Clarification questions:

1. The Logic Map mentions Outputs ‘Improved households with improved energy consumption (and Outcomes “more households with improved energy efficiency”). Should the response include evaluation of other household consumer acceptance factors?

Assessment of the success of the project should include evaluation of the experiences of project beneficiaries (households) this is also related to achievement of the objectives of:

- increasing awareness of the technology

- attracting investors

- negotiations with government.

None of these objectives can be successful without beneficiary acceptance of the technology, aftercare and the delivery process.

1. Should the response cover the cost of recruiting households and Data Protection Permissions (GDPR) with the households, or will KUL arrange the permissions on behalf of the tenderer?

KUL will recruit households for inclusion in the project and manage GDPR permissions.

1. Is the tenderer, or KUL, responsible for the collection of pre- and post-installation energy consumption data, and associated data management costs.

KUL is responsible for data collection and management. Data sharing principles will be agreed during initial meetings.

1. Should the assessment, specifically the cost comparison, include estimated savings/costs in the electricity distribution network?

The wider energy system impacts of decarbonisation of heat with networked GSHP are of interest both to the project team and to government and potential investors. Bidders are invited to recommend methods of evaluating the rationale that the proposed system provides value for money.

1. What are the current dates for the start and completion of the capital works; when will household information from Heat the Streets start becoming available and when will all the works be completed?

 Capital works will begin in April 2022 and run through to April 2023. A significant amount of household information has already been collected and will be available immediately on start of the contract. Information on capital costs and in-use performance should be available from summer onwards (programme of works to be agreed with contractor).

1. In paragraph 9, the tender document asks bidders to submit their bid by 17:00 on 09/02/022. Elsewhere in the document it says that the tender deadline is 25/03/2022. Please can you confirm the date and time of submission for this tender.

This is a typo. The final date for submission of responses is 25/03/2022