



Agreement Number: Q-958509

### Service Agreement Amendment

This Service Agreement Amendment (the “**Amendment**”) is made by and between Care Quality Commission (hereinafter “**Client**”) and Diligent Boardbooks Limited (hereinafter “**Diligent**”) and amends the original Service Agreement between Client and Diligent dated August 21, 2018. All amounts are in GBP currency.

The Parties hereby agree that the portion of the Agreement setting out quantities of access rights and fees due shall be deleted and replaced with the following access rights and fees:

### Diligent Services

#### **Subscriptions**

Description	Start Date	End Date	Quantity	Annual Price Per	Total Annual Price
Sites	August 21, 2022	August 20, 2023	1		
Committees/Meeting Groups - No Charge	August 21, 2022	August 20, 2023	15		
Administrators	August 21, 2022	August 20, 2023	3		
Users (Board Members/Executives)	August 21, 2022	August 20, 2023	74		

**Total Annual Subscription Fee      £31,420.04**

**One-Time Installation Fee          £0.00**

Upon execution of this Amendment, Diligent will issue an invoice for the amount of £31,420.04, plus applicable taxes.

For each year of the Term, pricing shall increase by 7.00% on each anniversary of the Effective Date.

Pricing is valid until July 31, 2022. If the Amendment is received executed by Client after this date, Diligent may accept or reject the Amendment in its sole discretion.

The above-referenced Agreement is hereby modified to include the additional services, terms and fees as set forth herein. All other terms and conditions of the Agreement shall continue in full force and effect. This Amendment may be executed in multiple counterparts. Copies, facsimiles, electronic files and other reproductions of executed documents will be deemed to be authentic and valid counterparts of such executed documents for all purposes. All fees due, paid or owing shall be deemed non-refundable. Client shall provide reasonable cooperation, including providing any materials and granting access as necessary, to enable Diligent Corporation to perform any Professional Services. In order to use the Diligent Service, Client and Users must satisfy Diligent's minimum technology requirements.

IN WITNESS WHEREOF, the Parties hereto have executed this Amendment as of the Amendment Effective Date.

*Please sign below and email to your Diligent account representative.*

**Care Quality Commission**  
("Client")

By:

Name:

Job Title:

**Diligent Boardbooks Limited**  
("Diligent")

By:

Name:

Job Title: Director



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Date:

Date:

Purchase Order: