ROUTE AGREEMENT NO: QC0009 NO: QC79701

ROUTE: 245

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

- Schedule IA Route Requirements and Route Description
- Schedule IB Working Timetable, Peak Vehicle Requirements and Scheduled In Service Mileage
- Schedule IC Special Conditions and Variations from Annex B Terms and Conditions
- Schedule ID Minimum Performance Standards

ROUTE AGREEMENT NO: QC0009 NO: QC79701

ROUTE: 245

SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 - ROUTE REQUIREMENTS

1. **Terminal Points**

Route number 245 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. **Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. **Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Perivale Bus Garage (PV) Alperton Lane Greenford Middlesex UB6 8AA

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

ROUTE AGREEMENT NO: QC0009 NO: QC79701

ROUTE: 245

SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

Route Description -1.

As detailed on the attached Route Description.

Public Timetable -2.

> Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 245: Alperton, Sainsburys - Golders Green Station

Date of Structural Change: 25 June 2022. Date of Service Change: 25 June 2022.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Golders Green Station: Glacier Way, Ealing Road, Bridgewater Road, Harrow Road, Watford Road, East Lane, Forty Avenue, Forty Lane, Blackbird Hill, Neasden Lane North, Neasden Underpass, Dudden Hill Lane Roundabout, Neasden Lane, Birse Crescent, Dudden Hill Lane Roundabout, Tanfield Avenue, Crest Road, Coles Green Road, Dollis Hill Lane, Edgware Road, Cricklewood Broadway, Cricklewood Lane, Finchley Road, North End Road, Golders Green Bus Station Forecourt.

Towards Alperton, Sainsburys: Golders Green Bus Station Forecourt, North End Road, Finchley Road, Cricklewood Lane, Cricklewood Broadway, Edgware Road, Dollis Hill Lane, Coles Green Road, Crest Road, Tanfield Avenue, Dudden Hill Lane Roundabout, Neasden Underpass, Hazelwood Court, Neasden Lane North, Blackbird Hill, Forty Lane, Forty Avenue, East Lane, Watford Road, Harrow Road, Bridgewater Road, Ealing Road, Glacier Way.

<u>AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND</u> DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

ALPERTON, SAINSBURY'S

Public stand for two buses on the south side of Glacier Way, commencing 40 metres from lamp standard 10 extending 25 metres east.

Buses proceed from Glacier Way direct to stand, departing to Glacier Way. Set down in Glacier Way (CW59 - Glacier Way, Last Stop on LOR: CW59 - Glacier Way) and pick up in Glacier Way, at Stop K (CW61 - Alperton Sainsbury's, First Stop on LOR: CW61 - Alperton Sainsbury's).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 245 should be

scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Alperton, Sainsbury's.

OTHER INFORMATION: Toilet facilities available in Sainsbury's 0800-2400

Mondays to Saturdays; and 1000-1600 Sundays.

SUDBURY & HARRROW ROAD STATION

From Alperton, Sainsburys.

Buses proceed from Harrow Road departing to Harrow Road. Set down in Harrow Road, at stop J (1484 - Sudbury & Harrow Road Station #, Last Stop on LOR: 1484 - Sudbury & Harrow Road Station #) and pick up in Harrow Road, at stop L (20654 - Rugby Avenue, First Stop on LOR: 20654 - Rugby Avenue).

From Golders Green Station.

Buses proceed from Harrow Road departing to Harrow Road. Set down in Harrow Road, at stop G (2805 - Sudbury & Harrow Road Station #, Last Stop on LOR: 2805 - Sudbury & Harrow Road Station #) and pick up in Harrow Road, at stop J (1484 - Sudbury & Harrow Road Station #, First Stop on LOR: 1484 - Sudbury & Harrow Road Station #).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Turning Point Only - Buses must not stand

BLIND DISPLAY: Sudbury.

NORTH WEMBLEY, EAST LANE (from GOLDERS GREEN STATION)

Buses proceed from East Lane via East Lane Green East Side departing to East Lane. Set down in East Lane, at Stop B (7805 - North Wembley Station #, Last Stop on LOR: 7805 - North Wembley Station #) and pick up in East Lane, at Stop M (17021 - Sudbury Court Sports Club, First Stop on LOR: 17021 - Sudbury Court Sports Club).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Turning Point Only - Buses must not stand

BLIND DISPLAY: North Wembley.

