

#### **BIDDER TRAINING**

#### UK SHARED BUSINESS SERVICES EMPTORIS TRAINING MODULE

#### 1. SCOPE OF TRAINING

The scope of this training module will include

- Logging on the system
- Committing to respond to a requirement
- Reviewing RFx attachments
- Reviewing RFx messages
- Answering questionnaires
- Receiving clarifications
- Submitting your bid
- Downloading your response

#### 2. LOGGING ONTO THE SYSTEM

It is assumed that the Bidder has a Login to Emptoris. If you do not have a login please use 'Bidder logging in – first time' for guidance on how to obtain a login and change your password.

Bidders who are invited into a sourcing exercise will receive an email similar to this:

You have been invited to participate in the following event: UK SBS ITQ Halley Research Station garage rewire. Please follow the instructions below to access the event: 1. Logon to Government Procurement Service eSourcing Here are your login instructions and i. Enter your user name in the Name field. contact at UK SBS ii. Enter your password in the Password field. iii. Click the Login button. 2. From the main menu select Bids > View RFx(s). 3. Locate the RFx Name in the list of RFx(s). 4. Click on the RFx Name link to view the RFx. Please do not hesitate to contact James Aldred Tel 01793 867593 for further information. Please do NOT reply to this email as it is a system generated email with an un-monitored mailbox. Please log into https://ukgps-s

	Crown Commercial Service
	Register Here
G 1.	Supplier System Usage Agreement Version 2.1 Introduction
1. 1. 1. 1.	<ul> <li>participate in a procurement exercise.</li> <li>A procurement exercise may include a Pre-Qualification Questionnaire (PQQ), a Request for Information (RFI), an Invitation to Tender (ITT Invitation to Submit Final Offer (ITSFO), Invitation to Submit Final Tender (ITSFT), a Best And Final Offer (BAFO), a Request for Proposal (R This above list of individual procurement exercise processes is indicative and a non-exhaustive representation of commonly used termin a case by case basis.</li> <li>The System is provided by IBM and operated by the Buyer. This User Agreement applies to the Supplier's and its Supplier Users' access a accessing the System using the user ID and password provided by, or on behalf of the Buyer, the Supplier agrees to be bound by this User</li> </ul>
2. 2. 2. 2.	<ol> <li>The Buyer may immediately deny access to the System by the Supplier and/or one or more Supplier Users by giving notice in writing to the 2.2.1. The Supplier commits a material breach of any of its obligations under this User Agreement; and 2.2.2. The Supplier fails to remedy, or persists in, any breach of any of its obligations under this User Agreement after having been notified Days.</li> </ol>
3. 3. 3. V 3. 3.	<ol> <li>To be granted access to the System, the Supplier must register each person which the Supplier wishes to be a Supplier User by providing User ID and password are strictly personal to the Supplier User and non-transferable. The Supplier shall ensure that its Supplier Users of the Supplier or a Supplier User becomes aware that a user ID and / or password may have been divulged, disclosed or discovered by any The Supplier shall designate an individual Supplier User to manage access to the System by other Supplier Users.</li> </ol>

ESOURCING USE AGREEMENT

#### 3. COMMITING TO RESPOND TO A REQUIREMENT

Bidders will have access to all the sourcing activities they have been invited to and can click on 'view/respond to RFx' to confirm their interest.

View RFx(s) Comm Servic	CCS eSourcing My Profil	e Bids Messages Utilities		
RFx Name       RFx Unique Id       Summary       RFx Acceptance       Select       RFx Type       RFx Sty         CCS eSourcing       My Profile       Bids       Messages       Utilities         RFx(s) > UK SBS Supply of new boil       Extransition       Extra testing for the select       Type:       RFI         Contact Information       BuyerUser2 UK SBS       Merx Attachments (11)       Type:       RFI         Puestionnaires (5)       Questionnaire / Question       Questionnaire / Question       Image: Contact Information       Image: Contact Information			View RFx(s)	Crown Comm Servic
CCS eSourcing       My Profile       Bids       Messages       Utilities         RFx(s) > UK SBS Supply of new boil       Description: UK Shared Business Services Invitation to Quote De       Type:       RFI         Contact Information	All Open/Pending/Paused RFx(s)			
CCS eSourcing       My Profile       Bids       Messages       Utilities         RFx(s) > UK SBS Supply of new boil       Description: UK Shared Business Services Invitation to Quote De       Type:       RFI         Contact Information       @ RFx Attachments (11)       Messages (1)       Paun RFI Recort         BuyerUser2 UK SBS       @ RFx Messages (1)       Paun RFI Recort       @ Messages (1)         Questionnaires (5)       Questionnaire / Question Image:       @       @	RFx Name	RFx Unique Id Summary RFx Acceptance	Select RFx Type	RFx Sty
RFx(s) > UK SBS Supply of new boil         Description: UK Shared Business Services Invitation to Quote De         Contact Information         BuyerUser2 UK SBS         0         RFx Messages (1)         Questionnaires (5)         Questionnaire / Question	16000.0asturicrow Sollar FULCONES		View/Respond to DEx	
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■ SECTION 6 - COMMERCIAL QUESTIONNAIRE                 ■ SECTION 6 - PRICE QUESTIONNAIRE                ■ SECTION 6 - QUALITY QUESTIONNAIRE                ■ SECTION 6 - QUALITY QUESTIONNAIRE                ■ SECTION 6 - LEAD TIME	SECTION 1, 2, 3, 5 and 7 - Guidance N	otes	Ø (0)	(0)
■ SECTION 6 - PRICE QUESTIONNAIRE           ∅ (0)           ∑(0)             ■ SECTION 6 - QUALITY QUESTIONNAIRE           ∅ (0)           ∑(0)             ■ SECTION 6 - LEAD TIME           ∅ (0)           ∑(0)	SECTION 6 - COMMERCIAL QUESTION	WAIRE	Ø (0)	(0)
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SECTION 6 - LEAD TIME	SECTION 6 - QUALITY QUESTIONNAIF	RE	Ø (0)	(0)
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RFx attachments and RFx message are available to view.

