**Technology Products 2 Agreement RM3733**

**Framework Schedule 4 - Annex 1**

**Order Form**

In this Order Form, capitalised expressions shall have the meanings set out in Call Off Schedule 1 (Definitions), Framework Schedule 1 or the relevant Call Off Schedule in which that capitalised expression appears.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of the Call Off Contract for the duration of the Call Off Period.

This Order Form should be used by Customers post running a Further Competition Procedure under the Technology Products 2 Framework Agreement ref. RM3733.

The Call Off Terms, referred to throughout this document, are available from the Crown Commercial Service website at <http://ccs-agreements.cabinetoffice.gov.uk/contracts/rm3733>

**Section A**

**General information**

This Order Form is issued in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

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| --- |
| **Customer details** |
| **Customer organisation name**Joint Forces Command (JFC) |

|  |
| --- |
| **Billing address**REDACTED |

|  |
| --- |
| **Customer representative name**REDACTED |

|  |
| --- |
| **Customer representative contact details**Email: REDACTED, Telephone: REDACTED |

|  |
| --- |
| **Supplier details** |
| **Supplier name**Software Box Ltd |

|  |
| --- |
| **Supplier address**REDACTED |

|  |
| --- |
| **Supplier representative name**REDACTED |

|  |
| --- |
| **Supplier representative contact details**Email: REDACTED |

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| --- |
| **Order reference number**REDACTED |

**Section B**

**Overview of the requirement**

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| --- |
| **Framework Lot under which this Order is being placed** |
| 1. HARDWARE
 | [ ]  |
| 1. SOFTWARE
 | [x]  |
| 1. COMBINED SOFTWARE AND HARDWARE REQUIREMENTS
 | [ ]  |
| 1. INFORMATION ASSURED PRODUCTS
 | [ ]  |
| 1. VOLUME HARDWARE REQUIREMENTS (DIRECT FROM OEM)
 | [ ]  |

|  |
| --- |
| **Customer project reference**CCSO18B59 |

|  |
| --- |
| **Call Off Commencement Date**06/02/2019 |

|  |
| --- |
| **Call Off Contract Period (Term)**Contract will commence upon the 6th February 2019 and will expire on the 31st March 2020. |
| **Call Off Initial Period** Months | **Call Off Extension Period (Optional)** MonthsNo Option to Extend. |

|  |
| --- |
| **Specific Standards or compliance requirements**The specification for this requirement is outlined within the Appendix B – Statement of Requirements. The Customer’s populated Schedule 5 in line with GDPR can be found under Annex B - Call-Off Schedule 5 Schedule of Processing, Personal Data and Data Subjects. By signing this Contract the Supplier has accepted the Customer’s completed Annex B. |

**Section C**

**Customer Core Goods and/or Services Requirements**

Please provide details of all Goods and/or Services required (including any items which are considered business critical) including the locations where the supplier will be required to deliver the service/s Ordered.

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Goods and/or Services***To include where relevant Packing/Packaging*The Requirement

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Product Description** | **Renewal Term** | **Quantity** | **Price Per Unit (ex VAT)** | **Total Price (exc VAT)** |
|  |
| Pemberton Consulting Meta Engine | Twelve Month (12) renewal Commencing 6th February 2019 to 5th February 2020 | EA for Meta Engine Data Connect, Web transfer for Sharepoint Annual SA, Meta Engine Office 2010 | REDACTED | REDACTED |
| NDL Active Conductor | Twelve Month (12) renewal Commencing 1 April 2019 to 31 March 2020 | EA for 15,000 UAD’s | REDACTED | REDACTED |
| Becrypt Disk Project | Twelve Month (12) renewal Commencing 1 April 2019 to 31 March 2020 | 458 | REDACTED | REDACTED |
| Digilink Outlook | Twelve Month (12) renewal Commencing 1 April 2019 to 31 March 2020 | EA for 22,000 UAD’s | REDACTED | REDACTED |
| Solar Winds - Netflow Traffic Analyzer(NTA for NPM SL100) | Twelve Month (12) renewal Commencing 31st March 2019 to 30 March 2020 | 1 | REDACTED | REDACTED |
| Solar Winds - Network Performance Monitor SL100 | Twelve Month (12) renewal Commencing 31st March 2019 to 30 March 2020 | 1 | REDACTED | REDACTED |
| Solar Winds - Network Configuration manager DL50 | Twelve Month (12) renewal Commencing 31st March 2019 to 30 March 2020 | 3 | REDACTED | REDACTED |
| Solar Winds - Network performance Monitor SLX | Twelve Month (12) renewal Commencing 31st March 2019 to 30 March 2020 | 2 | REDACTED | REDACTED |
| Solar Winds - Netflow Traffic Analyzer Module (NTA for NPM SL2000) | Twelve Month (12) renewal Commencing 31st March 2019 to 30 March 2020 | 2 | REDACTED | REDACTED |
| Solar Winds - Network performance Monitor SL 2000 | Twelve Month (12) renewal Commencing 31st March 2019 to 30 March 2020 | 2 | REDACTED | REDACTED |
| Solar Winds - Netflow Traffic Analyzer Module ( NTA for NPM SLX) | Twelve Month (12) renewal Commencing 31st March 2019 to 30 March 2020 | 2 | REDACTED | REDACTED |
| Solar Winds - Network Configuaration Manager DL 100 | Twelve Month (12) renewal Commencing 31st March 2019 to 30 March 2020 | 2 | REDACTED | REDACTED |
| **Delivery and Any Additional Costs Associated with the Provision of the above Goods** |
| *Please insert description here* |  *£ -*  |
|
|
| **Total Price (exc VAT)** | REDACTED |