NEASDEN SHOPPING CENTRE

Public stand for 1 bus on south side of Neasden Lane, commencing at party wall of 253/255 and extending 17 metres south-eastwards.

From Alperton, Sainsburys.

Buses proceed from Neasden Lane direct to stand, departing via Neasden Lane, Birse Crescent and Dudden Hill Lane Roundabout to Neasden Underpass. Set down in Neasden Lane, at Stop FF (34870 - Neasden Shopping Centre / Birse Crescent, Last Stop on LOR: 34870 - Neasden Shopping Centre / Birse Crescent) and pick up in Neasden Underpass, at Stop EE (34756 - Neasden Underpass, First Stop on LOR: 34756 - Neasden Underpass).

From Golders Green Station.

Buses proceed from Tanfield Avenue via Dudden Hill Lane Roundabout and Neasden Lane to stand, departing to Neasden Lane. Set down in Tanfield Avenue, at Stop HH (17006 - Dudden Hill Lane, Last Stop on LOR: 17006 - Dudden Hill Lane) and pick up in Neasden Lane, at Stop FF (34870 - Neasden Shopping Centre / Birse Crescent, First Stop on LOR: 34870 - Neasden Shopping Centre / Birse Crescent).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Neasden, Shopping Parade.

CRICKLEWOOD BUS GARAGE (from Alperton, Sainsburys)

Private stand in Metroline's Cricklewood Bus Garage.

Buses proceed from Edgware Road via Cricklewood Bus Garage to stand, departing via Cricklewood Bus Garage to Edgware Road. Set down in Edgware Road, At stop BA (6691 - Cricklewood Bus Garage, Last Stop on LOR: 6691 - Cricklewood Bus Garage) and pick up in Edgware Road, At stop BS (6044 - Cricklewood Bus Garage, First Stop on LOR: 6044 - Cricklewood Bus Garage).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Cricklewood Bus Garage.

CRICKLEWOOD BROADWAY, CHICHELE ROAD

Public stand on west side of Chichele Road, commencing outside No.22 and extending 20 metres southwards.

From Alperton, Sainsburys.

Buses proceed from Cricklewood Broadway via Anson Road and Chichele Road to stand, departing via Chichele Road to Cricklewood Broadway. Set down in Cricklewood Broadway, at Stop BD (R0744 - Cricklewood Lane, Last Stop on LOR: R0744 - Cricklewood Lane) and pick up in Cricklewood Broadway, at Stop BP (3188 - Cricklewood Lane, First Stop on LOR: 3188 - Cricklewood Lane).

From Golders Green Station.

Buses proceed from Cricklewood Lane via Cricklewood Broadway, Anson Road and Chichele Road to stand, departing via Chichele Road and Cricklewood Broadway to Cricklewood Lane. Set down in Cricklewood Lane, at Stop CW (2775 - Cricklewood Broadway, Last Stop on LOR: 2775 - Cricklewood Broadway) and pick up in Cricklewood Lane, at Stop CE (2776 - Cricklewood Broadway, First Stop on LOR: 2776 - Cricklewood Broadway).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Cricklewood Broadway.

OTHER INFORMATION: Speed humps exist on Anson Road.

GOLDERS GREEN STATION FORECOURT, STAND G B

Shared standing for 3 buses with routes 226 and 245 at Stop GB in Golders Green Bus Station on north side of North End Road.

No more than 2 buses on stand. Do not block up designated stand for route 268. Buses proceed from Golders Green Bus Station Forecourt direct to stand, departing to Golders Green Bus Station Forecourt. Set down in Golders Green Bus Station Forecourt, at Stop GB (R0796 - Golders Green Station <>, Last Stop on LOR: R0796 - Golders Green Station Forecourt, at Stop GB (R0796 - Golders Green Station <>, First Stop on LOR: R0796 - Golders Green Station <>).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 245 should be

scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Golders Green.

OTHER INFORMATION: Toilet facilities available 24/7 (will need access

code).