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	SECTION 6 - LEAD TIME	Ø (0)	(0)

attachment name (e.g. AW5.2 Price Schedule) to help Bidders associate the attachment with the relevant clarification.

Bidders should also be aware that clarification answers to the bid documents will be posted to RFx attachments on a regular basis. Please regularly check for updates. Note typically the latest set of clarifications will be uploaded and the previous version deleted from the system.

#### To view attachments:

Des	x(s) > UK SBS Supply of new boil       Click here attachment         cription: UK Shared Business Services Invitation to Duote Demontant Information       Image: Click here attachment         Image: Cription: UK Shared Business Services Invitation to Duote Demontant Information       Image: Click here attachment         Image: Click here attachment       Image: Click here attachment		
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Bidders will see a screen like this:

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#### 5. REVIEWING RFx MESSAGES

Bidders can access RFx messages by clicking on the area below:

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### 6. ANSWERING QUESTIONNAIRES

In order to answer a questionnaire Bidders need to click on the 'place response' button.

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They will then face a screen with questions:

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CS eSourcing	2 4
Create Response	
•	
Context RFI Name: UK SBS Supply of new boiler FM120051	
Questionnaire Name: SECTION 6 - LEAD	
TIME Questionnaire Description:	
Create Response(s)	
*AW7.1 Please confirm you can meet a delivery date of 13/12/13.	
Bidder Guidance - The Bidder shall answer yes or no.	
Yes - Pass	
res - Pass No - Fail	
Scoring Criteria - Mandatory Pass/Fail	
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Please Select 💌	
*AW7.2 Please provide details of the make and model of the proposed boiler.	
Bidder Guidance - Please complete the table and add an attachment as an URL link d	etailing the
specification.	courting one
Scoring Criteria - For Information Only	
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	Question Level 🖉 (0
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Typically the questions will detail:

- The question number these are NOT sequential so do not think there are questions missing.
- The question detail
- Bidder guidance This usually advises if attachments are permissible, word count details, guidance to help with the bid response and any specific information about the evaluation model proposed. Where a question is pass or fail typically Bidders will see the criteria for a pass or a fail.
- Scoring criteria This indicates if the question is pass / fail, scoring (and the maximum score available) or for information only.

## ALL REQUIRED (\*) QUESTIONS WILL NEED TO HAVE SOME TEXT ENTERED IN ORDER TO SAVE YOUR ANSWERS.

Click on the various drop down boxes and complete the various text boxes to reply.

Where an attachment is permissible click on the question level click on and you will see a pop up screen like this. Click on 'add' to add an attachment and then go to the bottom of the page and 'save'. After saving the question level click on will show the number of attachments uploaded against the specific question.

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When you have completed a questionnaire and added all the relevant attachments you **<u>MUST</u>** click on the 'save' button.

After saving the question level icon will show the number of attachments uploaded against each specific question. Bidders must check their attachments have been correctly uploaded and embedded in the questionnaire response.

You will then see a message which says 'changes saved successfully' at the top of the page.

🖉 Crown Commercial Service eSourcing - Windows Internet Explorer provided by ITC	
https://ukgps-sandbox.emptoris.com/e1/detail_response.jsp?_eps_=Y&jspAction=6&_it_id=1713850&_bid_r_param=true	
Bidder Guidance - The Bidder shall answer yes or no. Yes - Pass No - Fail Scoring Criteria - Mandatory Pass/Fail	
Please Select 🔽	
*AW7.2 Please provide details of the make and model of the proposed boiler.	
Bidder Guidance - Please complete the table and add an attachment as an URL link detailing the speci	ficatio
Scoring Criteria - For Information Only	
Response       Make of boiler     Baxi	
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Create Response(s)	
*AW7.1 Please confirm you can meet a delivery date of 13/12/13. Bidder Guidance - The Bidder shall answer yes or no.	
OK	

Bidders should find the missing field and provide an answer otherwise all the answers will not be saved.

