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| **CHANGE CONTROL NOTICE (CCN)** |
| **Contract Title:** | Contract for the Provision of a Customer Satisfaction Measurement and Reporting Solution (The Contract) |
| **Contract Reference:** | CCCC22A16 | **Contract Change Number:** | 1 |
| **Date CCN issued:** | 16/01/2025 | **Date Change Effective from:** | 16/01/2025 |
| **Between**: **Crown Commercial Service** (The Customer) and **KPMG LLP** (The Supplier)1. The Contract is varied as follows:
	1. The existing contract between Crown Commercial Service and KPMG LLP will be varied with a time extension, cost increase and change of scope.
	2. The Current contract is due to end 29th August 2025. The new Contract expiry date shall be 31st January 2026.
	3. The change of scope includes:
		1. The need for the services to be used by all areas of CCS in the delivery of CCS’s business plan objectives, and
		2. The support of a delivery partner to design and embed these services.
		3. The key deliverables / milestones are detailed as below

**REDACTED TEXT under FOIA Section 43 Commercial Interest**1. The Contract is varied with an uplift of £1,245,083.00. The New contract value is now £3,735,250 excluding VAT.

(£4,482,300.00 including VAT as per PPN 10/21)The remaining value to be invoiced shall be invoiced in 4 equal instalments upon completion of each milestone. Completion will be agreed between CCS contract owner (**REDACTED TEXT under FOIA Section 40****Personal Information**) and KPMG in writing (via email).1. Words and expressions in this Change Control Notice shall have the meanings given to them in the Contract.
2. The Contract, including any previous Contract changes, authorised in writing by both Parties, shall remain effective and unaltered except as amended by this Change Control Notice.
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| Change authorised to proceed by: (Customer’s representative): **REDACTED TEXT under FOIA Section 40****Personal Information.****REDACTED TEXT under FOIA Section 40****Personal Information.**16/01/2025   Signature Print Name and Job Title Date |
| **REDACTED TEXT under FOIA Section 40****Personal Information.****REDACTED TEXT under FOIA Section 40****Personal Information.**16/01/2025Authorised for and on behalf of the Supplier: Signature Print Name and Job Title Date |
| **REDACTED TEXT under FOIA Section 40****Personal Information.****REDACTED TEXT under FOIA Section 40****Personal Information.**16/01/2025Authorised for and on behalf of the Customer: Signature Print Name and Job Title Date |