**ReActon Hub Questionnaire**

Please answer the following questions that will enable West London Waste Authority (WLWA) to determine if your organisation is eligible for this opportunity.

1. Does your organisation deliver repair of electronic items and/ or training people in electronic repairs?
2. Are you able to commence a new on-site operation in the year 24/25 onsite in Ealing?
3. How will your operation support WLWA’s strategy increase circularity of electronic items?
4. Does your organisation aim to target individuals from a specific background or demographic or is your service open to all?
5. Has your organisation worked with hard-to-reach individuals before? If so, please detail what this experience is (links to pages that describe).
6. Do you run any monetised services currently? If so, what is it?
   1. If ‘no’ to the above question, do you have any plans to deliver monetised services?
7. What data do your report on in your current operations?
8. Do you have experience in monitoring and reporting on social value?
9. How would you staff a new operation running 5 days a week within your organisation? E.g. redeploying existing staff, hiring new staff (if hiring then how would you market the opportunity?)
10. Do you have partnerships with organisations in West London that support people with employment, skills provision, wellbeing, or related activity? If no, please elaborate on your intentions to expand to West London and what attempts can be made to form connections with local organisations there.
11. Are you able to deliver a communications campaign alongside the operation? Please reference past communications campaigns for reference (e.g. links to social media posts, news articles, etc).
12. We are looking for a service that can replicable. What ambitions do you have to replicate and expand an operation that works to increase reuse and repair of EEE items?