As part of the Subscription Support, the Authority requires the following support provisions:Unlimited number of support requests via telephone, twenty-four (24) hours, seven (7) days a week for the duration of the contractRemote supportOnline access to documentation and technical resources and knowledge base and;Product updates and upgrades are required to be provided throughout the contract term.The licences required to be delivered electronically. key milestones and DeliverablesThe following Contract milestones/deliverables shall apply:

|  |  |  |
| --- | --- | --- |
| **Milestone** | **Description** | **Timeframe** |
| 1 | Contract Order form signed by the successful provider  | Within two (2) working days of Contract Award  |
| 2 | Delivery of all required licences detailed within the requirement section outlined above. | Between 6 February 2019 and 31st March 2019 |
| 3 | Commencement of licences renewal and support | Between 6 February 2019 and 31st March 2019 |
| 4 | Licence certificate to be sent to the authority | Within two (2) working days of the commencement dates |

service levels and performanceThe Authority will measure the quality of Software Box’s delivery by:

|  |  |  |  |
| --- | --- | --- | --- |
| KPI/SLA | Service Area | KPI/SLA description | Target |
| 1 | Delivery timescales | All licences and support to be renewed as outlined in Key Milestones and Deliverables as outlined above. | 100% |
| 2 | Service Delivery | Continued and uninterrupted support provision as outlined in Key Milestones and Deliverables as outlined above. | 100% |

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| **Warranty Period, if applicable**Not Applicable. |

|  |
| --- |
| **Location/Site(s) for Delivery**Licences will be delivered Electronically. |

|  |
| --- |
| Dates for Delivery of the Goods and/or the Services**06/02/2019** |
| Software  |
| Supplier SoftwareNA | Third Party SoftwareNA | Maintenance AgreementNA |

|  |
| --- |
| **Additional Clauses (see Annex 3 of Framework Schedule 4)**  |
| **Alternative Clauses** |  | **Additional Clauses** |  | **Optional Clauses** |  |
| Scots LawOr | [ ]  | A: Termed Delivery – Goods | [ ]  | C: Due Diligence | [ ]  |
| Northern Ireland Law | [ ]  | B: Complex Delivery – Solutions(includes Termed Delivery – Goods) | [ ]  | D: Call Off Guarantee | [ ]  |
| Non-Crown Bodies | [ ]  | **NB Both of the above options require an Implementation Plan which should be appended to this Order Form** |  | E: NHS Coding Requirements | [ ]  |
| Non-FOIA Public Bodies | [ ]  |  | F: Continuous Improvement & Benchmarking | [ ]  |
|  |  |  |  | G: Customer Premises | [ ]  |
|  |  |  |  | H: Customer Property | [ ]  |
|  |  |  |  | I: MOD Additional Clauses | [x]  |

|  |
| --- |
| **Items licensed by the Customer to the Supplier (including any Customer Software, Customer Background IPR and Customer Data)**Not Applicable. |
| **Call Off Contract Charges payable by the Customer to the Supplier (including any applicable Milestone Payments and/or discount(s), but excluding VAT) and payment terms/profile including method of payment (e.g. Government Procurement Card (GPC) or BACS)**£467,948.86 (Excluding VAT) |
| **Is a Financed Purchase Agreement being used?** | [ ]  |
| **Estimated Year 1 Call Off Contract Charges (£)** | £467,948.86 (Excluding VAT) |

**Section D**

**Supplier response**

Suppliers - use this section to provide any details that may be relevant in the fulfilment of the Customer Order

|  |
| --- |
| **Commercially Sensitive information**Any information that the Supplier considers sensitive for the duration of an awarded Call Off ContractREDACTED |

|  |
| --- |
| **Total contract value** |

|  |
| --- |
| £467,948.86 (Excluding VAT) |

**Section E**

**Call Off Contract award**

This Call Off Contract is awarded in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of this Order Form and the Call Off Terms (together referred to as “the Call Off Contract”) for the duration of the Call Off Contract Period.

|  |
| --- |
| **SIGNATURES** |

**For and on behalf of the Supplier**

|  |  |
| --- | --- |
| Name | REDACTED |
| Job role/title | REDACTED |
| Signature | REDACTED |
| Date | REDACTED |

**For and on behalf of the Customer**

|  |  |
| --- | --- |
| Name | REDACTED |
| Job role/title | REDACTED |
| Signature | REDACTED |
| Date | REDACTED |

**Call-Off Schedule 5 Schedule of Processing, Personal Data and Data Subjects**

|  |  |
| --- | --- |
| **Description** | **Details** |
| Subject matter of the processing | REDACTED |
| Duration of the processing | REDACTED |
| Nature and purposes of the processing | REDACTED |
| Type of Personal Data | REDACTED |
| Categories of Data Subject | REDACTED |
| Plan for return or destruction of the data once the processing is complete UNLESS requirement under union or member state law to preserve that type of data | REDACTED |