific or technical papers, or any other occasion where members of the general public may have access to the information even if organised or sponsored by the UK Government.

For UK Defence Suppliers where the exhibition assets relate to multiple Delivery Teams or for Private Venture defence related classified material where there is no defined Delivery Team, the Defence Supplier shall request clearance for exhibition from the Directorate of Security and Resilience. See the MOD Exhibition Guidance on the following website for further information:

<https://www.gov.uk/government/publications/private-venture-pv-grading-and-exhibitionclearance-information-sheets>

Export sales/promotion

The MOD Form 680 (F680) security procedure enables MOD to control when, how, and if defence related classified material is released by UK Defence Suppliers to foreign entities for the purposes of promotion or sales of equipment or services. Before undertaking any targeted promotion or demonstration or entering into any contractual commitments involving the sale or release of defence equipment, information or technology classified UK OFFICIAL-SENSITIVE or above to a foreign entity, a UK Defence Supplier shall obtain F680 approval from the Export Control Joint Unit (ECJU) MOD Team. This includes assets classified UK OFFICIAL-SENSITIVE or above either developed to meet a UK MOD requirement or Private Venture (PV) equipment, as formally advised in a Security Aspects Letter (SAL) issued by the relevant Authority, or PV Security Grading issued by the MOD Directorate of Security and Resilience. Guidance regarding the F680 procedure issued by ECJU can be found at:

<https://www.gov.uk/government/publications/ministry-of-defence-form-680-procedure-guidance>

If a Defence Supplier has received an approval to subcontract, under an MOD Form 1686 (F1686), for development/production of parts of an equipment, that approval also permits the

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production of additional quantities for supply to an export customer, when the Defence Supplier has MOD Form 680 approval for supply of the complete equipment, as long as:

they are identical, except for component obsolescence, to items produced under the UK programme that the approval to subcontract relates to; and

no additional OFFICIAL-SENSITIVE or above material is required to be released to the overseas Subcontractor.

Interpretation/Guidance

Advice regarding the interpretation of the above requirements should be sought from the Authority.

Further requirements, advice and guidance for the protection of UK classified material at the level of UK OFFICIAL and UK OFFICIAL-SENSITIVE may be found in Industry Security Notices at:

<https://www.gov.uk/government/publications/industry-security-notices-isns>

Audit

Where considered necessary by the Authority the Defence Supplier shall provide evidence of compliance with this Security Condition and/or permit the inspection of the Defence Supplier's processes and facilities by representatives of the Defence Supplier's National/Designated Security Authorities or the Authority to ensure compliance with these requirements.

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DIPS Order Form Template

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OFFICIAL-SENSITIVE - COMMERCIAL

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