The purpose of this Prior Information Notice (PIN) is to alert and potential suppliers to a future opportunity in relation to maintenance service for maintenance service of Blood Tracks Software Support and Hardware support for 10x Blood Track Kiosks & 6x Haemobanks, and to engage with the market before starting the formal procurement process.

King Facilities Management (KFM) are seeking to maximise value for money and improve the services that provides better outcomes.

Maintenance cover: Premium fully comprehensive cover (does not include Temperature Mapping) for Blood Tracks Software Support and Hardware support for 10x Blood Track Kiosks & 6x Haemobanks (HaemoBanks breakdowns only - no mapping, includes cost of software licences). Annual service performed on the Haemobank fridges

Contract period: 01/03/2024 – 28/02/2025

Location: Trustwide (please see the below table for the location details)

Response times: please advise

Coverage times: please advise

Helpdesk & remote support: please advise

Cancellation terms: please advise

Payment terms: please advise

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| **Contract details**  | **Location**  | **S/N** | **Contract Type +Visits** |
| **Software Support** |   |   |  |
| Bloodtrack management system x2 |   | N/A | Comprehensive  |
| Blood track courier (software support x 8 (Kiosks) |   | N/A | Comprehensive  |
| Bloodtrack courier x 2 test Kiosks |   | N/A | Comprehensive  |
| Bloodtrack TX x 1 (software for MHRA safety checks) |   | N/A | Comprehensive  |
| BloodTrack On Demand client Software x 4 (licence for remote issues) |   | N/A | Comprehensive  |
| BloodTrack On Demand Site Licence x 1 |   | N/A | Comprehensive  |
| BloodTrack Label Verification Software x 1 (for lab safety checks) |   | N/A | Comprehensive  |
| BloodTrack Ward Enquiry Software x 1  |   | N/A | Comprehensive  |
| BloodTrack Batched Products Software x 1 (track & trace system) |   | N/A | Comprehensive  |
| **Hardware support** |   |   |   |
| Blood track Kiosk | Blood Bank issue room | M52R21056X | Comprehensive  |
| Blood track Kiosk | A&E fridge room | M52R21056R | Comprehensive  |
| Blood track Kiosk | Fetal Med research ins | M52R21056P | Comprehensive  |
| Blood track Kiosk | Labour ward | M52R21056S | Comprehensive  |
| Blood track Kiosk | Liver transplant Theatre | M52R21056W | Comprehensive  |
| Blood track Kiosk | BT-PRU-Issue | M52R21056U | Comprehensive  |
| Blood track Kiosk | BT- Orpington | M51R19497P | Comprehensive  |
| Blood track Kiosk | Centenary liver transplant | M52R21056K | Comprehensive  |
| Blood track Kiosk - test kiosk | TBC | M55R23065N | Comprehensive  |
| Blood track Kiosk - test kiosk | TBC | M55R23065M | Comprehensive  |
| Haemobank 80 | Liver Intensive Therapy | 2057605 | Comprehensive with PM 1 |
| Haemobank 80 | Critical care 5th fl Ruskin wing | 2048603 | Comprehensive with PM 1 |
| Haemobank 80 | Main Theatres | 2055676 | Comprehensive with PM 1 |
| Haemobank 80 | X-ray Guthrie | 2061597 | Comprehensive with PM 1 |
| Haemobank 20 | BT - Orpington | 2056943 | Comprehensive with PM 1 |
| Haemobank 20 | Centenary liver Theatres | 2052823 | Comprehensive with PM 1 |