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the "Peak Vehicle Requirement" (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays (SDO)	245- 58326- ML-MFSc-1-2	27/06/22	A/B	17	15	17	9	2,099.56	195	409,414.20
Mondays to Fridays (NSD)	245- 58326- ML-MFHo-1-2	25/07/22	A/B	15	15	16	9	2,061.56	55	113,385.80
Saturdays & Good Friday	245- 58326- ML-Sa-1-2	25/06/22	A/B	N/A	15	N/A	9	1,966.56	56	110,127.36
Sundays & Public Holidays*	245- 58326- ML-Sa-1-2	26/06/22	A/B	N/A	12	N/A	9	1,605.56	58	93,122.48
•	•	•			•	•	•	Total Scheduled In Service Mileage	364	726,049.84

Excluding Christmas Day and Good Friday See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays. The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

SPECIAL CONDITIONS AND VARIATIONS FROM ANNEX B TERMS AND CONDITIONS

 Early Termination Date 19 June 2026 (clause 27.9)

- 2. Sponsored Route No (clause 27.10)
- 3. Multiple Termination No Clause 27.11 to apply
- 4. Is the Operator permitted to accept advertising on the vehicles? (clause Yes 20 of Annex B)
- 5. Incentive Provisions Do the Incentive Provisions apply? (clause 46) Yes *
 - For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:
 - "46. INCENTIVE PROVISIONS
 - The provisions contained in this Route Agreement in relation to 46.1 Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the "Incentive Provisions".
 - 46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:
 - 46.3.1 clause 2 and clause 44.2; and 46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis."

- 6. Spare Vehicle The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services.
- Existing Vehicles The Operator shall ensure that all vehicles entering service on this
 route undergo refurbishment to the March 2014 Refurbishment Specification prior to
 entering service.
- 8. Route Risk Assessment The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 245.
- 9. Contract Price Adjustment applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1...n}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.

P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non-adjustable.:

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SCHEDULE ID

MINIMUM PERFORMANCE STANDARDS

Minimum Operated Mileage Standard	98%			
Route Categorisation	High Frequency Route			
Initial Minimum Performance Standard (17 September 2022 to 23 June 2023)	Excess Wait Time = 1.02 Minutes			
Minimum Performance Standard	Excess Wait Time = 1.00 Minute			
Method of monitoring QSI Performance	Full iBus			
QSI Coverage Locations	See attached list of Full iBus QSI Locations			
QSI Threshold	Not Applicable			

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SCHEDULE ID - ATTACHMENT

OUT DIRECTION Timing Point Code	Stop Name	BACK DIRECTION Timing Point Code	Stop Name
ALPNSY	Alperton Sainsbury's	GGSNFGB	Golders Green Station
SDTNSA	Colyton Close	CHHLCA	Childs Hill / Finchley Road
NWEMSN	North Wembley Station	CWBYCL	Cricklewood Broadway
FRTABA	Brook Avenue	CRSRCG	Alder Grove
KNBYBC	Blackbird Cross	NEASNU	Neasden Underpass
NEASSC	Neasden Shopping Centre / Birse Crescent	KNBYBC	Blackbird Cross
CRSRCG	Alder Grove	FRTABA	Brook Avenue
CWBYCL	Cricklewood Broadway	NWEMSN	North Wembley Station
CHHLCA	Childs Hill / Finchley Road	SDTNSA	Colyton Close

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A	Vehicle Type B
Chassis Manufacturer and Type	Volvo B5LH	WrightBus FCEV
Body Manufacturer and Type	WrightBus Gemini 3	WrightBus StreetDeck
Single or Double Deck	Double Deck	Double Deck
Upper Deck Air Cooling System	Yes	Yes
Minimum Seating Capacity	63 + 1 Wheelchair Space	63 + 1 Wheelchair Space
Maximum Standing Capacity	31	29
Maximum Length	10,500mm	10,600mm
Maximum Width	2,550mm	2,550mm
Number of Doors	Two	Two
Year of Manufacture	2015	2020
Engine Type (Including Euro Rating)	Euro VI	Hydrogen

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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ROUTE: 245

VERSION NO: 00

EFFECTIVE DATE: 25 JUNE 2022

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

1. **Contract Price** £ 3,913,000.00 per annum

2. Period Contract Payment £ 301,000.00

3. Scheduled In Service Mileage 726,049.84 miles p.a.

£ 5.39 per mile 4. **Deduction Figure**

Date of Tender 29 June 2021 5.

- 6. Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
- 7. The **Payment Year** commences on the first day of Payment Period 4 (Quarter 2), and ends on the last day of Payment Period 3 (Quarter 1), save where the Initial Payment Year applies.
- 8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 17 September 2022 (Payment Period 7, Quarter 3) to 23 June 2023 (Payment Period 3, Quarter 1).