

Crown  
Commercial  
Service

G-Cloud 13 Call-Off Contract

This Call-Off Contract for the G-Cloud 13 Framework Agreement (RMI 557.13) includes:

G-Cloud 13 Call-Off Contract

Part A: Order Form

Part B: Terms and conditions

Schedule 1: Services

Schedule 2: Call-Off Contract charges

Schedule 3: Collaboration agreement

Schedule 4: Alternative clauses

Schedule 5: Guarantee

Schedule 6: Glossary and interpretations

Schedule 7: UK GDPR Information

Annex 1: Processing Personal Data

Annex 2: Joint Controller Agreement

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Buyers can use this Order Form to specify their G-Cloud service requirements when placing an Order.

The Order Form cannot be used to alter existing terms or add any extra terms that materially change the Services offered by the Supplier and defined in the Application.

There are terms in the Call-Off Contract that may be defined in the Order Form. These are identified in the contract with square brackets.

From the Buyer	<div>REDACTED TEXT under FOIA Section 40, Personal Information</div> <div>Cabinet Office</div>
To the Supplier	<div>REDACTED TEXT under FOIA Section 40, Personal Information</div> <div>Experian Ltd</div> <div>6<sup>th</sup> Floor, Cardinal Place</div> <div>80 Victoria Street</div> <div>London SW1E 5JL</div>
Together the 'Parties'	

### Principal contact details

For the Buyer:

Name: REDACTED TEXT under FOIA Section 40, Personal Information

For the Supplier:

Name: REDACTED TEXT under FOIA Section 40, Personal Information

Email: [Enter email]

Phone: [Enter phone number]

G-Cloud Services required	<p>The Services to be provided by the Supplier under the above Lot are listed in Framework Schedule 4 and outlined below:</p> <ul style="list-style-type: none"><li>• Bank Account Ownership Verification with Bank Wizard Absolute</li></ul>
Additional Services	N/A
Location	<p>The Services will be delivered to various Cabinet Office locations throughout London as appropriate.</p>
Quality Standards	<p>The quality standards required for this Call-Off Contract are in accordance with the Quality Standards described under the Digital Marketplace.</p>
Technical Standards:	<p>The technical standards used as a requirement for this CallOff Contract are in accordance with the Technical standards described under the Digital Marketplace.</p>
Service level agreement:	<p>The service level and availability criteria required for this Call-Off Contract are aligned to those detailed in the Suppliers Service definition document. The Supplier will provide checks as requested by the Cabinet Office.</p>

Onboarding	<p>The onboarding plan for this Call-Off Contract:</p> <p>Onboarding: The Supplier will provide the Services within the times agreed and to the minimum agreed standards and these will be formally accepted when completed to the satisfaction of the Buyer.</p> <p>Contract management: The Supplier will work with the Buyer and provide the Services including agreed reports, actions, service levels and timescales and these will be formally accepted when completed to the satisfaction of the Buyer.</p>
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Buyer's equipment	n/a
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Supplier's information

Subcontractors or partners	
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Call-Off Contract charges and payment

The Call-Off Contract charges and payment details are in the table below. See Schedule 2 for a full breakdown.

Payment method	The payment method for this Call-Off Contract is BACS.
Payment profile	The payment profile for this Call-Off Contract is monthly in arrears

Invoice details	The Supplier will issue electronic invoices monthly in arrears. The Buyer will pay the Supplier within 30 days of receipt of a valid undisputed invoice.
Who and where to send invoices to	Invoices will be sent to <a href="mailto:APinvoices-CAB-U@gov.sscl.com">APinvoices-CAB-U@gov.sscl.com</a>  Additionally copies of invoices should be emailed to <b>REDACTED TEXT under FOIA Section 40, Personal Information</b>
Invoice information required	All invoices must include purchase order numbers, service description, value and contact name.
Invoice frequency	Invoice will be sent to the Buyer monthly in arrears
Call-Off Contract value	The value of year 1 of this Call-Off Contract is E 18,293.34

## 1 Formation of contract

- 1.1 By signing and returning this Order Form (Part A), the Supplier agrees to enter into a CallOff Contract with the Buyer.

- 1.2 The Parties agree that they have read the Order Form (Part A) and the Call-Off Contract terms and by signing below agree to be bound by this Call-Off Contract.
- 1.3 This Call-Off Contract will be formed when the Buyer acknowledges receipt of the signed copy of the Order Form from the Supplier.
- 1.4 In cases of any ambiguity or conflict, the terms and conditions of the Call-Off Contract (Part B) and Order Form (Part A) will supersede those of the Supplier Terms and Conditions as per the order of precedence set out in clause 8.3 of the Framework Agreement.

## 2. Background to the agreement

- 2.1 The Supplier is a provider of G-Cloud Services and agreed to provide the Services under the terms of Framework Agreement number RMI 557.13.
- 2.2 The Buyer provided an Order Form for Services to the Supplier.

Signatures - REDACTED TEXT under FOIA Section 40, Personal Information