When complete save and close the questionnaire.

On the questionnaires page you will see the 'Respond' field has now gone green, but answers can still be modified until you submit the draft responses.

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RF)	(s) > UK SBS Supply of new boil		
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You will always see a screen like this with messages in (questionnaire messages), your messages (sent messages) and system messages (broadcast message).

Crown Commercial Service eSourci	ng - Windows Internet	Explorer provided by	ITC
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Questionnaire Messages(0)	Sent Messages	Broadcast Messages	
Status	From		Date BST
NO DATA AVAILABLE		ſ	Close

Remember to cross reference to the question number and to 'send' the document.

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	CC	S eSourcing	
			Create Message
		Context	Questionnaire SECTION 6 - PRICE QUESTIONNAIRE
		To	All Hosts Crown Commercial Service - Bev Manna Crown Commercial Service - BuyerUser2 UKSBS Crown Commercial Service - James Aldred
		Subject	AW1.1
V		Message	Please can you clarify the date you intend to award contracts?

Bidders can view the question in the sent messages.

They can also filter against all questions, last 30 days, 10 days or last day

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Bidders can upload their clarifications, remembering to send to 'All hosts' and including the question number (if relevant) in the subject.

In this example it is a general clarification and not associated to a specific question.

	Create Messages
Contex	oly of new boiler FM120051
To	Crown Commercial Service - Bev Manna Service - BuyerUser2 UKSBS
	Crown Commercial Service - James Aldred
Subject	Timescales
	Can I have an extension of 10 working days please?
	A Bidder
Message	
	62 characters (max allowed - 5000)
Attachment	Attachments(0)
Attachment	× Attactmentaty

Remember Bidders can add attachments and must always 'send' the clarification.

The clarification can now be viewed in the sent messages folder.

Note the previous clarification raised at questionnaire level is also available to view.

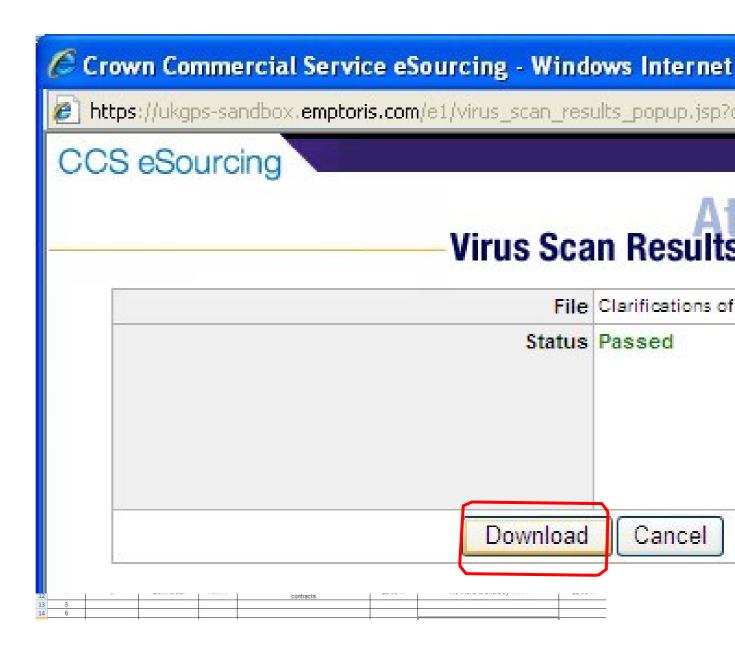
The filtering of messages against 1, 10, 30 days or all is still available in this view.

			View by R
Received Messages	Sent Messages(3)	Broadcast Messages	
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UKSBS Test Supplier 2 - Test Suppl	ier 2, I	Item - Host	08/1
UKSBS Test Supplier 2 - Test Suppl	ier 2, I	Item - Host	06/1
There maybe associated messages	also in RFx message	es to review.	Close

Version: 2.1

Note it is the Bidders responsibility to check for clarifications.

<u>RFx(s)</u> >	Sourcing		Bids Messages Utilities		
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#### 9. SUBMITTING YOUR BID

Once you have answered all required (\*) questions and uploaded all your attachments you can submit your draft response.

# If you fail to submit all draft responses before the closing date your bid cannot be received and considered.

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#### 10. DOWNLOADING YOUR RESPONSE

You can download your text responses to the questionnaire by simply clicking on 'Respond offline':

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And export in your required format:

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Any Bidder using these training materials should do so at their own risk and UK Shared Business Services Ltd does not make any commitment to their accuracy.

In using these training materials the Bidder commits that UK Shared Business Services Ltd shall be in no way liable should the Bidder be unable to complete any or all of their Bid or Response submission.