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| **HM REVENUE & CUSTOMS**  **Request FOR INFORMATION** |

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| **Title:**  Name of project / requirement | Legal Research Market RFI |
| **HMRC Reference:**  To be quoted in all correspondence | SR783514449 |
| **Date issued:** | 22nd December 2021 |
| **Deadline for Responses:** | 01 April 2022 |

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|  | **Contact Details** | | | |
| **Issued to:** | | Contracts Finder | **From:** | HMRC |
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|  | **Purpose** |
| * 1. The purpose of this RFI event is to explore the Legal Research Market for current and future product options to support HMRC in delivering key objectives. This event will enable organisations to provide relevant information, through the provided questionnaire, regarding any potential solution they may offer, estimated costs, and what contractual routes their solution can be accessed through.   The primary purpose of this exercise is, therefore, to gain a deeper understanding of the market, and what potential solutions are available. HMRC currently have a high-level requirement, which is included within this RFI, but we would look to develop this requirement accordingly if there are innovative solutions available. | |

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| **2.** | **Background** | |
| * 1. **Background to HMRC**   HM Revenue & Customs (HMRC) is one of the UKs largest organisations, with approximately 60,000 full-time equivalent staff. Almost every individual and business in the UK is a direct customer of HMRC.  HMRC is an effective, efficient and impartial tax and payment authority with the vital purposes of:   * Collecting the money that pays for the UK’s public services and help families and individuals with targeted financial support * Helping the honest majority to get their tax right and make it hard for the dishonest minority to cheat the system * Collecting over £500 billion a year in revenue from 45 million individuals and 4.9 million business customers * Playing a key role in enforcing UK Border Controls and national minimum wage levels, administering environmental taxes and recovering student loans   HMRC is a non-ministerial government department which was formed in 2005 through the merger of the Inland Revenue and HM Customs and Excise.   * 1. **Background to HMRC Online tax and accountancy procurement tool requirement**.   HMRC has approximately c17,000 tax professionals, carrying out a variety of roles within the department.  We expect our tax professionals to work to a high standard and HMRC has for a number of years paid for department-wide access to the best external tax and accountancy resources, as used by the wider tax industry.  These resources - holding legislation, commentary and case law - are used by tax professionals (and SOLS) in their technical work, often in conjunction with - and to complement – HRMC’s own published guidance.  Our tax professionals have increasingly moved away from the use of paper copies.  Continued access to the best online tools and resources is therefore critical.  HMRCs current contracts with Lexis Nexis and Croner-I are due for renewal in 2022. A recent survey of 481 HMRC Leaders in Tax showed over 80% used these services in their day-to-day work (with 45% of those using both).  As contracts with our 2 existing providers come to an end, we want to make sure that any agreements we enter into with a future provider(s) makes the best use of taxpayer money, while continuing to give HMRC tax professionals access to the best available online resources. | | |
| **3.** | | **Requirements** |
| 1. 1. **General requirements**   We require:   * Commentary and news on key tax, audit and accounting topics, allowing a user to keep up to date with legal developments. * Dynamic access to a comprehensive archive of content from established names (many of which are no longer published in paper form), including: * Tolleys * Simon’s Taxes * De Voil * Butterworths * Halsbury’s * Yellow/Orange Tax Handbooks * other legislation across Capital Allowances/ CGT/ CT/ IT, Tax Journal, Tax Cases. * Practical tax and accountancy resources and tools - with expert analysis and commentary - which give our tax professionals access to the regulation, guidance and legislative case histories they need to fulfil their role, for example: * tax legislation and treaties * practice notes, precedents, forms and current awareness alerts across wide range of legal areas * tax case histories and reports with analysis * UK GAAP financial reporting requirements​ Financial reporting standards, reporting requirements, commentary, practical resources for applying UK GAAP ​ * international financial reporting requirements as used in the UK and apply them appropriately – International Accounting standards, commentary and practical resources for applying IFRS. * dealing with probate and administration * audit * company law and governance * compliance and practice management * Tutorials and learning resources to support the continuous professional development of tax professionals * A dynamic easy-to use interface, with the ability to create a personalized ‘one stop shop’ facility to consider case law, legislation, analysis and commentary together.   1. **Additional Requirements** * HMRC currently publishes c90,000 pages across c300 manuals on our internal guidance platform, which are then published externally on GOV.UK via an API. * We are aware that external providers repackage this content, making manuals available via their bespoke interface with increased functionality and search, and which provides users with an improved experience. * As HMRC consider our future publishing strategy for manuals, we are keen to discuss the possibility of partnering with a provider enabling HMRC to use such proven software to author, edit, publish and maintain our manuals, giving HMRC staff and external customers a modern, flexible, accessible and easy to use interface. * A list of functional requirements is available on request, but would need to include: * secure storage of data within the UK * an API to enable external versions of HMRC manuals to be available to the public for free through GOV.UK * the ability to redact passages of text, removing it from external versions of the manual. | | |
| 1. **Contracting Model** | | |
| * 1. HMRC is keen to consider a range of possible options for these arrangements, including (but not limited to):   • a single provider meeting all the requirements  • a consortium of two or more providers  • multiple providers  HMRC is agnostic about the product and would invite innovative future proofed solutions.  HMRC is open to exploring available options in terms of contract length and contracting methods  We are keen to understand potential costings for future budgetary requirements | | |
|  | | **Process and Timelines** |
| * 1. HMRC requests that responses to this RFI are submitted by email to the following addresses:   [Arif.patel@hmrc.gov.uk](mailto:Arif.patel@hmrc.gov.uk)  [Adam.garside@hmrc.gov.uk](mailto:Adam.garside@hmrc.gov.uk)  We request all responses are submitted no later than 17th January 2022  Based upon feedback we may consider running a supplier engagement event  Should this RFI lead to a tender process, HMRC would like to conclude this by 01 April 2022 | | |

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|  | **Questionnaire** |
| * 1. HMRC request you complete the embedded questionnaire as fully as possible and invite any supplementary information along with your response | |

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|  | **Further information** |
| **Please provide any feedback, suggestions, or other relevant information here that is supplementary to your questionnaire responses.** | |