



Department
for Education

Clarification Questions

**Educational and Children's Social Care
Professionals DPS**

February 2016 (Updated January 2020)

The following are a selection of popular queries received via the framework.educationsocialcare@education.gsi.gov.uk mailbox

Q1. When I click on the link for the Redimo2 proactis portal on Contracts Finder to register, it takes me to a blank page. Can you point me in the right direction?

You can access the portal here

<https://supplierlive.proactisp2p.com/Account/Login/?cid=DFE>. This link can also be found on the full advert now on Contracts Finder (see link in Q2).

Q2. I can sign into Redimo 2 but there's nothing in the opportunities section on the DPS. Where can I find this?

The Educational and Children's Social Care Professionals DPS opened for expressions of interest on the 9th February 2016 and as a result, applicants were unable to view the opportunity prior to this date. For information on where to find this opportunity, please refer to the document entitled 'Redimo 2 Supplier Guidance ECSC Membership' attached to the Contracts Finder notice here

<https://www.contractsfinder.service.gov.uk/Notice/db987548-9c78-4581-ad0b-fabda89bbfec>.

Q3. I have accidentally withdrawn our interest in the opportunity. Please can you advise how I can remedy this and find out more information about the DPS?

Please contact commercial.contactpoint@education.gov.uk in order to restore your access. More information can be found in the documents attached to the Contracts Finder notice (see link in Q2).

Q4. I was expecting to be asked to submit details of my track record and professional CV. All I have been asked for is factual information about my company. Is this correct or have I missed something?

This is correct, further details and evidence of professional skills will be evidenced at the call-off stage.

Q5. On your procurement tender opportunities website, there appears to be two almost identical opportunities, with slightly different times and values. On the Redimo2 system, only one opportunity appears. Am I doing something wrong here or are there two opportunities?

The initial opportunity published on Contracts Finder was a Prior Information Notice to notify potential applicants of the establishment of a Dynamic Purchasing System. The second notice is the final contract notice and will remain active until the closure of the DPS. As a result, there is only one opportunity available.

Q6. Currently, for the invitation to relationship on our account, the request status is "Responded" and the relationship approved status is still blank. At this point we wanted to check whether anything further was required for our application to be evaluated (other than selecting category codes).

Once applications are complete, we will collate responses to the invitation until 5pm on the 22nd February 2016, when applications will be assessed and successful applicants granted membership. Applications completed after the 22nd February 2016 will be assessed on an ongoing basis. As a result, the relationship approved status will not be updated until your application has been assessed.

Q7. I am concerned that I have missed the opportunity

The initial window for expression of interest and completion of applications for membership was 9th – 22nd February 2016. This was set in order to allow time from 22nd February – 11th March 2016 to appraise as many applications and grant membership to as many successful applicants as possible before the system goes live for call-offs on 11th March 2016. Despite this initial period, the ECSC DPS is open throughout its duration and applicants can become members at any time.



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