

## **Crown Commercial Service**

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### **Call-Off Order Form for RM6187 Management Consultancy Framework Three (MCF3)**

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**This document includes guidance that you will need to edit or delete before finalising this order form.**

## Framework Schedule 6 (Order Form and Call-Off Schedules)

### Order Form

Call-off reference: **C45609**

The buyer: **Secretary of State for Health & Social Care acting as part of the Crown**

Buyer address: **39 Victoria Street, London SW1H 0EU**

Supplier address: PricewaterhouseCoopers LLP  
1 Embankment Place, London WC2N 6RH, UK

Registration number: OC303525  
DUNS number: 73-336-7952  
Sid4gov id: SQ-XTSV59U/1

## **Applicable framework contract**

This Order Form is for the provision of the Call-Off Deliverables and dated

**29/11/2021**

It is issued under the Framework Contract with the reference number RM6187 for the provision of management consultancy services.

### **Call-off lot:**

#### **Lot 4**

### **Call-off incorporated terms**

The following documents are incorporated into this Call-Off Contract.

Where schedules are missing, those schedules are not part of the agreement and can not be used. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1(Definitions and Interpretation) RM6187
3. The following Schedules in equal order of precedence:

### **Joint Schedules for RM6187 Management Consultancy Framework Three**

- Joint Schedule 1 (Definitions)
- Joint Schedule 2 (Variation Form)
- Joint Schedule 3 (Insurance Requirements)
- Joint Schedule 4 (Commercially Sensitive Information)
- Joint Schedule 5 (Corporate Social Responsibility)
- Joint Schedule 10 (Rectification Plan)
- Joint Schedule 11 (Processing Data)

### **Call-Off Schedules**

- Call-Off Schedule 3 (Continuous Improvement)
  - Call-Off Schedule 5 (Pricing Details)
  - Call-Off Schedule 10 (Exit Management)
  - Call-Off Schedule 14 (Service Levels)
  - Call-Off Schedule 15 (Call-Off Contract Management)
4. CCS Core Terms (version 3.0.10)
  5. Tender documents submitted including the service description.

Supplier terms are not part of the Call-Off Contract. That includes any terms written

on the back of, added to this Order Form, or presented at the time of delivery.

**Call-off start date:** 01/02/2022

**Call-off expiry date:** 31/01/2023

**Call-off initial period:** 1 year

**Call-off deliverables:**

See attachment 3 – Service Description attached below.

**Maximum liability**

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The maximum liability in the first contract year is £625,000 which is derived from the Estimated Year 1 Charges of £500,000.

**Call-off charges**

See details in Call-Off Schedule 5 (Pricing Details)

All changes to the Charges must use procedures that are equivalent to those in Paragraphs 4, 5 and 6 (if used) in Framework Schedule 3 (Framework Prices)

The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of:

- Specific Change in Law

**Reimbursable expenses**

Recoverable as stated in Framework Schedule 3 (Framework Prices) paragraph 4.

**Payment method**

PwC will issue bills monthly and payment will be due within 14 days of the date of the invoice.

**Buyer's invoice address**

Accounts Payable  
39 Victoria Street

Westminster  
London  
SW1H 0EU

Redacted in line with the FOIA

**Supplier's authorised representative**

Redacted in line with  
the FOIA

**Supplier's contract manager**

Redacted in line  
with the FOIA

**Progress report frequency**

Not applicable

**Progress meeting frequency**

Not applicable

**Key staff**

Not applicable

**Key subcontractor(s)**

Not applicable

**Commercially sensitive information**

The following information shall be deemed Commercially Sensitive Information:

- any information relating to the Supplier's fee rates, its methodology for providing the services in question and any personal data provided by the Supplier including the CVs of the Staff engaged in the provision of the Services;
- any information falling within the definition of "Supplier's Confidential Information".  
The duration for which such information shall be confidential is indefinite.

### **Service credits**

Not applicable

### **Additional insurances**

Not applicable

### **Guarantee**

Not applicable

### **Buyer's environmental and social value policy**

Available online

### **Social value commitment**

The Supplier agrees, in providing the Deliverables and performing its obligations under the Call-Off Contract, that it will comply with the social value commitments in Call-Off Schedule 4 (Call-Off Tender).

### **Technical actuarial standards**

Part of the work in this assignment will be conducted by our actuaries. The Financial Reporting Council (“FRC”) oversees the use of Technical Actuarial Standards (“TAS”) by actuaries. The FRC requires actuaries to comply with the TASs for technical actuarial work. We also believe that it is normally appropriate to apply the requirements of the TASs to other work conducted by actuaries. To the extent that work in this assignment is conducted by our actuaries, we will plan, conduct and report on our work in accordance with those standards, whilst also ensuring it is in a format agreed with the Authority. The FRC considers that matters are material if they could, individually, or collectively, influence the decisions to be taken by the user of the related actuarial information. It accepts that assessing materiality is a matter of reasonable judgement which requires consideration of the user and the context in which the work is performed and reported.

### **Formation of call off contract**

By signing and returning this Call-Off Order Form the Supplier agrees to enter a Call-Off Contract with the Buyer to provide the Services in accordance with the Call-Off Order Form and the Call-Off Terms.

The Parties hereby acknowledge and agree that they have read the Call-Off Order Form and the Call-Off Terms and by signing below agree to be bound by this Call-Off Contract.

### **For and on behalf of the Supplier:**

Redacted in line with the FOIA



### **For and on behalf of the Buyer:**

Redacted in line with the FOIA



## Tender Documents



Attachment 6 - PwC Signed Confidentiality Agree



PwC Signed Confidentiality Agree



Attachment 8 Award Questionnaire\_PwC r



Attachment 8 Award Questionnaire inc Ap



Attachment 7 - Pricing Schedule AM

## Service Description



Attachment 3 - service description V

## Core Terms



Core Terms.odt

## Call Off Schedules



Call-Off Schedule 5 (Pricing Details).docx



Call-Off Schedule 3 - Continuous Improver- Call Off Contract M- Service Levels v4.2,- Exit Management v



Call-Off Schedule 15



Call-Off Schedule 14



Call-Off Schedule 10

## Joint Schedules



Joint Schedule 3 - Insurance Requireme



Joint Schedule 2 - Variation Form v.4.1,-



Joint Schedule 1 (Definitions).docx



Joint Schedule 11 (Processing Data) v.4(Rectification Plan).oc



Joint Schedule 10



Joint Schedule 5 - Corporate Social Res



Joint Schedule 4 (Commercially Sensit