

**FRAMEWORK AGREEMENT  
NO: QC0102**

**ROUTE AGREEMENT  
NO: QC84103**

**ROUTE: H17**

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled  
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and  
Conditions

Schedule ID – Minimum Performance Standards

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## **SCHEDULE IA**

### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

#### **PART 1 – ROUTE REQUIREMENTS**

##### **1. Terminal Points**

Route number H17 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

##### **2. Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

##### **3. Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Willesden Junction Garage (WJ)  
Station Road  
Willesden Junction  
London  
NW10 4XB

##### **4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

# **LONDON BUSES - ROUTE DESCRIPTION**

## **ROUTE H17: Harrow Town Centre - Wembley Central**

**Date of Structural Change:** 2 September 2023.

**Date of Service Change:** 2 September 2023.

**Reason for Issue:** New Contract.

### **STREETS TRAVERSED**

**Towards Wembley Central:** Harrow Bus Station, College Road, Station Road, Peterborough Road, Harrow High Street, London Road, Sudbury Hill, Greenford Road, Whitton Avenue East, Bridgewater Road, Harrow Road, Chaplin Road, Ealing Road, Montrose Crescent

**Towards Harrow Town Centre:** Montrose Crescent, Station Grove, Union Road, Ealing Road, Chaplin Road, Harrow Road, Bridgewater Road, Whitton Avenue East, Greenford Road, Sudbury Hill, London Road, Harrow High Street, Peterborough Road, Station Road, College Road, Harrow Bus Station

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## **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

### **Harrow Bus Station, College Road**

Public stand for 2 buses on north side of College Road outside No. 66 opposite Harrow Bus Station and extending 20 metres east.

Buses proceed from Harrow Bus Station direct to stand. Set down in Harrow Bus Station, at Stop E (R0839 - Harrow Bus Station) and pick up in Harrow Bus Station, at Stop C (R0841 - Harrow Bus Station).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: No more than 1 bus on Route H17 should be scheduled to stand at any one time.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Harrow, Bus Station.  
OTHER INFORMATION: Toilet facilities available (24 hours).

### **Sudbury, Bridgewater Road (from Harrow Bus Station)**

Buses proceed from Bridgewater Road, Harrow Road departing to Bridgewater Road. Set down in Bridgewater Road, at Stop H (CW15 - Colyton Close) and pick up in Bridgewater Road, at Stop I (CW16 - Colyton Close).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
BLIND DISPLAY: Sudbury.

### **Sudbury Hill Station (from Wembley Central, Montrose Crescent)**

#### **From Harrow Bus Station**

Buses proceed from Greenford Road, Oldfield Lane North, Unnamed Road departing to Greenford Road. Set down in Greenford Road, at Stop P (17118 - Sudbury Hill Station) and pick up in Greenford Road, at Stop C (R0123 - Gainsboro Gardens).

#### **From WEMBLEY CENTRAL, MONTROSE CRESCENT**

Buses proceed from Greenford Road, Sudbury Hill departing to Greenford Road. Set down in Greenford Road, at Stop D (17119 - Sudbury Hill Stn / Horsenden Ave) and pick up in Greenford Road, at Stop N (CW13 - Harrow Road).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
BLIND DISPLAY: Sudbury Hill.

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### **Wembley Central, Montrose Crescent**

Public stand for two buses in Montrose Crescent commencing at a point 28 metres east of Curtis Lane, extending 25 metres west.

Buses proceed from Montrose Crescent to stand, departing to Montrose Crescent. Set down in Montrose Crescent, at Stop CP (BP4911 - Wembley Central Station) and pick up in Montrose Crescent, at Stop CP (BP4911 - Wembley Central Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 1 bus on Route H17 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Wembley Central.

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**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	H17- 60840 - MT-MF-1	04/09/23	A	7	5	7	3	730.47	250	82,617.50
Saturdays & Good Friday	H17- 60840 - MT-Sa-1	02/09/23	A	N/A	5	N/A	3	626.79	56	35,100.24
Sundays & Public Holidays*	H17- 60840 - MT-Su-1	03/09/23	A	N/A	4	N/A	3	503.37	58	29,195.46
								<b>Total Scheduled In Service Mileage</b>	<b>364</b>	<b>246,913.20</b>

\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM  
ANNEX B TERMS AND CONDITIONS**

- |   |                     |
|---|---------------------|
| 1. Early Termination Date<br>(clause 27.9)  | 3 September<br>2027 |
| 2. Sponsored Route<br>(clause 27.10)  | No                  |
| 3. Multiple Termination<br>Clause 27.11 to apply  | No                  |
| 4. Is the Operator permitted to accept advertising on the vehicles?<br>(clause 20 of Annex B) | Yes                 |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46)                      | Yes *               |

\* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

**“46. INCENTIVE PROVISIONS**

**46.1** The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

**46.2** The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and  
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

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6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 1
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route H17.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- $P_{i+1}$  = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- $P_{i+13}$  = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

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**SCHEDULE ID**

**MINIMUM PERFORMANCE STANDARDS**

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard (16 September 2023 to 21 June 2024)	Excess Wait Time = 0.92 minute
Minimum Performance Standard	Excess Wait Time = 0.90 minute
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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**SCHEDULE ID - ATTACHMENT**

<b>OUT DIRECTION</b>		<b>BACK DIRECTION</b>	
<b>Timing Point Code</b>	<b>Stop Name</b>	<b>Timing Point Code</b>	<b>Stop Name</b>
HARRBS	Harrow Bus Station	WCENMC	Wembley Central Station <> #
HARRSC	Harrow School	SUDYGC	Sudbury Golf Club
SDHLSN	Sudbury Hill Station <>	SDHLSN	Sudbury Hill Stn <> / Horsenden Ave
SUDYGC	Sudbury Golf Club	HARRSC	Harrow School

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**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1              Vehicle Description

Part 2              No longer used

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**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

	<b>Vehicle Type A</b>
Chassis Manufacturer and Type	ADL Enviro 200
Body Manufacturer and Type	ADL Enviro 200
Single or Double Deck	Single Deck
Upper Deck Air Cooling System	Yes
Minimum Seating Capacity	33 + 1 Wheelchair Space
Maximum Standing Capacity	27
Maximum Length	10,870mm
Maximum Width	2,440mm
Number of Doors	Two
Year of Manufacture	2016
Engine Type (Including Euro Rating)	Euro VI

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 2 SEPTEMBER 2023

**SCHEDULE IVA**

**CONTRACT PRICE AND OTHER FINANCIAL DETAILS**

- |    |  |                          |
|----|--|--------------------------|
| 1. | Contract Price   | £ 1,816,000.00 per annum |
| 2. | Period Contract Payment  | £ 139,692.31             |
| 3. | Scheduled In Service Mileage   | 246,913.20 miles p.a.    |
| 4. | Deduction Figure   | £ 7.35 per mile          |
| 5. | Date of Tender   | 26 July 2022             |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.  |                          |
| 7. | The <b>Payment Year</b> commences on the first day of Payment Period 4 (Quarter 2) and ends on the last day of Payment Period 3 (Quarter 1), save where the Initial Payment Year applies.  |                          |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the <b>Initial Payment Year</b> shall be from 16 September 2023 (Payment Period 7, Quarter 3) to 21 June 2024 (Payment Period 3, Quarter 1). |                          |
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